### **APPENDIX W1: Capital Strategy 2024/25**

#### **Capital Strategy**

- 1.1. The Council's Capital strategy and priorities drive the Proposed Capital Programme set out in this section of the report. The Capital Strategy & suggested Capital Programme consider Capital requirements beyond the current MTFS period.
- 1.2. The purpose of the Capital Strategy is to drive the authority's capital investment ambition whilst also ensuring appropriate capital expenditure, capital financing and treasury management within the context of the sustainable, long-term delivery of services. The Capital Strategy supports the Corporate Plan, which sets out the Council's ambitions and how we will achieve them. The Capital Strategy in turn is informed by a range of strategic Council documents, which include the Infrastructure Delivery Plan to the Draft Local Plan, the Asset Management Strategy, the Housing Strategy, and the Climate Emergency Action Plan.
- 1.3. The Capital programme's ability to respond to the Council's strategic objectives will require prioritisation of funding and financing, supported by robust business cases. The Capital Strategy will seek to ensure that the Capital Programme is optimised to ensure alignment of spend to address pressures on General Fund revenue resource. This will also require a prioritisation of the use of grant, s106 and Strategic Community Infrastructure Levy where appropriate.
- 1.4. The narrative below sets out key considerations for the Council's capital programme beyond the MTFS period. Similarly to the Capital Strategy, the HRA section of the Capital Programme is determined by the HRA business plan. This is detailed in Section 11 of this report.

#### Asset Base:

- 1.5. The Council owns a diverse range of land and property assets that make an important and positive contribution to the borough. These are mainly used in the delivery of day-to-day council services and housing, while others are held for investment or future regeneration opportunities, or as contributors of value to the provision of public services. Altogether, the Council's fixed asset base, made up of property, plant and equipment, is currently valued at £2.844billion of which £1.475billion are housing assets.
- 1.6. The property asset base is generally accounted for in two core areas: Housing Revenue Accounts (HRA) or housing portfolio and General Fund (GF) or non-housing portfolio. There are approximately 19,800 individually tenanted units within the HRA portfolio and 870 assets in the General Fund or non-housing portfolio. This is in addition to approximately 1900 garage units across the portfolio.
- 1.7. The non-housing portfolio includes assets mainly used to deliver the Council's civic functions (offices, libraries, depot, hostels etc), help discharge statutory obligations (e.g., schools), generate revenue income stream (retail units, light industrial sites etc) and help deliver specific corporate objectives. These assets are held and accounted for by the various services and directorates using them.
- 1.8. In addition to the land and property assets, the Council is also responsible for managing and maintaining 392km of public road network. The Council's responsibilities include

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- ensuring highway assets are compliant, fit for purpose and fulfil their functions in an efficient and sustainable manner.
- 1.9. The asset base is a major resource that is integral to the Council's Corporate Strategy objectives and the delivery of services. To that end, work is ongoing to develop a cross directorate Asset Management Strategy (AMS) to provide a framework for the effective use and management of the Council's property assets. The framework will support the Council in achieving the key priorities set out in the Corporate Strategy 2022-26 by providing a structure and understanding of what role the Council's property portfolio can play. It is intended to be an agile framework to support future service needs, whilst ensuring that priorities for investment, maintenance or rationalisation of assets are identified.
- 1.10. Amongst other things, the strategy aims to:
  - ensure property and land assets support the borough's Corporate Strategy 2022-2026.
  - Provide greater understanding of the Council's asset base, its challenges and opportunities.
  - to create a strategic framework for asset management to enable sound decisionmaking about the future use of Council assets.
  - to ensure Council assets are fit for purpose, compliant, low or zero-carbon and accessible.
  - to maximise income opportunities and reduce financial liability of Council assets.
  - to adopt a One Public Estate approach to ensure wider use of the public sector estate for public good.
  - provide context and support decisions about prioritising capital investment and development of a Capital Strategy.
  - to support decision-making about investment and disposal of Council land and property, to rationalise the estate and deliver Council priorities and services.
  - to support the Council in ensuring sufficient land to deliver housing and supported housing programmes.
  - to support economic growth and regeneration across Lewisham.
- 1.11. In parallel to the development of the strategy, is ongoing work on the delivery of a Corporate Estate Maintenance Programme (CEMP) which seeks to invest in and maintain the Council's operational asset base to support longer asset life, improve efficiency and energy performance, increase safety and compliance, reduce repair costs and reduce interruptions to critical operations due to building or equipment failure. This programme is in response to a 2019 asset condition survey of the operational estate. A new condition survey will be undertaken in 2025/26 to capture a more detailed understanding of the condition of all assets including operating cost over a 10-year period for both building fabric and mechanical and electrical components.
- 1.12. The CEMP is also closely aligned with the Asset Review process which looks to identify prioritised opportunities for better utilisation of the Council's assets, land supply for housing development and to enable service transformation. This is necessary because, as the requirements of the Council evolve, there will undoubtedly be significant opportunities to rationalise land and property as improvements in service design and

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delivery are realised. Rationalisation may also give rise to opportunities for disposal and generation of capital receipts for reinvestment in the capital programme and furtherance of other Council objectives.

1.13. The Council's asset base is in need of transformation and rationalisation to ensure it is fit purpose and support the effective and efficient delivery of services. This transformation will occur during this Capital Strategy period and it likely to require a level of investment in the Council's assets that exceeds that which is currently allowed for in the budget Capital programme. Much of this investment is likely to need to be focussed on the Council's civic campus in Catford, where there remains an ambition to realise a new facility mix as part of the town centre framework. As yet, the Council has not made a decision on the delivery mechanism for this. The estimated capital programme, set out below, recognises that there is not yet a Council adopted delivery strategy for its civic assets but does recognise the existing asset base to require life cycle investment over the strategy period.

#### Placemaking and Town Centre Regeneration:

- 1.14. The ambition proposed in the Catford Town Centre Framework is expected to be delivered over the next 20 years or so. The council has procured advice to support the review of delivery options for the council's landholdings within the Framework area. This work is highlighting a number of additional workstreams it would be prudent for the council to undertake, including further work on the proposed public sector campus which includes new council and civic offices.
- 1.15. The delivery of the Framework will create requirements for additional Council financial capacity, including land assembly, managing of the outstanding CRPL debt, meeting the costs of new civic accommodation and the resourcing and consultancy costs to support the chosen delivery route. The value of these asks will be dependent on the delivery route which the council chooses to take in due course. As the programme will likely be 20 years or so, many of these costs will sit beyond the current MTFS period, however, it is expected that resource and consultancy costs of c.£2m will be required in the next few years to support delivery.
- 1.16. The Council's town centre framework sets ambitious objectives for the delivery of affordable housing and civic provision, which present viability challenges in current market conditions. Therefore, there is a risk that the delivery of the framework ambition has implications limits the Council's ability to recover the current loan to CRPL. There are outstanding land assembly challenges to the delivery of the framework objectives. These impacts are not assumed within the Council's current budget and will be the subject of separate Mayor and Cabinet consideration as the Catford delivery business case is further developed.
- 1.17. The realignment of the A205 and improvements form part of the existing capital programme and the majority funding is anticipated to come from Department for Transport's Major Road Network fund, for which TfL are currently progressing a business case application. However, the road realignment creates significant open space in the town centre which will be owned by the Council. An interim scheme will be delivered shortly after the closure of the existing A205 which has an estimated cost of c.£2.5m.

Further funding will need to be identified to cover these costs. A further permanent scheme will be delivered following the completion of the Civic Suite and Laurence House sites. High level estimates show further capital expenditure of £4.5m would be required. It is expected this would be funded through s106 contributions.

#### **Housing Development:**

- 1.18. The Council's Housing development programme has been significantly impacted by cost inflation, increases in the cost of borrowing and supply side constraints over the recent period. As a result, the capacity for continued delivery will be driven by HRA capacity and the investment needs of the existing housing stock. Therefore, alternative delivery approaches and additional funding sources will continue to be explored. As will opportunities to diversify delivery approaches, using grant fund and land to create new capacity that is less reliant on HRA capital capacity. This approach will continue to need to reflect market conditions.
- 1.19. Delivery of the existing programme of new builds and acquisitions will support HRA revenue realisation and the ability to provide decant capacity for any stock that reaches end of life.
- 1.20. Wider considerations for future new housing delivery are set out in the HRA business plan.

#### Net Zero Carbon:

- 1.21. Lewisham Council published a Climate Emergency Action Plan in 2020 setting out plans to deliver on the ambition for the borough to be net zero by 2030. This Action Plan was informed by a consultancy study (Aether 2019) identifying the actions required to achieve net zero in Lewisham, which calculated a requirement for an additional £1.6bn expenditure up to 2030. This estimate is caveated in that many of the technical solutions remain undefined or under-developed and therefore cannot be reliably costed. In addition, since 2019 construction and other costs have increased significantly. It is therefore likely that this estimate of £1.6bn is a considerable under-estimate. London Councils Climate Programme Implementation Plan (2023) identified a cost of £49bn to retrofit all of London's 3.8 million properties to EPC B. Nationally the Office for Budget Responsibility has estimated it will cost the UK £1.4tn by 2050 to eliminate all domestically produced greenhouse gases, or 0.6% of GDP per year (£417b by 2050) once the financial benefits to households are factored in.
- 1.22. Local authorities have no capacity to meet these costs, and Lewisham Council has made no commitment to deliver net zero regardless of cost or be the funder of last resort where mechanisms do not currently exist. The Council is working with partners regionally and nationally to call for more investment from the public and private sector and in addition Lewisham is seeking to find creative solutions to unlock funding opportunities including government grants, new investment models to attract external finance, the climate action investment fund and other opportunities.
- 1.23. Although the Council does not have responsibility for meeting the additional costs of decarbonisation, responding to the ambition for the borough to be net zero carbon has the potential to achieve a range of benefits alongside decarbonisation, such as reduced operational costs through reduced energy consumption, improved performance of

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- buildings for staff and service users, the creation of local economic opportunities and reduced pressures on the public sector through improved health outcomes.
- 1.24. There are a wide range of emission sources in the borough, and for the large part, the Council's role is to work in partnership to influence and encourage action. However, the Council is directly responsible for around 15% of the scope 1 and 2 emissions as measured by the Government's local emissions data, with the sources of this being corporate buildings, schools, fleet, and the housing owned and managed by the Council. The total capital cost of decarbonising each of these sources is extensive and subject to ongoing work to develop clearer costs, business cases and funding models. The forthcoming revisions to the Climate Emergency Action Plan commit the Council to developing a costed plan for each source. All current external funding requires significant contributions of match funding and without dedicated support from the Council's own capital programme there will be a growing gap between the stated ambition of net zero by 2030 and the Council's ability to translate that into operational action.

#### Estimated Capital Programme 2024/25 to 2033/34

1.25. The below table shows a current best estimate for the Capital Programme over the MTFS period & for the 5-year period beyond this. Note that the estimated budget values for the current MTFS period differ from those in the Proposed Capital Programme 2024/25 to 2027/28 in E4. This is because the below table includes pipeline schemes as well as schemes using anticipated, but not yet confirmed, funding such as the Schools Minor Works Programme and the Highways & Bridges – TfL schemes.

Table W1.1: Capital Programme 2024/25 to 2033/34

	2024/25 Budget	2025/26 Budget	2026/27 Budget	2027/28 Budget	2028/29 Budget	2029/30 - 2033/34 Budget	Total Budget
	£m	£m	£m	£m	£m	£m	£m
GF:							
Resources							
ICT - Tech Refresh	0.6	0.0	0.0	0.0	0.0	0.0	0.6
Total Resources	0.6	0.0	0.0	0.0	0.0	0.0	0.6
		_		_			
Community							
Safer Communities	0.2	0.0	0.0	0.0	0.0	0.0	0.2
Parks, Sports, and Leisure	0.1	0.0	0.0	0.0	0.0	0.0	0.1
Beckenham Place Park (Inc. Eastern Part)	0.4	0.0	0.0	0.0	0.0	0.0	0.4
LUF Programme - Cultural Hub	2.7	4.8	0.2	0.0	0.0	0.0	7.7
Total Community	3.4	4.8	0.2	0.0	0.0	0.0	8.4
СҮР							
CYP - Other	0.3	0.0	0.0	0.0	0.0	0.0	0.3
Education Services - School Places Programme	4.6	3.8	10.2	11.0	0.0	0.0	29.6
Education Services - School Minor Works Programme	3.2	4.0	4.1	4.1	4.2	21	40.6

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Total Capital Programme	209.6	222.4	203.9	134.7	89.5	382.3	1,242.4
Total HRA	112.7	154.6	173.1	104.5	75.9	322.3	943.1
HRA Allowances for Buybacks & Brockley PFI	6.9	3.1	3.2	0.0	0.0	0.0	13.2
Aids & Adaptions	0.5	0.5	0.5	0.5	0.5	2.5	5.0
Housing Management System	0.5	0.4	0.0	0.0	0.0	0.0	0.9
HRA Capital Programme (Inc. Decent Homes)	82.5	66.5	51.4	54.6	58.9	232.7	546.7
Building for Lewisham Programme - HRA	22.3	84.0	118.0	49.5	16.4	87.1	377.3
HRA:							
Total GF	96.9	67.8	30.8	30.2	13.6	60.0	299.3
Total Housing	51.2	39.4	7.2	8.5	0.0	0.0	106.3
Housing Services	3.1	3.7	3.9	1.2	0.0	0.0	11.9
General Fund Housing	48.1	35.7	3.3	7.3	0.0	0.0	94.4
Housing							
1010111006	1	1	1			1	1
Total Place	32.6	15.8	9.1	6.6	9.4	39.0	112.5
LUF Programme - Public Realm	8.8	6.4	0.0	0.0	0.0	0.0	15.2
Climate Resilience	0.2	0.0	0.0	0.0	0.0	0.0	0.2
Planning Public Realm	0.1	0.1	0.1	0.0	0.0	0.0	0.2
Programme Planning	0.2	0.0	0.0	0.0	0.0	0.0	0.2
Strategic Regeneration - Catford	11.4	3.0	3.3	0.7	1.8	2.5	22.7
Strategic Regeneration - Lewisham Gateway	2.7	0.0	0.0	0.0	0.0	0.0	2.7
Corporate Estates Maintenance Programme	2.8	1.5	1.7	1.9	3.6	16.5	28.0
Asset Management Programme	3.8	1.3	0.5	0.5	0.5	2.5	9.1
Highways & Bridges – LBL	1.6	2.5	2.5	2.5	2.5	12.5	24.1
Highways & Bridges – TfL	1.0	1.0	1.0	1.0	1.0	5.0	10.0
Place							
10001011							
Youth Service Total CYP	9.1	7.8	14.3	15.1	4.2	21.0	71.5
Families, Quality and Commissioning -	0.7	0.0	0.0	0.0	0.0	0.0	0.7
Children's Social Care	0.3	0.0	0.0	0.0	0.0	0.0	0.3

## APPENDIX X1: Brockley Residents Feedback and Queries Relating to the Rent and Service Charges Proposed Increase for 2024/25

1 Meeting held at St Andrew's Church, 2nd November 2023.

### Resident Feedback/Queries and Responses:

1.	(TK) How is the cost of the garages distributed in terms of repairs to these
	garages?
	(SS) Lewisham has a pot for repairing garages.
	(TK) within the current Section 20 Rydon asked for a contribution from leaseholders
	for garages.
2.	(AF) The water bill is now more expensive than when it was paid to the council.
	(SS) The water company has taken back the responsibility to collect charges from
	Lewisham Council, you now have a direct link to them and can challenge the
	difference with your water suppliers.
	(SRus) The council had an arrangement to collect on behalf of the water board.
	The water board now collects directly. The council has no influence towards water
	prices.
	(AF) Concerned about paying the water and other bills from Universal Credit
	(SRus) Explained the council does not have control. Certain elements of Service
	Charge qualify under certain benefits. If you think you've been over charged, you
	can challenge the Water Board
	(SS) Pinnacle have provided welfare officers to help with support and guide
	individuals. Advised to make contact. Some parts of Service Charge can be paid
	by UC. Income recovery team is responsible for the collection of Charges for
	Leaseholders and Tenants, they are available to talk issues through. Tuesday's
	and Wednesday's there is surgery at Brockley which anyone can make a booking
	to discuss money issues by emailing
2	Brockley.customerservice@pinnaclegroup.co.uk
3.	(SR) Is the increase only for the estimated bill?
	(SS) yes, adding the RPI, it gives an idea how much items go up for the coming
	year. You will be charged on the Estimates, this is then adjusted in the Actuals. The Actual is the bill regardless of inflation.
	(SR) The Service Charge increases of RPI +1% are above inflation increases.
	(SR) Is the 9.9 % negotiable?
	(SS) The rate is in line with inflation, this is what it will cost for the new financial
	year. It is not negotiable.
4.	(TR) The contract goes up by RPI+ X which gives a higher percentage therefore we
••	keep it at just +1% to make the increase. When the RPI is higher on the Service
	Charge account, we try to minimise the deficit. No control over RPI, its fixed until
	the contract finishes.
5.	(MB) After rubbish collection, some items are left on the floor where the job appears
	incomplete by the bin men.
	(SRus) Suggested reporting it on the website.
	Fly-tipping is an offence, residents can contact 101 or log the issue on 'Love
	Lewisham' website

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(ET) Lewisham tenants fund is charged 15p, the charge goes into a fund to 6. encourage the formation of TRA's who can then apply for grants each year, for equipment/training etc.. It is managed by a board of Directors and is a registered controlled company. There is training for Chairs, Treasurers etc... Sam can help with setting up TRA's. 7. I don't feel these charges are justified when there are no means of communicating with Lewisham Council officers, councillors or contractors and there are systemic problems with "appealing and substandard" work. 8. This is the second consecutive year in which Pinnacle is imposing an almost double digit percentage increase (9.9%) on the cost of the service charge. This will place additional pressures on household finances during the cost of living crisis, and also, when many leaseholders are facing bills of (literally) thousands of pounds to contribute towards Regenter B3's major works programme. The paper is silent on these very real and specific financial pressures on leaseholders arising from the current major works round, which suggests Pinnacle did not consider these pressures in the round when determining this year's annual service charge increase. This is short sighted. We are always told that the increase of RPI + 1% on the service charge is mandated by the PFI contract that the council has signed with Regenter B3 (which requires the service charge to increase by RPIX). This gives leaseholders, and indeed the Council, no recourse to challenge any of these costs and "bakes in" above inflation increases over which no discretion appears to be able to be made. This seems fundamentally wrong. Many residents are wondering what will happen to the service charge after 2027, when the PFI contract with Regenter B3 expires, and we understand the management of the properties in the Brockley PFI area will return to council management. I request that the Housing Committee seeks clarity on the future plans in this area (are the properties to return to council management?) And also, what will the consequences of this be for the future of the service charge and its calculation? Any proposed changes must be consulted upon fairly and transparently - particularly if they were to result in any further increases in service charge costs. I would ask that the Council responds on this point and provides residents with some reassurance. 1 – The document states "residents are invited to consider this report ......" but as 9. Pinnacle and the Council knows from previous years, this document and the others have not been sent to all residents. There is uncertainty if Pinnacle sent the document or made it available to a panel members let alone all residents. 2.7 – Was the heating and hot water charge changes report shared with residents? If not, why not? 3.1 Policy Context – The huge increase in service charges may be detrimental to Corporate Strategy Objectives and may mean that a decent home is not secure or affordable and may lead to an increase in homelessness. It is unclear how the action of an increase will help to develop the objectives. How is success measured and what were the results and impact of last year's

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increase?

3.2 – How does the rent increase directly contribute to the 4 bullets and how is this measured?

How does raising charges help deliver Council objectives?

- If Lewisham Council states there are no direct efficiencies or savings and there is no value for money indicators to assess effectiveness how does the Council measure that quality of homes has been improved?
- How does increasing charges strengthen communities and embrace diversity?
   What baselines does the Council use to measure success / failure? What were the results from last year?
- 5 Efficiencies and savings proposals for 24/25 No examples are provided, only generic paragraphs. What direct efficiencies/savings are currently being considered?
- The Brockley Service Charge Report 2023-24 Para 5.3 states that one of the key principles for setting service charges is value for money. There is no evidence that value for money is being considered and that efforts will be made to improve the quality or quantity of services or to make any efforts to reduce costs for the same services.
- The Council had a similar line for the 2022/23 charge increases. Please may
  the Council confirm what opportunities for cost reductions and efficiencies it
  identified and implemented for 2021/22 and 2022/23? Or is this just another
  generic Council line without any substance?
- 5.2- what are the referred to savings and targets? Were these met in previous years?
- The report does not stipulate or define value for money and how it is measured.
   What economic, efficiency, effectiveness and equity indicators are used to measure value for money?

The key principles for setting service charges do not refer to the levels of profits made by contractors. Why is this not a key principle? Without knowing this how can Lewisham Council and residents test if the contract delivers value for money?

Last year's rent increase proposal documents included additional sections on crime and disorder, equalities, and environmental implications. Are these no longer council objectives? If they are please providing the documentation highlighting where Pinnacle is held to account to deliver these through service charges?

2 Lewisham Council Housing Service: Rent and Service charge meeting (TRA Chairs and Leasehold Forum)

Meeting held via Microsoft Teams, Monday 13<sup>th</sup> November 6:30-8:00pm. Rents and Service Charges Feedback:

<b>Property Services</b>	:
Communication	TRAs and residents cannot report communal repairs and leaks on the
	online system
Communication	There needs to be communication with residents about the cyclical
	maintenance programme
Communication	There is a lack of coordination and communication between departments.
Coot	
Cost	Is there any correlation between increase in rent and increased service to residents – i.e. no maintenance
Investment	A lot of disrepair, even though decent homes were done ten years
	ago, it has not addressed the problems.
	Leaks are a huge issue and cause mould and condensation.
Investment	Pipes are failing, and causing leaks, because there is no cyclical maintenance programme
Investment	Legal fees for disrepairs could be reduced if there was investment in
	existing assets to repair leaks, etc. These aren't often addressed
	quickly enough which makes it more costly long term
Investment	Repairs system and capital programme system need to improve
in vooimont	Kitchens and bathrooms changed every 15 years, but other works
	externally and communal areas have not been done in 25 years.
Repairs &	What causes the huge delay for getting works done for leaseholders?
Investment	
mvesument	Big delay for leak repair works – 2 years.
Compliance	Concern about security at independent living scheme – people coming
•	in and no one knows who they are
	, i
Resident Services	
Consultation	Want LBL to take on board their (TRA/ Resident's views and ideas)
	and possible solutions i.e. for flytipping
Housing	Encourage TRAs to set up Tenant management Organisations
Management	(TMOs).
Ŭ	
Housing	Independent living officer – given considerably more work, no change
Management	in amount of service charge for this reduced service
Environment	Gardening – not happening at Vineries
LITTERIOR	Cardening The happening at vinences
Environment	Environment is poor, need improved litter-picking
Environment	Appalling upkeep of the estate. Need to improve the basics and
	ensure the areas are well maintained
	Fly-tipping – can be resolved, put in a covered space, and put bins
	away from the road.
	If estates look good, people are less likely to litter.
Other:	
Communication	There should be a road map for change with the Housing Services
	now they're in the council. How things will move forward.

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Finance	Surprised that the council have gone with the maximum increase. It's misleading to say we are going with government advice, as the
	government say we can go up to 7.7%
ICT/ Home	There should be investment in a software upgrade to better predict
ownership/	and monitor service charges. There are currently many errors with the
Finance	service charge billing

#### 3 Garages

#### Feedback:

Garages don't have electricity, so enable to store electric cars.

What are the plans for electric charging points?

Can use a lamppost which already has an electricity supply

It should be clearer what the spend is on garages overall and not just the repairs costs.

#### 4 Lewisham Tenants Fund (LTF)

- No questions or comments on report;
- Shirley Chair of LTF asked to clarify that the LTF is a separate company;
- LTF requested a meeting with Gillian to discuss LTF.

#### 5 Response to feedback – Chair, Gillian Douglas (Executive Director of Housing)

#### **Rent and Service Charge:**

- We are working on asset management strategy;
- Have been impressed by the caretaking and environment teams, and believe they
  are doing a good job. They are not well resourced, and it's an aging workforce with
  sickness that needs to be covered:
- We need to set clear expectations for staff;
- We will see if we need to look at transferring resources between estates.
- Fly-tipping is an issue that requires solutions.
- Investment in the stock is needed;
- ACTION Gillian asked for details of estates she should visit where residents have concerns;
- ACTION Gillian requested David (Colonnade) email her directly about the roof at Colonnade.

#### Garages:

 ACTION - David Lee to seek update from Martin O'Brien on plans for electric car charging point installation in the Borough.

#### Final comments and next steps:

- Comments from this meeting will be presented to the Housing Select Committee (HSC) meeting, to help inform their discuss and inform their recommendations;
- Any additional comments following the meeting will go to Mayor & Cabinet (M&C) for a decision in February 2044;
- The report goes to full council at end of February 2024;
- Residents will then be advised of the decision that is made.

#### Actions:

- Arrange for Gillian to visit Tanners Hill, Jerningham and the Pepys estate (as requested by residents at meeting);
- David Lee to seek update from Martin O'Brien on plans for electric car charging point installation in the Borough;
- Follow up on LTF request for a meeting with Gillian to discuss LTF;

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•	Lewisham Housing to discuss concerns raised at Vineries with independent living team (staff time/ resource available, and security).

### APPENDIX X2a: Brockley Rent Increase Proposal Report 2024/25

Lewisham Council Dwelling Rents 2024/25						
Report Title	Housing Revenue Account (HRA) – Rent Setting					
Contributors	Director Resident Engagement and Housing Service/Executive Director for Corporate Resources					
Class	Part 1	Date: November 2023				

### 1 Purpose of the Report

To outline the proposed rent increase of 7.7% for Lewisham Council Dwellings in 2024/25. Residents are invited to note this report and provide comments on the proposals.

#### 2 Context

- 2.1 During the period from April 2015 to April 2019, the Government mandated for all registered providers of social housing (including local authorities) to reduce dwelling rents by 1% per annum. The financial impact of this was significant which meant that maintaining service levels throughout this period was challenging as a direct result of the loss of income.
- 2.2 From April 2020 the Government published a new Rent Policy which permitted Registered Providers to return to the pre- 2015 methodology for increasing rents annually, up to at least 2025. This method of rent increase is based on CPI + 1%. Lewisham Council has been applying this approach since April 2020.
- 2.3 The exception to this was for the year 2023-24, when all Registered Providers were required to cap the rent increase to a maximum of 7%, in light of the high inflation and the resulting 10.1% CPI as announced in September in 2022. This resulted in an real-terms loss of £3.0m to the HRA.
- 2.4 CPI at September 2023 has recently been confirmed at 6.7%. In adopting the Government's Rent Policy as described in 2.2 above, this results in an allowable rent increase of 7.7% (6.7% + 1.0%). So far there has been no indication from Government that there will be a cap on the increase as there was in 2022, and the proposed increase takes this assumption into account.
- 2.5 The maximum increase is required to be able to deliver against its objectives in relation to the management, maintenance and investment in its housing stock and deliver its wider corporate objectives for housing in the Borough, as detailed in Point 3 below.
- 2.6 The report below sets out the resulting impact on rents.
- 2.7 The potential average service charges and heating and hot water charge changes for 2024/25 are contained in a separate report.

- 2.8 No proposals have been received to vary the current levy for the Tenants' Fund contribution. The detail is covered in a separate report and summarised below.
- 2.9 The proposed increase to garage rents is covered in a separate report and summarised below.
- 2.10 Residents are invited to comment on the proposals. Residents' comments will be included in the Mayor and Cabinet budget report due in February 2024. Mayor and Cabinet will be requested to approve the increase of 7.7%.

#### 3 Policy Context

- 3.1 The contents of this report are consistent with the Council's policy framework. It supports the achievements of the following corporate strategy objective:
  - Tackling the housing crisis Everyone has a decent home that is secure and affordable.
- 3.2 The contents of this report also support the objectives of the Housing Strategy 2020-26, as ensuring an appropriately funded HRA will work towards the delivery of the following objectives:
  - Delivering the homes that Lewisham needs
  - Improving the quality, standard and safety of housing
  - Supporting our residents to live safe, independent, and active lives
  - Strengthening communities and embracing diversity.

#### 4 Proposal for rent Increases

- 4.1 In line with the formula rent calculation policy, rents for 2024/5 will rise by 7.7% based on CPI of 6.7% (as of September 2023) + 1%, as allowable under the Government's Rent Policy.
- 4.2 A 7.7% increase in average rents for HRA dwelling stock 2024/25 equates to an average increase of £8.57pw over a 52-week period. This will increase the full year average dwelling rent for the London Borough of Lewisham from £111.33pw to £119.91pw. The proposed increase will result in additional income of £6.140m for the HRA.
- 4.3 It should be noted that the HRA cost base for management and maintenance, materials and capital investment will be inflated based on increases similar to or based on the CPI output data. Supply chain and labour supply remains challenging due to the difficult economic climate and the ongoing impact of Brexit and the geopolitical situation in the world. There are also additional cost pressures associated with the zero-carbon agenda and the increased regulatory burden arising from the Social Housing Regulation Act 2023 and other legislative changes such as the Building Safety Act 2022. In addition, debt interest charges will also increase based on the need to borrow for HRA investment needs and the increase in interest rates applied to debt.
- 4.4 The following table provides details of the 7.7% average rent rise by bedroom numbers for housing stock in the HRA as at 1<sup>st</sup> April 2023. Service charges are not

included in this table – please refer to the Services Charges Proposal Report, as referred to in Point 6 below.

Bed	Average Rent 2023/24	Average Rent 2024/25	Change	% Change
size			£ Change	% Change
Bedsit	£83.30	£89.72	£6.42	7.7%
1	£97.70	£105.23	£7.53	7.7%
2	£110.20	£118.69	£8.49	7.7%
3	£128.61	£138.51	£9.90	7.7%
4	£144.51	£155.64	£11.13	7.7%
5	£164.40	£177.06	£12.66	7.7%
6	£170.61	£183.75	£13.14	7.7%
7	£175.73	£189.27	£13.54	7.7%
Average				
Total	£111.33	£119.91	£8.57	7.7%

- 4.5 For the purpose of business and financial planning, it is assumed that rental charges for the period 2024/25 to 2025/26 will be increased in line with the previous guidance of CPI + 1%.
- 4.6 At the present time, the financial models used by the council forecast CPI to be an average of 4% for 2025/26 and 2% for 2026/27. It reverts back to the bank of England target of 2.0% annually from 2026/27. This will be constantly monitored and updated when necessary.

#### 5 Efficiencies & Savings Proposals for 2024/25

- 5.1 The HRA strategy and self-financing assessments are continually updated and developed, to ensure resources are available to meet costs and investment needs for 2024/25 and future years.
- 5.2 There are ongoing discussions regarding appropriate savings and target management and maintenance costs per unit across all council-owned housing. Any savings and efficiencies that are delivered against the current financial budget will be reinvested back into the HRA.
- 5.3 An update of the HRA Strategy and proposed rent & service charge increases will be reported to Mayor and Cabinet as part of the HRA Rents and budget strategy report. Mayor and Cabinet will make the final budget decisions in the New-Year.

#### 6 Service Charges & Garage Rents

- 6.1 The agreed policy on Service Charges is that charges should reflect full cost recovery for the type of service undertaken. Heating and hot water costs are also recovered by a charge to tenants and leaseholders.
- 6.2 A separate report to residents giving further details of the increase to be applied for 2024/25 is provided.

- 6.3 Garage rents are proposed to rise by 8.9%. This represents an average increase of £1.58pw and would raise the average basic charge from £17.70pw to £19.28pw. The proposed increase will raise an additional £150,000 of revenue income after blue badge discounts have been applied.
- 6.4 The authority continually reviews rental values across the garage stock to ensure they remain on a sound commercial footing and reflect market rents. Any additional changes are likely to be consulted on and implemented for financial year 2025/26 onwards.
- 6.5 Property Estates Services have provided a separate consultation report giving further details of the increase to be applied for 2024/25.

#### 7 Tenants' Levy

- 7.1 As part of the budget and rent setting proposals for 2005/06 an allowance was 'unpooled' from rent as a tenant service charge in respect of the Lewisham Tenants' Fund. The current levy is £0.15pw.
- 7.2 No proposals have been put forward by the Tenants Fund Committee to vary this levy for 2024/25. Therefore, the charge will remain at £0.15pw for 2024/25.
- 7.3 The tenants' fund has provided the panels with an update report regarding the accounts of the fund and budget proposals for 2024/25.

#### 8 Housing Select Committee

8.1 Housing Select Committee will consider the proposals on 28th November 2023.

#### 9 Conclusion

- 9.1 From April 2020, councils were able to return to the previous method of rent increases, which was CPI plus 1%.
- 9.2 Whilst Lewisham Council implemented this method to determine the rent rises from that date, Government capped rent increases for 2023/24 at 7%. Rents for 2024/25 are not currently subject to capping from government and will rise by CPI + 1%. CPI as of September 2023 was 6.7%. Therefore, using the formula increase, rent will rise by 7.7% resulting in an average increase of £8.57 per week.
- 9.2 The budget report will be presented to Mayor and Cabinet on 8<sup>th</sup> February 2024.

If you require any more information about this report, please contact Simone Russell via email: <u>Simone.Russell@lewisham.gov.uk</u>

## APPENDIX X2b: Regenter Service Charge Proposal Report 2024/25

Committee	Brockley Residents Meeting		Item No
Report Title	Service Charges 2024/25		
Contributor	Regenter Brockley Operations Man	ager	
Class	Information	Date	2 <sup>nd</sup> November 2023

#### 1 Purpose of Report

- 1.1 The report sets out proposals for resident's service charges in 2024/25.
- 1.2 The report requests Brockley Residents to note the proposals to increase the service charges for leasehold and tenanted properties in 2024/25. Resident's comments will be fed back to Mayor and Cabinet as part of the Council's overall budget setting process.

#### 2 Recommendations

2.1 To inform Brockley Residents on the service charge proposals and feedback comments to Mayor and Cabinet.

#### 3 Background of the Report

- 3.1 The Council's Housing Revenue Account is a ring-fenced account. The account can only contain those charges directly related to the management of the Council's housing stock. By implication leaseholders must be charged the true cost of maintaining their properties, where the provision of their lease allows. This prevents tenants subsidising the cost to leaseholders, who have purchased their properties.
- 3.2 The service charges will be increased in line with the September 2023 RPI (Retail Price Index) of 8.9% plus 1% (uplift under RegenterB3 contract) making a total increase of 9.9%. This percentage will be applied to the actual cost of each service element of the 2022/2023 figures. These costs have been audited and the actual cost of each service arrived at.
- 3.3 Each year a review of the actual service charge costs is undertaken as part of the budget setting process and recommendations made to the Council in respect of proposed charges.
- 3.4 Last year the increased cost of living and the energy crisis pushed the retail price index figures into double figures, we are pleased that this year the figure has reduced to single figures. The audit of actual costs completed every year, ensures that any necessary adjustments are undertaken to ensure full cost recovery.
- 3.5 In the current economic environment, it must be recognised that for some residents these service charge increases may represent a significant financial strain. Those in receipt of housing benefit will receive housing benefit on increased service charges. Within Brockley PFI managed stock, there are approximately 315 live HB claims and

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approx. 374 tenants on Universal Credit. We say approx. because there are many tenants who are in receipt of UC but manage their finances themselves paying bills and rent directly. Pinnacle, have a Welfare benefits and financial inclusion team available to support all Regenter Brockley residents. Officers determine the need, whether it be benefit/Income maximisation, help with benefit awareness and eligibility, amongst many other financial support areas. This service is offered to all residents.

#### 4 Leasehold Service Charges

- 4.1 The basis of the leasehold management charge has been reviewed and externally audited this summer to reflect the actual cost of the service.
- 4.2 The following table sets out the current average weekly charge and the proposed increase for the current services provided by Regenter B3.
- 4.3 The proposed service charges for 2024/25 have been aligned to the 2022/23 actual service charges costs.
- 4.4 The data in the table for leaseholders has been calculated to reflect the charge applied for inflation as allowed for within the contract at a rate of 9.9% (September 2023 RPI of 8.9% + 1.0%) Overall, charges are suggested to be increased by an average of £1.93 per week which would move the current average weekly charge from £19.48 to £21.41.

Service	Leasehold No.	Actual Weekly Amount (End of Year 2022/2023)	Increase (9.9%)	weekly increase	New Weekly Amount at 9.9%
Caretaking	429	£3.56	9.90%	£0.35	£3.91
Grounds Maintenance	435	£2.17	9.90%	£0.21	£2.38
Communal Lighting	397	£1.84	9.90%	£0.18	£2.02
Bulk Waste	429	£1.47	9.90%	£0.15	£1.62
Window Cleaning	237	£0.03	9.90%	£0.00	£0.03
Resident Involvement	584	£0.29	9.90%	£0.03	£0.32
Customer Services	584	£0.47	9.90%	£0.05	£0.52
Ground Rent	568	£0.00	9.90%	£0.00	£0.00

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General Repairs	584	£3.35	9.90%	£0.33	£3.68
Technical Repairs	401	£0.87	9.90%	£0.09	£0.96
<b>Entry Phone</b>	140	£0.66	9.90%	£0.07	£0.73
Lift	242	£1.76	9.90%	£0.17	£1.93
Management Fee	584	£3.01	9.90%	£0.30	£3.31
Total		£19.48		£1.93	£21.41

#### 5 Tenant Service Charges

- 5.1 Tenant service charges were separated out from rent (unpooled) in 2003/04. Tenants pay service charges for caretaking, grounds maintenance, communal lighting, bulk waste collection and window cleaning.
- 5.2 In addition, tenants pay a contribution of £0.15pw to the Lewisham Tenants Fund. At present there are no plans to increase the Tenants Fund charges.
- 5.3 As outlined in this report, the principle to be applied to service charges is that full cost recovery should be maintained wherever possible. The service charge increase applied for 2024/25 will be set in November 2023 to be applied from 1st April 2024. Pinnacle review service charges on a regular basis to ensure they are appropriately set and will continue to do so.
- 5.4 The data in the table for tenants as shown below, has been calculated to reflect the charge applied for inflation as allowed for within the contract at a rate of 9.9% (September 2023 RPI of 8.9% + 1.0%) Overall, charges are suggested to be increased by an average of 0.72 pence per week which would move the current average weekly charge from £7.53 to. £8.25.

Service	Current Weekly Charge based on the Actuals for 2022/23	Increase (9.9%)	weekly increase	New Weekly Amount at 9.9%
Caretaking	£3.56	9.90%	£0.35	£3.91
Grounds Maintenance	£2.17	9.90%	£0.21	£2.38
Communal Lighting	£0.14	9.90%	£0.01	£0.15
Bulk Waste	£1.48	9.90%	£0.15	£1.63
Window Cleaning	£0.03	9.90%	£0.00	£0.03
Tenants fund	£0.15		£0.00	£0.15
Total	£7.53		£0.72	£8.25

Feedback received from residents at the meeting on 2<sup>nd</sup> November will be included in the Housing Select Committee Report. Other comments received to the end of November 2023 will be included in the Mayor and Cabinet Report.

Please ensure all comments are sent to Brockley Customer Services by email at <a href="mailto:brockley.customerservice@pinnaclegroup.co.uk">brockley.customerservice@pinnaclegroup.co.uk</a> or by post to Brockley Customer Services, 111 Endwell Rd, Brockley, SE4 2PE.

If you require any further information on this report, please contact: Kenneth Gill, Area Manager or Sandra Simpson, Project Manager-Leasehold Brockley.customerservice@pinnaclegroup.co.uk (020 4 518 1447).

## APPENDIX X3: Rent and Service Charge Increase Proposal Report LBL 2024/25

Briefing for TRA Chairs and the Leaseholder Forum Lewisham Council Rents and Service Charge increase proposal 2024/25 and proposal for the Tenants Fund and Garage charges				
Report Title	Housing Revenue Account (HRA) – Rent, Service Charge and Garage Rent Setting			
Contributors	Director Resident Engagement and Housing Service/Executive Director for Corporate Resources			
Class	Part 1	Date: 13 <sup>th</sup> November 2023		

#### 1 Purpose of the Report

- 1.1 To set out and explain the proposed rent increase of 7.7% for Lewisham Council Dwellings in 2024/25. This reflects the Government's Rent Policy and the Regulatory Rent Standard, which allows registered providers to increase rents by the annually reported CPI + 1%.
- 1.2 To set out and explain the proposed service charge increase of 7.7% for both Lewisham Council tenants and leaseholders.
- 1.3 To confirm that the Tenants Fund contribution will remain at 15 pence per week.
- 1.4 To summarise the proposed 8.9% increase to garage rents.
- 1.5 TRA Chairs and members of the Leaseholder Forum are asked to note, comment, and provide feedback on these proposals. Feedback will be reported to the Housing Select Committee at its meeting on 28th November 2023 and to the Mayor and Cabinet in February 2023.

#### 2 Context

#### <u>Dwelling rents</u>

- 2.1 Lewisham Council is a Registered Provider (RP) of social housing and is required to comply with the Government's Rent Policy. The Rent Policy stipulates the maximum increase which may be applied each year.
- 2.2 The current Rent Policy permits RPs to increase rents by a maximum of CPI (Consumer Price Index) + 1%. The CPI figure is taken from the nationally published CPI figure each September for the year preceding the rent increase.
- 2.3 The CPI figure for September 2023 was 6.7%. This means that the Council can increase rents for 2024-25 by 7.7% (6.7% +1%).
- 2.4 Last year the Government ruled that rent increases for 2023-24 must be capped at 7%, even though the CPI figure was 10.1%, during a year of exceptionally high

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- inflation. The aim of the cap was to reduce the burden on households. The effect of this though was to move the burden to RPs, who were still impacted by high inflation in funding their service delivery.
- 2.5 The Government has not so far indicated that it intends to cap the increase for 2024-25. The Council recognises the fact that tenants still face high living costs, however the Council will need to apply the maximum allowable increase of 7.7% for 2024-25, to be able to afford to continue to deliver services to residents, maintain and invest in the housing stock and make sure that the Housing Revenue Account is sustainable in the medium and long term.

#### Service charges

- 2.6 Service charges are payments made by residents for services received in connection with the occupation of their homes. Examples include the management and upkeep of communal areas, health and safety functions and repairs to/investment in the fabric of flat blocks. It also includes a range of services to estates. This may include communal heating and lighting.
- 2.7 Some of these services are required to be delivered for tenants as part of the tenancy agreement and/or the landlord's legal obligations. Where this is the case, the costs will be included as part of the weekly rent charge. Some additional services are 'depooled' from dwelling rents, which means they are payable on top of the rent charge. Leaseholders are required to contribute to the costs as set out in their individual Lease Agreement.
- 2.8 The Council is legally required only to pass on charges which are reasonably incurred. To make a reasonable assessment of what the charges should be, the Council calculates estimated service charges for the following year by looking at the actual charges which were incurred during the full previous year for which they have audited accounts and adding on an inflationary amount. For 2024-5, it is proposed the increase will be 7.7.%. Actual charges can only be fully determined at the end of the year once the services have been delivered. Once the actual charges are determined, Leaseholders will either receive a credit to their accounts for any overpaid monies or will receive a bill to make up the difference, where the estimated charges were less than the actual costs.
- 2.9 The Regulator of Social Housing does not govern service charge increases in the same way as it governs rent increases. However, its guidance within the Rent Standard is that registered providers should endeavour to limit service charge increases for tenants within the limit of the increase it applies to rent. As explained above, this is currently CPI + 1%.
- 2.10 Where the service charges include repairs and maintenance costs, the Council has used an average of the past three years' costs, to help eliminate any unusual fluctuations in costs. The inflationary uplift is added to this. For services such as asbestos surveys, fire risk assessments and pest control, these costs will be charged in line with the contract values, as charged at the time.
- 2.11 Due to the high cost of procuring and delivering these services in recent years, the ongoing cost of living pressures and the current high CPI figure when compared to previous years, the Council is not passing on the full cost of all works to tenants

through its service charges. However, this will be reviewed in future years when inflation (CPI) comes down.

#### Tenants' fund contribution

2.12 The Tenants' Fund was set up more than 20 years ago to provide financial support for residents' associations and other activities. The Fund is administered by an independent Tenants' Group which has registered as a business with Companies House. All tenants contribute 15p per week to the fund, from their rent payment. No proposals have been received to vary the current levy for the Tenants' Fund contribution. The detail is covered in a separate report.

#### Garage Rents

- 2.13 Garage rents are set by the Council's Estates Team. Garage rent increases are not included in the Regulator's Rent Standard nor the Government's Rent Policy as they are not dwellings.
- 2.14 It is proposed that garage rents are increased by 8.9%. This represents an average increase of £1.58 per week. The proposed increase will raise an additional £150,000 after blue badge discounts have been considered.
- 2.15 The income goes into the Council's General Fund and not the Housing Revenue Account. The proposed increase to garage rents is covered in a separate report.

#### 3 Policy Context

- 3.1 The contents of this report are consistent with the Council's policy framework. It supports the achievements of the following corporate strategy objective:
  - Tackling the housing crisis Everyone has a decent home that is secure and affordable.
- 3.2 The contents of this report also support the objectives of the Housing Strategy 2020-26 and ensuring a properly funded HRA.
  - Delivering the homes that Lewisham needs
  - Improving the quality, standard and safety of housing
  - Supporting our residents to live safe, independent, and active lives
  - Strengthening communities and embracing diversity.
- 3.3 In order to deliver on its Housing Strategy, the Council must produce a balanced HRA Business Plan, which by law is not permitted to go into deficit. As outlined above, it should be noted that the HRA cost base for management and maintenance, materials and capital investment will be increased due to inflationary pressures. Supply chain and labour costs remain challenging due to the difficult economic climate and the ongoing impact of Brexit and the geo-political situation in the world. There are also additional cost pressures associated with delivering on the zero-carbon agenda and the increased regulatory burden arising from the Social Housing Regulation Act 2023 and other legislative changes such as the Building Safety Act

## Is this report easy to understand?

2022. In addition, debt interest charges will also increase based on the need to borrow for HRA investment needs and the increase in interest rates.

#### 4 Proposal for rent Increases

- 4.1 In line with the formula rent calculation policy, rents for 2024-25 will rise by 7.7% based on CPI of 6.7% (as of September 2023) + 1%, as allowable under the Government's Rent Policy.
- 4.2 A 7.7% increase in average rents for HRA dwelling stock 2024/25 equates to an average increase of £8.57pw over a 52-week period. This will increase the full year average dwelling rent for the London Borough of Lewisham from £111.33pw to £119.91pw. The proposed increase will result in additional income of £6.140m for the HRA.
- 4.3 The following table provides details of the 7.7% average rent rise by bedroom numbers for housing stock in the HRA as of 1<sup>st</sup> April 2023.

Bed size	Average Rent 2023/24	Average Rent 2024/25	£ Change	% Change
Bedsit	£83.30	£89.72	£6.42	7.7%
1	£97.70	£105.23	£7.53	7.7%
2	£110.20	£118.69	£8.49	7.7%
3	£128.61	£138.51	£9.90	7.7%
4	£144.51	£155.64	£11.13	7.7%
5	£164.40	£177.06	£12.66	7.7%
6	£170.61	£183.75	£13.14	7.7%
7	£175.73	£189.27	£13.54	7.7%
Average Total	£111.33	£119.91	£8.57	7.7%

#### 5 Proposal for Service Charge Increases

- 5.1 The Council will increase services charges by 7.7%, in line with the rent increase.
- 5.2 The table below sets out the estimated service charges for 2024-25, when compared to the current charges for 2023-4.

		2022/2	3 Actual	2024/25	Estimate	
	Tenant(T)/Lea					Increase from
Existing Service	seholders(LH)	<b>Weekly Charge</b>	Actual 2022/23	Weekly Charge	Estimate 2024/25	2022/23 actual(%)
Asbestos surveys	LH	£0.06	£12,219.92	£0.12	£46,814.43	Budget Estimate
Bulk waste	T & LH	£1.65	£373,032.73	£1.77	£401,756.25	7.7
Caretaking	T & LH	£7.74	£1,677,294.49	£8.33	£1,806,446.17	7.7
Drying room rents	LH	£1.35	£140.00	£1.45	£150.78	7.7
Entryphone	LH	£0.20	£22,307.87	£0.22	£24,025.58	7.7
Fire risk assessment	LH	£0.24	£58,245.06	£0.23	£178,269.02	<b>Budget Estimate</b>
Grounds maintainance	LH	£1.38	£313,573.09	£1.48	£337,718.22	7.7
Ground rent	LH	£0.19	£50,563.74	£0.19	£50,563.74	N/A
Insurance	LH	£0.78	£207,736.33	£0.84	£223,732.03	7.7
Lift	LH	£3.16	£177,916.48	£3.41	£191,616.05	7.7
Management	LH	£2.72	£729,161.09	£2.93	£785,306.49	7.7
Pest control	T & LH	£0.31	£57,124.19	£2.11	£32,591.45	Budget Estimate
Repairs & Maintenance - Building	LH	£3.12	£968,696.25	£2.94	£912,647.49	3 yr ave. plus 7.7%
Storage shed rents	LH	£0.48	£572.00	£0.52	£616.04	7.7
Sweeping	LH	£1.36	£305,703.71	£1.46	£329,242.90	7.7
Technical repairs	LH	£1.11	£351,821.38	£1.15	£362,231.45	3 yr ave. plus 7.7%
Window cleaning	T & LH	£0.04	£9,997.92	£0.07	£9,245.94	Budget Estimate
Total excluding Energy Charges		£25.90	£5,316,106.25	£29.23	£5,692,974.02	
Heating	T & LH	£15.95	£175,036.39	£17.18	£188,514.19	7.7
Communal lighting	T & LH	£1.34	£299,189.51	£1.44	£322,227.10	7.7
Total Energy Charges		£17.29	£474,225.90	£18.62	£510,741.29	
Grand Total		£43.19	£5,790,332.15	£47.85	£6,203,715.31	

#### 6 Efficiencies & Savings Proposals for 2024/25

- 6.1 The Council is playing its part on giving tenants and leaseholders value for money, whilst ensuring that resources are available to meet costs and investment needs for 2024/25 and future years.
- 6.2 There are ongoing discussions regarding appropriate savings. Any savings and efficiencies that are delivered against the current financial budget will be reinvested back into the HRA.
- 6.3 An update of the HRA Strategy and proposed rent and service charge increases will be reported to Mayor and Cabinet as part of the HRA Rents and budget strategy report in February 2024.

#### 7 Recommendation

7.1 Residents are invited to comment on the proposals. Residents' comments from the meeting held on 13<sup>th</sup> November will be included in the Housing Select Committee (HSC) Report, which will be presented at the meeting on 28<sup>th</sup> November 2023. Where additional comments are received after the cut-off date for the preparation of the HSC report, the comments will be fed back through the Mayor and Cabinet budget report. The cut-off date for the Mayor and Cabinet Report is 30<sup>th</sup> November 2023. Mayor and Cabinet will be requested to approve the increase of 7.7% for both dwelling rents and service charges for tenants and leaseholders.

### **APPENDIX X4: Garage Rent Increase 2024/25**

INCLUSIVE REGENERATION Estates Team Report				
Report Title	Report Title Rental Increases for Garages from April 2024 –Lewisham Council and Regenter RB3			
Key Decision	Yes			Item No.
Contributors	Directorate of Place			
Class			Date: October	2023

#### 1 Purpose and Summary of the report

The purpose of this report is to advise the resident panel of the proposed increase in the rent paid by tenants for domestic garages owned by the Council for the next financial year. For the past few years, the garage rents have been increased in line with the Retail Prices Index, which currently stands at 8.9%. For the last financial year, the garage increase was capped at 10% although RPI for the year was 12.6%.

#### 2 Recommendation

It is recommended that the Council approves, in principle, an increase in rent for the garage portfolio of 8.9%, to be effective from April 2024. Blue Badge holders will continue to receive a 50% deduction on the weekly rent.

#### 3 Policy Context

The contents of this report are consistent with the Council's policy framework. It supports the achievements of the following corporate strategy objectives:

- Building an inclusive local economy Everyone can access high-quality job opportunities, with decent pay and security in our thriving and inclusive local economy.
- Making Lewisham greener Everyone enjoys our green spaces and benefits from a healthy environment as we work to protect and improve our local environment.

#### 4 Background

For the forthcoming financial year from April 2024, it is intended that the increase applied is 8.9%, which is in line with the Retail Prices Index.

There are approximately 134 Council garage sites in the borough, comprising 182 garage blocks. There are 2,379 garages in total, which are split 2,011 to Lewisham Council, 311 Brockley Regenter and 57 TMO's. The split between social tenants/leaseholders and non-residential tenants is approximately 70%/30%

The current waiting list for Lewisham Council garages is in excess of 3,000 applicants.

## Is this report easy to understand?

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A housing tenant with LB Lewisham pays the basic price for a garage (subject to any specific discounts agreed) and a non-housing tenant pays the basic price with the addition of 20% VAT. Blue Badge holders receive a 50% deduction on the weekly rent. The application of a discount is a discretionary decision on behalf of the Council, as garages are not a core social dwelling provision.

The highest rent charged is £ £27.39 per week and the lowest is £ 6.77 per week. However, some garages are charged at less than the lowest rate per week. These are discounted rates (50% of the full charge) for tenants with blue badges.

#### 5 Financial Implications

The current annual rent roll for the garage portfolio is £2.26M, based on a basic average standard charge of £17.70per week per garage (i.e. before discounts are applied).

If the rents are increased by 8.9%, as proposed, in April 2024, the revised annual rent roll will increase to approximately £2.41M, or from £17.70 per week to £19.28 per week per garage, an uplift of £1.58 per week on average, and a total increase of approximately £190,000 on the annual rent roll, or £150,000 after blue badge holder discounts have been applied.

#### 6 Legal Implications

The Council's duties in relation to the consultation of tenants on matters of housing management, as set out in Section 105 of the Housing Act 1985, do not apply to rent levels, nor to charges for services or facilities provided by the authority. There is therefore no requirement to consult with secure tenants regarding the proposed increase in charges. The Council still needs to act reasonably, and the decision maker should therefore be satisfied that the increase is reasonable and justified. The general principle is that the Council should be seeking best value.

The Equality Act 2012 (the Act) introduced a new public sector equality duty (the equality duty or the duty). It covers the following nine protected characteristics: age, disability, gender reassignment, marriage and civil partnership, pregnancy and maternity, race, religion or belief, sex and sexual orientation.

In summary, the Council must, in the exercise of its functions, have due regard to the need to:

- eliminate unlawful discrimination, harassment and victimisation and other conduct prohibited by the Act.
- advance equality of opportunity between people who share a protected characteristic and those who do not.
- foster good relations between people who share a protected characteristic and those who do not.

The duty continues to be a "have regard duty", and the weight to be attached to it is a matter for the Mayor, bearing in mind the issues of relevance and proportionality. It is not an absolute requirement to eliminate unlawful discrimination, advance equality of opportunity or foster good relations.

## Is this report easy to understand?

The Equality and Human Rights Commission has recently issued Technical Guidance on the Public Sector Equality Duty and statutory guidance entitled Practice". The Council must have regard to the statutory code in so far as it relates to the duty and attention is drawn to Chapter 11 which deals particularly with the equality duty. The Technical Guidance also covers what public authorities should do to meet the duty. This includes steps that are legally required, as well as recommended actions. The guidance does not have statutory force but nonetheless regard should be had to it, as failure to do so without compelling reason would be of evidential value. The statutory technical quidance code and the can be found http://www.equalityhumanrights.com/legal-and-policy/equality-act/equality-actcodesof-practice-and-technical-guidance/

The Equality and Human Rights Commission (EHRC) has previously issued five guides for public authorities in England giving advice on the equality duty:

- The essential guide to the public sector equality duty
- Meeting the equality duty in policy and decision-making
- Engagement and the equality duty
- Equality objectives and the equality duty
- Equality information and the equality duty

The essential guide provides an overview of the equality duty requirements including the general equality duty, the specific duties and who they apply to. It covers what public authorities should do to meet the duty including steps that are legally required, as well as recommended actions. The other four documents provide more detailed guidance on key areas and advice on good practice. Further information and resources are available at <a href="http://www.equalityhumanrights.com/advice-and-guidance/public-sectorequality-duty/guidance-on-the-equality-duty/">http://www.equalityhumanrights.com/advice-and-guidance/public-sectorequality-duty/guidance-on-the-equality-duty/</a>

#### 7 Crime and Disorder Implications

There are no specific crime and disorder implications in this report. However, levels of voids could increase in the future if there is a lack of investment. Poorly maintained garages with high vacancy rates can in turn lead to increased levels of crime and anti-social behaviour.

#### 8 Equalities Implications

The proposed 8.9% increase will be applied across the portfolio to residents and non-residents. Blue badge holders will continue to receive a 50% discount on the weekly rent as existing.

#### 9 Environmental Implications

There are no specific environmental implications in this report.

#### 10 Conclusion

The proposed rental increase is considered to reflect market rent and be sustainable and will raise additional revenue from the portfolio of approximately £190,000, or £150,000 net after blue badge discounts have been applied.

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#### 11 **Further Information**

If there are any queries on this report, please contact David Lee via david.lee@lewisham.gov.uk

#### **APPENDIX X5: Former Tennant Arrears Write Offs**

The Income Team initially pursue collection of debts from tenants who have left properties formally managed by Lewisham Homes.

Where the Income Teams efforts are unsuccessful, the debt is passed to a Debt Collection Agency (DCA) to attempt recovery on the council's behalf. The DCA will attempt to trace the former tenant at their new address and if successful then attempt recovery. The DCA receives a proportion of any debts they recover. If tracing or recovery is unsuccessful the debts are recommended for write off. If a former tenants new address is found after a debt has been written off, the debt is written back and collection efforts are resumed.

Some debts are not passed to the DCA for example, where a tenant is deceased with no estate, or where the debt is Statue Barred and cannot be legally pursued.

The Interim Director of Resident Engagement & Services and the Head of Housing Finance recommend the write off of 32 debts totalling £561,449.14.

#### Summary of six housing debt cases proposed for write off

A summary of the 32 cases totalling £561,449.14 proposed for write off is set out below. In each case all information that might be identifiable to a certain individual or property has been removed.

## Former tenant arrears cases over £10k and prepared for write off

Case Ref	Balance Including Court Costs	Tenancy End Date	Case Summary
1	£16,200.88	24/04/2022	Tenant initially built-up arrears when his HB stopped. The tenant made multiple arrangements to clear his arrears but struggled to maintain payments as he was in and out of work. We obtained a possession order, but the tenant breached the terms as payments were irregular. He was on a zero-hour contract which meant his UC entitlement varied, he was also under-occupying by 2 rooms, so affected by the Bedroom Tax. Eviction action started in February 2020 but was paused due to the Covid-19 pandemic restrictions on possession action. Once the restrictions were lifted, eviction action resumed, and an eviction date was requested in October 2020 and set for March 2022. The eviction was carried out and the case was passed to the DCA who were unable to trace the tenants new address and therefore unable to pursue the debt.
2	£14,327.38	18/09/2022	After the tenant passed away an unauthorised occupant remained in the property. Action to gain possession of the property started in November 2019 but was paused due to the Covid-19 pandemic restrictions on possession action. Once the restrictions were lifted, eviction action resumed but was delayed as the court lost our application. In July 22 a court hearing took place and possession was granted and eviction completed. The case was passed to the DCA and the unauthorised occupant was traced at a new address. The DCA carried out multiple attempts to obtain payment without success.
3	£11,967.51	11/07/2021	The tenant built up high arrears when direct payments from Universal Credit stopped. We became aware the tenant had sublet the property and started eviction action in February 2020. The unauthorised occupant remained in the property and an eviction date was set for April 2020. The eviction was cancelled due to the Covid -19 pandemic restrictions on evictions. Once the restrictions were lifted, eviction action resumed but the court backlogs meant we did not get an eviction date until July 2021. After eviction, the case was passed to the DCA who were unable to trace the tenants new address and therefore unable to pursue the debt.
4	£11,289.96	13/03/2022	Tenant stopped paying rent in March 2020. She informed us she had an accident in April 2020 and was on statutory sick pay. She was referred to our Welfare Benefits Team for support but did not engage. Possession action was paused due to the Covid -19 pandemic restrictions on possession action. When restrictions were lifted her case was referred to court and we obtained possession 5 months later. Eviction

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			was completed for rent arrears. The case was passed
			was completed for rent arrears. The case was passed to the DCA and the tenant was traced at a new address. The DCA carried out multiple attempts to
			obtain payment without success.
5	£10,959.35	12/09/2021	Tenant vacated and left an unauthorised occupant in the property. We pursued possession and a court hearing was set for April 2020, but action was paused due to the Covid -19 pandemic restrictions on possession action. Once the restrictions were lifted, action resumed, and we gained possession at a court hearing in January 2021. The eviction date was set for September 2021. The case was passed to the DCA who were unable to trace the tenants new address and therefore unable to pursue the debt.
6	£10,510.34	13/03/2022	Tenant built up arrears following release from prison. He breached the terms of his possession order due to irregular payments and we applied for direct payment from his Universal Credit entitlement. These payments stopped in September 2019 and arrears increased as no payments were received. Tenant was supported by our Welfare Benefits Team in November 2019 to increase his income from benefits and to look for employment. Eviction action started in February 2020 but was paused due to the Covid -19 pandemic restrictions on possession action. Payments resumed in June 2020, then stopped in November 2020 when the tenant went through a period of depression. Eviction action was resumed in January 2021 and then paused whilst the Homeless Prevention Team attempted to support the tenant. The tenant did not engage and despite the tenant obtaining employment he did not make any payments. In November 2021 an eviction date was applied for. The eviction took place in February 2022. The case was passed to the DCA, and the tenant was traced at a new address. The DCA carried out multiple attempts to obtain payment without
7	£55,044.00	08/03/2021	success.  The Client's Housing Benefit stopped due to changes in the family's income. Client's husband was self-employed and required to complete a self-employment form so Housing Benefit could reassess their entitlement. Despite emails, letters, phone calls byweekly the client failed to engage or make any payments. The NTV was issued but due to Covid-19, restrictions were in place, so we were unable to cancel the booking and discharge duty. Despite this the client was actively pursue for the arrears. Once the restrictions were lifted, an occupant check revealed the clients had moved out of the property. The case was passed to the DCA who were unable to trace the tenants new address and therefore unable to pursue the debt.

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8	£30,690.00	15/08/2021	The Client left property due to DA leaving 2 unauthorised occupants in the property. Assessments were carried out, but none of the occupants had a housing priority. Action to gain possession of the property started in September 2019 but due to Covid-19, restrictions were in place. Once the restrictions were lifted, the eviction was carried out on 15 July 2021. However, the client requested more time to remove furniture from the property. They were given a further 28 days to do this. The case was passed to the DCA who were unable to trace the unauthorised occupant's new address and therefore unable to pursue the debt.
9	£48,888.00	06/11/2023	Partnership Placement – DA. A secure tenant supported by the ASB team. Placement commenced November 2020. Client ineligible for dual Housing Benefit. Investigation concluded client unable to return to secure property, so bidding commenced for alternative permanent accommodation. Successful bid in September and client moved on 6 November 2023 gave vacant possession. PP clients are responsible for the full rent charges at their secure property. Therefore it would be unreasonable for them to also pay for the full rent charges at the temporary accommodation. The new protocol is clients will make a housing application and relinquish their tenancy, where they are unable to return to their secure property.
10	£18,031.00	06/12/2022	The client was in receipt of full Housing Benefit until March 2022. Since then, they failed to engage and provide evidence to support a new Housing Benefit claim. Despite, letters, email, phone calls and interventions from Welfare Benefits and HOC the client failed to engage or pay anything towards the rent charges. The NTV was issued, and an Intentional Homelessness decision could not be acted on due to Covid – 19 restrictions. Once the restrictions were lifted, the booking was cancelled, and the client evicted. he case was passed to the DCA who were unable to trace the clients new address and therefore unable to pursue the debt.

11	£17,892.00	13/10/2021	Partnership Placement – DA. Phoenix secure tenant. The placement commenced in December 2020. Partial Housing Benefit stopped in February 2021 due to client failing to provide relevant document to support their claim. No payments were made towards the shortfall. Client did not engage so the NTV was issued, and the account closed. PP clients are normally responsible for the full rent charges at their secure property. Therefor it would be unreasonable for them to also pay for the full rent charges at the temporary accommodation. We have made attempts to claim this debt back from Phoenix Housing Association without success. The case was passed to the DCA who were unable to trace the clients new address and therefore unable to pursue the debt.
12	£18,900.00	05/02/2023	Client in receipt of partial HB at the start of the booking. No payments made towards the shortfall. Client supported with HB revision and HB backdated. However, the client was still liable for a shortfall. HB stopped and client failed to engage and make any payments despite efforts of contact via phone with a translator, letter and email. The NTV was issued, and an Intentional Homelessness decision could not be acted on due to Covid – 19 restrictions. Once the restrictions were lifted, the booking was cancelled, and the client evicted. The case was passed to the DCA who were unable to trace the clients new address and therefore unable to pursue the debt.
13	£12,218.58	02/01/2022	Client passed away and an unauthorised occupant remained in the property. Assessments were carried out and the occupant had a housing priority. However, was ineligible for UC or HB as a full-time student so unable to pay the use in occupation charges. The case was passed to the DCA and they contacted the unauthorised occupant. After investigation it appeared the NTQ was issued incorrectly so we are unable to recover these charges despite the occupant being rehoused in a hostel.
14	£18,403.89	10/10/2021	Client's on UC and had long period of no HB award. Partner moved out leaving two non-dependents. Despite attempts of support no payments were made. NTV issues and proceeding her on hold due to covid-19. Once lifted possession was granted and the client evicted on 29 September 2021. On the day of the eviction there was evidence to suggest the

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			property had been abandoned for some time. The case was passed to the DCA who were unable to trace the clients new address and therefore unable to pursue the debt.
15	£16,546.41	27/01/2022	Partnership Placement – DA. Lewisham Secure tenant. PP clients are normally responsible for the full rent charges at their secure property. Therefore it would be unreasonable for them to also pay for the full rent charges at the temporary accommodation. Investigation outcome, EHP agreed and Housing placing bids. We have made attempts to claim this debt back without success.
16	£15,997.02	24/07/2022	Client in receipt of full then partial Housing Benefit. Client maintained a good rent balance until Housing Benefit stopped. The Client failed to engage with Housing Benefit or the Income team despite offers of support by email, letters and phone calls. NTV issued but unable to take action due to Covid-19. A home visit was carried out once lockdown was lifted, the client was not home and the property appeared abandoned. The booking was cancelled, and the eviction took place on 24 July 2022. We have made attempts to claim this debt back without success. The case was passed to the DCA who were unable to trace the clients new address and therefore unable to pursue the debt.
17	£15,580.58	13/02/2023	Client in receipt of partial Housing Benefit and not consistently paying the shortfall each week or month. Housing Benefit stopped and account accrued due to irregular payments. Offers of support made but client failed to engage with Housing benefit and the income team. The NTV was issued but due to covid restrictions no action was taken. However, the arrears was still chased with the client. The booking cancelled and Intentional Homelessness decision sent on 14 February 2023. We do not have a forwarding address for this client, therefore unable to pursue the debt.
18	£14,880.00	15/09/2023	Client working part-time. Income supported with Housing Benefit form but failed to provide relevant documents for claim to be assessed. Despite offers of support, client failed to engage and did not make any payments towards the rent. Eventually they moved out and went to live with a family member in the Camberwell area. The booking was then cancelled. We do not have a forwarding

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			address for this client, therefore unable to pursue the debt.
19	£16,507.39	07/07/2019	Client in receipt of partial Housing Benefit but due to claiming legacy benefits the bedroom tax applied. Client encouraged to move to Universal credit but refused. Client made only one payment. NTV issued and possession order granted. Client provided vacant possession and handed the keys back on 2 July 2019. The case was passed to the DCA who were unable to trace the clients new address and therefore unable to pursue the debt.
20	£12,247.50	24/08/2022	Client passed away leaving 3 children in fulltime education. 2 at university and the youngest in primary school. Full Housing Benefit was in payment before the client's death. The youngest child went to live with her father. The eldest children would not be entitled to Housing Benefit or UC as fulltime student with no dependents. The client death ended the council's homeless duty and the accommodation cancelled. We are unable to pursue children for this debt.
21	£17,217.46	23/10/2022	Client in receipt of partial Housing Benefit but never paid enough to meet the rent shortfall. Regular contact was made to support. Letters, email, and phone calls we made without success. Housing Benefit stopped in Oct 2021. NTQ issued and the judge granted possession. The eviction 10 October 2022. The case was passed to the DCA who were unable to trace the clients new address and therefore unable to pursue the debt.
22	£11,376.00	19/07/2022	Partnership Placement DV – L&Q. Full HB stopped and backdated to February 2022. However, the client did not inform the providers when they left and did not hand the keys back. The providers were only aware the client had left when they did an occupancy check following a request from the council. As a result, the placement ended July 2022. PP clients are normally responsible for the full rent charges at their secure property. Therefore it would be unreasonable for them to also pay for the full rent charges at the temporary

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			accommodation. We have made attempts to claim this debt back without success.
23	£11,266.50	19/09/2022	Partnership Placement DV – Private Tenant.  No HB and client did not engage with offers of support with Housing Benefit claim. The property was abandoned, and client moved back to private property due to suitability for elderly father's health condition. This report has been disputed as providers claim someone was residing at the property when they carried out occupancy checks in September 2022. The unauthorised occupant said they were paying the client rent. The case was passed to the DCA who were unable to trace the clients new address and therefore unable to pursue the debt.
24	£13,668.00	18/10/023	This account was opened late due to an officer leaving without handover. The debt was over £4k when the account was first opened. By this time, it was unclear if the client was still residing at the property due to a note on Housing Benefit stating a new address. The Client did not provide an email address so letters, phone calls and text messages were sent but the client did not engage. The providers also had difficulties contacting the client during their last 3 by-weekly occupancy checks. The provider advised that the client is not in occupation and had abandoned the property so the account was closed and duty discharged. We were unable to trace the clients new address and therefore unable to pursue the debt.
25	£11,169.82	14/11/2021	Client in receipt of partial Housing benefit but failed to meet the rent shortfall. The client was sent letters, emails, phone calls and provided with support and advice but the arrears continued to increase. The judge granted possession 6 September 2021 and the client was evicted on 8 November 2021. The case was passed to the DCA who were unable to trace the clients new address and therefore unable to pursue the debt.

26	£10,201.00	15/01/2020	Client in receipt of full Housing Benefit. HB Stopped in January 2020. The Client refused to stay at the property as they felt it was unsafe for their children. Client failed to engage with offers of support by letter, email and phone calls to reinstate Housing Benefit claim. The debt occurred as a result. The client was moved to alternative temporary accommodation in July 2019. The case was passed to the DCA who were unable to pursue the debt.
27	£26,688.83	31/10/2020	Client failed to engage despite offers of support. No Housing Benefit and client did not make sufficient payments. NTV issued and Intentional Homeless decision made but unable to evict due to covid -19. Once lifted the client was evicted on 13 October 2020. The case was passed to the DCA who were unable to pursue the debt.
28	£17,069.75	31/12/2022	Partnership Placement DV – L&Q Tenant. No HB and as client did not engage with offers of support with Housing Benefit claim. After many attempts of contact client advised us via Housing Benefit that they had moved in with friends and returned the keys to the provider the next day, 24 September 2021. However, the provider disputed this and the rent account was not closed until 31 December 2022.
29	£10,147.35	12/05/2022	Partnership Placement DV – L&Q Tenant. Full HB stopped and backdated. Client moved out of the property in March 2022 due to condition which was reported to the provider but never resolved. The account was not closed until May 2022.
30	£22,247.19	28/02/2016	Client evicted and referred to Madina without success. Unable to pursue due to statute barred
31	£11,524.20	23/07/2017	Client evicted and Discharge of duty. FTA Team made attempts to recover debts without success.
32	£11,791.25	12/09/2021	Client abandoned the property. FTA and Madina unable to trace and recover debts.

## **APPENDIX X6: Other Associated Charge 2024/25**

#### **Garage Rents**

1. The detail of these charges and the changes are as set out in appendix 4. The proposal is for a 8.9% increase in charges which equates to an average increase of £1.58 per week.

## **Tenants Levy**

- 2. As part of the budget and rent setting proposals for 2005/6, a sum of £0.13 per week was 'unpooled' from rent as a tenants service charge in respect of the Lewisham Tenants Fund. The current charge is £0.15pw.
- 3. No proposals have been put forward by Lewisham Tenants Fund (LTF) to vary this levy for 2023/24. Therefore the charge will remain at £0.15pw for 2024/25.

## **Hostel charges**

- 4. Hostel accommodation charges are set based on current the Governments formula rent calculation and will increase by 7.70% (£3.10 per week).
- 5. Hostel service charges are set to achieve full cost recovery, following the implementation of self-financing. For 2024/25, the charge for Caretaking/management and Grounds Maintenance will increase by 7.70%. This will increase the average charge from £77.56 to £83.48 per unit per week.
- 6. In addition, the charge for Heat, Light & Power will be increased by 10% and move the average charge from £7.17pw to £7.88pw. Water charges will increase by 9.2% and will move the average charge from £0.21pw to £0.23pw. The charge for Council Tax will be based on the total recharged received from Council Tax section. All charges will be based on the total number of hostel units and is forecast to increase by 3% 2024/25.
- 7. Hostel residents were consulted on these proposals via individual letters. Officers also invited hostel residents to meet them to discuss the changes and how these may affect them. However, no comments or representations were received.

## **Linkline Charges**

- 8. The delivery of the service to a 'full visiting service' to better reflect service need was implemented in 2018/19. The current annual charge to the HRA for 2022/23 is £466k. Current indications are that an inflationary increase of 2.0% will be applied for 2024/25, increasing the HRA charge by £9k (to £475k for 2024/25). The current Linkline charge to HRA residents is £6.44 per week and does not fully recover the full charge applied to the HRA.
- 9. Consultation with HRA residents/current users of the service is due to be undertaken sometime in the New Year. The results of any consultation will be reported to Mayor

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and Cabinet. There are no proposals to increase the maintenance charge, which will remain at £0.94 per week.

#### **Private Sector Leasing (PSL & PMA)**

10. Rent income for properties used in the Private Sector Leasing (PSL) and Privately Managed Accommodation (PMA) scheme are General Fund resources. From April 2021, rents for homes let under these schemes will be charged at the applicable Local Housing Allowance (LHA) for private rented sector (PRA) properties. This will support the schemes to remain viable in the longer-term and reduce the General Fund subsidy that is presently required to keep them in operation.

#### **Heating & Hot Water Charges**

- 11. As part of last year's rent setting process the Mayor agreed to continue with the current formula methodology for calculating increases in Heating & Hot Water charges to tenants and leaseholders. This formula was originally approved by Mayor & Cabinet in December 2004.
- 12. The current charging methodology allows a limited inflationary price increase plus a maximum of £2 per week per property increase on the previous year's charge. Consumption levels are also updated and included in the formula calculation.
- 13. The existing corporate contract for the supply of electricity is let by the property services team with Crown Commercial Services; an Executive Agency of the Cabinet Office. The contract frameworks have been designed to comply with the findings of the Pan Government Energy Project, which recommends that all public sector organisations adopt aggregated, flexible and risk-managed energy procurement with public sector buying organisations.
- 14. The proposal for 2024/25 is for an increase of £1.23pw or 7.7%. This will move the current charge from £15.95pw to £17.18pw. This is based on the latest available unit rates and consumption data.
- 15. The proposal for communal lighting is for an increase of 7.7% or £0.10 per week. This will move the current average charge from £1.34pw to £1.44pw. The increase is due to updated unit rates and consumption rates.
- 16. Officers will review the costs, actual energy usage and new contact prices in both 2023/24 and 2024/25 as part of the monitoring regime. Once the new long-term energy supply contracts are in place, recommendations for changes to charges will be brought forward as part of the 2024/25 budget process.

## **APPENDIX X7: HRA Business Plan**

## **Summary**

## 1 Summary

The HRA Business Plan is a straegic plan that sits alongside the council's medium term financial plan. It details the income and expenditure that applies to the council's housing stock and is an important strategic document in the management and oversight of the HRA.

#### 2 Recommendations

Mayor and Cabinet are asked to approve the Housing Revenue Account (HRA) Business Plan 2023-2054.

## 3 Policy Context

This report aligns with Lewisham's Corporate Priorities, as set out in the Council's Corporate Strategy (2022-2026):

- Cleaner and Greener;
- A Strong Local Economy;
- Quality Housing;
- Children and Young People;
- Safer Communities;
- · Open Lewisham;
- Health and Wellbeing.

In particular, this report is closely aligned to priority Quality Homes because the housing revenue account is the ring-fenced budget for maintenance and investment in council homes and services to tenants.

#### 4 Background

The HRA is a ring-fenced account that covers the income collected through rents and service charges that council tenants pay and the expenditure on council homes and services to tenants. There is also borrowing against the account in order to fund investment in the housing stock.

Revenue expenditure is used to manage, repair and maintain the housing. Also to pay debt costs (interest and repayments).

The HRA is also used for stock investment, planned programmes and to part fund new build works, through the HRA capital programme.

## 5 Purpose and Content of the Plan

The HRA Business Plan provides a long-term financial plan for managing and overseeing the sustainability of the HRA.

A number of assumptions have been made in the financial modelling. For example, it has been assumed that rents will rise by CPI+1% up to financial year 2025/26 and CPI+0.5% thereafter, With income projected to be of the order of £101.6m pa from rents and service charges.

The council's housing stock was previously managed by the arms length management organisation (ALMO) Lewisham Homes. Lewisham Homes received HRA funding from the council to deliver all aspects of housing management, repairs, maintenance and stock investment. This arrangement came to an end when the ALMO transitioned back into the council on 1st October 2023. Therefore the stock is now directly managed by the council.

It is important to have in place a HRA Business Plan to ensure that the demands on the account are balanced against the income available and that there is effective prioritisation of these demands.

Local Authorities generally are facing pressures on their HRAs as regulatory requirements have increased and the need to improve standards has been in the spotlight. The powers of the Regulator of Social Housing and the Housing Ombudsman have increased and there has rightly been a focus on the quality and safety of social housing across the country. It is imperative that we maintain oversight of the HRA in order to balance the competing demands on the account and to ensure its sustainability in the short and long term.

Stock investment and safety are our highest priorities. We know we need to improve the decency of our homes and have profiled a capital programme for investment totalling £336.6m over 5 years which runs 2023-28. The HRA capital contribution to the new build programme (Building for Lewisham) is profiled over the same period and totals £109m over that period.

## 6 Reviewing the Plan

The Plan is a dynamic document that will be subject to change, particularly once a stock condition survey has been undertaken to inform our future investment plans. The Plan will be reviewed annually with the financial modelling forming part of the council's annual budget reports to Mayor and Cabinet and then Council. We will also develop an Asset Management Strategy in 2024/25 that sets out more detail on our plans for stock investment and improvement.

A Summary of key assumptions in the HRA Business Plan are shown below.

The HRA business plan provides long-term financial forecasts resulting from the implications of the Council's spending, investment and rent-setting decisions, based on the authority's current income, expenditure and investment expectations. The data is combined with key assumptions on how costs and income might change in the future to illustrate what the authority can reasonably expect to happen, using the best available information.

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Regular review of assumptions is important in order to help the Council make early decisions that help keep the HRA in balance, whilst also delivering substantial levels of investment in Council housing.

A summary of the key assumptions that underpin the 30 Year Business Plan are presented below:

Description	Effect on Business Plan	Assumptions used within the Business plan
HRA Stock Movements	Projections for rental income is based on stock numbers	Baseline stock numbers in the current year are adjusted for projected RTB sales and new affordable housing supply
Inflation on supplies and services	Income and expenditure is adjusted for inflation to reflect general cost increases. CPI forecast is based on rate in September of previous year.	Rental income uses CPI. Garages increased by RPI. CPI September 2023 6.7%. Forecast to reduce to 4% in year 2, reducing to 2% from year 3 onwards. RPI 4% in year 2, reducing to 2% thereafter.
Minimum Working Balance	Target level of minimum reserve for any overspends	Working balance requirements assumed at 10% of income giving circa £8.0m
Rental Income	Tenant rent projections are driven by stock numbers and average rent. Tenant rent is the largest source of income for the HRA	Average rent is currently set at £111.33 per week for 2023/24. Rent is adjusted as per government policy. Assumed CPI+1% for 2024/25 will raise rents by 7.7% to £119.91 per week. Assumed CPI+1% for 2025/26 and CPI+0.5% thereafter
Supervision and Management Costs	Rental income is allocated to management costs of providing a landlord service	Cost assumed to increase by CPI each year
Repairs and Maintenance Costs	Rental income is allocated to repairs budgets	Expenditure is adjusted in line with CPI and stock movements
Tenants and Leasehold Service Charges	Cost of specific services are charged back to tenants and	Service charge uplift is in line with anticipated actual cost increases

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	leaseholders	
Voids	Level of void properties has an impact on rental income achieved	Rent loss though voids are estimated at 1.5% of rent
Bad Debts	Level of Rent and service charge arrears that are not collected or written-off results in loss of income	Assumed on average 4% of rent and service charges
Right to Buy Sales	Stock reductions reduce rental income, with retained receipts reinvested in new affordable housing	Projected 90 sales per annum
Interest rate on borrowing	Rental income is allocated to financing debt	Debt charge is assumed at interest rate of 4.0%
Depreciation	Rental income is allocated to Depreciation, which reflects the decline in the value of an asset over time due to wear and tear. A corresponding credit is made to the Major Repairs Reserve to fund capital spend on the existing stock	Depreciation within the business plan is approximately £26m and forecast to rise by 2% annually on average.
Capital Programme - Major Works	Investment to maintain housing stock at decent homes etc.	Profile for investment of £321m for 5-year period from 2022/23
HRA Debt Balance	The HRA debt balance as at 31st of March 2023 was £99.5m.	Accumulated reserve balances will determine capacity for debt repayments
Efficiency Savings	Savings contribute towards offsetting budget pressures	10% saving requirement for 2024/25 across revenue costs for management and repairs.

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## 7 Legal implications

In accordance with the Local Government and Housing Act 1989 (as amended) local authorities are obliged to keep their HRA separate to other accounts and to ensure there is no cross-subsidy to or from the council's General Fund resources.

## **HRA Business Plan**

#### **Lewisham Council**

## **Housing Revenue Account Business Plan**

## **Executive Summary**

#### 1 Introduction

- 1.1 Lewisham is an inner London borough that, along with the rest of London, is facing an unprecedented housing crisis. This business plan explains how the Council's housing service will contribute towards resolving that crisis through appropriate and targeted use of the Housing Revenue Account.
- 1.2 A Business Plan has two main elements:
  - A narrative explaining the nature of the business, the environment it operates in, and its business strategy and objectives.
  - A 30 year financial model that shows the resources that the business will have and how it will use them, demonstrates that the business is viable and considers the potential financial implications of risks.
- 1.3 It is important to have a business plan because:
  - Having a well thought out strategy is better than just carrying on doing what has always been done.
  - A business needs to plan its finances in the long-term rather than just on an annual basis especially where decisions need to be taken with long-term financial implications.
  - A business needs to consider risks that may affect its financial viability and how to manage them.

## 2 Strategic Vision and Objectives

- 2.1 The Council's strategic vision and objectives for housing can be found in its corporate plan, climate emergency action plan, housing strategy and local plan.
- 2.2 The Council has a strong social purpose and is committed to improving housing, building new homes through the Building for Lewisham programme and engaging with residents.

#### 3 External, Policy and Legislative Changes

- 3.1 The housing market in Lewisham is changing with more private sector rented housing, housing becoming less affordable, a shortage of social and affordable housing and an increasing number of people affected by homelessness.
- 3.2 The Greater London Authority has published the London Plan and a London Housing Strategy. The Regulator for Social Housing sets consumer standards that the Council must deliver. The Consumer Standards have been strengthened and expanded and the new standards will be introduced in April 2024.

- 3.3 The United Kingdom government has set house building targets. It also published a white paper that proposed to empower tenants and to supply more social homes and that has led to the Social Housing (Regulation) Act 2023. The United Kingdom government also exercises significant control over the finances of local authority housing through the self-financing settlement of 2012, welfare reform policies and controls over rent increases.
- 3.4 In 2020, a global Coronavirus pandemic started that has had a major impact on many aspects of life including local authority housing services. Some of these impacts are temporary whereas others will be permanent. Britain left the European Union in 2021. This has also had an impact on local authority housing services, particularly in terms of access to the supply chain and in terms of the labour market.
- 3.5 Council housing rents are set in accordance with the government's policies on social housing rents. Rents increases are limited by government and the current policy is to limit them to the increase in consumer prices index (CPI) plus 1% each year (based on CPI from the previous September). As CPI was 10.1% in September 2022 that would have triggered an 11.1% rent increase in 2023/24, so the government introduced a rent cap of 7% in 2023/24. This means that rents increased by less than inflation causing financial pressure in the housing revenue account. It will probably be long-term if councils are not able to increase rents by more than CPI plus 1% from 2024/25 onwards. Rent income is £82.3million in 2023/24 so a 1% variation is £0.8m a year. The increase for April 2024 will be 7.7%, following CPI at 6.7% plus 1%.

## 4 Governance and Risk Management

- 4.1 The London Borough of Lewisham is governed by a directly elected Mayor and a Council of 54 members. There is a Housing Select Committee.
- 4.2 The Council reviewed its Strategic Risk Register in September 2021 and again in October 2023 following the transition of Lewisham Homes back in to the council. It identified risks relevant to housing including failure to deliver the Building for Lewisham programme, failure to comply with consumer standards, Catford and Lewisham Regeneration and Development, estate rationalisation, welfare reform and building costs.
- 4.3 Risks and issues that are specific to the housing revenue account include:
  - Complying with the Decent Homes Standard and other Consumer Standards
  - Delivering the Building for Lewisham Programme
  - Delivering the Catford & Lewisham Regeneration Projects
  - The Cost of Living Crisis, Welfare Reform & Affordability
  - Pressure on the repairs service and the link to longer term stock investment (to raise standards and prevent repeat repairs)
  - Refurbishment of Brockley PFI scheme, Tower Blocks & Replacement of Lifts
  - Investing in the state of the neighbourhood, environmental services and addressing stigma and inequalities affecting our tenants and residents
  - Meeting obligations for building safety, fire precautions and electrical safety.
  - Improvements to sheltered housing and installation of aids and adaptations.
  - Environmental Sustainability, SAP ratings & Zero Carbon targets.
  - Risk that carbon reduction works suffer due to the other pressures for works for building safety and basic upkeep of the stock.
- 4.4 Following a review of performance in autumn 2023 the council self-referred to the Regulator of Social Housing (RSH) based on potential breaches of the Home Standard,

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specifically covering non-decent homes, poor repairs service performance and overdue fire safety actions. The council is working to improve performance in these areas and will engage fully with the RSH to achieve this

## 5 Functions of the Housing Service

- 5.1 Until October 2023, most of the council's housing stock was managed by Lewisham Homes, an arms' length management organisation.
- 5.2 The Council reviewed the delivery of housing services including considering whether to continue with the arms' length management arrangements and whether there was any scope to make efficiency gains in management budgets. A decision was taken to bring all housing and asset management functions back in-house, meaning that over 500 staff were transferred in to the council under TUPE.
- 5.3 A new Housing Directorate was established from 1<sup>st</sup> October 2023, comprising the following three divisions: Housing Strategy, Resident Engagement and Services, and Quality and Investment.

#### 6 Asset Management Strategy

- There were 14,092 tenanted dwellings in the stock on 1<sup>st</sup> April 2023, along with about 5,300 leasehold properties. Most are in medium-rise blocks and most were built between 1961 and 1980. 12,275 were in the core stock, 320 were in hostels, 65 were in Milford Towers, 29 were in Excalibur and 1,258 were in the Brockley PFI scheme. Stock numbers are forecast to decline by about ninety units a year mainly because of eligible tenants exercising their 'right to buy'.
- 6.2 While the Council is committed to increasing the supply of social and affordable housing in the borough, it considers that its first duty as a housing landlord is to meet its statutory obligations and to provide good quality homes and services to its existing tenants.
- Prior to the transfer, Lewisham Homes published an Asset Management Strategy for 2021 to 2026. This was based on a Stock Condition Survey that was carried out during 2019 and 2020 and was reported in early 2021. This demonstrated that the stock was not in a good condition with 47% failing the decent homes standard and a requirement to invest £637.5million over thirty years. Lewisham Homes estimated that a further £297.4million was required for items not included in the stock condition survey, bringing the total to £934.9million. As at April 2023 Lewisham Homes reported 17% of homes being non-decent.
- 6.4 However, even this was found to be an under-estimate mainly because of the need to:
  - Refurbish high-rise flats including Milford Towers in Catford.
  - Potentially regenerate sites with large panel systems buildings.
  - Replace lifts in tower blocks.
  - Invest in neighbourhoods.
  - Carry out works identified in property MOTs.
  - Invest in Energy Performance and Sustainability.
  - Meet obligations for building safety, fire precautions and electrical safety.

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- Improvements to hostels and sheltered housing and installation of aids and adaptations.
- 6.5 The Council therefore is reviewing the capital stock investment programme to establish the cost of these works and to ensure that they are budgeted for in the housing revenue account. An Asset Management Strategy will need to be produced in the longer term and shared with tenants and residents.
- 6.6 The Council must upgrade its stock so that all dwellings have a SAP rating of C or above by 2030. However, there are 851 properties where achieving a grade above C would not be possible and there is no budgetary provision for this policy on the grounds that the upgrades may be funded by government grants. The Council is therefore carrying out a review of the 851 properties where achieving a grade above C would not be possible, and is assessing the potential costs of the zero carbon policy with a view to establishing an appropriate contingency in the business plan. In September 2022 there were 65 homes that failed the decent homes standard because of lack of thermal comfort.
- 6.7 The council is in the process of procuring a full stock condition survey and a volume of disrepair surveys at a cost of up to £2.925m (see Mayor Cabinet meeting of 24/1/24). It is recognised that a full and up to date survey is needed in order to base stock investment plans on accurate and up to date information.
- 6.8 The council plans to allocate resources for the Brockley PFI scheme upon its completion at £2.3million for 2027/28 (when the PFI stock will transfer back in to the council) and £5.6million thereafter.
- 6.9 The Council's long-term assets include £1.4billion of council dwellings. The council housing stock is therefore a significant resource for the borough and there is a need to maximise the opportunities to gain value from the council's assets. Matters to note include:
  - Project Management The Council has a record of underspending on its capital programme. The Council is therefore reviewing its project management arrangements.
  - Borrowing The Council plans to make extensive use of its borrowing powers in the Housing Revenue Account. Clearly this will have implications for the revenue budget especially in view of recent and anticipated increases in interest rates.
  - Reserves The Council is planning to use a significant proportion of its reserves to fund the capital programme.
  - Capital Receipts The Council is reviewing its capacity to generate capital receipts in the future.
  - Sustainability –The Housing Revenue Account capital programme is planned to increase with much of it devoted to new build.

## 7 Damp and Mould

- 7.1 The Council responds to individual reports of damp and mould, makes regular inspections to identify cases of damp and mould and collects data to gain better insights into the extent of damp and mould.
- 7.2 The previous stock condition survey identified 2,438 tenanted homes (20% of the stock) that had defects with the potential to result in severe or moderate damp. Lewisham Homes previously commissioned validation surveys of these. Access was gained into 1,431 properties, of which 719 had no hazards present in relation to damp

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or mould and 608 have since received remedial work. In December 2022, Lewisham Homes held 365 live cases of damp and mould, with 484 closed cases with work completed. The council is considering smart technology to identify when mould growth is likely to occur in a property by remotely logging humidity levels and heating use.

## 8 Financial Strategy and Planning - Revenue

8.1 The Business Plan financial projections cover the years to 2061/62. The first fifteen years are summarised below:

	2023/24 £M's	2024/25 £M's	2025/26 £M's	2026/27 £M's	2027/28 £M's
Rents	82.5	88.3	91.4	97.4	99.7
Tenants service charges	6.8	7.3	7.4	7.5	7.5
Leasehold service charges	6.2	6.6	6.7	6.8	7.0
Hostel charges and grants	1.5	1.5	1.5	1.6	1.6
Major Works recoveries	12.4	6.3	6.4	6.5	6.7
Other income	1.7	1.8	1.8	1.8	1.8
Operating Income	111.1	111.8	115.2	121.7	124.3
Less:					<del>-</del>
Management costs	-46.2	-49.3	-47.2	-49.3	-51.7
Repairs & maintenance	-19.5	-18.1	-18.4	-18.6	-19.8
PFI Costs	-6.7	-6.8	-6.8	-6.9	-1.7
	-72.4	-74.2	-72.4	-74.8	-73.1
Interest & other finance costs	-5.5	-8.3	-11.7	-14.1	-14.9
Depreciation	-26.2	-26.7	-27.2	-27.7	-28.1
Operating surplus/(deficit) after					
financing	7.0	2.6	3.9	5.1	8.2
RCCO	-5.5	-2.8	-3.8	-4.7	-8.2
Interest on balances	0.2	0.2	0.2	0.2	0.2
Surplus/(deficit) after					
appropriations	1.8	-0.0	0.3	0.6	0.2
Opening reserves	7.9	9.7	9.6	10.0	10.6
Other Reserve Contributions	0.0	0.0	0.0	0.0	0.0
HRA Reserves	9.7	9.6	10.0	10.6	10.8

	2028/29 £M's	2029/30 £M's	2030/31 £M's	2031/32 £M's	2032/33 £M's
Rents	102.1	104.1	106.0	109.7	111.8
Tenants service charges	7.6	7.7	7.8	7.9	8.0
Leasehold service charges	7.1	7.3	7.4	7.6	7.7
Hostel charges and grants	1.6	1.7	1.7	1.7	1.8
Major Works recoveries	6.8	6.9	7.1	7.2	7.4
Other income	1.8	1.8	1.8	1.8	1.9
Operating Income	127.1	129.5	131.8	136.0	138.5
Less:		_	-	_	
Management costs	-54.4	-55.5	-56.7	-59.4	-60.1
Repairs & maintenance	-20.9	-21.2	-21.5	-21.8	-22.0
PFI Costs	0.0	0.0	0.0	0.0	0.0
	-75.3	-76.7	-78.2	-81.1	-82.2
Interest & other finance costs	-16.0	-17.3	-19.7	-21.2	-21.0
Depreciation	-28.5	-29.1	-29.6	-30.1	-30.7
Operating surplus/(deficit) after					
financing	7.3	6.4	4.3	3.6	4.6
RCCO	-7.3	-6.4	-4.3	0.0	0.0
Debt Repayment	0.0	0.0	0.0	-3.5	-4.7
Interest on balances	0.2	0.2	0.2	0.3	0.4
Surplus/(deficit) after					
appropriations	0.3	0.2	0.2	0.4	0.2
Opening reserves	10.8	11.1	11.3	11.5	11.9
HRA Reserves	11.1	11.3	11.5	11.9	12.1

	2033/34 £M's	2034/35 £M's	2035/36 £M's	2036/37 £M's	2037/38 £M's
Rents	113.8	115.9	118.0	120.1	122.3
Tenants service charges	8.1	8.2	8.3	8.4	8.5
Leasehold service charges	7.9	8.0	8.2	8.3	8.5
Hostel charges and grants	1.8	1.9	1.9	1.9	2.0
Major Works recoveries	7.5	7.7	7.8	8.0	8.1
Other income	1.9	1.9	1.9	1.9	1.9
Operating Income	140.9	143.5	146.0	148.6	151.3
Less:		_	_	_	
Management costs	-60.9	-62.8	-63.0	-64.4	-66.0
Repairs & maintenance	-22.3	-22.6	-22.9	-23.2	-23.5
PFI Costs	0.0	0.0	0.0	0.0	0.0
	-83.3	-85.4	-85.9	-87.6	-89.5
Interest & other finance costs	-20.8	-20.6	-20.3	-20.1	-19.9
Depreciation	-31.2	-31.8	-32.3	-32.9	-33.5
Operating surplus/(deficit) after					_
financing	5.6	5.7	7.5	8.1	8.4
RCCO	0.0	0.0	0.0	-2.1	-8.0
Debt Repayment	-5.7	-5.8	-7.5	-5.9	-0.3
Interest on balances	0.3	0.3	0.3	0.2	0.2
Surplus/(deficit) after					
appropriations	0.2	0.2	0.2	0.2	0.2
Opening reserves	12.1	12.3	12.5	12.8	13.0
HRA Reserves	12.3	12.5	12.8	13.0	13.2

- 8.2 The Business Plan operates at a small surplus in all years apart from 2024/25. Revenue contributions to capital outlay are made in all years apart from 2031/32 to 2035/36. Reserves increase from £7.9million in 2023/24 to £13.2million in 2037/38 and £165.8million in 2061/62.
- 8.3 The Business Plan forecasts the following changes in stock numbers. The core stock reduces by sixty units in 2023/24 and ninety units in subsequent years because of estimated right to buy sales; Excalibur effectively closes in 2023/24; Other elements of the stock remain unchanged:

	2023/24	2024/25	2025/26	2026/27	2027/28
Core	12,215	12,155	12,065	11,975	11,885
Hostels	320	320	320	320	320
Milford Tower	65	65	65	65	65
Excalibur	29	1	1	1	1
PFI	1,244	1,244	1,244	1,244	1,244
Total	13,873	13,785	13,695	13,605	13,515

- This table does not take account of new builds as they come forward through the direct delivery programme. Neither does it take account any recent acquisitions.
- 8.5 The consumer prices index increased by 10.1% during the twelve months ended in September 2022 and by 6.7% during the twelve months ended in September 2023. The government forecasts that the rate of increase in the consumer prices index will fall to around 5% by the end of 2023. The business plan assumes that the consumer prices index will increase by 6.0% in 2023/24 and 2% a year thereafter. The Council will therefore closely monitor the impact of inflation on the business plan.
- 8.6 Under government rents policy, social rents usually increase by the level of the increase in the consumer prices index in the previous September plus 1%. This would have resulted in an increase of 11.1% in April 2023. However, the government decided to cap rent increases at 7% in 2023 and the model provided for this. The increase for April 2024 will be 7.7%. The model prudently assumes a rent increase based on the increase in the consumer prices index plus 0.5% a year in subsequent years.
- 8.7 The repairs and maintenance budget is calculated as follows:

	2023/24 £,000	2024/25 £,000	2025/26 £,000	2026/27 £,000	2027/28 £,000
Average units R&M / unit	12,585 1,359	12,496 1,440	12,406 1,469	12,316 1,498	12,848 1,528
Allocation	17,099	17,997	18,225	18,455	19,637
Growth New Build	2,254 145	0 148	0 151	0 154	0 157
Total	19,498	18,145	18,376	18,609	19,794

8.8 This expenditure is significantly less than the expenditure on revenue repairs and maintenance that the Quality and Investment management team have calculated is required (see below). The gap is £4.8million in 2023/24 and £6.2million in 2024/25. In addition, expenditure at £22.7million was below the estimated requirement of £26.0million in 2022/23 presumably creating a backlog of £3.3million. There is therefore a shortfall of £14.3million over the three years. The Council has provided for the capitalisation of £5million of revenue repairs in the capital programme for 2023/24 and further capitalisations are likely to be required and made in future years. The council has also launched a Repairs Transformation Programme to improve the end to end service, increase productivity and efficiency, clear the works in progress (backlog of repairs jobs) and raise resident satisfaction

8.9 The figures in brown in the table below represent the essential revenue and capital spend required to keep the housing stock within regulatory and statutory compliance, or an existing commitment. These figures are mainly based on current budgets and validated works, so are considered to be reasonably accurate.<sup>1</sup>

Expenditure heading	2023/24	2024/25
Responsive Repairs	8,530,000	8,530,000
Disrepair	860,000	860,000
MOT Programme	1,900,000	1,900,000
Voids	3,850,000	3,850,000
Gas & Heating	2,800,000	2,800,000
Fire Safety (FRAs and Servicing)	600,000	600,000
M&E Servicing	730,000	730,000
Asbestos	200,000	200,000
Electrical Safety	2,500,000	2,500,000
Building Safety (essential work)	250,000	250,000
Fire Door Checks	2,000,000	2,000,000
Environmental services	100,000	100,000
Total	24,320,000	24,320,000
Units	12,607	12,517
Per unit	1,929.09	1,942.96

- 8.10 Repairs and maintenance costs are increased by 6.0% in 2024/25 and 2.0% in each of the subsequent years. This is a low level of provision for inflation given that building maintenance costs are currently increasing by more than this. The Council will closely monitor the impact of inflation on repairs and maintenance budgets.
- 8.11 Repairs & Maintenance expenditure in 2023/24 is currently forecast to budget, but it should be noted that the budget was overspent by £1.0million in 2022/23, after increasing the in-year budget by £5.0million. If expenditure on the repairs & maintenance account is similar to 2022/23, then there would be a budgetary pressure in the region of £3.2million for the year that would need to be covered by reduced expenditure elsewhere. This will not be certain until further into the financial year when a full analysis of the costs within the repairs & maintenance account has been undertaken.
- 8.12 Capital financing costs are calculated based on the assumption that interest rates will be 4.0% in all years. The business plan calculates capital financing costs increasing from £5.5million in 2023/24 to £16.0million in 2028/29 and £20.8million in 2033/34 (because of increased debt and increased interest rates). The Bank of England base rate was maintained at a low level between 2008 and 2022 but has now been increased to 5.0% (June 2023). In June 2023, local authorities could borrow at between 5.2% and 6.2% at fixed interest rates and between 5.4% and 6.0% at variable interest rates. Further increases in interest rates are forecast. If PWLB rates reached 6% that would increase capital financing costs by 50% in the long-term. The Council will therefore

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<sup>&</sup>lt;sup>1</sup> This data was calculated early in 2022 and may therefore need to be updated to reflect the increase in inflation that has been experienced since then and other factors.

monitor its capital financing costs closely.

## 9 Sensitivity Analysis and Stress Testing

- 9.1 The financial projections contained in a business plan represent the planned outcome based on a series of assumptions. These assumptions are based on what is considered to be the most likely environment in which the service will operate, including assumptions about government policy, economic variables, social circumstances and technological developments.
- 9.2 The business plan financial model has been used to carry out some sensitivity analysis around variables in the revenue budget and capital programme. In the base model the surplus / deficit and reserves are as follows:

	2023/24 £M's	2024/25 £M's	2025/26 £M's	2026/27 £M's	2027/28 £M's
Surplus/(deficit) after appropriations	1.8	-0.0	0.3	0.6	0.2
Opening reserves	7.9	9.7	9.6	10.0	10.6
HRA Reserves	9.7	9.6	10.0	10.6	10.8

9.3 If rents are assumed to increase at the same rate as inflation rather than by 0.5% more, the forecast surplus / deficit and reserves would be as follows. There is obviously a negative effect:

	2023/24 £M's	2024/25 £M's	2025/26 £M's	2026/27 £M's	2027/28 £M's
Surplus/(deficit) after appropriations	1.8	-0.8	-0.9	-1.0	-1.8
Opening reserves	7.9	9.7	8.9	8.0	7.0
HRA Reserves	9.7	8.9	8.0	7.0	5.2

9.4 If cost inflation is assumed to be 1% higher than the general level of inflation, the forecast surplus / deficit and reserves would be as follows. There is obviously a negative effect:

	2023/24 £M's	2024/25 £M's	2025/26 £M's	2026/27 £M's	2027/28 £M's
Surplus/(deficit) after appropriations	1.8	-0.2	-0.4	-0.7	-1.7
Opening reserves	7.9	9.7	9.5	9.1	8.4
HRA Reserves	9.7	9.5	9.1	8.4	6.7

9.5 Interest rates are currently increasing. If interest rates are assumed to be 1% higher than in the base model, the forecast surplus / deficit and reserves would be as follows. There is obviously a negative effect:

	2023/24 £M's	2024/25 £M's	2025/26 £M's	2026/27 £M's	2027/28 £M's
Surplus/(deficit) after appropriations	1.8	-2.1	-2.6	-2.9	-3.6
Opening reserves	7.9	9.7	7.6	4.9	2.0
HRA Reserves	9.7	7.6	4.9	2.0	-1.5

9.6 If the Council were to face a 'perfect storm' of rent increases limited to inflation, costs of management and repairs & maintenance increasing by 1% more than general inflation and a 1% increase in interest rates, the forecast surplus / deficit and reserves would be as follows. There is obviously a negative effect:

	2023/24 £M's	2024/25 £M's	2025/26 £M's	2026/27 £M's	2027/28 £M's
Surplus/(deficit) after appropriations	1.8	-3.0	-4.5	-5.8	-7.6
Opening reserves	7.9	9.7	6.6	2.1	-3.7
HRA Reserves	9.7	6.6	2.1	-3.7	-11.3

9.7 The Office for National Statistics publishes construction output price indices quarterly. The latest statistics cover the period up to September 2021. They show the following price increases for housing repair and maintenance and for new work for housing that compares as follows with the consumer prices index. It is expected that construction prices will continue to increase more rapidly than the consumer prices index:

	Consumer Prices Index	Repair & Maintenance	New Work Housing
September 2017	2.8%	1.8%	5.0%
September 2018	2.2%	1.6%	2.4%
September 2019	1.7%	1.3%	3.7%
September 2020	0.7%	0.8%	0.4%
September 2021	2.9%	4.0%	7.5%
September 2022	10.1%	5.2%	10.5%
Average increase	3.4%	2.5%	4.9%

9.8 Construction costs are currently increasing at an annual rate above the general level of inflation and have increased at an average annual rate of 1.5% more than the consumer prices index over the last six years.

9.9 If construction costs in the capital programme were to increase by 1% a year more than is assumed in the base model the forecast surplus / deficit and reserves would be as follows. There is obviously a negative effect:

	2023/24 £M's	2024/25 £M's	2025/26 £M's	2026/27 £M's	2027/28 £M's
Surplus/(deficit) after appropriations	1.7	-0.3	-0.2	-0.6	-1.0
Opening reserves	7.9	9.6	9.3	9.0	8.4
HRA Reserves	9.6	9.3	9.0	8.4	7.4

9.10 This sensitivity analysis illustrates the vulnerability of the business plan financial model to risk. The Council is in the process of developing a risk management strategy that will identify and quantify risks and provide for their mitigation, monitoring and management.

## 10 Financial Strategy and Planning - Capital

10.1 The Capital Programme for the first five years of the business plan is as follows:

	2023/24 £M's	2024/25 £M's	2025/26 £M's	2026/27 £M's	2027/28 £M's
Capital programme	89.3	69.7	69.5	54.1	54.0
New Build construction	16.2	26.8	65.1	-8.3	9.4
New Build ongoing capital costs	0.0	0.0	0.0	0.0	-0.2
Capital slippage	105.5	96.4	134.7	45.8	63.3
Funded By:		_	_	_	=
MRR Opening Balance	5.6	5.6	5.6	5.6	5.6
RCCO	-5.5	-2.8	-3.8	-4.7	-8.2
Depreciation	-26.2	-26.7	-27.2	-27.7	-28.1
Borrowing	-73.8	-66.9	-103.7	-13.4	-27.0
Capital shortfall	5.6	5.6	5.6	5.6	5.6

10.2 The total capital programme for all the existing stock for the first five years of the business plan is as follows:

	2023/24	2024/25	2025/26	2026/27	2027/28
	£,000	£,000	£,000	£,000	£,000
Planned Works &					
Improvements	56,449	56,449	56,449	42,968	42,968
M&E Programmed	3,164	3,164	1,800	1,000	0
Structural & Essential	4,780	0	0	0	0
Underspend Carry Forward	11,000	0	0	0	0
Efficiencies	-909	-909	-909	-909	-909
Salaries/Fees	2,822	2,822	2,822	2,148	2,148
Inflation	4,700	5,046	6,236	5,684	6,553
Council Homes	82,006	66,572	66,398	50,891	50,760
Hostels	424	433	441	450	459
Aids & Adaptations	477	487	497	507	517
LBL Acquisitions/Brockley PFI	6,365	2,164	2,207	2,251	2,296
Total	89,272	69,656	69,543	54,099	54,033

## Is this report easy to understand?

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10.3 The capital programme for 2023/24 includes the following schemes:

	£,000	£,000
Decent Homes North Decent Homes South Decent Homes	26,706 15,563	42,269
Type 4 Remediations Spandrels Panels Sprinkler Installations AOV Installations Evacuation Alert Systems Building Safety	4,996 4,942 2,931 1,169 457	14,496
Hostel Refurbishments North Hostel Refurbishments South Hostel Refurbishments Sheltered schemes Hostel Refurbishments	1,395 2,848 1,500	5,744
Lift Programme Domestic Central Heating Commercial Heating Door Entry / Warden Call Laundries M&E Compliance Works	2,500 1,000 1,000 955 45	5,500
Special Projects North Special Projects South Special Projects	1,000 1,000	2,000
Sustainability – Street Properties		1,200
Fire related works		920
Capitalised repairs and voids Capitalised salaries Capitalisations	5,000 2,500	7,500
Contingencies Fees Other	1,000 500	1,500
Unidentified		878
Total		82,006

10.4 It will be noted that the capital programme provided for in the business plan declines after 2023/24 to reach £54.0miilion in 2027/28. Moving forward, the Council will therefore need to prioritise key capital schemes and defer others.

## Is this report easy to understand?

## 11 The New Build Programme

- 11.1 In January 2020, the Mayor and Cabinet approved recommendations to advance and expand the Council's 'Building for Lewisham' programme to meet the corporate objectives set for the period between 2018 and 2022. This includes a target of building 1,000 social homes through direct delivery and the partnership programme. It has been decided to approve schemes up to a negative net present value of £20million.
- 11.2 The business plan model contains the following for the new build:

Expenditure heading	2023/24 £,000	2024/25 £,000	2025/26 £,000	2026/27 £,000	2027/28 £,000
Build Costs	-£20,980	-£22,693	-£84,040	£118,017	-£49,457
GLA Grant Received	4,388	14,623	36,122	17,311	7,377
One-4-One Replacement Funding	916	3,697	16,672	24,251	10306
Other Subsidy	901	970	984	96	0
Sale Receipts	4,342	0	0	16,312	17,117
Net Build Costs	-10,433	-3,403	-30,262	-60,047	-14,657

11.3 The following schemes are included in the programme for 2023/24:

Scheme	£000's
Achilles Street - Development (	
Design Work) -	962
Algernon/Embleton Road (Phase 3)	545
Bampton (EG17)	3,488
Buy Back Lewisham`s ex- council	
homes LBL	2,022
Creekside Acquisition	1,640
Dacres Road ( Phase 1) (Pack 4)	
SE23 2PD	200
Drakes Court ( Pack 2) SE23 3LY	24
Elderton Road Garages ( Pack 5)	
SE26 4EY	450
Eliot Bank (Forest Estate) (Phase	
3)-AKA Knapdale Close	148
Endwell Road (Phase 3)	1,884
Fairlawn Pry Sch Annexe ( Pack 5	
Sub.) SE23 3XP	62
Grace Path (Phase 3)	83
Greystead Road Estate ( Pack 2)	
SE23 3SE	228
Hensford Gardens ( Pack4) SE6	
6JG	51

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Home park housing	570
Kenton Court (Phase 3)	385
Ladywell Leisure Centre	
Development site (1,000 Homes	
Prog.)( Place/Ladywell)	301
Longfield Crescent (Phase 2)	65
Marnock Road (Phase 3)	81
Mayfield-Arcadis 23 July	541
New Cross Road Acquisition 52-54	4,663
Silverdale Hall (Phase 3)	180
Sommerville Phase 1 (Extra Care)	
(Phase 3)	98
Valentine Court ( Phase 1) (Pack 4)	
SE23 2LH	623
Walsham House Garages ( Pack 5)	
SE14 5LR	1,344
Thomas Lane Yard	75
Willow Way	70
Parker House	200
Total	20,980

- 11.4 The Council's new build schemes fall into four categories as follows:
  - On site/complete these are schemes where the Council has entered into the construction contract and therefore are committed to the Total Scheme Costs and NPV that are set out.
  - Planning these are schemes at an advanced stage of design and planning with consultant teams appointed to take the scheme to planning submission and to procure a contractor. There will have been public commitment made about delivery and active consultation on these sites. The Total Scheme Costs and NPV are a forecast. No contract is in place for the construction of the scheme although the procurement process may be underway.
  - Approved pipeline these are schemes at an earlier stage of design and planning
    with consultant teams appointed to take the scheme to planning submission and
    to procure a contractor. There will have been public commitment made about
    delivery and active consultation on these sites. The Total Scheme Costs and NPV
    are a forecast. No contract is in place for the construction of the scheme although
    the procurement process may be underway.
  - Unapproved pipeline these are schemes at an early capacity study / feasibility stage. No commitment has been made to deliver these schemes. These are the potential pipeline of future schemes.
- 11.5 It is considered that only the first three categories of scheme should be provided for in the housing revenue account business plan.
- 11.6 The business plan model contains the following revenue implications of the new build programme:

2023/24	2024/25	2025/26	2026/27	2027/28
£,000	£,000	£,000	£,000	£,000

## Is this report easy to understand?

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Rent	-2,904	-3,641	-5,137	-9,606	-10,418
Income	-2,904	-3,641	-5,137	-9,606	-10,418
Management Repairs Interest <sup>2</sup> Expenditure & Depreciation	1,000	973	1,407	2,761	3,005
	145	148	151	154	157
	325	1,185	3,024	4,161	4,184
	1,470	2,306	4,582	7,076	7,346
Surplus	-1.434	-1.335	-555	-2.530	-3.072

- 11.7 The financial model shows the new build programme making a net contribution to the housing revenue account. It calculates interest based on assumed levels of borrowing and rates of interest (see above) and the figures shown here assume that the net cost of new build that is charged to the capital programme will be funded by borrowing<sup>3</sup>.
- 11.8 It is a statutory requirement to calculate depreciation on housing revenue account stock and to transfer this into the major repairs reserve from where it can be used to fund major repairs. Where there is new stock with a minimal or no need to carry out major repairs during the early years this has the effect of creating a sinking fund that will be available when major repairs are eventually required. However, depreciation is not shown in this calculation. Repairs costs also appear to be low.
- 11.9 Revenue income and expenditure is considered when carrying out appraisals of new schemes before their inclusion in the programme as part of the calculation of net present value. The Council will continue to monitor the effect of the new build programme on the housing revenue account.

#### 12 Issues and Risks

12.1 Issues and Risks can be summarised as follows:

Number	Issue	Importance
1.1	Complying with Decent Homes Standard	Statutory Requirement
1.2	Refurbishment of Tower Blocks & Replacement of Lifts	Statutory Requirement
1.3	Meet obligations for building safety, fire precautions and electrical safety.	Statutory Requirement
1.4	Environmental Sustainability, SAP ratings & Zero Carbon targets (statutory targets)	Statutory Requirement
2.1	Complying with Consumer Standards	Regulatory Requirement
3.1	Delivering Catford & Lewisham Regeneration Projects	Contractual Obligations

<sup>&</sup>lt;sup>2</sup> Estimated cost of borrowing from 2023/24 onwards.

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<sup>&</sup>lt;sup>3</sup> The expenditure may be funded from other resources but in this case there would be an opportunity cost, meaning that the use of the cost of borrowing in this analysis continues to be appropriate.

4.1	Delivering the Building for Lewisham Programme	Mayor's Priority
4.2	Investing in betterment, the environment, the common realm and to address social stigma.	Mayor's Priority
4.3	Improvements to sheltered housing and installation of aids and adaptations.	Mayor's Priority
4.4	Environmental Sustainability, SAP ratings & Zero Carbon targets (local targets)	Mayor's Priority
5.1	Cost of Living Crisis, Welfare Reform & Affordability	Protecting tenants and maintaining income
6.1	Risk that carbon reduction works suffer due to the other pressures for works for building safety and basic upkeep of the stock.	Risk

### 13 The Voluntary Code

- 13.1 The Chartered Institute of Public Finance & Accountancy and Chartered Institute of Housing have published a 'Voluntary Code for the Self-Financed Housing Revenue Account'. The Council has compared practice at London Borough of Lewisham with the principles and provisions of the code and have concluded that there may be some areas where performance could be improved.
- 13.2 The Council has therefore decided to:
  - Ensure that they have a full understanding of the need to invest in major repairs, repairs and maintenance of the existing stock in the short, medium and long-term and that the business plan financial model and budget contain adequate provision to meet these needs.
  - Regularly update the stock condition survey and asset management plan to ensure that all necessary works are identified and provision made to carry them out; thus ensuring that the stock condition survey, asset management plan and business plan are fully integrated.
  - Ensure that they have a full understanding of the capital and revenue costs of development schemes and are confident that they are affordable before they are approved.
  - Consult with tenants and other stakeholders about the business plan, including the asset management standards, and makes arrangements to report regularly to tenants on compliance with the plan.
  - Carry out sensitivity analysis and stress testing to test the robustness of the business plan financial projections.
  - Develop a risk management system specifically for the housing revenue account.
  - Consider alternative delivery vehicles for new social and affordable housing including housing companies.

#### 14 Options that are available to the Council

14.1 The Council is reviewing development options as resources in the housing revenue

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## APPENDICES W1 to Z6 (2024/25 BUDGET REPORT) account are constrained and a considerable amount of new housing is needed.

## APPENDIX Y1: 2024/25 Budget Reductions – Previously Agreed

## 2024/25 Budget Reductions – December 2020, February 2021, and February 2022

Reference	Proposal	2024/25 (£'000)
D-10	Commercial Estate Review	100
D-12	Asset Use Review and Regularisation	85
D-14	Facilities Management	10
	Total	195

## 2024/25 Budget Reductions - December 2022

## **Member Decisions:**

Reference	Directorate	Proposal	2024/25 (£'000)
HRPR_INC_01	HRPR	Additional Yellow Box Junction Enforcement & Moving Traffic Contravention by CCTV	295
HRPR_INC_02	HRPR	Replacement Bin Charging	-25
HRPR_INC_06	HRPR	Review of fees charged for Garages	70
HRPR_SAV_01	HRPR	Temporary Accommodation Cost Reduction	300
HRPR_SAV_02	HRPR	Road Safety Service Review	70
		Total	710

## **Officer Decisions:**

Reference	Directorate	Proposal	2024/25 £'000
HRPR_INC_08	HRPR	Housing Programme Commercial Units' Income Generation	75
HRPR_SAV_03	HRPR	Increased recharging of salary costs to capital	30
HRPR_SAV_05	HRPR	Utilisation of UKSPF grant funding to reduce the general fund burden for the service.	5
COM_SAV_02	СОМ	Delegation of Care Plan Budgets to Operation Managers	300
COM_SAV_04	COM	ASC Empowering Lewisham	1,000
		Total	1,410

2,315

## APPENDIX Y2: 2024/25 Budget Reductions – January 2023/24

Y2a: MEMBER DECISIONS

## **Summary**

Directorate	Saving Reference	2024/25 Saving (£'000)	Deliverability (%)	2024/25 Net Saving (£'000)	Directorate Total (£'000)
Directorate of Children & Young	CYP13 – FQC Sale of Capital				
People	Asset	850.00	70%	595.00	
Directorate of Children & Young	CYP14 – FQC Children's				
People	Centre Revenue	50.00	70%	35.00	
		Directo	rate of Children	& Young People	630.00
	COM11 – Bereavement				
Directorate of Community Services	Services Fees and Charges	100.00	100%	100.00	
		Di	rectorate of Com	munity Services	100.00
	PLA03 – Fly-Tipping Fees and				
Directorate of Place	Charges	50.00	60%	30.00	
	PLA04 – Garage Portfolio				
Directorate of Place	Rental Charges Review	90.00	90%	81.00	
	PLA07 – Seasonal Street				
Directorate of Place	irectorate of Place Cleansing		90%	36.00	
Directorate of Place					
			Me	ember Decisions	877.00

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## **Proformas**

Directorate	CYPS - FC	(C					
Director	Sara Rahn	Sara Rahman (Pinaki Ghoshal – Executive Director)					
Service area	FQC	FQC					
Cabinet Portfolio	Children &	Children & Young People- Cllr Barnham					
Reference	CYP11 - FQC Reduction in Business Support CYP12 – FQC Grant Maximisation CYP13 – FQC Sale of Capital Asset CYP14 – FQC Children's Centre Revenue CYP15 – FQC Staffing Costs Reduction						
Cut title	1 Re	duction in B	usiness Supp	port to EOC			
out title	Following of Families Q	changes in re uality & Con ng will be us	esponsibilitie nmissioning o	s across both	siness sup	Social Care and port. In addition oport where	
	2. <u>Grant maximisation (inc Children's Centres)</u> . Increasingly Families Quality & Commissioning have been in receipt of a range of different grants, including the Family Hub grants and Enhance grants from the DfE. Other smaller grants from the VRU have also been gained. Some substitution of spend is possible here. In addition there is a review of spend within both the overlapping Children's Centre and Family Hubs programmes					nd Enhance grants been gained. Te is a review of	
	<ol> <li>Sale of a capital asset (one off). The directorate has continued responsibility for a building in Honour Oak (Honour Oak Depot), which historically was used to support Children's Centre delivery. It has not been doing this for some years and is currently used for accommodating a small service which could be delivered elsewhere. The building is within the Honour Oak estate (and Opposite the Honour Oak Youth Centre which is about to become a Family Hub. It is valued at £850k. Given its location it would be suitable to be redeveloped for social housing (HRA funding) or temporary accommodation</li> <li>Children's Centre Revenue saving. With the changes to service</li> </ol>					Oak Depot), which elivery. It has not d for vered elsewhere. Opposite the e a Family Hub. It itable to be mporary	
	for a current Children's Centre  5. Reduction in staffing costs (one off). The division has already been managing with a number of vacant posts following previous restructures. It is projected that this will deliver an additional saving of £350k over and above previous projections. Once off						
		ı	•	. ,			
<b>Description of cut</b> (including any specific	Saving				Total		
elements or phasing to	FQC 1	0	100	0	£100		
be considered)	FQC 2	150	0	0	£150		
	FQC 3*	0	850	0	£850		
	FQC 4	0	50	0	£50		
	FQC 5*	350	1000	0	£350		
	TOTAL	500	1000	0	£1500		

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,	Denotes one off s	avings				
Division budget	Gross £k	15,141	Net £k	8,328		
Service area budget	Gross £k	15,141	Net £k	8,328		
Savings proposed	2023/24 £k	£500k	2024/25 £k 2025/26 £k	£1m £0		
Risks:						
Cost shunt to other se	ervice? Y/N	No				
Likelihood of making	cut in full - %	70%				
Impact of making the cut  FQC 1: Potential impact on business support capacity – low risk FQC 3: This assumes the sale of a capital asset as a one off cost saving the General Fund FQC 2 & 4: Some political sensitivities given the reduction in Children Centre delivery – however, off set by increase in Family Hub delivery						
Possible risk mitigation	See above					
Other considerations:						
Member or Officer decision	Most are Officer B	UT Member decisi	on re Children's Cen	tre and Asset sale		
Redundancies	Y/N	N	Number of staff			
Public consultation	Y/N	N	Audience(s)			
Investment required	Y/N	N	Cost £k	N		
(value of cut shown above should be net of this investment)	In what:					
Contingent on other actions / decisions / cross service work						
Specific legal or statutory considerations						

## **Equalities Screening Template**

For each of the nine protected characteristics, identify whether the proposal has a high, medium, low or neutral impact on service users and whether this is a positive or negative impact.

Identify whether the proposal has a high, medium, low or neutral impact on socioeconomic inequality (e.g. low income, fuel poverty, food insecurity, digital inclusion etc) and whether this is a positive or negative impact.

Identify whether a full service equalities analysis assessment is required for this proposal based on this Equalities Analysis Toolkit. For advice on whether an EAA is required and how to assess service equalities impact please contact policy@lewisham.gov.uk

# Impact & Outcomes What is the likely impact of the proposed changes? Service Users

## Is this report easy to understand?

Please give us feedback so we can improve.

Include evidence to support anticipated impacts, both positive and negative.

Savings proposal 1 (FQC1): Positive Impact— Changes in business support responsibilities across Children's Social Care and Families, Quality and Commissioning are ongoing, which will ensure a consistent level of business support across the division. Saving efficiencies within FQC due to changes to ways of working will not impact service users negatively.

<u>Savings proposal 2 (FQC 2):</u> Neutral Impact – FQC are in receipt of a range of grants. Service users will experience no change in service delivery resulting in the maximisation of grant fundings and the reduced need for General Fund.

<u>Savings proposal 3 (FQC 3):</u> Neutral Impact – Discussions are at an early stage regarding plans for the disposal/sale of the site. Whilst no decision has been made yet, plans to relocate the small service, currently based on site, will ensure delivery from another location and therefore will have no negative impact on service users.

Savings proposal 4 (FQC 4): Positive Impact – plans to redesign service delivery from Children and Family Centres are currently underway. These changes will create a seamless and consistent offer of support that will further prevent inequality of access to service provision. The overall impact for service users will be positive with anticipated increase in access and more targeted provision to ensure we reach and engage more families from communities not currently accessing existing provision.

<u>Savings proposal 5 (FQC 5):</u> Neutral Impact – The division will continue to maintain existing vacancies. Service users will not be directly impacted as there will be no changes to service delivery.

#### Staff

Include evidence to support anticipated impacts, both positive and negative.

Savings proposal 1. (FQC1): Positive Impact – Changes in business support responsibilities across Children's Social Care and Families, Quality and Commissioning are ongoing, which will ensure a consistent level of business support across the division, create efficiencies and identify gaps and/or duplication in ways of working. Efficiencies within FQC business support function due to changes to ways of working will not impact staff negatively and there are no redundancies expected.

<u>Savings proposal 2 (FQC 2):</u> Neutral Impact – FQC are in receipt of a range of grants. Staff will experience no change in service delivery or ways of working resulting in the maximisation of grant fundings and the reduced need for General Fund.

<u>Savings proposal 3 (FQC 3):</u> Neutral Impact – Discussions are at an early stage regarding plans for the disposal/sale of the site. Whilst no decision has been made yet, plans to relocate the small service, currently based on site, will ensure delivery from another location and therefore will have no negative impact on staff.

Savings proposal 4 (FQC 4): Neutral Impact – plans to redesign service delivery from Children and Family Centres are currently underway. These changes will create a seamless and consistent offer of support that will further prevent inequality of access to service provision. The redesign will have no direct impact on council staff.

## Is this report easy to understand?

Please give us feedback so we can improve.

<u>Savings proposal 5 (FQC 5):</u> Neutral Impact – The division will continue to maintain existing vacancies. Service users will not be directly impacted as there will be no changes to service delivery.

Other Council Services						
	High (Positive / Negative)	Medium (Positive / Negative)	Low (Positive / Negative)	Neutral		
Age				X No specific impact		
Disability				X No specific impact		
Ethnicity		X For some CYP in care being able to remain in their community, not placed elsewhere in the country that have less cultural/racial diversity.				
Gender		,		X No specific impact		
Gender reassignment				X No specific impact		
Marriage and civil partnerships				X No specific impact		
Pregnancy and maternity				X No specific impact		
Religion and belief				X No specific impact		
Sexual orientation				X No specific impact		
Socio-economic inequality				X No specific impact		
Is a full EAA requi	red?		Y (See notes ab	ove)		

	Communities, Partnership and Leisure				
Director	James Lee				
Service area	Bereavement Services				
Cabinet Portfolio	Communities, Refugees - Cllr Campbell				
Reference	COM11 - Bereavement Services Fees and Charges				
Saving title	In-year overspend	d savings propos	al		
Description of saving (including any specific elements or phasing to be considered)	Implementation of 2023-24 fees and charges in line with other Coronial Consortium Burial and Cremation Authorities has achieved an overachievement on income, this overachievement will be offset to achieve an underspend of 100k in year 2023/24 to support a balanced budget and a permanent underspend for 2024/25.				
Division budget	Gross £k	29,249	Net £k	14,144	
Service area budget	Gross £k	2,521	Net £k	-288	
Saving proposed	2023/24 £k	100	2024/25 £k	100	
Risks:					
Cost shunt to other service? N No					
Likelihood of making	cut in full - %	100%			
Possible risk	The use of overachieved income through fees and charges may result in the service not being able to spend on improvements or new equipment or offset against any unexpected expenditure, however this can be managed via the revenue budgets or through business case, on a case by case basis, where required.  An unexpected drop in Lewisham deaths.				
Other considerations					
Member or Officer decision	Member				
Redundancies	N	None			
Public consultation	N	None required			
Investment required	N	None	Cost £k		
(value of saving shown above should be net of this investment)	In what:				
Contingent on other actions / decisions / cross service work	None				
Specific legal or statutory considerations	None				

Impact & Outcomes	
What is the likely impact of the proposed changes?	
Sarvica Heare	

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No impact, however, increasing fees and charges must be managed carefully to prevent Socio-economic inequality, cost variety must be considered to ensure funeral services are affordable for all. Increasing fees and charges must be in line with finance recommendations to achieve full cost recovery incl overheads and not to generate profit and recover overspend. These savings proposals are based on surplus income achieved through an increase in Lewisham deaths.

## Staff

Positive impact, offering surplus income to support balance budget means that staffing levels can be maintained and no change to working conditions, however these are regularly reviewed to ensure the service remains cost effective and sustainable

# Other Council Services No impact Partners No impact

Are there any specific equalities implications? Please provide a response for each protected characteristic/equalities consideration, even if the impact is neutral. Protected Medium (Positive / characteristics Low (Positive / Neutral High (Positive and other / Negative) Negative) equalities Negative) considerations Age Disability Х Ethnicity Gender Х Gender reassignment Marriage and civil partnerships Pregnancy and Х maternity Religion and belief Sexual orientation Socio-economic inequality Is a full EAA required? No

# Is this report easy to understand?

Please give us feedback so we can improve.

Directorate	Place				
Director	Zahur Khan				
Service area	Commercial Operations and Development				
Cabinet Portfolio	Environment and C	limate Action- Cllr	Krupski		
Reference	PLA03 – Fly-Tippir	ng Fees and Charg	jes		
Saving title	Fees and Charges	(Increased penalti	es for fly tipping and l	ittering)	
considered)	In July 2023, the Environmental Offences (Fixed Penalties) Amendment 2023 increased the upper and lower limits for fixed penalty notices issued for fly tipping and littering offences. Lower limit for littering increased from £90 to £150, upper limit from £150 to £500. Lower limit for fly tipping increased from £250 to £400, upper limit from £400 to £1000. It is proposed to for the council to adopt these higher limits to support policies to reduce flytipping across the borough. The increases reflect the seriousness of the impact of environmental crime on local people and neighbourhoods. The decision to increase the fixed penalty must be taken before the increased amounts can be used.				
Division budget	Gross £k		Net £k		
Service area budget	Gross £k		Net £k		
Saving proposed	2023/24 £k		2024/25 £k	50	
Risks:					
Cost shunt to other se		N			
Likelihood of making of		60%			
Impact of making the saving			tipping by issuing per couraging less littering		
Possible risk mitigation	crisis could be mitig The council can pro not paid. A positive communi	gated by offering a psecute for the orig ication campaign v ging responsible w	Ity notices during the payment plan. ginal offence if a FPN will be developed/deliv vaste management ar	is not accepted or vered with key	
Other considerations:					
Member or Officer decision	Member				
Redundancies	Y/N	N	Number of staff	0	
Public consultation	Y/N	N	Audience(s)		
Investment required	Y/N	N	Cost £k		
(value of saving shown above should be net of this investment)	In what:	0			
Contingent on other actions / decisions / cross service work	Mayor and Cabinet decision to set increased limits				
Specific legal or statutory considerations	The Environmental Offences (Fixed Penalties) Amendment 2023 increased the upper & lower limits for fixed penalty notices for fly tipping and littering. Environmental Protection Act 1990 S33 Fly tipping Environmental Protection Act 1990 S87 littering				

Equalities Screening for Increased penalties for fly tipping and litter fixed penalty notices

# Impact & Outcomes

# What is the likely impact of the proposed changes?

#### Service Users

Satisfactory progress has been made in promoting Cleaner Lewisham and the council has invested money and resources to tackle the anti-social/illegal behaviour of those engaged with fly tipping and littering.

The enviro-crime enforcement team take a balanced, consistent, proportionate, and fair approach when dealing with those caught littering/fly tipping.

The increased fines for littering and fly tipping reflect the seriousness of the impact of environmental crime on local people and neighbourhoods.

Income achieved from fixed penalty notices must go back into the service/ used for initiatives to tackle fly tipping.

Fly tipping/littering is not acceptable behaviour and there is unlikely to be support for people who receive FPN for offences of this type.

There may be an Increase in the non-payment of fixed penalty notices during the cost-of-living crisis, this can be mitigated by the council prosecuting for the original offence if an FPN is not accepted or not paid.

A positive communication campaign will be developed/delivered with key messages encouraging responsible waste management and warning of the penalties for environmental crime.

## Staff

The service will enable targeted enforcement action to areas of concern, resulting in cleaner streets and positive action against those engaged in littering/fly tipping.

The officers are trained and act in accordance with environmental protection guidance and council policy.

The enviro-crime enforcement team already issue fixed penalty notices for littering and fly tipping and other environmental offences.

The officers will receive refresher training on how to engage with people and de-escalate conflict when issuing the increased amount fixed penalty notices.

#### Other Council Services

None

#### **Partners**

None

Are there any specific equalities implications? Please provide a response for each protected characteristic/equalities consideration, even if the impact is neutral.

	High (Positive	Medium (Positive / Negative)	Low (Positive / Negative)	Neutral
Age				X
Disability				X
Ethnicity				X
Gender				Х

# Is this report easy to understand?

Please give us feedback so we can improve.

Gender				X
reassignment				
Marriage and civil				Х
partnerships				
Pregnancy and maternity				X
Religion and belief				Х
Sexual orientation				Х
Socio-economic inequality				Х
Is a full EAA required?		No. Officers already penalty notices for tipping in accordand and council policy.	ittering and fly	

Directorate	Place
Director	Patrick Dubeck
Service area	Inclusive Regeneration
Cabinet Portfolio	Cllr Brenda Dacres
Reference	PLA04 – Garage Portfolio Rental Charges Review
Saving title	Garage Portfolio Rental Charges Review
Description of saving (including any specific elements or phasing to be considered)	There are approximately 134 Council garage sites in the borough, comprising 182 garage blocks. There are approximately 2,379 individual garages. Approximately 1,801 of the garages are let to Council housing tenants and 578 are let to non-Council social housing tenants. The current waiting list for garages is over in excess of 2000 applicants. The portfolio currently has a high void rate mainly due to the condition of some of the stock.
	Taken together, the garage portfolio is projected to generate income to the general fund of approximately £1.4M in 2023/24.
	The current charging regime for garages is such that, a housing tenant with LB Lewisham pays a basic rate for a garage (subject to any specific discounts agreed) and a non-housing tenant pays the basic price with the addition of 20% VAT. Blue Badge holders receive a 50% deduction on the weekly rent although this is entirely discretionary.
	Garages are not a core social dwelling provision and therefore can be charged at a higher level. The Council's current approach to garage rent setting has been to increase rents annually based on inflation using the retail price index (RPI). In 2023/24, rents were increased by 10% (a rate, lower than the rate of inflation at the time).
	Even with this increase, the current highest rent charged this year (2023/24) is £27.39 per week (approximately £110 p/m) and the lowest is £4.67 per week (less than £20 p/m). However, some garages are charged at less than the lowest rate per week. These are discounted rates (50% of the full charge) for tenants with blue badges.
	As a comparator, garage rent levels in neighbouring boroughs are for the 2020/21 financial year were charged at:  • Southwark - £22.40 p/w (Council tenants / leaseholders / resident freeholders who qualify). £17.40 p/w for 70+ year olds / those with mobility allowance. £39.20 p/w (private flat rate);  • Islington - Charges are based on emissions. £10.65 p/w for A rated up to £23.43 p/w for D rated for Council tenants. Charges are based on emissions for non-Council tenants. £23.94 p/w for A rated up to £52.56 p/w for D rated for everyone else.  • Camden - Depends on the postcode address £25p/w - £50 p/w.  It is clear from the above that garage rents in Lewisham is far less than other neighbouring or inner London boroughs.

# Is this report easy to understand? Please give us feedback so we can improve.

Historically, garage rents have been increased by RPI. Last year, it was agreed that the rents for 2023/24 be increased at 10% which was lower than the RPI of 14% at the time the proposal was agreed. This year, it proposed to revert to the historical method of using RPI which is currently 8.9% for the 2024/25 financial year. An increase of 8.9% would mean an average rise of £1.63 per week on the cost of renting a garage from the Council and will generate an estimated gross income of approximately £190k (£150k with Blue Badge and other discounts) This means with the Blue Badge Discount applied and noting already agreed income target from last year, the net increase for 2024/25 financial year will be £90k.

It is also proposing a comprehensive review of the garage portfolio over the coming year. The review will provide a greater understanding of the condition of the garages and an assessment of whether there is a need for investment which will ensure the Council derives the maximum it can from their use. It will also help ensure voids are kept to a minimum.

Further, the review will allow for an assessment of whether the Council could consider location-based charging for garages which will reflect general housing rental levels across the borough. There will also be some consideration given to reviewing their use in some location to determine whether other more beneficial uses can be generated from them.

Division budget	Gross £k		Net £k	
Service area budget	Gross £k		Net £k	
Saving proposed	2023/24 £k	£0	2024/25 £k	£90

Risks:

Cost shunt to other service? Y/N If 'yes' identify the service impacted.

Likelihood of making cut in full - % 90%

Impact of making the saving

There is no direct impact on Council services and staff.

Possible risk mitigation

**Proposed rent increase not approved:** The Council's approach over at least the past 5-years (except last year), has been to increase rent in line with RPI. Last year the Council departed from that approach by increasing garage rent by 10% (which was below RPI). This proposal is seeking a reversion to the RPI model.

**Estimated Income not being achieved:** The profiled income has been set out to reflect the fact that there is already £70k increase previously agreed for 2024/25 so the net added for 2024/5 is £90k. Also, the proposed review and investment in the portfolio will help reduce voids thereby increasing lets and income and adopting a location-based rent setting beyond the norm for future years will help increase income overall.

Other considerations:

Member or Officer decision

Member

# Is this report easy to understand?

Please give us feedback so we can improve.

Redundancies	Y/N	N	Number of staff	N/A
Public consultation	Y/N	Y	Audience(s)	N/A
Investment required	Y/N	N	Cost £k	N/A
(value of saving shown above should be net of this investment)	In what:	N/A		
Contingent on other actions / decisions / cross service work				
_	None. However, it is expected that there will be a call on internal legal resources to negotiate the lettings.			

# **Equalities Screening Template**

For each of the nine protected characteristics, identify whether the proposal has a high, medium, low or neutral impact on service users and whether this is a positive or negative impact.

Identify whether the proposal has a high, medium, low or neutral impact on socioeconomic inequality (e.g. low income, fuel poverty, food insecurity, digital inclusion etc) and whether this is a positive or negative impact.

Identify whether a full service equalities analysis assessment is required for this proposal based on this Equalities Analysis Toolkit. For advice on whether an EAA is required and how to assess service equalities impact please contact policy@lewisham.gov.uk

## Impact & Outcomes

# What is the likely impact of the proposed changes?

#### Service Users

The proposed increase of garage rents by 8.9% in 2024/25 is likely to have a negative impact on the elderly, disabled and low-income households. Overall, the proposed increase will add an average of £1.63 per week on the cost of renting a garage unit from the Council. To mitigate the impact on the elderly and disabled, the Council offers that group a £50% discount on their garage rent.

## Staff

N/A

## Other Council Services

N/A

#### **Partners**

N/A

Are there any specific equalities implications? Please provide a response for each protected characteristic/equalities consideration, even if the impact is neutral.

# Is this report easy to understand?

Please give us feedback so we can improve.

Protected characteristics and other equalities considerations	HIAN (PACITIVA	Medium (Positive / Negative)	Low (Positive / Negative)	Neutral
Age			Low Negative	
Disability			Low Negative	
Ethnicity				Neutral
Gender				Neutral
Gender reassignment				Neutral
Marriage and civil partnerships				Neutral
Pregnancy and maternity				Neutral
Religion and belief				Neutral
Sexual orientation				Neutral
Socio-economic inequality			Low Negative	
Is a full EAA requi	red?		N	

Directorate	Place				
Director	Zahur Khan				
Service area	Street Environment Services				
Cabinet Portfolio	Environment and C	limate Action- Cllr	Krupsk		
Reference	PLA07 – Seasonal		<u>'</u>		
11010101100	1 27 to 7 Codocinal	ourour Greathering			
Covince title	Seasonal street clea	anaina raaima			
Saving title			.1		
<b>Description of saving</b> (including any specific elements or phasing to be considered)	To introduce a seasonal based street cleansing regime on residential streets across the borough to reduce the cost during the winter months when demand is lower. During the winter months after the leaf fall season (Dec-Mar) there is less pedestrian footfall and reduced amounts of litter to be swept up and collected from residential roads. Instead of relying on a scheduled all-year round cleansing regime of sweeping residential roads, the service will monitor streets and direct cleansing staff to areas on a needs basis to ensure a clean street environment.  This pro-active approach will reduce the number of agency staff needed daily during the winter period.				
Division budget	Gross £k		Net £k		
Service area budget	Gross £k		Net £k		
Saving proposed	2023/24 £k	40	2024/25 £k	40	
Risks:					
Cost shunt to other se	rvice? Y/N	N			
Likelihood of making o	cut in full - %	90%			
saving	Less visible presence of street cleaning operatives in residential areas with a reduced amount of street cleaning activity during the winter period.  Winter months and reduced daylight hours means less pedestrian footfall, and subsequent amounts of litter. Streets would be litter picked instead of swept. Litter bin emptying and primary/secondary retails areas would not be affected by the changes.  No direct HR implications for LBL employees as staff affected would be agency only.  If change is agreed and effective then this would be a future saving as winter rota could reflect changed methodology to cleansing.				
Possible risk			cleansing need. Litte		
mitigation			g adverse weather co ld be given priority at		
Other considerations:		, 5::	<u> </u>		
Member or Officer decision	Member				
Redundancies	Y/N	N	Number of staff	0	
Public consultation	Y/N	N	Audience(s)		
Investment required	Y/N	N	Cost £k		
(value of saving shown above should be net of this investment)	In what:				
Contingent on other actions / decisions / cross service work	N/A				

# Is this report easy to understand? Please give us feedback so we can improve.

Specific legal or	Environmental Protection Act 1990 – local authorities must keep public
	·
statutory	areas clean. Litter picking is an effective alternative to pavement sweeping
	division and company to a division and distance
considerations	during adverse weather conditions.

Equalities Screening for Seasonal Street Cleansing Regime

## Impact & Outcomes

# What is the likely impact of the proposed changes?

#### Service Users

During the winter months after the leaf fall season (Dec-Mar) there is less pedestrian footfall and consequently reduced amounts of litter to be swept up and collected from residential roads. Changes will result in a more efficient value for money service and directed services to deal with areas on a need to clean basis only.

Less visible presence of street cleansing staff on residential roads.

Litter picking of road may take longer than residents expected timeframe – residents are aware of when the roads are swept currently and may notice the change in frequency.

## Staff

Instead of relying on a scheduled all-year round cleansing regime of residential roads, the area street cleansing managers will constantly monitor their streets and direct cleansing staff to areas on a needs basis to ensure a clean street environment.

No impact to staff - staff will receive more direction and specific task allocation from supervisors.

Anticipated reduction in staffing to be offset in less agency expenditure.

Reduction in agency staff during winter season.

Other	CALIB	cil	Can	/icos
Omer	Cour	ICH	oer i	vices

None

#### **Partners**

None

Are there any specific equalities implications? Please provide a response for each protected characteristic/equalities consideration, even if the impact is neutral.

and other	High (Positive	Medium (Positive / Negative)	Low (Positive / Negative)	Neutral
Age				X
Disability				Х
Ethnicity				Х
Gender				Х
Gender reassignment				Х
Marriage and civil partnerships				Х
Pregnancy and maternity				X

# Is this report easy to understand?

Please give us feedback so we can improve.

Religion and belief				Х
Sexual orientation				Х
Socio-economic inequality				Х
Is a full EAA required?		No. The service will and direct cleansing needs basis to ensi environment.	g staff to areas on a	

# **Y2b: OFFICER DECISIONS**

# Summary

Directorate	Saving Reference	2024/25 Saving (£'000)	Deliverability (%)	2024/25 Net Saving (£'000)	Directorate Total (£'000)
	CEX01 – Lewisham Life				
Directorate of Chief Executive	Magazine	69.00	100%	69.00	
Directorate of Chief Executive	CEX02 – Executive Support Team Post Removals	97.00	90%	87.00	
Directorate of Chief Executive	CEX04 – Electoral Services Annual Canvass	2.00	80%	2.00	
Directorate of Chief Executive CEX06 – Electoral Services Electoral Phones In-House		41.00	90%	37.00	
Directorate of Chief Executive	CEX07 – Information security and Governance (GF)		100%	36.00	
Directorate of Chief Executive	CEX08 – Mayor's Office Salary & Non-Salary	1.00	100%	1.00	
Directorate of Chief Executive	CEX09 – Corporate Policy Team Staffing Reduction	72.00	100%	72.00	
Directorate of Chief Executive CEX10 – People & Org Development Vacant Posts		169.00	100%	169.00	
			Directorate of C	hief Executive	473.00
Directorate of Children & Young People	CYP01 – CSC Housing Benefit Claims	80.00	80%	64.00	
Directorate of Children & Young People	CYP02 – CSC Placement Payments Efficiency	180.00	80%	144.00	

Directorate of Children & Young	CYP03 – CSC Building				
People	Residential Homes	390.00	80%	312.00	
Directorate of Children & Young	CYP04 – CSC S17 &				
People	Placements	500.00	80%	400.00	
Directorate of Children & Voung	CYP05 – Primary Phase				
Directorate of Children & Young	Commissioning Costs				
People	Management Action	30.00	100%	30.00	
Directorate of Children & Young	CYP07 – Lewisham				
People	Challenge Management				
l Feople	Action	40.00	100%	40.00	
Directorate of Children & Young	CYP09 – Short Breaks				
People	Review	150.00	70%	105.00	
Directorate of Children & Young	CYP11 – FQC Reduction in				
People	Business Support	100.00	70%	70.00	
Directorate of Children & Young	CYP16 – SEND Travel				
People	Assistance	150.00	80%	120.00	
Directorate of Children & Young	CYP17 – Integrated SEND				
People	Service Grant Maximisation	100.00	80%	80.00	
Directorate of Children & Young	CYP19 – Early Years Block				
People	Grant Maximisation	35.00	70%	25.00	
		Directora	te of Children &	Young People	1390.00
Directorate of Community Complete	COM01 – ASC Homecare				
Directorate of Community Services	Efficiencies	400.00	80%	320.00	
Directorate of Community Services	COM02 – ASC Transitions	600.00	80%	480.00	
Directorate of Community Comitions	COM03 – ASC Care Home				
Directorate of Community Services	Reviews	300.00	65%	195.00	
Directorate of Community Services	COM04 – ASC Staffing				
Directorate of Community Services	Reorganisation	350.00	100%	350.00	
Directorate of Community Services	COM05 – ASC Section 117				
Directorate of Community Services	Recharge	650.00	80%	520.00	

Directorate of Community Services	COM06 – ASC Arranging				
Directorate of Community Services Care Fees & Charges		150.00	85%	128.00	
Directorate of Community Sondana	COM07 – ALL GF Subsidy				
Directorate of Community Services	Reduction	100.00	100%	100.00	
Directorate of Community Services	COM08 – Leisure Service				
Directorate of Confindinty Services	Savings	130.00	100%	130.00	
Directorate of Community Services	COM10 – Public Health				
Directorate of Community Services	NCDP	90.00	100%	90.00	
		Direct	torate of Commi	unity Services	2313.00
Directorate of Cornerate Becourses	COR01 – Assurance Budget				
Directorate of Corporate Resources	Adjustments	35.00	90%	32.00	
Directorate of Corporate Resources	COR02 – Assurance				
Directorate of Corporate Resources	Insurance Contracts	203.00	95%	193.00	
Directorate of Corporate Resources	COR03 – Internal Audit				
Directorate of Corporate Resources	Restructure	15.00	70%	11.00	
Directorate of Corporate Resources	COR04 – Finance Structure				
Directorate of Corporate Nesources	Revisions	250.00	100%	250.00	
Directorate of Corporate Resources	COR06 – IT & Digital STS	174.00	100%	174.00	
Directorate of Corporate Resources	COR07 – IT & Digital				
Directorate of Corporate Resources	Applications	45.00	100%	45.00	
		Direct	orate of Corpora	ate Resources	705.00
	HSG02 – Capitalisation of				
Directorate of Housing	Housing Casework Officer to				
	HRA	50.00	100%	50.00	
Directorate of Housing	HSG03 – TA Reduction				
Directorate of Flousing	Project	200.00	100%	200.00	
Directorate of Housing	HSG04 – Reduction of				
Directorate of Flousing	Property Negotiator Posts	113.00	100%	113.00	

Directorate of Housing	HSG05 – Cease Contribution to Capital Letters	50.00	100%	50.00	
Directorate of Housing					
Directorate of Place	PLA01 – Council Offices				
Directorate of Place	Rationalisation	100.00	60%	60.00	
Directorate of Place	PLA06 – One-Council				
Directorate of Place	Employment Support	96.00	80%	77.00	
Directorate of Place					137.00
			Offi	cer Decisions	5431.00

# **Proformas**

Directorate	Chief Executive				
Director	Helen Clarke	Helen Clarke			
Service area	Communications				
Cabinet Portfolio	Culture, Leisure and Communications- Cllr Walsh				
Reference CEX01 - Lewisham Life Magazine					
Saving title	Lewisham Life				
Description of saving	Reduce frequency to two times a yea		fe magazine from foເ	ır times a year	
(including any specific elements or phasing to be considered)					
Division budget	Gross £k	1,919	Net £k		
Service area budget	Gross £k	1,219	Net £k		
Saving proposed	2023/24 £k 35 2024/25 £k 69				
Risks:					
Cost shunt to other so	ervice? Y/N	No			
Likelihood of making	cut in full - %	100%			
Impact of making the saving  Lewisham Life is produced inhouse by the Council's Communications team and printed and distributed to 150,000 homes across the borough. A 2022 survey revealed it to be the most read and trusted publication in the borough. It is published four times a year, in line with Local Government Publicity Guidance.  Rising costs in printing and labour mean the cost of printing and					
distribution are steadily increasing year-on-year, while advertising revenue for an infrequent, printed publication has decreased. Over time this trend is likely to continue.  Lewisham Life is a source of Council news and information for many residents – particularly those who do not have access to digital channels, or chose not to engage with the Council via social					
	media/digital comi				

	with limited resour borough. As such, any redu news and informa warning and inforr	ction will increastion (including so ming and informagement). This c	could also lead to ser	ket for local
Possible risk mitigation	a year and align w and support from p and/or resume qua We are currently c	rith the Council's partners to eithe arterly publication leveloping proportion the Council a	to get the most out of spriorities. We will see the size of on.  Descriptions on the size of one on the size of one	ek advertising f the publication reach of news
Other considerations	:			
Member or Officer decision	Officer but membe	ers to be briefed.		
Redundancies	Y/N	N	Number of staff	
Public consultation	Y/N	N	Audience(s)	
Investment required (value of saving shown above should be net of this investment)	Y/N In what:	N	Cost £k	
Contingent on other actions / decisions / cross service work	Other services ma services/changes/		alternatives to inform c.	residents about
Specific legal or statutory considerations	N/A			

# Is this report easy to understand? Please give us feedback so we can improve.

# **Equalities Screening Template**

# **Impact & Outcomes**

What is the likely impact of the proposed changes?

#### Service Users

Lewisham Life is produced inhouse by the Council's Communications team and printed and distributed to 150,000 homes across the borough. A 2022 survey revealed it to be the most read and trusted publication in the borough. It is published four times a year, in line with the Code of Recommended Practice on Local Authority Publicity.

Rising costs in printing and labour mean the cost of printing and distribution are steadily increasing year-on-year, while advertising revenue for an infrequent printed publication has decreased. Over time this trend is likely to continue.

Lewisham Life is a source of Council news and information for many residents – particularly those who do not have access to digital channels, or chose not to engage with the Council via social media/digital communications.

The local news market has reduced drastically over the last decade, with limited resources and no local newspaper delivered across the borough.

As such, any reduction will increase the gap in the market for local news and information (including some of our statutory roles such as warning and informing and information about consultations/engagement). This could also lead to services needing to produce service-specific physical comms.

We will try to gain sponsorship to enable us to resume quarterly publication in the near future, but in the meantime we will take steps to mitigate the potential impact of the change in service. A strategic content plan will allow to get the most out of our two issues a year and align with the Council's priorities.

We are currently developing proposals to increase the reach of news and information from the Council and LSP members, both via digital and physical channels.

# Is this report easy to understand?

Please give us feedback so we can improve.

It is worth noting that over 95% of Lewisham reside	ents have access to the Internet, so we
will also work to increase subscribers to our weekly	y e-newsletter.

#### Staff

No impact – Lewisham Life is produced inhouse by the Council's Communications Team. Staff capacity created by this change will be reallocated to other communications activity.

#### Other Council Services

Other services may need to fund alternative communications to inform residents about services/changes/consultations etc.

## **Partners**

Partners frequently use Lewisham Life to promote events or campaigns. We will liaise with them to ensure we can find alternative ways to support their work, and engage them in trying to find sponsorship to enable us to increase the frequency of publication back up to four times a year.

Are there any specific equalities implications? Please provide a response for each protected characteristic/equalities consideration, even if the impact is neutral.

Protected characteristics and other equalities considerations	High (Positive /	K POSITIVA /	Low (Positive / Negative)	Neutral
		Research shows		
		that while over		
		95% of Lewisham		
		residents have		
A		internet access,		
Age		however those		
		who do not tend		
		to be older - this		
		may limit their		
		access to		
		alternative		

# Is this report easy to understand?

Please give us feedback so we can improve.

Disability Ethnicity Gender Gender reassignment Marriage and civil partnerships Pregnancy and maternity Religion and belief Sexual orientation  Socio-economic inequality	sources of news and information.		x x x x
Ethnicity  Gender  Gender reassignment  Marriage and civil partnerships  Pregnancy and maternity  Religion and belief  Sexual orientation			x x x x
Ethnicity  Gender  Gender reassignment  Marriage and civil partnerships  Pregnancy and maternity  Religion and belief  Sexual orientation			x x x x
Gender Gender reassignment Marriage and civil partnerships Pregnancy and maternity Religion and belief Sexual orientation			x x x
Gender reassignment  Marriage and civil partnerships  Pregnancy and maternity  Religion and belief  Sexual orientation  Socio-economic			x x
reassignment  Marriage and civil partnerships  Pregnancy and maternity  Religion and belief  Sexual orientation			x x
partnerships Pregnancy and maternity Religion and belief Sexual orientation Socio-economic			x
maternity Religion and belief Sexual orientation Socio-economic			
Sexual orientation  Socio-economic			x
Socio-economic			
			x
	Research shows that residents in lower social and economic grades (C2DE) and/or social housing are slightly less likely to have access to the internet – this may limit their access to alternative sources of news and information.		
Is a full EAA required?	and information.	N	1

Directorate	Chief Executive				
Director	Helen Clarke				
Service area	Communications ar	nd Engagement (Ex	xecutive Support)		
Cabinet Portfolio	Culture, Leisure and Communications- Cllr Walsh				
Reference	CEX02 - Executive	CEX02 - Executive Support Team Post Removals			
Saving title	Executive Support Structure				
	The Executive Support Team will be reduced by two posts, achieved by not filling two vacancies which are currently held within the service.				
	This will be a permanent saving, with the changes made to the base salary budget of the team.				
Division budget	Gross £	1,919	Net £k		
Service area budget	Gross £	700	Net £k	£0	
Saving proposed	2023/24 £k	35 (plus potential underspend of further £50k)		97	
Risks:					
Cost shunt to other se	rvice? Y/N	No			
Likelihood of making o	cut in full - %	90%			
Impact of making the saving	The saving will reduce the level of administrative support which is provided to Directors within the Council, it will also increase the workload of the Executive Support service.				
Possible risk mitigation	multiple Directorate An acknowledgeme	es instead of providi ent of the different l	e support, with staff or ing support to one. evels of administrativ the Council. This will	re support	

# Is this report easy to understand? Please give us feedback so we can improve.

	to reduce support in areas where capacity is not being fully utilised, and increase the provision of support to areas where the service is being reduced, but the demand is still high.					
Other considerations:						
Member or Officer decision	Officer					
Redundancies	Y/N	N	Number of staff	-		
Public consultation	Y/N	N	Audience(s)			
Investment required (value of saving shown above should be net of this investment)	Y/N In what:	N- -	Cost £k	-		
Contingent on other actions / decisions / cross service work	No					
Specific legal or statutory considerations	None					

# **Equalities Screening Template**

# Impact & Outcomes

What is the likely impact of the proposed changes?

#### Service Users

This change relates to a reduction of two vacant posts which are currently held within the Council's Executive Support Team.

This change will have a minimal impact on service users. The team that is affected does not provide a service that regularly interacts with Lewisham residents, and therefore changes to it likely will not be felt by residents.

# Is this report easy to understand?

Please give us feedback so we can improve.

The team does provide a small casework function, but this is carried out primarily by the team's managers, and the proposed change will impact the capacity of officers. It is therefore felt that there will be no impact on service users from implementation.

#### Staff

This change will impact staff within the Executive Support Team, as well as the Council's Directors. The Executive Support team primarily provides an administrative function to the Council's senior officers, and therefore a reduction in its capacity will reduce the work that they are able to complete. It is possible that some of the burden that has previously been carried by this team will now need to be covered from within services, rather than being provided corporately by the Council.

Additionally, Officers within the Executive Support Team will now need to provide administrative support to an increased number of directors relative to their size as a team. This will increase the workload of both officers and managers within the team. Although it is felt that the team do have capacity to absorb an increased workload, this change will be closely monitored to ensure that it does not have a significant negative impact on workload.

#### Other Council Services

This change will have a minimal impact on the other Council services. As has been referenced above, it is possible that a reduced corporate administrative function will mean that some services find an increased administrative workload is placed on them. However, it is felt that this will not be significant and more efficient ways of working, including utilising technology designed to support administrative work, will help to minimise this impact.

## **Partners**

This change will not impact the Council's partners.

Are there any specific equalities implications? Please provide a response for each protected characteristic/equalities consideration, even if the impact is neutral.

Protected characteristics and other equalities considerations	High (Positive / Negative)	H POSITIVA /	Low (Positive / Negative)	Neutral
Age				X
Disability				X

# Is this report easy to understand?

Please give us feedback so we can improve.

Ethnicity				X	
Gender				Х	
Gender reassignment				x	
Marriage and civil partnerships				X	
Pregnancy and maternity				X	
Religion and belief				X	
Sexual orientation				X	
Socio-economic inequality				x	
This proposed change focuses only of roles which have been held vacant for an extended period of time. As no significant impact has been felt for the duration that the roles have already been vacant, it is assumed that formalising the change will not have a significant impact on the Council or on service users.					
Is a full EAA require	d?		N		

Directorate	Chief Executive's				
Director	Sherene Russell-Alexander				
Service area	People and Organis	sation Developmer	nt		
Cabinet Portfolio	Finance and Strate	gy - Cllr de Ryk			
Reference	CEX10 – People &	Org Development	Vacant Posts		
Saving title	People and Organis	sation Developmer	nt Savings Proposal		
(including any specific	General Fund		achieved by holding		
elements or phasing to be considered)	£200,000 which rep	oresents a <b>7% savi</b>	nd OD is projected to ing on the Net Budg s while making some	<b>jet</b> . This is	
Division budget	Gross £k	£2,925 (General Fund)	Net £k	£2,719 (General Fund)	
Service area budget	Gross £k	N/A	Net £k	N/A	
Saving proposed	2023/24 £k	£200k (General Fund 7%)	2024/25 £k	Target Savings: 6% of General Fund = £169k	
Risks:					
Cost shunt to other service? Y/N No .					
Likelihood of making o	cut in full - %	100%			
saving	Higher workload for the team.  Service activities to be prioritised carefully to ensure we have capacity to match delivery. As it stands there is a continually demand, with little regard for actual ability to deliver.				
	Careful consideration of what is added (negotiated to be removed) to the workplan - clear mapping of capacity and resources				
Other considerations:					

# Is this report easy to understand? Please give us feedback so we can improve.

Member or Officer decision	Officer			
Redundancies	Y/N	Y	Number of staff	Potential 2 (2024/25)
Public consultation	Y/N	N	Audience(s)	
Investment required (value of saving shown above should be net of this investment)	Y/N In what:	N	Cost £k	
Contingent on other actions / decisions / cross service work	No			
Specific legal or statutory considerations	Compliance with er with trade unions.	mployment legislat	tion for redundancy an	d consultation

# **Equalities Screening Template**

For each of the nine protected characteristics, identify whether the proposal has a high, medium, low or neutral impact on service users and whether this is a positive or negative impact.

Identify whether the proposal has a high, medium, low or neutral impact on socio-economic inequality (e.g. low income, fuel poverty, food insecurity, digital inclusion etc) and whether this is a positive or negative impact.

Identify whether a full service equalities analysis assessment is required for this proposal based on this Equalities Analysis Toolkit. For advice on whether an EAA is required and how to assess service equalities impact please contact <a href="mailto:policy@lewisham.gov.uk">policy@lewisham.gov.uk</a>

# Impact & Outcomes

# Is this report easy to understand?

Please give us feedback so we can improve.

What is the likely impact of the proposed sha

Willat is the likely illi	what is the likely impact of the proposed changes?					
Service Users						
No impact on service	users for both 20.	23/24 and 2024	/25			
Staff						
No impact on staff for	2023/24 as savir	ngs achieved by	holding vacancies of	open.		
For 2024/25 a small r target. However, the o of the changes and th change will be undert	details are yet to b ne impact on indiv	oe determined.	Once we are clear o	n the exact nature		
Other Council Servi	ces					
No impact envisaged	for both 2023/24	and 2024/25				
Partners						
No impact envisaged	for both 2023/24	and 2024/25				
Are there any specific protected characterist						
Protected characteristics and other equalities considerations	High (Positive / Negative)	Medium (Positive / Negative)	Low (Positive / Negative)	Neutral		
Age				Х		
Disability				Х		
Ethnicity				Х		
Gender				Х		
Gender reassignment				х		
Marriage and civil partnerships				х		

# Is this report easy to understand? Please give us feedback so we can improve.

Pregnancy and maternity			x
Religion and belief			X
Sexual orientation			X
Socio-economic inequality			х
Is a full EAA required?		No. Not required referenced above of the changes ar undertake a furthexercise	e. Once the details re known, we will

Directorate	Chief Executive's				
Director	Jeremy Chambers				
Service area	Electoral Services				
Cabinet Portfolio	Finance and Strate	gy - Cllr de Ryk			
Reference	CEX04 – Electoral	Services Annual (	Canvass		
Saving title	Annual Canvass – r scanning service	emove non-statute	ory freepost reply env	relope and	
Description of saving (including any specific elements or phasing to be	From 2024-25 onwa	ards			
considered)	The law requires us to send a canvass form with pre-paid response envelope to every 'route 2' property at least once. We have to send reminder forms to non-responding properties, but the requirement for a pre-paid reply envelope no longer applies. The first part of this proposal is to remove the pre-paid reply envelope from the reminder forms.				
	Saving of £1k				
	The second part of the proposal involves the scanning of the returned forms. Currently the forms are returned to a contractor who opens, scans and destroys the forms for us. This costs around £1k (including VAT). We propose scanning the forms ourselves instead. This work will be absorbed in normal officer work time.				
	Saving of £1k				
Division budget	Gross £k		Net £k		
Service area budget	Gross £	468	Net £k	466	
Saving proposed	2023/24 £k	0	2024/25 £k	2	
Risks:					
Cost shunt to other se	rvice? Y/N	N			
Likelihood of making o	cut in full - %	80%			
Impact of making the saving	The initial form must still carry a reply envelope. Most of the postal responses we receive come from that first form, so for most residents there will be no change to the service.				
	There is an impact on the residents that receive the reminder forms. 90% of responses come from our online response service, which is cheaper than the postage cost, so this will likely mean more people using that method.				
	· ·		o are unable to use the initial form with the re		

# Is this report easy to understand? Please give us feedback so we can improve.

Possible risk mitigation	Those residents who are affected and unable to respond to the forms posted to them will receive a visit from a canvasser. This is a legal requirement and work we already carry out. So there is adequate mitigation already built in to the service, and already accounted for in our budget.				
Other considerations:					
Member or Officer decision	Officer				
Redundancies	Y/N	N	Number of staff	NA	
Public consultation	Y/N	N	Audience(s)	NA	
Investment required (value of saving shown above should be net of this investment)	Y/N In what:	N	Cost £k	NA	
Contingent on other actions / decisions / cross service work					
Specific legal or statutory considerations	Statutory requirement for the resident to receive at least 1 canvass form with a reply envelope.				

# **Equalities Analysis Assessment**

# **Electoral Services Savings Proposals**

# 2. Annual Canvass – remove non-statutory freepost reply envelope and scanning service

## Summary of the proposal

From 2024-25 onwards

The law requires us to send a canvass form with pre-paid response envelope to every 'route 2' property at least once. We have to send reminder forms to non-responding properties, but the requirement for a pre-paid reply envelope no longer applies. The first part of this proposal is to remove the pre-paid reply envelope from the reminder forms.

Saving of £1k

# Is this report easy to understand?

Please give us feedback so we can improve.

The second part of the proposal involves the scanning of the returned forms. Currently the forms are returned to a contractor who opens, scans and destroys the forms for us. This costs around £1k (including VAT). We propose scanning the forms ourselves instead. This work will be absorbed in normal officer work time.

Saving of £1k

## Impact & Outcomes

## What is the likely impact of the proposed changes?

#### Service Users

The absence of a reply envelope for reminder forms could have a negative impact on a small number of people who prefer to respond by post, rather than the other methods (phone, online, by hand).

Note that all properties will still receive a reply envelope with the initial canvass form delivered to them. In the last 2 years, 60% of forms received by post have been returned using the reply envelope in the initial form. However, of the 25,000 responses we receive each year, only 3,000 (12%) are returned by post. The vast majority are completed online.

The online response service has improved and the number of online responses has increased every year. Lewisham now receives a higher percentage of online responses than any other London authority, and we believe we can raise that even higher by increasing awareness of the speed and ease of the digital route.

The change to the scanning of the forms will have zero impact on service users.

#### Staff

The removal of the envelope will have a minimal impact on staff. It's possible it may lead to a small increase in enquiries from residents who are not able to use the online or telephone response methods.

The change to the scanning will have a bigger impact. Staff will have to increase the amount of time they spend scanning the forms.

However, we know that scanning the forms internally will improve the speed and quality of our service. We will be able to scan the forms each morning, rather than waiting for the contractor to scan and upload them each afternoon. This will help the staff with the planning of their day, and give us a greater ability to audit the effectiveness of our scanning (by checking batches to identify any missed items).

#### Other Council Services

The postroom will see a large increase in the number of items to process during the canvass period. However, it is not considered this will be beyond their capacity, as the number of items will not be as great as they were in 2019, and the staffing has remained the same.

# Is this report easy to understand?

Please give us feedback so we can improve.

#### **Partners**

Our print supplier will not need to print so many reply envelopes, nor insert envelopes for our additional runs. This will save time.

The reduction in envelope printing will help with our environmental policy.

Are there any specific equalities implications? Please provide a response for each protected characteristic/equalities consideration, even if the impact is neutral.

Protected characteristics and other equalities considerations	High (Positive /	Medium (Positive / Negative)	Low (Positive / Negative)	Neutral
Age			X	
Disability			X	
Ethnicity			X	X
Gender				X
Gender reassignment				x
Marriage and civil partnerships				x
Pregnancy and maternity				x
Religion and belief				X
Sexual orientation				X
Socio-economic inequality			Х	
Is a full EAA required?			Yes (with Corporate Policy input)	

# 1. Equalities Analysis Assessment Template

Author	Jamie Baker	Directorate	Chief Execs
Date	11/1/24	Service	Electoral Services

# Is this report easy to understand?

Please give us feedback so we can improve.

The activity or decision that this assessment is being undertaken for							
Annual Canvass – remove non-statutory freepost reply envelope and scanning service							
From 2024-25 onw	vards						
route 2' property a properties, but the	The law requires us to send a canvass form with pre-paid response envelope to every route 2' property at least once. We have to send reminder forms to non-responding properties, but the requirement for a pre-paid reply envelope no longer applies. The first part of this proposal is to remove the pre-paid reply envelope from the reminder forms.						
Saving of £1k							
forms are returned	to a contractor wincluding VAT). V	rho opens, scans a Ve propose scanni	of the returned for and destroys the for ng the forms ourse	ms for us. This			
Saving of £1k							
	protected chara ed by this decis		er equalities facto	rs potentially			
⊠ Age	□ Ethnicity/ Race	□ Religion or belief	• •	□ Other, please define:			
□ Gender/Sex	□ Gender identity	⊠ Disability	⊠ Household type				
□ Income	□ Carer status	☐ Sexual orientation	⊠ Socio Economic status				
□ Marriage and Civil Partnership	□ Pregnancy and Maternity	□ Refugee/ Migrant/ Asylum seeker	□ Health & Social Care				
⊒Nationality	□ Employment	☐ Armed forces					

#### 3. The evidence to support the analysis

Annual canvass response statistics for the last 3 years

The statistics from previous canvasses show us the number of responses to the canvass from the initial form and reminder forms.

#### ONS data

This gives us information on the number and types of people living in Lewisham. We cannot match the 2 datasets to determine exactly which categories of people are more likely to use reply envelopes, but we can make reasonable assumptions on the likelihood of some people having a preference for responding by post.

## 4. The analysis

The canvass response rate has increased every year. The number of responses by post, using the free reply envelope, has decreased every year, with the number of online responses increasing significantly.

The total response rate for canvass route 2 properties is 65%. 40% of properties respond to the initial canvass form. We send a further 2 reminders and send canvassers who make at least 2 visits to each non-responding household. The total response rate from the 2 reminder forms and the door-knocking accounts for the remaining 15% of the properties to respond.

This evidence tells us:

- The introduction of the online response service has improved the response rate, reduced cost, and improved accessibility
- The reply envelope results in a decent number of responses with the initial canvass form, but suffers from diminishing returns in the subsequent reminder forms
- There are many reasons why residents do not respond to the canvass, the presence of a reply form has not made an impact on reducing the number of non-responders
- Although we cannot match non-responding properties against ONS data, we can make reasonable assumptions on the categories of people less likely to respond to the canvass
- We can also make some reasonable assumptions on the categories of people who are more likely to prefer to respond by post, using a freepost reply envelope

#### Scanning

For the scanning element of the proposal, the evidence shows that there will be approximately 4,000 canvass forms to scan each year. This represents a total of around 15

# Is this report easy to understand?

Please give us feedback so we can improve.

hours work. This is spread across a 4 month period, and can be spread across 4 members of staff. Therefore, we consider the impact on staff to be minimal, with the extra work easily absorbed into current working schedules.

#### 5. Impact summary

#### Age

Potential for positive and negative impacts

Older people

Older people have traditionally been less likely to use digital solutions for public services, such as responding to the annual canvass. The absence of a freepost reply envelope may impact this group negatively due to their preference to complete and return the physical form.

However, recent studies show that the 70+ age group are now far more digitally proficient and confident, and in some spending more time online than other age groups. We also know that this group are more likely to respond to the initial canvass form which will carry a reply envelope.

Finally, we also know that older people move home less often, so are more likely to fall under route 1 of the canvass and be automatically verified, with no requirement to respond.

Younger people

Younger people are less likely to register to vote, and less likely to respond to the annual canvass form. The presence of a reply envelope is not thought to be a significant factor in their ability or propensity to complete the form or register to vote. Instead, it is the language on the form and awareness of the requirement to register that represent bigger barriers, in addition to an increased likelihood to feel disengaged from politics and therefore disinclined to be involved.

#### Language Spoken

Potential for negative impacts

People who have low levels of English, or cannot read English will struggle to complete and return the canvass form. The form itself is easier to understand and complete for someone in this category compared to the online form. The presence of existing names with nationality and layout of the form make it more obvious what the resident needs to do. Because of this, the reply form is more useful for this group as they are more likely to want to respond by post.

# Is this report easy to understand?

Please give us feedback so we can improve.

#### Disability

Both positive and negative impacts

This group is quite varied and the ability to respond with a freepost envelope will affect disabled people differently.

Many disabled people with mobility impairments will prefer to respond online as there is no requirement for them to travel to a postbox.

Some disabled people will struggle to complete the form themselves – paper or online versions – and will require someone to help them, such as a carer. Carers will usually prefer to complete the paper form and return it via post, rather than the online system which would require them to log on to the website with their personal device at their clients home.

#### Household type

Negative impact

People living in flat shares and HMOs are less likely to want to complete the canvass form for the entire property. That is because they often don't know their housemates well, and are not willing to take responsibility for the household. In these cases the paper form is often the best way for them to respond – each member of the household adding their own details, with the final person returning the form. However, the response rate from these properties has been low for a number of years, and we are trying other methods to contact these households to gather the list of residents.

#### Socio-Economic status

Potential for negative impact

The poorest residents in Lewisham may not have access to online services at home, and therefore are more likely to require the freepost reply envelope.

#### Impact on Council's 5 equality objectives:

• To ensure equal opportunities for marginalised and seldom heard communities.

Minor impact. The absence of a reply envelope from reminder forms will slightly reduce the likelihood of some residents to complete and return the form

• To reduce the number of vulnerable people in the borough by tackling socio-economic inequality.

No impact.

• To improve the quality of life of residents by tackling preventable illnesses and diseases.

# Is this report easy to understand?

Please give us feedback so we can improve.

No impact.

• To ensure that services are designed and delivered to meet the needs of Lewisham's diverse population.

Positive impact. The absence of the reply envelope with the reminder forms will encourage more people to return their form online. More online responses will improve the efficiency of the service and reduce the cost for residents

To increase the number of people we support to become active citizens

Positive impact

Completing their registration online will give them access to more information that can encourage electoral participation.

#### 6. Mitigation

Our mitigations already exist and can be built upon further.

- The initial canvass form will still have a freepost reply envelope
- Residents are able to call us directly and complete the form over the phone
- Forms can also be returned by an additional recorded message phoneline, online, via email, and via text message
- Forms are sent to 75% of registered voters via email, with a significant response each year
- 40 canvassers visit all non-responding households to help them complete the form
- HMOs and student properties are dealt with separately, with data being requested, and often supplied, by a responsible person (HOM licence holder, landlord, university and wardens). This removes the requirement for some households to respond
- Improved data matching processes to identify where people are still resident (found on other council databases) removing their requirement to return the form
- Translation services information appearing on the forms enabling people who do not understand English to contact us and get help to complete the form
- Anybody that asks for a reply envelope, or a canvass form, will receive one in the post (forms we post out directly will always contain a reply envelope)

7. Service user journey that this decision or project impacts
Service users will be able to contact the council to complain or get more information about ne canvass. The best point of contact will be electoral services – phone, email or visiting ur office.
The main impact of this policy is to further encourage responses using the online response ervice, saving the council money which can be better spent on other important council ervices.
ignature of Director

Directorate	Chief Executive's			
Director	Jeremy Chambers	Jeremy Chambers		
Service area	Electoral Services	Electoral Services		
Cabinet Portfolio	Finance and Strate	Finance and Strategy - Cllr de Ryk		
Reference	CEX06 – Electoral	Services Electoral	Phones In-House	
Saving title	Bringing answering	of electoral phone	line back in-house	
Description of saving	One-off and Ongoir	ng		
(including any specific elements or phasing to be considered)	Lewisnam's Corpor handling of calls to receives a journal c	electoral services of the cost of a scal	ations team (CCR) too back in 2018. In return le 5 officer with on-cos 24 the total cost is pro	n the service sts, from the
	should revert to the	electoral services y extra cost, and w	value for money, and team, which should b rithout reducing the le	e possible
	The contract with the CCR is a rolling annual contract, but can be cawith 28 days notice.			can be cancelled
	This proposal is for about savings of:	cancelling the con	tract on 31/12/23, wh	ich would bring
	£10,199.01 for the	23-24 financial yea	ar (one-off saving)	
	£40,796.04 for the	24-25 financial ye	ar (ongoing saving)	
Division budget	Gross £k		Net £k	
Service area budget	Gross £	468411	Net £k	468411
Saving proposed	2023/24 £k	10	2024/25 £k	41
Risks:				
Cost shunt to other service? Y/N		-	ould create a dent in to prresponding reduction	_
Likelihood of making o	cut in full - %	90%		
Impact of making the saving	election pe	riod	eady take <u>all</u> electoral	_

# Is this report easy to understand? Please give us feedback so we can improve.

	enquiries  For easily manse  The on other tase  At on the phore  But improved do the CCR with the CCR with the cut and the cut	r the vast majority ageable for the ele e impact on those sks certain times the rene t the speed, accurate to the expertise ho are not electorals likely that enquirinot be accessible will still be availab	of the time, the call vectoral services team 4 officers may mean esidents may find it has acy and quality of the e of the electoral official specialists es will be 'pushed' to for all, though the phole for those who need we impact on the CCFOk in 23-24 and £41k	polume will be of 4 officers less time to spend arder to reach us response will be ers compared to online routes, one lines will not it them
	but could a		ervice needs to reduc opments in other area	
Possible risk			nline routes for resolvi	ing their gueries
			umber from the large	
mitigation				
			n there is a more like	
			. No phone number o	
		tices, but definitely	/ keep the phone num	nber on poll
	cards) _			
			l postal responses	
			site for the most com	•
		-service and a quid	ck and convenient wa	y for residents to
	reach us			
			oral team is expanded	
			begin this earlier if the	
	necessitate	s and if the demar	nds on officer time be	comes too great
Other considerations:				
Member or Officer	Officer			
decision				
Dedundensie	W/N	K1	Newsbourst staff	NIA
Redundancies	Y/N	N	Number of staff	NA
Public consultation	Y/N	N	Audience(s)	NA
Investment required	Y/N	N	Cost £k	NA
(value of saving shown	In what:			
above should be net of	m what.			
this investment)				
Contingent on other				
actions / decisions /				
cross service work				
	I			

# Is this report easy to understand? Please give us feedback so we can improve.

Specific legal or statutory considerations A phone number is a requirement for many of the prescribed electoral registration and election forms. We do not propose removing the phone number from any of these forms. We will review the legislation and submit a proposal to EMT, with an EIA, before removing the phone number from any communications, or introducing any other 'push' methods.

### **Equalities Analysis Assessment**

#### **Electoral Services Savings Proposals**

#### 4. Bringing answering of electoral phone line back inhouse

#### Summary of the proposal

One-off and Ongoing

Lewisham's Corporate Customer Relations team (CCR) took over the handling of calls to electoral services back in 2018. In return the service receives a journal of the cost of a scale 5 officer with on-costs, from the electoral registration budget. In 2023-24 the total cost is projected to be £40,796.

However, we believe this is no longer value for money, and the phone line should revert to the electoral services team, which should be possible without creating any extra cost, and without reducing the level of service received by residents.

The contract with the CCR is a rolling annual contract, but can be cancelled with 28 days notice.

This proposal is for cancelling the contract on 31/12/23, which would bring about savings of:

£10,199.01 for the 23-24 financial year (one-off saving)

£40,796.04 for the 24-25 financial year (ongoing saving)

#### Impact & Outcomes

What is the likely impact of the proposed changes?

#### Service Users

When contacting electoral services by phone, residents will now speak directly to the electoral services staff, rather than staff in the Customer Services Centre. There are 2 impacts, 1 positive and 1 negative:

• Positive – service users will speak directly to expert electoral officers and will receive an excellent and improved response

#### Is this report easy to understand?

Please give us feedback so we can improve.

<ul> <li>Negative – on very rare occasions it is possible that service users will have to wait longer for their call to be answered</li> </ul>				
staff				
Electoral Services sta he flow of their work, directly to residents o users, and our ability	and can lead to a	in increase in worl	k. On the other ha	nd, speaking
Other Council Servi	ces			
No impact				
Partners				
No impact				
Are there any speciforotected characterist	-			
Protected characteristics and other equalities considerations	High (Positive /	I/ DACITIVA /	Low (Positive / Negative)	Neutral
<b>∖</b> ge				Х
Disability				X
Ethnicity				X
Gender				X
Gender reassignment				x
Marriage and civil partnerships				х
Pregnancy and maternity				Х
Religion and belief				X
Sexual orientation				Х
Socio-economic nequality				x
s a full EAA require	d?		No (with Corporat	e Policy input)

# Is this report easy to understand? Please give us feedback so we can improve.

### 1. Equalities Analysis Assessment Template

Author	Jamie Baker	Directorate	Chief Execs			
Date	11/1/24	Service	Electoral Servi	ces		
One-off and	One-off and Ongoing					
electoral se scale 5 offic	Lewisham's Corporate Customer Relations team (CCR) took over the handling of calls to electoral services back in 2018. In return the service receives a journal of the cost of a scale 5 officer with on-costs, from the electoral registration budget. In 2023-24 the total cost is projected to be £40,796.					
the electora	ve believe this is no long al services team, which s ucing the level of service	should be possible	without creating an			
The contract notice.	ct with the CCR is a rollin	ng annual contract	, but can be cancell	ed with 28 days		
This proposof:	sal is for cancelling the c	ontract on 31/12/2	3, which would brin	g about savings		
£10,199.01	for the 23-24 financial y	ear (one-off saving	g)			
£40,796.04	for the 24-25 financial y	year (ongoing savi	ng)			
	<ol> <li>The protected char- impacted by this decis</li> </ol>		er equalities facto	rs potentially		
□ Age	□ Ethnicity/ Race	□ Religion or belief	□ Language spoken	□ Other, please define:		
□ Gender/\$	Sex ☐ Gender identity	□ Disability	☐ Household type			
□ Income	□ Carer status	□ Sexual orientation	□ Socio Economic status			
□ Marriage Civil Partne	•	□ Refugee/ Migrant/ Asylum seeker	□ Health & Social Care			

#### Is this report easy to understand?

Please give us feedback so we can improve.

□Nationality	□ Employment	☐ Armed forces	

#### 2. The evidence to support the analysis

We have data to show the number of calls received by the CSC for electoral services over the past 5 years. The data shows that the electoral services team should be able to handle the number of calls with a similar or higher response rate (i.e. with fewer calls going unanswered).

The CSC call handlers have in the past been trained by the electoral services team. The electoral services team have more knowledge, experience and qualifications concerning our service area, and will naturally be more able to respond to enquiries. With the addition of some customer response training, the electoral services team should be well prepared to answer calls from all kinds of residents.

Note that the electoral services telephone lines are transferred back to the electoral services team during election periods, which is when the highest volume of calls are received. The CSC does not answer electoral calls during this period. The reason for this was to improve the speed and quality of response to residents contacting the service at the most important period (election time!).

#### 3. Impact summary

This change is not considered to cause a negative impact on any category of resident or service user. The movement of the phone lines back to the electoral services team will ensure that resident phone calls are answered by the staff with the most expertise, knowledge and electoral register access. Enquiries will be answered correctly and promptly, with appropriate follow-up questions asked to provide further benefit.

There is the potential for an impact on the electoral services staff, which will reduce over time as the staff develop procedures and undertake training to be better able to continue their regular work with the occasional interruption of a phone call.

#### Impact on Council's 5 equality objectives:

• To ensure equal opportunities for marginalised and seldom heard communities.

No impact.

• To reduce the number of vulnerable people in the borough by tackling socio-economic inequality.

No impact.

• To improve the quality of life of residents by tackling preventable illnesses and diseases.

No impact.

#### Is this report easy to understand?

• To ensure that services are designed and delivered to meet the needs of Lewisham's diverse population.

Positive impact. The improved knowledge and electoral register access for people answering the phones will improve the quality of the service the residents receive.

• To increase the number of people we support to become active citizens

No impact.

#### 4. Mitigation

Electoral Services staff will receive the following training:

- Call handling
- Difficult conversations
- Complaints
- Equality and diversity
- The operating system especially in transferring calls to other services, and how to operate the language line service
- Prioritising work and juggling tasks

More staff will be added to the service at peak times, namely for elections and the canvass. And we can operate a rota system to improve our response times and ability to undertake other tasks (such as meeting residents in person who report to reception).

#### 5. Service user journey that this decision or project impacts

The service user journey will improve as they will speak directly with the electoral services staff rather than a customer engagement officer. The impact on electoral services itself could be challenging at times but we have sufficient mitigations and opportunities to lead to an improvement in the service.

Directorate	Chief Executive			
Director	Jeremy Chambers	leremy Chambers		
Service area	Information Security	y and Governance		
Cabinet Portfolio	Finance and Strate	gy - Cllr de Ryk		
Reference	CEX07 – Informatio	on Security and Go	vernance (GF)	
Saving title	Information Security	y and Governance	GF Savings	
	NB: For all savings please confirm whether one-off or ongoing? All 2024/25 savings should be ongoing, and any 2023/24 once off savings must have a permanent replacement in 2024/25.			
	2023 / 2024			
	GF Savings:			
	None			
	2024/2025			
	GF Savings:  Savings of £36000 by reducing the supplies and services budget by £30000 and the Comms and Computing budget by £6000. This will be ongoing.			
				-
		nt the budget for th	inst the current servic ne Access to Records	
Division budget	Gross £k		Net £k	
Service area budget	Gross £k	744	Net £k	594
Saving proposed	2023/24 £k	0	2024/25 £k	36
Risks:				
Cost shunt to other se	rvice? Y/N	If 'yes' identify the	service impacted.	
Likelihood of making o	cut in full - %	100%		

# Is this report easy to understand? Please give us feedback so we can improve.

Impact of making the saving  Possible risk mitigation	GF: Savings have come from non-salary budget and should not see impact to service delivery.  The DPO function transferring from Lewisham Homes will transfer to the Council's DPO.  Non-salary savings were made based on comparative spend of previous			
Other considerations:	years.			
Member or Officer decision	Officer decision			
Redundancies	Y/N	N	Number of staff	0
Public consultation	Y/N	N	Audience(s)	N/A
Investment required (value of saving shown above should be net of	Y/N	N -	Cost £k	-
this investment)	In what:	N/A		
Contingent on other actions / decisions / cross service work	N/A			
Specific legal or statutory considerations	The DPO function of Lewisham Homes transferring to the Council will be absorbed by the Council's DPO.			

# What is the likely impact of the proposed changes? Service Users Include evidence to support anticipated impacts, both positive and negative. There will be no impact to service users. Staff Include evidence to support anticipated impacts, both positive and negative.

#### Is this report easy to understand?

Please give us feedback so we can improve.

There will be no impact to staff.

Other Council Service	ces			
Include evidence to s	upport anticipated	l impacts, both po	sitive and negativ	e.
There will be no impa	ct to Council serv	ices.		
Partners				
Include evidence to s	upport anticipated	l impacts, both po	sitive and negativ	e.
There will be no impa	ct to partners.			
Are there any specif protected characterist	-			
Protected characteristics and other equalities considerations	High (Positive / Negative)	Medium (Positive / Negative)	Low (Positive / Negative)	Neutral
Age				X
Disability				X
Ethnicity				Х
Gender				X
Gender reassignment				х
Marriage and civil partnerships				х
Pregnancy and maternity				х
Religion and belief				Х
Sexual orientation				X
Socio-economic inequality				x
ls a full EAA require	d2		N	

# Is this report easy to understand? Please give us feedback so we can improve.

Directorate

Chief Executive

Director	Jeremy Chambers			
Service area	Mayor's Office			
Cabinet Portfolio	Mayor	Mayor		
Reference	CEX08 – Mayor's	Office Salary & No	n-Salary	
Saving title	Mayor's Office			
Description of saving (including any specific elements or phasing to be considered)	proposing cut of 6%	•	c.£12k from salaries salary expenditure for	
Division budget	Gross £k		Net £k	
Service area budget	Gross £k		Net £k	
Saving proposed	2023/24 £k	12	2024/25 £k	1
Risks:				
Cost shunt to other se	rvice? Y/N	No		
Likelihood of making of	cut in full - %	100%		
Impact of making the saving		·	it this can be manage	
Possible risk mitigation			d for short periods of t ditional headroom in t	`
Other considerations:				
Member or Officer decision	Officer			
Redundancies	Y/N	N	Number of staff	NA
Public consultation	Y/N	N	Audience(s)	NA
Investment required (value of saving shown	Y/N	N	Cost £k	NA
above should be net of this investment)	In what:	NA		

# Is this report easy to understand? Please give us feedback so we can improve.

Contingent on other actions / decisions / cross service work	NA
Specific legal or statutory considerations	NA

Impact & Outcomes				
What is the likely im	pact of the prop	osed changes?		
Service Users				
None.				
Staff				
None.				
Other Council Servi	ces			
None.				
Partners				
None.				
Are there any specific protected characterist				
Protected characteristics and other equalities considerations	High (Positive / Negative)	Medium (Positive / Negative)	Low (Positive / Negative)	Neutral
Age				No impact.
Disability				No impact.
Ethnicity				No impact.
Gender				No impact.

# Is this report easy to understand? Please give us feedback so we can improve.

Gender reassignment			No impact.
Marriage and civil partnerships			No impact.
Pregnancy and maternity			No impact.
Religion and belief			No impact.
Sexual orientation			No impact.
Socio-economic inequality			No impact.
Is a full EAA require	d?	No.	

Directorate	Chief Executive's (Legal and Corporate Governance)	
Director	Jeremy Chambers	
Service area	Scrutiny and Policy	
Cabinet Portfolio	Finance and Strategy - Cllr de Ryk	
Reference	CEX09 – Corporate Policy Team Staffing Reduction	
Saving title	Staffing reduction – Corporate Policy	
Description of saving (including any specific elements or phasing to be	Deletion of one Senior Policy and Strategy Officer (SPSO) P06 role from 2023/24 onwards.	
considered)	This will require the reshaping of the policy team (part of the wider scrutiny and policy team), with a move away from direct support to directorates and a re-focusing on core, central workstreams. The policy team is currently configured to 'shadow' directorates. The proposed reduction in the number of posts in the team combined with an additional directorate (Housing) being created means this is no longer feasible. Instead, it is proposed that the two remaining P06 posts focus on a core suite of corporate policy functions.	
	Currently, equalities work and consultation & engagement work forms a large part of the team's workload, which will need to change.	
	<b>Equalities</b> – the saving proposal relies upon equalities work being carried out by a new equalities advisor. This has been agreed and is in train.	
	Consultation and engagement – some citizen space work will need to be moved to another team. Completely transferring responsibility for day-to-day consultation and engagement activity to another team would assist in the streamlining and reshaping of the team to take on a central co-ordinating role. Such a transfer may also result in responsibility for the function and responsibility for everyday activity sitting in the same team, which would be desirable.	
	Key elements of a re-shaped policy team:	
	The SPSOs will no longer be assigned to specific directorates. Directorates will continue to get dedicated policy support from assigned Executive Support Officers (ESOs). A recent policy mapping exercise showed that, in addition to this, some directorate level policy resource also exists. Specialist support in relation to equalities will be provided by the proposed equalities advisor post.	

# Is this report easy to understand? Please give us feedback so we can improve.

- If required, the two SPSOs will continue to support consultation and engagement, although this will impact on their ability to deliver the key products listed below.
- The two SPSOs will deliver a range of "key products" for the council including:
  - Overall policy co-ordination Regularly meeting with, and linking up, directorate policy leads, the ESOs, performance officers, the specialist equalities post, consultation and engagement officers (if responsibility is transferred) to ensure policy alignment and consistency across the council.
  - Corporate Strategy Assisting in the production of service level delivery plans in relation to key service plan outcomes and KPIs; and tracking delivery of the corporate strategy, in partnership with the Performance team, with an annual report to EMT.
  - Oversight of the corporate portfolio of policies and strategies Keeping track of policy and strategy delivery across the council and working with directorates and the equalities advisor, to ensure all EAA requirements and consultation/engagement requirements are met; and making connections so that policies and strategies don't happen in directorate silos (and cross-directorate input is sought where appropriate).
  - Develop and maintain strategy / policy / action plan templates and guidance Providing guidance and ensuring that policies and strategies look and feel similar; and are aligned with each other and the corporate strategy.
  - EMT Horizon scanning / Policy briefings Analysing national, regional and/or local policy; making connections between regional and national developments, and Lewisham; and presenting this to Directors via the EMT horizon scan and other briefings as required.
  - **Network management** Representing the council on the Cooperative Council Innovation Network; the London Policy network; and other related networks and forums.
  - **Policy projects** Participating in policy style projects such as support in writing bids, subject to capacity.
  - Back Up resource to specialist posts -Maintaining a working knowledge of equalities and consultation & engagement including citizen space (if responsibility for consultation and engagement transfers to another service) to cover for the specialist posts as required and avoid single person dependency.
  - **Mentoring** Helping to embed policy skills and capabilities within the ESO function to allow them to take on additional policy and strategy related work, via mentoring.

Division budget	Gross £	571	Net £k	571
Service area budget	Gross £	6,297	Net £k	5,831
Saving proposed	2023/24 £k	72	2024/25 £k	72

#### Is this report easy to understand?

Please give us feedback so we can improve.

Risks:				
Cost shunt to other serv	ice? Y	All directorates to	absorb a degree of p	olicy work
Likelihood of making cut	t in full - %	100%		
Impact of making the saving	There will be some reduction in direct, generalist policy support for Directorates. This will need to be partly absorbed by the directorates and partly absorbed by ESOs.			
	the Director of Com to day support is pr and engagement ar space. This include of two posts could o central activity they	munications and E ovided by the polic nd load surveys on s statutory surveys continue to carry of can carry out and	n and engagement cuengagement, but a land by team who advise on the council's survers. Although a streamlut this activity, it would, at times, would mead consultation and engagement.	rge amount of day n consultation by platform: citizen ined policy team d limit the core in they have little
Possible risk mitigation	<i>Equalities</i> - Direct once recruited.	torates will have	access to a new Ed	jualities Advisor
	Consultation and engagement - Although a streamlined policy team of two posts could continue to carry out this activity, if this was transferred, it would mean that strategic responsibility and operation delivery for consultation and engagement could be brought together and the policy team could have a clearer new focus.			
	generalist posts, a contribute to, and policy' support is support will continofficers; and servingperials support	across different to support, policy. ' provided by the to nue to be provide ice transformation t will be provided	has a range of speceams and directoral Whilst it is proposed wo remaining SPSO and call by ESOs and call by the performance ecific policy officers	tes, which d that 'pure Os, generalist binet support ess analysts. e team,
	•	-	ed policy skills and ca e on additional policy	-
Other considerations:				
Member or Officer decision	Officer			
Redundancies	Y/N	N	Number of staff	

# Is this report easy to understand? Please give us feedback so we can improve.

Public consultation	Y/N	N	Audience(s)	
Investment required (value of saving shown	Y/N	N	Cost £k	
above should be net of this investment)	In what:			
Contingent on other actions / decisions / cross service work			ities Advisor post beir being transferred out	_
Specific legal or statutory considerations	The council has sta consultation.	itutory responsibilit	ties in relation to equa	alities and

#### **Equalities Screening Assessment**

#### Impact & Outcomes

What is the likely impact of the proposed changes?

#### Service Users

The users of this service are internal. There will be some reduction in direct, generalist policy support for Directorates. This will need to be partly absorbed by the directorates and partly absorbed by ESOs. A new specialist equalities advisor post has been agreed and this post will absorb the majority of the equalities work being carried out by the team.

#### Staff

The post being deleted is vacant. The service provided by the remaining officers will be reshaped to avoid an impact on workload. The appointment of a specialist equalities post will have a positive impact of the equalities policy support that directorates receive.

#### Other Council Services

As above. There will be some reduction in direct, generalist policy support for Directorates. This will be partly absorbed by the directorates, ESO and specialist equalities advisor post (which will absorb the majority of the equalities work being carried out by the team).

#### Is this report easy to understand?

Please give us feedback so we can improve.

D	2	rt	n	_	20
_	7		11	$\boldsymbol{\boldsymbol{\mu}}$	

The Policy team will continue to work with council partners, representing the council on the Cooperative Council Innovation Network; the London Policy network; and other related networks and forums.

Are there any specific equalities implications? Please provide a response for each protected characteristic/equalities consideration, even if the impact is neutral.

Protected characteristics and other equalities considerations	High (Positive / Negative)	Medium (Positive / Negative)	Low (Positive / Negative)	Neutral
Age			X Positive	
Disability			X Positive	
Ethnicity			X Positive	
Gender			X Positive	
Gender reassignment			X Positive	
Marriage and civil partnerships			X Positive	
Pregnancy and maternity			X Positive	
Religion and belief			X Positive	
Sexual orientation			X Positive	
Socio-economic inequality			X Positive	
	I .		1	1

(The transfer of most equalities support from a generalist central policy team to a specialist equalities advisor post will have an overall positive impact on equalities – the appointment of a specialist equalities advisor was a recommendation of the recent independent review of the Council's approach to equalities)

Is a full EAA required?	N

#### Is this report easy to understand?

Directorate	Community Service	s		
Director	Joan Hutton/ Kenneth Gregory			
Service area	Adult Social Care/ .	Joint Commissionii	ng	
Cabinet Portfolio	Health and Adult So	ocial Care- Cllr Bel	II	
Reference	COM01 – Homecar	e Efficiencies		
Saving title	Homecare Efficienc	ies		
Description of saving (including any specific elements or phasing to be considered)	1 <sup>st</sup> September 23, h specification that wi This is based on eff	as a yearly efficier ill achieve the 400 ficiencies submitte lese efficiencies w	ne (MWAH) contract t ncy factor built into the K savings proposed d by successful bidde ill form of capitated be	e contract ers and as part of
Division budget	Cross Cl	126	Not Ck	63
Division budget	Gross £k	21	Net £k	21
Service area budget	Gross £k 2023/24 £k	21	Net £k 2024/25 £k	400
Saving proposed	2023/24 £K		2024/25 £K	400
Risks:		NIO		
No		No		
Likelihood of making o		80%		
Impact of making the saving  Possible risk mitigation	spend on homecare each pound spent. work around front d reasonable control	e for same amount Only increases wil oor eg Newton en g of the contracts	on has been applied a tof hours. Doing more I be demographic bas ablement should keep and data provided by ered.	e with less with sed and other o this within
Other considerations:				
Member or Officer decision	Officer decision			
Redundancies	Y/N	N	Number of staff	

# Is this report easy to understand? Please give us feedback so we can improve.

Public consultation	Y/N	N	Audience(s)	
Investment required (value of saving shown	Y/N	N	Cost £k	
above should be net of this investment)	In what:	N/A		
Contingent on other actions / decisions / cross service work				
	No			
Specific legal or statutory considerations	No			

Directorate	Community Services
Director	Joan Hutton
Service area	Adult Social Care
Cabinet Portfolio	Health and Adult Social Care- Cllr Bell
Reference	COM02 – ASC Transitions
Saving title	Transitions
Description of saving (including any specific elements or phasing to be considered)	The analysis of costs associated with young people with SEND who transition to ASC indicates an increase of both demand and cost per care and support plan. It is forecast that the demand in 24-25 is now 32 young people who are going to become 18 during the year. Of the 32 young adults identified, it is unlikely that all of them will need ASC, but from the information we have been given appears at least 26 will need Adult Social Care Services.  Initially based on earlier CYP data, we understood the Transition numbers to be 16, this informed the corporate growth funding of 1.5m in total including the transition of 0.8m. The latest data suggests that there is now 800k gap from the initial estimate.

# Is this report easy to understand? Please give us feedback so we can improve. Go to <a href="https://lewisham.gov.uk/contact-us/send-us-feedback-on-our-reports">https://lewisham.gov.uk/contact-us/send-us-feedback-on-our-reports</a>

	This proposal is in anticipation of increase share of social care grant in 24-25 either from existing pot or from any increases from government funding received by LBL. The total expected funding from the grant should be in the region of 1.4m in order to be able to deliver the savings below. Hence this requires agreement with EMT/Corporate colleagues				
Division budget	Gross £k	126	Net £k	63	
Service area budget	Gross £k	*This is LD Budget (Transitions cuts across various care types)	Net £k	*Adjusted for CHC only. (Other income is not allocated per service area) 46,502 Res and Nursing only	
Saving proposed	2023/24 £k	0	2024/25 £k	600	
Risks:					
No		None			
Likelihood of making	cut in full - %	80%			
Impact of making the saving	This will reduce the forecast for 24-25	underlying £4-6m	pressure in the ASC	budgets that is	
Possible risk mitigation	greater joined up we early to allow proac packages in line wit transfer the average typical ASC packag Also ASC will ensur	orking with CYP so tive work in sourci th ASC client portfor weekly costs of C ee	nproving the Transition that Transition case ng more suitable and olio. The current realicy cases are much	es are identified affordable ty is that upon higher than complex needs	
	Council	for CHC eligibility.	This will reduce the	cost to the	
Other considerations:					
Member or Officer decision	Officer decision				
Redundancies	Y/N	Ν	Number of staff		
Public consultation	Y/N	N	Audience(s)		
Investment required (value of saving shown	Y/N	N	Cost £k		
(value of saving shown	In what:				

# Is this report easy to understand? Please give us feedback so we can improve. Go to <a href="https://lewisham.gov.uk/contact-us/send-us-feedback-on-our-reports">https://lewisham.gov.uk/contact-us/send-us-feedback-on-our-reports</a>

above should be net of this investment)	
3	This saving proposal is contingent on corporate agreement on ASC share of social care grant in 24-25.
Specific legal or statutory considerations	

Directorate	Community Services				
Director	Joan Hutton				
Service area	Adult Social Care				
Cabinet Portfolio	Health and Adult Social Care- Cllr Bell				
Reference	COM03 – ASC Care Home Reviews				
Saving title	Care Home Reviews				
Description of saving  (including any specific elements or phasing to be considered)	ASC aims to support residents of the borough with care and support needs to remain at home living as independently as possible. For citizens who have more complex needs, a care home setting is often the safest and appropriate way to meet their needs. Nationally there has been an increase in the complexity of people who require this type of support, particularly for people with advanced dementia and other complex presentations.				
	Adult social care has a duty to review all services users annually who have care and support plans in place.				
	There is a total of 25 Residential and Nursing home placements that have 1:1 and 2:1 support.				
	The review process will work closely with the placement providers to ensure residents are well supported and that their needs continue to be met.				
	There will be an opportunity to manage some of the presentations that have required the additional support by adding capacity to the specialist clinical care home support team.				
	This saving will require collaborative multi-disciplinary work arrangements that support providers to manage more complex residents effectively and safely and may result in an increase in requests for full CHC or joint funding with health.				
	The implications of the recent Fair Cost of Care exercise that took place in 2022 and the significant rise in costs in providing care has been considered within the data informing this proposal inflation.				
Division budget	Gross £k 126 Net £k 63				
Service area budget	Gross £k 47 Net £k 31  Res and Nursing only *CHC and Client contributions				

# Is this report easy to understand? Please give us feedback so we can improve.

Saving proposed	2024/25 £k			300	
Risks:					
Cost shunt to otl	ner service? Y/N	No			
Likelihood of ma	king cut in full - %	65%			
	The result of implementing this support to providers should be a positive experience for the residence in terms of how their care and support is delivered.				
	There may be an increase transferred to Health as mo Joint funding.				
	Joint Commissioning will ensure that inflation increases are negotiated and remain within budget. They are also working with local providers to block purchase some beds rather than be totally reliant on a spot purchasing model.				
	There will be additional tra clinicians that will allow the	•		rom specialist	
Other considerat					
Member or Officer decision	Officer				
Redundancies	Y/N	N	Number of staff		
Public consultation	Y/N	N	Audience(s)		
Investment required (value of	Y/N	Y	Cost £k	70k	
saving shown above should be net of this investment)	In what:	team with a focus	city within the Care h on support for peopl navioural presentation	e with complex	
Contingent on other actions / decisions / cross service work	None				

# Is this report easy to understand? Please give us feedback so we can improve.

Specific legal or statutory considerations	Care Act and CHC Fund policy	

Directorate	Community Services			
Director	Joan Hutton			
Service area	Adult Social Care			
Cabinet Portfolio	Health and Adult So	ocial Care- Cllr Bel	II	
Reference	COM05 – ASC Sec	tion 117 Recharge	)	
Saving title	Section 117 rechar	ge to ICB		
	This saving will be achieved by ensuring 50% of all Section 117 aftercare is recharge to the ICB in accordance with the Section 75 Agreement.			
Division budget	Gross £k	126	Net £k	63
Service area budget	Gross £k	7 *MH only	Net £k	7 *only CHC Netted off
Saving proposed	2023/24 £k		2024/25 £k	650
Risks:				
Cost shunt to other se		Yes – to Health in agreement	accordance with legi	slation and local
Likelihood of making o	cut in full - %	80%		
	This will impact ICE 256 agreements.	B budgets and may	impact potential tran	sfers via section
Possible risk mitigation	Applying an accura	te process to reco	rd S117 Service User	s on LAS.

# Is this report easy to understand? Please give us feedback so we can improve. Go to <a href="https://lewisham.gov.uk/contact-us/send-us-feedback-on-our-reports">https://lewisham.gov.uk/contact-us/send-us-feedback-on-our-reports</a>

Other considerations:	Other considerations:					
Member or Officer decision	Officer					
Redundancies	Y/N	N	Number of staff			
Public consultation	Y/N	N	Audience(s)			
Investment required	Y/N	N	Cost £k			
(value of saving shown above should be net of this investment)	In what:					
Contingent on other actions / decisions / cross service work	N					
Specific legal or statutory considerations	Yes – Health and S what constitutes he	-	ation that determine the ponsibilities.	threshold for		

Directorate	Community Service	S			
Director	Joan Hutton				
Service area	Adult Social Care				
Cabinet Portfolio	Health and Adult So	ocial Care- Cllr Bel	II		
Reference	COM04- ASC Staf	fing Reorganisatio	on		
Saving title	Staffing reorganisat	ion across Adult S	Social Care		
Description of saving (including any specific	A reorganisation pro teams is in Draft for		across Adult Social Ca	re assessment	
elements or phasing to be considered)	management of der	mand, multi-discipl	engthen our approach linary working and to f am programme of imp	urther embed the	
	A planned recruitment campaign will also reduce reliance on agency staff, conclude secondments and Acting up arrangements that are currently in place. Agency staff will be replaced with permanent staff, and some posts now covered by agency will be deleted.				
	This will also strengthen our position regarding staff retention in preparation for our forthcoming CQC inspection.				
Division budget	Gross £k	126	Net £k	63	
Service area budget	Gross £k	21	Net £k	21 *S75 recharge adjusted	
Saving proposed	2023/24 £k		2024/25 £k	350	
Risks:					
Cost shunt to other se	rvice? Y/N	No			
Likelihood of making o	cut in full - %	100%			
Impact of making the saving	This will have a Pos further embed the E	-	rvice delivery as the revork.	eorganisation will	

# Is this report easy to understand? Please give us feedback so we can improve.

Possible risk mitigation	Consultation with staff will facilitate an opportunity to manage this change in accordance with the Councils HR procedures.				
	posts and that this	will mean continuir	process may not be sing reliance on agency in high demand acros	cover.	
Other considerations:					
Member or Officer decision	Officer				
Redundancies	Y/N	N	Number of staff		
Public consultation	Y/N	N	Audience(s)		
Investment required (value of saving shown above should be net of this investment)	Y/N In what:	N	Cost £k		
Contingent on other actions / decisions / cross service work	No				
Specific legal or statutory considerations	No				

# Is this report easy to understand? Please give us feedback so we can improve.

Directorate	Community Services				
Director	Joan Hutton				
Service area	Adult Social Care				
Cabinet Portfolio	Health and Adult So	ocial Care- Cllr Bel	II		
Reference	COM06 – ASC Arra	anging Care Fees	& Charges ASC07_2	4_29	
Saving title	Fees and Charges i	increases			
(including any specific elements or phasing to be considered)	This proposal is in accordance with Care Act 2014 legislation and the National Fairer Charging policy that allows LA's to Charge a fee for arranging care and support to those residents assessed to pay full costs for their care.				
	The saving will be achieved by:  1. An annual increase in charging based on inflation increases.  2. By introducing an annual fee from April 24 to all full cost paying Services users in receipt of ASC services where we have arranged and commissioned their care.				
Division budget	Gross £k	126	Net £k	63	
Service area budget	Gross £k	11 *client contributions	Net £k	11	
Saving proposed	2023/24 £k		2024/25 £k	150	
Risks:					
Cost shunt to other se	rvice? Y/N	No			
Likelihood of making o	cut in full - %	85%			
saving	Increased costs to Service Users. Full cost payers may choose to organise their own care; therefore, we will not get the full income for charging for this function.				
	Ensuring all new Service Users have a financial assessment as soon as they become Care Act eligible.				
	The fees paid to pro those privately sour		are often more cost e	effective than	

# Is this report easy to understand? Please give us feedback so we can improve. Go to <a href="https://lewisham.gov.uk/contact-us/send-us-feedback-on-our-reports">https://lewisham.gov.uk/contact-us/send-us-feedback-on-our-reports</a>

	The quality of care is monitored as part of contract monitoring by Joint commissioning.				
Other considerations:					
Member or Officer decision	Officer, this has alre	eady had Member	s decision.		
Redundancies	Y/N	N	Number of staff		
Public consultation	Y/N	N	Audience(s)		
Investment required (value of saving shown above should be net of this investment)	Y/N In what:	N	Cost £k		
Contingent on other actions / decisions / cross service work	May impact the workload of the Financial and Money Management Team.				
Specific legal or statutory considerations	Care Act and Fairer	<sup>r</sup> Charging Guidan	ce		

#### **ASC Equalities Screening Template**

Change: Home care efficiencies

The new Maximising wellbeing at home (MWAH) contract that went live on 1<sup>st</sup> September 23, has a yearly efficiency factor built into the contract specification that will achieve the £400K savings proposed

# Impact & Outcomes What is the likely impact of the proposed changes? Service Users

#### Is this report easy to understand?

Please give us feedback so we can improve.

None anticipated						
Staff						
None anticipated						
Other Council Servi	ces					
None anticipated						
Partners						
	Partners have agreed to an efficiency factor from year 2 of their contract onwards as part of the procurement exercise and with the understanding that they are getting the full fair cost of care upfront.					
Are there any specif protected characterist	-					
Protected characteristics and other equalities considerations	High (Positive /	Medium (Positive / Negative)	Low (Positive / Negative)	Neutral		
Age				X		
Disability				х		
Ethnicity				х		
Gender				х		
Gender reassignment				x		
Marriage and civil partnerships				x		
Pregnancy and maternity				х		
Religion and belief				х		
Sexual orientation				x		
Socio-economic inequality				x		
ls a full EAA require	d?		No			

# Is this report easy to understand? Please give us feedback so we can improve.

(with Corporate Policy input)
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#### **Equalities Screening Template**

Change: Transitions

This proposal is in anticipation of increase share of social care grant in 24-25 either from existing pot or from any increases from government funding received by LBL. The total expected funding from the grant should be in the region of 1.4m in order to be able to deliver the savings below. Hence this requires agreement with EMT/Corporate colleagues. THIS IS RELIANT ON THE SERVICE GETTING ADDITIONAL FUNDING OVER AND ABOVE CURRENT MTFS ASSUMPTIONS

Impact & Outcomes						
What is the likely impact of the proposed changes?						
Service Users						
None anticipated						
Staff						
None anticipated						
Other Council Services						
Funding is expected to come from additional sources						
Partners						
None anticipated						
Are there any specific equalities implications? Please provide a response for each protected characteristic/equalities consideration, even if the impact is neutral.						
Protected characteristics and other equalities considerations	High (Positive /	II PACITIVA /	Low (Positive / Negative)	Neutral		
Age				х		

#### Is this report easy to understand?

Please give us feedback so we can improve.

Disability				x
Ethnicity				х
Gender				х
Gender reassignment				х
Marriage and civil partnerships				x
Pregnancy and maternity				x
Religion and belief				х
Sexual orientation				х
Socio-economic inequality				x
Is a full EAA required?		No (with Corporate F	Policy input)	

#### **Equalities Screening Template**

Change: Care Home Reviews

This saving will require collaborative multi-disciplinary work arrangements that support providers to manage more complex residents effectively and safely and may result in an increase in requests for full CHC or joint funding with health.

Impact & Outcomes					
What is the likely impact of the proposed changes?					
Service Users					
More complex service users across all protected characteristics will be supported in their care homes					
Staff					
None anticipated					

#### Is this report easy to understand?

Please give us feedback so we can improve.

Other Council Services						
Partners						
MDT Working						
Are there any specific equalities implications? Please provide a response for each protected characteristic/equalities consideration, even if the impact is neutral.						
Protected characteristics and other equalities considerations	High (Positive / Negative)	Medium (Positive / Negative)	Low (Positive / Negative)	Neutral		
Age				х		
Disability		positive				
Ethnicity				x		
Gender				x		
Gender reassignment				х		
Marriage and civil partnerships				х		
Pregnancy and maternity				х		
Religion and belief				x		
Sexual orientation				x		
Socio-economic inequality				х		
Is a full EAA required?			No	No		
			(with Corporate	(with Corporate Policy input)		

#### **Equalities Screening Template**

#### Change:

#### Is this report easy to understand?

Please give us feedback so we can improve.

Section 117 recharge to CB	This saving will be achieved by ensuring 50% of all Section 117 aftercare is recharge to the ICB in accordance with the Section 75 Agreement.
-------------------------------	---

Impact & Outcomes		and sharrang		
What is the likely im	ipact of the prop	osed changes?		
Service Users				
None anticipated				
Staff				
None anticipated				
Other Council Servi	ces			
None anticipated				
Partners				
Recharged to ICB in a	accordance with th	ne S75 agreemen	t	
Are there any specification protected characteristics				
Protected characteristics and other equalities considerations	High (Positive / Negative)	Medium (Positive / Negative)	Low (Positive / Negative)	Neutral
Age				х
Disability				х
Ethnicity				х
Gender				х
Gender reassignment				x
Marriage and civil partnerships				x
Pregnancy and maternity				x
Religion and belief				х

# Is this report easy to understand? Please give us feedback so we can improve. Go to <a href="https://lewisham.gov.uk/contact-us/send-us-feedback-on-our-reports">https://lewisham.gov.uk/contact-us/send-us-feedback-on-our-reports</a>

Sexual orientation				x
Socio-economic inequality				x
Is a full EAA required?			No (with Corporate F	Policy input)

# **Equalities Screening Template**

# Change:

across Adult Social Care further embed the Principles of the Empowering Lew programme of improvement.	king and to wisham
---	-----------------------

Impact & Outcomes								
What is the likely im	What is the likely impact of the proposed changes?							
Service Users								
None anticipated								
Staff								
Staff restructure focus	sing on agency an	d temporary staff						
Other Council Servi	ces							
None anticipated								
Partners								
None anticipated								
Are there any specific equalities implications? Please provide a response for each protected characteristic/equalities consideration, even if the impact is neutral.								
Protected characteristics and other equalities considerations	High (Positive / Negative)	II POSITIVA /	Low (Positive / Negative)	Neutral				
Age				x				

# Is this report easy to understand?

Please give us feedback so we can improve.

Disability				x
Ethnicity				х
Gender				х
Gender reassignment				x
Marriage and civil partnerships				x
Pregnancy and maternity				x
Religion and belief				х
Sexual orientation				х
Socio-economic inequality				x
Is a full EAA required?			No (with Corporate F	Policy input)

# **Equalities Screening Template**

### Change:

	This proposal is in accordance with Care Act 2014 legislation
Fees and Charges	and the National Fairer Charging policy that allows LA's to
increases	Charge a fee for arranging care and support to those
	residents assessed to pay full costs for their care.
	. ,

# Impact & Outcomes

What is the likely impact of the proposed changes?

#### Service Users

Those who are assessed to pay full cost for their care will be charged a brokerage fee, in line with the National Fairer Charging Policy. Clients will therefore be selected regardless of equalities but based on their level of income/savings.

# Is this report easy to understand?

Please give us feedback so we can improve.

Staff							
None anticipated							
Other Council Services							
None anticipated							
Partners							
None anticipated							
Are there any specific protected characteris	-						
Protected characteristics and other equalities considerations	High (Positive / Negative)	Medium (Positive / Negative)	Low (Positive / Negative)	Neutral			
Age				x			
Disability				x			
Ethnicity				×			
Gender				x			
Gender reassignment				x			
Marriage and civil partnerships				x			
Pregnancy and maternity				x			
Religion and belief				x			
Sexual orientation				х			
Socio-economic inequality				x			
Is a full EAA require	d?		No	1			
lo a fair EAA require	м.		(with Cornorate I	Policy input)			

# Is this report easy to understand? Please give us feedback so we can improve.

Directorate	Community Service	Community Service				
Director	James Lee					
Service area	Leisure Services					
Cabinet Portfolio	Culture, Leisure and	d Communications	s- Cllr Walsh			
Reference	COM08 – Leisure S	Service Savings				
Saving title	Leisure Services Sa	avings				
Description of saving (including any specific elements or phasing to be considered)	• £100K –will be available from revenue generated when the Leisure Contract share of surplus mechanism kicks in 24/25 forward  • £20k – removal of professional consultancy fees, 23/24 forward  • £10k – work R&M continency at Downham Leisure Centre 23/24 forward					
Division budget	Gross £k	29,249	Net £k	14,144		
Service area budget	Gross £k		Net £k	Leisure currently supported by provisions		
Saving proposed	2023/24 £k	30	2024/25 £k	130		
Risks:						
Cost shunt to other service? Y/N No						
Likelihood of making of	cut in full - %	100%				
Impact of making the saving						
Possible risk mitigation	The level of consult Contract on a soun		reduced since placino	g the Leisure		
	PFI contractor at Downham Leisure Centre has a contractual responsibility to undertake R&M on the site robust contract monitoring procedures ensure that these works are being completed removing the necessity to spend the contingency.					
Other considerations:						
Member or Officer decision	Officer					
Redundancies	Y/N	N	Number of staff			
Public consultation	Y/N	N	Audience(s)			

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Investment required (value of saving shown above should be net of this investment)	Y/N In what:	N	Cost £k	
Contingent on other actions / decisions / cross service work	N/A			
Specific legal or statutory considerations	N/A			

### **EAA Screening**

mpact & Outcomes				
What is the likely im	pact of the prop	osed changes?		
Service Users				
No direct impact on se	ervice users			
Staff				
No direct impact on st	taff			
Other Council Service	ces			
No direct impact on o	ther services			
Partners				
No direct Impact on P	artners			
Are there any specife protected characterist				
	ic/equalities cons	ideration, even ir t	ne impact is neuti	<u>aı.</u>
	High (Positive / Negative)	Medium (Positive / Negative)	Low (Positive / Negative)	Neutral
Age				x
Disability				X

# Is this report easy to understand? Please give us feedback so we can improve.

Ethnicity			X
Gender			x
Gender reassignment			×
Marriage and civil partnerships			x
Pregnancy and maternity			x
Religion and belief			×
Sexual orientation			K
Socio-economic inequality			×
ls a full EAA require	d?	No	

Directorate	Community Partner	ships and Leisure	<ul> <li>Community Service</li> </ul>	es
Director	James Lee			
Service area	Community Educat	ion and Cultural As	ssets	
Cabinet Portfolio	Culture, Leisure and	d Communications	- Cllr Walsh	
Reference	COM07 – ALL GF	Subsidy Reduction	1	
	Adult Learning Lew enhancements	isham reduction in	general fund subsidy	/ for salary
Description of saving (including any specific elements or phasing to be considered)	contribution to the ι		and 2024/25 from th	e core budget
Division budget	Gross £k	29,249	Net £k	14,144
Service area budget	Gross £k	£3,943	Net £k	£231
Saving proposed	2023/24 £k	100	2024/25 £k	100
Risks:				
Cost shunt to other servi	ice? Y/N	If 'yes' identify the	service impacted. N	-

# Is this report easy to understand? Please give us feedback so we can improve. Go to <a href="https://lewisham.gov.uk/contact-us/send-us-feedback-on-our-reports">https://lewisham.gov.uk/contact-us/send-us-feedback-on-our-reports</a>

Likelihood of making cu	t in full - %	100%		
Impact of making the saving	The service has an increase of funding from GLA in 23/24 of £65K due to over performance against the GLA AEB budget allocation and the service in predicting an overall underspend. The London factor uplift has been increased, which means there is more funding allocated per learner, with learner enrolments increasing and class numbers growing this means that courses will draw down more funding and therefore we can increase the cost efficiency of course delivery.			
Possible risk mitigation	continue to over pe additional £100K po The service also ha	erform within the 3% er academic year. as a reserve from the nst the risks of und	n factor uplift that the some factor uplift that the some factor which repute factors are the some factors and the some factors are the some factors are the some factors are the some factors and the some factors are the	oresents up to an
Other considerations:				
Member or Officer decision	Officer			
Redundancies	Y/N	N	Number of staff	
Public consultation	Y/N	N	Audience(s)	
Investment required (value of saving shown	Y/N	N	Cost £k	
above should be net of this investment)	In what:	N		
Contingent on other actions / decisions / cross service work				
Specific legal or statutory considerations	only. This means t subsidy to salary in	hat we are only ab creases for 23/24	or the delivery of adule le to make cuts from to and 24/25 to support ontractual funding agr	the general fund the savings

#### **Impact & Outcomes**

#### What is the likely impact of the proposed changes?

#### Service Users

Include evidence to support anticipated impacts, both positive and negative.

There will be no impact on service users as the savings from the general fund subsidy for the uplift in salaries will be absorbed by the services external funding allocation and income generation. This will not result in a reduction in service delivery but will be managed by spending controls on consumable resources etc.

#### Staff

# Is this report easy to understand?

Please give us feedback so we can improve.

Include evidence to support anticipated impacts, both positive and negative.

There will be no impact on staff as the savings from the general fund subsidy for the uplift in salaries will be absorbed by the services external funding allocation and income generation. This will not result in a reorganisation of the service structure but will be managed by spending controls on consumable resources etc.

#### **Other Council Services**

Include evidence to support anticipated impacts, both positive and negative.

Adult Learning Lewisham will continue to be able to support other council services with the provision of courses as this is funded externally and the proposed cuts will be absorbed by the services grant funding and income generation through learner fees.

#### **Partners**

Include evidence to support anticipated impacts, both positive and negative.

Adult Learning Lewisham will continue to be able to work collaboratively with key community partners with the provision of courses as this is funded externally and the proposed cuts will be absorbed by the services grant funding and income generation through learner fees.

Are there any energic equalities implications? Please provide a response for each protected

characteristic/equalities consideration, even if the impact is neutral.				
Protected characteristics and other equalities considerations	High (Positive / Negative)	Medium (Positive / Negative)	Low (Positive / Negative)	Neutral
Age				Х
Disability				X
Ethnicity				X
Gender				X
Gender reassignment				x
Marriage and civil partnerships				Х
Pregnancy and maternity				X
Religion and belief				X
Sexual orientation				Χ
Socio-economic inequality				X
Is a full EAA required?		Y/N (with Corporate Policy input)		

Directorate	Community Service	)		
Director	Catherine Mbema	Catherine Mbema		
Service area	Public Health			
Cabinet Portfolio	Businesses, Jobs a	nd Skills- Cllr Pow	rell	
Reference	COM10 – Public H	ealth NCDP		
	Neighbourhood Cor grant substitution).	mmunity Developn	nent Partnerships (N0	CDP) saving (PH
Description of saving (including any specific elements or phasing to be considered)	<ul> <li>£90k currently allocated to public health area-based programmes, which has been used to support our Neighbourhood Community Development Partnerships.</li> <li>Neighbourhood Community Development Partnerships (NCDPs) bring together relevant partners in each Neighbourhood in Lewisham to identify resources within communities to maximise their potential while also highlighting gaps in service provision and working with the local voluntary sector to develop services to meet local needs.</li> </ul>			
Division budget	Gross £k	29,914	Net £k	£Nil
Service area budget	Gross £k	90	Net £k	90
Saving proposed	2023/24 £k		2024/25 £k	90
Risks:				
Cost shunt to other se	rvice? Y/N	No		
Likelihood of making o	ut in full - %	100%		
saving	Since the start of the COVID-19 pandemic the funding for Neighbourhood Community Development Partnerships (NCDPs) has been repurposed to support emergency food provision/food justice work in the borough owing to the inability of the Partnerships to run during the pandemic. This financial year some of this funding has also been repurposed to support the development of Health Equity Teams in the borough for each Primary Care Network (PCN) in Lewisham, which are a more recent form of area/neighbourhood work that public health is supporting. Since the NCDPs have now not run for a number of years the impact of them not restarting will be mild, however there will be a risk to the ongoing support that can be provided to work on food justice and Health Equity Teams by making this public health (PH) grant substitution/saving.			
Possible risk mitigation	underway to develo some degree of mit	p integrated neigh igation to not havir	ed Care Board (SEL IO bourhood teams that ng NCDPs in place. If funding from other ar	may provide f sustained the In

# Is this report easy to understand? Please give us feedback so we can improve.

	will provide short term mitigation for no longer being able to repurpose NCDP funding to support this work.			
Other considerations:				
Member or Officer decision	Officer			
Redundancies	Y/N	N	Number of staff	
Public consultation	Y/N	N	Audience(s)	
Investment required (value of saving shown above should be net of this investment)	Y/N In what:	N	Cost £k	
Contingent on other actions / cross service work	N/A			
Specific legal or statutory considerations	N/A			

#### **Equalities Screening Template**

### Impact & Outcomes

What is the likely impact of the proposed changes?

#### Service Users

The service users that would have been attendees of the NCDP funded projects for the 2019/2020 period include younger residents, residents over 60 years and residents from Black, Asian and Minority Ethnic communities. Residents that would benefit from NCDP funded projects may therefore be impacted by the proposed changes with potential mitigations for these impacts outlined in the savings proforma attached.

#### Staff

There are no direct equalities implications for Lewisham Council staff as a result of these changes.

#### Other Council Services

There are no direct equalities implications for Lewisham Council staff as a result of these changes.

# Is this report easy to understand?

Please give us feedback so we can improve.

#### **Partners**

NCDPs were supported by Community Connections Lewisham so there may be some impact for this partnership initiative by the proposed changes.

Are there any specific equalities implications? Please provide a response for each protected characteristic/equalities consideration, even if the impact is neutral.

Protected characteristics and other equalities considerations	High (Positive / Negative)	Medium (Positive / Negative)	Low (Negative)	Neutral
Age			х	
Disability			Х	
Ethnicity			х	
Gender			Х	
Gender reassignment				х
Marriage and civil partnerships				х
Pregnancy and maternity			x	
Religion and belief			Х	
Sexual orientation				х
Socio-economic inequality			х	
Is a full EAA require	ed?		Y/ <b>N</b> (with Corpora	ate Policy input)

Directorate	Corporate Resource	es		
Director	Rich Clarke			
Service area	Assurance (Cross S	Service)		
Cabinet Portfolio	Finance and Strate	gy - Cllr de Ryk		
Reference	COR01 – Assuranc	e Budget Adjustm	ents	
Saving title	Various Assurance	Budget Adjustmer	nts	
Description of saving (including any specific elements or phasing to be considered)	expected expenditured growth items). Individual expected expenditured growth items). Individual expected expect	re and remove his ridual recurring changes and recurring changes. The second recurring changes are the second recurrently total GF/LI be awarded at c.f. and the second recurrently total GF, £35k HR. ag but this is an estents the on workloads, relinquishing contact.	e of recharging audit of ACT apprentice (2yr sham Homes inherited H budget is c.£70k, and £45k. Estimated split of A resulting in £10k Glitimate subject to rech	cluding some  to schools scheme) d internal audit nticipate new of that contract F saving and £15k arge  &S budget for ding inspection
Division budget	procureme Gross £k		Net £k	2,775
Service area budget	Gross £k	5,744	Net £k	2,775
Saving proposed	2023/24 £k	0,1 44	2024/25 £k	35
Risks:	2023/24 2R		202 <del>4</del> /23 2R	
Cost shunt to other se	rvico2 V/N	No		
Likelihood of making of		90%		
· ·	Various impacts, bu		manageable.	
Possible risk mitigation	Various mitigations,	, but all regarded a	as achievable.	
Other considerations:				
Member or Officer decision	Officer.			
Redundancies	Y/N	No	Number of staff	n/a
Public consultation	Y/N	No	Audience(s)	n/a

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Investment required (value of saving shown above should be net of this investment)	Y/N In what:	No	Cost £k	£0
Contingent on other actions / decisions / cross service work	None.			
Specific legal or statutory considerations	None.			

# Equalities Screening Template: Assurance – Cross Service

Impact & Outcomes	mpact & Outcomes			
What is the likely impa	act of the propose	d changes?		
Service Users				
None. Services are not	public facing.			
Staff				
None. Changes are not	staff related save A	A-FACT apprentice r	ecruitment.	
Other Council Service	es			
Minimal. Largely arising	through releasing	contingency or effec	ctive procurement.	
Partners				
None.				
Are there any specific characteristic/equalities				each protected
Protected characteristics and other equalities considerations	High (Positive / Negative)	Medium (Positive / Negative)	Low (Positive / Negative)	Neutral
Age				X
Disability				Х
Ethnicity				Х
Gender				Х

# Is this report easy to understand?

Please give us feedback so we can improve.

Gender reassignment				x
Marriage and civil partnerships				х
Pregnancy and maternity				х
Religion and belief				Х
Sexual orientation				x
Socio-economic inequality				х
Is a full EAA required?		No	,	

Directorate	Corporate Resource	es		
Director	Rich Clarke			
Service area	Insurance & Risk			
Cabinet Portfolio	Finance and Strat	egy - Cllr de Ryk	(	
Reference	COR02 – Assuranc	ce Insurance Cont	racts	
Saving title	Insurance Contract			
<i>(</i> : 1 1:	,		or the Council's insura ets will commence 1/1	•
Division budget	Gross £k	5,744	Net £k	2,775
Service area budget	Gross £k	4,454	Net £k	1,566
Saving proposed	2023/24 £k	68	2024/25 £k	203
Risks:				
Cost shunt to other se	rvice? Y/N	No		
Likelihood of making o	cut in full - %	95%		
Impact of making the saving	suppliers. Therefore	e we retain expectonarged to HRA as	vas a qualifying requir ed coverage levels. N the insurance covers	ote that c.25% of
Possible risk mitigation	N/A			
Other considerations:				
Member or Officer decision	Delegated officer de	ecision to be made	e by David Austin.	
Redundancies	Y/N	No	Number of staff	n/a
Public consultation	Y/N	No	Audience(s)	n/a
Investment required (value of saving shown	Y/N	No	Cost £k	£0
above should be net of this investment)	In what:			

# Is this report easy to understand? Please give us feedback so we can improve.

Contingent on other actions / decisions / cross service work	Contract award decision pending
statutory	Small inherent risk that award may be challenged by unsuccessful suppliers, but no challenge expected. Process completed alongside Council procurement team from start to finish and so confident on compliance.

# Equalities Screening Template: Assurance – Insurance Contracts

Impact & Outcomes				
What is the likely imp	pact of the propose	ed changes?	_	
Service Users			_	_
	and the state of t	l f t t . f !		4/40/00
None. New contracts r contracts.	naterially retain leve	ei ot extent of insurar	ice coverage neid	on pre 1/12/23
Staff				
None. New contracts r contracts.	naterially retain leve	el of extent of insurar	nce coverage held	on pre 1/12/23
Other Council Servic	es			
None. New contracts r contracts.	naterially retain leve	el of extent of insurar	nce coverage held	on pre 1/12/23
Partners				
None. New contracts r contracts.	naterially retain leve	el of extent of insurar	nce coverage held	on pre 1/12/23
Are there any specific characteristic/equalitie				each protected
Protected characteristics and other equalities considerations	High (Positive / Negative)	Medium (Positive / Negative)	Low (Positive / Negative)	Neutral
Age				x
Disability				X
Ethnicity				X
Gender				X

# Is this report easy to understand?

Please give us feedback so we can improve.

Gender reassignment			x
Marriage and civil partnerships			х
Pregnancy and maternity			х
Religion and belief			Х
Sexual orientation			X
Socio-economic inequality			x
Is a full EAA required?	•	No	l

Directorate	Corporate Resource	es			
Director	Rich Clarke				
Service area	Internal Audit				
Cabinet Portfolio	Finance and Strate	gy - Cllr de Ryk			
Reference	COR03 – Internal A	Audit Restructure			
Saving title	Internal Audit Restr	ucture			
(including any specific	spreading work amo	Current vacant post. Propose not replacing at all in 2023/24 and instead spreading work among existing staff (current saving proposed). For 2024/25 look to replace the post with a more junior post focussed on maintaining risk information.			
Division budget	Gross £k	5,744	Net £k	2,775	
Service area budget	Gross £k	454	Net £k	421	
Saving proposed	2023/24 £k	17	2024/25 £k	15	
Risks:					
Cost shunt to other se	rvice? Y/N	No			
Likelihood of making o	cut in full - %	70%			
Impact of making the saving	Reduced internal au	udit capacity.			
Possible risk mitigation	Hope to manage the risk information.	e impact via better	targeted audit derive	ed from improved	
Other considerations:					
Member or Officer decision	Officer (Head of Ass post).	surance, with appr	opriate permissions f	or amended	
Redundancies	Y/N	No	Number of staff	n/a	
Public consultation	Y/N	No	Audience(s)	n/a	
Investment required (value of saving shown above should be net of	Y/N In what:	No	Cost £k	£0	
this investment)					
Contingent on other actions / decisions / cross service work	Spend rest of 23/24 determining demand for risk information. Working expectation is as per this form; need for a more junior employee to help manage risk register. However, it is possible with more self-service across the Council the post may not be needed at all (in which case saving c.£50k).				

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Specific legal or statutory considerations	None.

# Equalities Screening Template: Assurance – Internal Audit

Impact & Outcomes				
What is the likely imp	act of the propose	ed changes?		
Service Users				
None. IA is not a public	facing service.			
Staff				
Minimal. All changes propportunity to recruit ea			ment post is more	junior and presents
Other Council Service	es			
None.				
Partners				
None.				
Are there any specific characteristic/equalities				each protected
Protected characteristics and other equalities considerations	High (Positive / Negative)	Medium (Positive / Negative)	Low (Positive / Negative)	Neutral
Age				X
Disability				X
Ethnicity				X
Gender				X
Gender reassignment				х
Marriage and civil partnerships				x
				<del></del>

# Is this report easy to understand?

Please give us feedback so we can improve.

Pregnancy and maternity			х
Religion and belief			X
Sexual orientation			X
Socio-economic inequality			x
Is a full EAA required?		No	

Directorate	Corporate Resourc	es				
Director	Katharine Nidd	Katharine Nidd				
Service area	Finance	Finance				
Cabinet Portfolio	Finance and Strategy – Cllr De Ryk					
Reference	COR04 – Finance Structure Revisions					
Saving title	Finance Savings					
(including any specific	As at P4 Finance were reporting an underspend and therefore all savings will take effect from 1 April 2024. The saving is a mixture of re-structuring historically hard to fill vacant posts (including a full review of the payroll service) and minor revisions to structures to drive efficiencies out.					
Division budget	Gross £k	8,491	Net £k	6,100		
Service area budget	Gross £k	8,491	Net £k	6,100		
Saving proposed	2023/24 £k 0 2024/25 £k 250					
Risks:						
Cost shunt to other se	rvice? Y/N	No				
Likelihood of making o	cut in full - %	100%				
		king significant ch	in the finance functio ange or improvement	•		
	We are undertaking a review of recharges for those services paid by others (schools, HRA, GF), this may offset risk in Finance but may result in cost shunt.					
Other considerations:						
Member or Officer decision	Officer					
Redundancies	Y/N	N	Number of staff	N/A		

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Public consultation	Y/N	N	Audience(s)	N/A
Investment required (value of saving shown	Y/N	N	Cost £k	N/A
above should be net of	In what:			
this investment)		N/A		
	None initially, as pa discussion with othe		g the review of rechar	rges may involve
Specific legal or statutory considerations	None			

# 1. Equalities Screening Template

For each of the nine protected characteristics, identify whether the proposal has a high, medium, low or neutral impact on service users and whether this is a positive or negative impact.

Identify whether the proposal has a high, medium, low or neutral impact on socio-economic inequality (e.g. low income, fuel poverty, food insecurity, digital inclusion etc) and whether this is a positive or negative impact.

Identify whether a full service equalities analysis assessment is required for this proposal based on this Equalities Analysis Toolkit. For advice on whether an EAA is required and how to assess service equalities impact please contact <a href="mailto:policy@lewisham.gov.uk">policy@lewisham.gov.uk</a>

### mpact & Outcomes

What is the likely impact of the proposed changes?

#### Service Users

There should be very little impact on service users, the changes mostly relate to vacant posts which are being delivered in other ways, therefore there should be minimal noticeable change for service users within the Council.

# Is this report easy to understand?

Please give us feedback so we can improve.

#### Staff

There is a planned restructure of the Payroll service which staff have been made aware of as this has already been planned. There are a number of hard to fill vacant posts across finance which will either be deleted or reviewed/changed and which will not affect any staff directly, and there is a deletion of a single post which will impact on a staff member, however they will be assimilated into an existing equivalent role.

#### Other Council Services

There is not expected to be any impact on other Council Services, however, in making savings this slightly reduces resilience within the finance function, and removes any capacity for making significant change or improvement without additional resource in the future.

	-	ne	re
-	II L	HE	115

None

Are there any specific equalities implications? Please provide a response for each protected characteristic/equalities consideration, even if the impact is neutral.

	High (Positive / Negative)	Medium (Positive / Negative)	Low (Positive / Negative)	Neutral
Age				Х
Disability				Х
Ethnicity				X
Gender				Х
Gender reassignment				х
Marriage and civil partnerships				x
Pregnancy and maternity				x
Religion and belief				X

# Is this report easy to understand?

Please give us feedback so we can improve.

ls a full EAA require	d?	N	
Socio-economic inequality			x
Sexual orientation			X

Directorate	Resources					
Director	IT & Digital					
Service area	Shared Technolog	y Services (STS)				
Cabinet Portfolio	Finance and Strate	egy - Cllr de Ryk				
Reference	COR06 – IT & Dig	jital STS				
Saving title	Shared Technolog	y Services (STS) sav	/ings			
Description of saving						
of saving (including any specific elements or	JUMPSEC Limited	Cyber Security Review	This is the Borough of	td for Cyber Security Review – company that the London f Lewisham use to scan and totential cyber threats to the network.	£33,000	
phasing to be considered)	Computacenter (UK) Ltd	Mobile Iron Renewal	of Lewisha MobileIron	rough of Brent & London Borough m to renew the contract for which is the software used to porate devices such as mobile	£38,509	
	One off		Relocation of Lewisham Homes Equipment from Greenwich to Brent Datacentre		£7,467	
	One off			of Equipment from Maidstone to on Datacentre	£7,486	
	Vodafone			ew O2 annual contract fron to the Shared Technology		
Division budget	Gross £k	11	,112,891	Net £k		
Service area budget	Gross £k	4	,210,956	Net £k		
Saving proposed	2023/24 £k		0	2024/25 £k	174	
Risks:						
Cost shunt to Y/N	other service?	No				
Likelihood of full -%	making cut in		100%			

# Is this report easy to understand? Please give us feedback so we can improve.

making the saving	A reduced cost to Lewisham Council for services and contracts provided by Shared Technology Services (STS).				
Possible risk mitigation	ног аррисаріе				
Other conside	rations:				
Member or Officer decision	Officer decision				
Redundancie s	Y/N	N	Number of staff		
Public consultation	Y/N	N	Audience(s)		
Investment required (value of saving shown above should be net of this investment)	Y/N In what:	N	Cost £k		
Contingent on other actions / decisions / cross service work	None				
Specific legal or statutory consideration s	None				

# 1. Equalities Screening Template

For each of the nine protected characteristics, identify whether the proposal has a high, medium, low or neutral impact on service users and whether this is a positive or negative impact.

# Is this report easy to understand?

Please give us feedback so we can improve.

Identify whether the proposal has a high, medium, low or neutral impact on socio-economic inequality (e.g. low income, fuel poverty, food insecurity, digital inclusion etc) and whether this is a positive or negative impact.

Identify whether a full service equalities analysis assessment is required for this proposal based on this Equalities Analysis Toolkit. For advice on whether an EAA is required and how to assess service equalities impact please contact <a href="mailto:policy@lewisham.gov.uk">policy@lewisham.gov.uk</a>

#### mpact & Outcomes

What is the likely impact of the proposed changes?

#### Service Users

There will be no impact on service users as these savings are mainly gained from contractual cost reductions and equipment relocations within the data centres. This would all pccur "behind the scenes". Service will continue seamlessly.

#### Staff

The only impact on staff will be those who use devices with council SIM cards (mobile phones, tablets, laptops etc.) who will need to change the sim cards to the new O2 ones. This is being co-ordinated, managed and communicated in a way that will cause minimum disruption to staff.

#### Other Council Services

There is not expected to be any impact on other Council Services.

#### **Partners**

None

Are there any specific equalities implications? Please provide a response for each protected characteristic/equalities consideration, even if the impact is neutral.

Protected characteristics and other equalities considerations	High (Positive / Negative)	I POSITIVA /	Low (Positive / Negative)	Neutral
Age				X

# Is this report easy to understand?

Please give us feedback so we can improve.

Disability			X
Ethnicity			X
Gender			X
Gender reassignment			X
Marriage and civil partnerships			X
Pregnancy and maternity			X
Religion and belief			X
Sexual orientation			X
Socio-economic inequality			X
ls a full EAA require	d?	٧	

Directorate	Resources					
Director	IT & Digital					
Service area	Digital Services					
Cabinet Portfolio	Finance and Strategy - Cllr de Ryk					
Reference	COR07 – IT & Digital /	COR07 – IT & Digital Applications				
Saving title	Digital savings					
saving (including any	Support for the Microsoft Dynamics Customer Relationship Management (CRM) application which supports various services and new Housing Management system transfer from Xpedition Ltd to the in-house team, a saving of 24,835. As we have built up the capability and size of the Digtal team, these capabilities can be managed in house. To be achieved from 24/25.					
	Lewisham will cease to acquisition, a saving of		r Trading for recruitment an ved from 23/24.	d talent		
Division budget	Gross £k	11,112,891	Net £k			
Service area budget	Gross £k	148,509	Net £k			
Saving proposed	2023/24 £k	20	2024/25 £k	45		
Risks:						
Cost shunt to otl	ner service? Y/N	No				
Likelihood of ma %	king cut in full -	100%				
Impact of making the saving	Will no longer use talent acquisition so it may be more difficult to recruit.					
Possible risk mitigation	To fill vacant posts with permanent staff where possible of to use Matrix, the council's approved agency worker prover if necessary.					
Other considerat	Other considerations:					
Member or Officer decision	Officer decision					
Redundancies	Y/N	N	Number of staff			

# Is this report easy to understand? Please give us feedback so we can improve.

Public consultation	Y/N	N	Audience(s)
Investment required (value of saving shown above should be net of this investment)	Y/N In what:	N	Cost £k
Contingent on other actions / decisions / cross service work	None		
Specific legal or statutory considerations	None		

# 1. Equalities Screening Template

For each of the nine protected characteristics, identify whether the proposal has a high, medium, low or neutral impact on service users and whether this is a positive or negative impact.

Identify whether the proposal has a high, medium, low or neutral impact on socio-economic inequality (e.g. low income, fuel poverty, food insecurity, digital inclusion etc) and whether this is a positive or negative impact.

Identify whether a full service equalities analysis assessment is required for this proposal based on this Equalities Analysis Toolkit. For advice on whether an EAA is required and how to assess service equalities impact please contact <a href="mailto:policy@lewisham.gov.uk">policy@lewisham.gov.uk</a>

# What is the likely impact of the proposed changes? Service Users

No impact on service users as there should be a seamless transition from the support for MS Dynamics provided by Xpedition Ltd to the in-house team.

#### Staff

# Is this report easy to understand?

Please give us feedback so we can improve.

No impact on staff as they will still go through the same contact team.						
Other Council Services						
here is no envisaged impact on any other council services.						
Partners						
None						
Are there any specific protected characterist						
Protected characteristics and other equalities considerations	High (Positive /	Medium (Positive / Negative)	Low (Positive / Negative)	Neutral		
Age				X		
Disability				Х		
Ethnicity				Х		
Gender				Х		
Gender reassignment				х		
Marriage and civil partnerships				х		
Pregnancy and maternity				х		
Religion and belief				Х		
Sexual orientation				Х		
Socio-economic inequality				х		
s a full EAA require	d?		N			

# Is this report easy to understand? Please give us feedback so we can improve.

Directorate	rate CYPS - CSC							
Director	Pinaki Ghoshal							
Service area	Children's	Children's Social Care						
Cabinet Portfolio	Children &	Children & Young People- Cllr Barnham						
Reference	CYP01 – 0	CSC Housing	g Benefit Cla	ims				
	CYP02 – 0	CSC Placem	ent Paymen	ts Efficiency				
	CYP03 – 0	CSC Building	g Residential	Homes				
	CYP04 – 0	CSC S17 & F	Placements					
Cut title	<ol> <li>Placements: Housing Benefit claims for all Staying Put</li> <li>Placements: Payments efficiency for placement providers</li> <li>Placements: Building Lewisham children's residential homes</li> <li>S17 &amp; Placements: Reduced spot purchasing of youth support</li> </ol>							
Description of cut	Saving	2023/24	2024/25	2025/26	Total			
(including any specific elements or phasing to		£'000	£'000	£'000	£'000			
be considered)	CSC 1	0	80	0	80			
	CSC 2	20	180	0	200			
	CSC 3	0	390	1,170	1,560			
	CSC 4	200	500	500	1,200			
	TOTAL	220	1,150	1,670	3,040			
Division budget	Gr	oss £k	57,22	2	Net £k	53,619		
Service area budget	Gr	oss £k	57,22	2	Net £k	53,619		
Cut proposed	2023	3/24 £k	£22	2024/25 £k		£1150		
				20	25/26 £k	£1670		
Risks:								
Cost shunt to other service? Y/N No								
Likelihood of making cut in full - %								
Impact of making the CSC2: Positive impact – fewer overpayments and interest charges on late cut								

# Is this report easy to understand? Please give us feedback so we can improve.

	CSC3 : Positive impact - less reliance on placement market, more cost control  CSC4 : Negative impact moderate - Could risk more young people entering care, if an alternative is not in place.			
Possible risk mitigation	CSC4 : Development of adolescent service to provide alternative 'in house' service			
Other considerations	:			
Member or Officer decision	officer			
Redundancies	Y/N	N	Number of staff	
Public consultation	Y/N	N	Audience(s)	
Investment required (value of cut shown above should be net of this investment)	Y/N In what:		Cost £k ment for repurposing 'in house' service as source	identified buildings
Contingent on other actions / decisions / cross service work	S2: Requires changes to processes across CYP Services and Finance Payments Service S3: Business Case to be developed.			
Specific legal or statutory considerations				

# **Equalities Screening Template**

For each of the nine protected characteristics, identify whether the proposal has a high, medium, low or neutral impact on service users and whether this is a positive or negative impact.

Identify whether the proposal has a high, medium, low or neutral impact on socio-economic inequality (e.g. low income, fuel poverty, food insecurity, digital inclusion etc) and whether this is a positive or negative impact.

# Is this report easy to understand?

Please give us feedback so we can improve.

Identify whether a full service equalities analysis assessment is required for this proposal based on this Equalities Analysis Toolkit. For advice on whether an EAA is required and how to assess service equalities impact please contact <a href="mailto:policy@lewisham.gov.uk">policy@lewisham.gov.uk</a>

#### **Impact & Outcomes**

### What is the likely impact of the proposed changes?

#### Service Users

CYP Directorate CSC Division Savings Proposals.

Saving: 1,2,4. – No impact

Saving 3 impact: Placing of children in care in an in-house Lewisham controlled provision as an alternative to commissioning placements, is likely to have a positive impact for those service users placed in the proposed units. Primarily, the provision will be local/in Borough and closer to the child's support network, family, school and community. Secondly as Lewisham will be in control of the provision, we will not be served short notice on placements (as frequently currently experienced). Both factors are likely to result in greater stability and continuity of care for some of our most vulnerable young people in care.

#### Staff

Saving: 1,2,4. – No impact

Saving 3 impact: Developing in house children's home provision will require staffing, depending on the model implemented and whether staffing will be permanent employees or a sub-contracted, internal staff may be suitable for an attracted to new posts, which may have an impact on existing staffing levels in the Children's Directorate.

#### Other Council Services

Saving: 1,2,4. – No impact

Saving 3 – too early at this stage to establish. As part of the Business Case and Programme Management of this proposal a fuller EAA will be completed where this will be explored in detail.

#### **Partners**

Saving: 1,2,4. – No impact

# Is this report easy to understand?

Please give us feedback so we can improve.

Saving 3 – too early at this stage to establish. As part of the Business Case and Programme Management of this proposal a fuller EAA will be completed where this will be explored in detail.

Are there any specific equalities implications? Please provide a response for each protected characteristic/equalities consideration, even if the impact is neutral.

Protected characteristics and other equalities considerations	High (Positive / Negative)	Medium (Positive / Negative)	Low (Positive / Negative)	Neutral
Age				X
				No specific impact
Disability				X
				No specific impact
Ethnicity		X For some CYP in care being able to remain in their community, not placed elsewhere in the country that have less cultural/racial diversity.		
Gender				X No specific impact
Gender reassignment				X No specific impact
Marriage and civil partnerships				X No specific impact
Pregnancy and maternity				X No specific impact
Religion and belief				X No specific impact
Sexual orientation				X No specific impact
Socio-economic inequality				X No specific impact
Is a full EAA require	ed?		Y (See notes abo	ove)

# Is this report easy to understand?

Please give us feedback so we can improve.

Directorate	CYP					
Director	Angela Scattergoo	Angela Scattergood				
Service area	Education – Acces	ss, Inclusion a	nd Participatio	n		
Cabinet Portfolio	Cllr Barnham					
Reference	CYP05 – Primary	Phase Comm	issioning Cost	s Managemen	t Action	
	CYP06 – Participa		-	•		
	CYP07 – Lewisha		-			
	CYP08 – Outreac	h Inclusion Se	rvice Manager	nent Action Pa	art (a)	
	CYP08 – Outreac	h Inclusion Se	rvice Manager	nent Action Pa	art (b)	
	CYP08 – Outreac	h Inclusion Se	rvice Manager	nent Action Pa	art (c)	
Cut title	Edu 4. Primary phase Alternative Provision Commissioning costs – Management action  Edu 5. Contribution from the Participation Team – Management action  Edu 12. Lewisham Challenge – Management action  Edu 14a. Outreach Inclusion Service – Management action					
Description of cut						
(including any specific elements or phasing to be		2023/24	2024/25	Total		
considered)		£'000	£'000	£'000		
	Edu 4	70	30	100		
	Edu 5	10	0	10	-	
	Edu 12	0	40	40	-	
	Edu 14A	70	0	70	-	
	TOTAL	150	70	220		
	Edu 4. Primary p Management acti		tive Provisior	n Commission	ning costs –	

# Is this report easy to understand? Please give us feedback so we can improve.

We intend to commission fewer Primary Alternative Provision places from September 2023. This reduction will be five places at £20K so in an academic year £100K saving to the HNB. An in year saving of £70,000 in the 2022-23 budget and a total of £100K in 2024-25. This saving can be achieved as we have not seen the number of commissioned places go above 20 for some time, so there is no reduction in the offer to children.

### Edu 5. Contribution from the Participation Team – Management action

We can offer a £10K from the Participation Team as an in-year saving from for European Social Fund (ESF) grant for post-16 tracking work.

### Edu 12. Lewisham Challenge – Management action

Is a programme to raise aspirations amongst young people across all of the Lewisham sixth forms and colleges and to inform their decisions about HE and career opportunities. This is a programme unique to Lewisham but a non-statutory function. The target group is 16-18 and is well supported by external organisations (Higher Education, practitioners and employers).

The programme is long standing in Lewisham and is coordinated by an external consultant.

The proposal is to remove Council this funding for this coordination which is currently through the General Fund and for the Lewisham post-16 providers (sixth forms and colleges) to fund the programme moving forward. Recent legislation, including the Skills Post-16 Education Act 2022 and the Education (Careers Guidance in Schools) Act 2022 has placed further responsibility for careers guidance with schools and providers (rather than the LA). This has already been discussed with the providers who are confident in the programme and want to ensure its continuity; schools, Higher Education providers and Goldsmiths University have committed to funding.

#### Edu 14a. Outreach Inclusion Service – Management action

There are three elements to this overall savings proposal of £70k.

- a. We no longer base the Outreach Inclusion Service at New Woodlands School and staff are not based at Laurence House and work remotely. The rental of £18K is no longer required as an expenditure from the budget.
- b. Finance support has previously brokered with the New Woodlands School at an annual cost of £6K. This ceased from 31st July 2023. The Outreach Manager and internal Business Support are manging the finances and will continue to do so moving forward.

With changes to the management of the offer a vacant post is now being deleted from the establishment.

# Is this report easy to understand?

Please give us feedback so we can improve.

Division budget	Gross £k	£170,538	Net £k	£15,176	
Service area budget	Gross £k	£8,563	Net £k	£197	
Cut proposed	2023/24 £k	£150	2024/25 £k	£70	
Risks:					
Cost shunt to other se	ervice? Y/N	No			
Likelihood of making	cut in full - %	All- 100%			
Impact of making the cut	Need to continue to	monitor demand f	or alternative provision	n places.	
Possible risk mitigation	Review in Septemb Grinling Gibbons So		nagement of the provi	sion will move to	
Other considerations:					
Member or Officer decision	Officer				
Redundancies	N		Number of staff		
Public consultation	N		Audience(s)		
Investment required (value of cut shown above should be net of this investment)	N In what:		Cost £k		
Contingent on other actions / decisions / cross service work	n/a				
Specific legal or n/a statutory considerations					
What is the likely impact of the proposed changes?					
Service Users					
Primary phase Alternativ	e Provision Comm	nissioning costs -	- Management Actio	on	
No impact on services users. Based on three years of analysis less places are required to need. This will be sufficient to support the primary aged children in Lewisham schools.					
Contribution from the Pa	articipation Team				

# Is this report easy to understand? Please give us feedback so we can improve. Go to <a href="https://lewisham.gov.uk/contact-us/send-us-feedback-on-our-reports">https://lewisham.gov.uk/contact-us/send-us-feedback-on-our-reports</a>

N/A as it is external / additional funding we can contribute. However this is a one-off saving contribution.

#### Lewisham Challenge

If we are unable to maintain external funding from key stakeholders we would need to consider the future of the programme.

#### Outreach Inclusion Service

With one less member of staff supporting children in schools it may have an impact on reducing exclusions for Lewisham CYP. However, this work is part of the overall inclusion strategy and initiatives such as Mental Health Support Teams in Schools are being rolled out to more schools across the borough which is likely to offset any impact.

### Staff

### Primary phase Alternative Provision Commissioning costs – Management Action

N/A no impact on staffing.

### Contribution from the Participation Team

N/A no impact on staffing.

### Lewisham Challenge

N/A no impact on staffing.

#### 4. Outreach Inclusion Service

N/A no impact on staffing

#### Other Council Services

#### Primary phase Alternative Provision Commissioning costs – Management Action

N/A no impact on other Council services.

### Contribution from the Participation Team

N/A no impact on other Council services.

### Lewisham Challenge

N/A no impact on other Council services.

### Outreach Inclusion Service

# Is this report easy to understand?

Please give us feedback so we can improve.

No impact on other Cour	ncil services			
Partners				
Primary phase Alternat	tive Provision Com	missioning costs	s – Management Ac	tion
N/A				
Contribution from the I	Participation Team			
N/A				
Lewisham Challenge				
N/A				
Outreach Inclusion Ser	rvice			
New Woodlands School Summer 2023.	were notified of thes	se changes in Spri	ng 2023, which were	e implemented in
Are there any specifi	c equalities impli	ications?		
Protected characteristics and other equalities considerations	High (Positive / Negative)	Medium (Positive / Negative)	Low (Positive / Negative)	Neutral
Age				Х
Disability				Х
Ethnicity				Х
Gender				Х
Gender reassignment				Х
Marriage and civil partnerships				Х
Pregnancy and maternity				Х
Religion and belief				Х
Sexual orientation				X
Socio-economic inequality				X
Is a full EAA required	1?			N

# Is this report easy to understand? Please give us feedback so we can improve.

Directorate	CYP			
Director	Angela Scattergood (Pinaki Ghoshal – Executive Director)			
Service area	Education Service People	es - Integrated SE	END Services for Chil	dren & Young
Cabinet Portfolio	Cllr Barnham			
Reference	CYP16 – SEND T	ravel Assistance		
	CYP17 – Integrat	ed SEND Service	Grant Maximisation	
Cut title	Edu 8 Savings DE	3V Programme In	nplementation Grant	
	Edu14 SEN Trans	sport Mitigation w	ork	
Description of cut	Integrated SEND	Service (£100k) -	– Grant Maximisation	(one off)
(including any specific elements or phasing to be considered)	SEN Travel Assis	tance £150k		
Division budget	Gross £k	£170,538	Net £k	
Service area budget	Gross £k	£86,435	Net £k	
Savings proposed	2023/24 £k		2024/25 £k 25	0
Risks:				
Cost shunt to other se	ervice? Y/N	No		
Likelihood of making	cut in full - %	80%		
Impact of making the cut	The LA is currently programme and is for £1million to sureducational needs onwards. The graprocess from New feedback so far had already mitigations such a schools and resorted.	y in wave 3 of the shighly likely to sport continued rand disabilities and disabilities are application is continued as been positive.  The dy demonstrated as creating additionare bases as we moderating high in the shigh in th	e Delivering Better Valucceed with its bid/gr mitigation work in reduced send from Appurently going throug Department for Educa	alue (DBV) rant application ucing special oril 2024 th the assurer ation (DfE) and in delivering es in special thers, such as

# Is this report easy to understand? Please give us feedback so we can improve.

This work related to the DBV programme has required and continues to require protected project management and leadership time as well as capacity in the wider statutory SEND Service to undertake and deliver the ongoing mitigation work.

We suggest therefore that 8-10%, e.g. £80k-£100k of the grant when successful, is used in supporting the internal continued staffing cost for wider project management related to high needs mitigation work. Additionally, £32k has already been awarded by the DBV programme for data collection work; this could be added to the overall substitution. We would propose a £132k substitution to the posts funded by the general fund, including Head of Service for SEND post, SEND Data Monitoring Officer, CYP Finance Strategic Lead as a one-off saving.

Edu14. SEN Travel Assistance for eligible learners: increase of personal travel assistance budgets by 5-8%.

Currently we have 1,038 children and young people (CYP) who are eligible to be receiving SEND travel assistance, but only 62 of these CYP are accepting/receiving/are provided with a Direct Payment or Personal Travel Assistance Budget to meet their travel assistance needs to school/college and back home. The average unit cost of a Personal Travel Assistance Budget (PTAB) is £2,326.06 per learner per annum, compared to an average unit cost of £9,500 for a learner provided with SEN transport. A cost difference of £7,173.94 per learner per annum.

A PTAB Offer or Direct Payments offer can be completely flexible and does not need to be only for a set mileage and a set mileage cost. A PTAB offer would also give families more choice and control. In order to encourage more families to take up the offer of a PTAB, we want to ensure we can make a generous offer to individual families, who are eligible to receive SEND travel assistance for their child, which encourages and enables more choice and control for the family whilst also saving the Council significant amounts of money longer term (as a PTAB is always more cost efficient than providing direct 'transport'). Additionally, it would encourage a long overdue culture change related to expectations of a 'door to door' service and a more comprehensive approach to supporting independence for CYP where this is an appropriate and desirable outcome. A PTAB would be significantly cheaper than the Council needing to commission direct travel assistance in form of taxi or LPS. The parents/carers could commission their own support, may this be a neighbour or retired grandparent taking the eligible child to school, a family booking an

# Is this report easy to understand?

Please give us feedback so we can improve.

Uber for the child and siblings, a family paying for breakfast and/or after school club which allows a parent to also manage multiple school runs better for all siblings. We are proposing that a PTAB can be offered of up to 50% of the value of the average unit cost and this could provide a saving of at least £4,750 per learner accepting this offer. 5% of learners would be 51 C&YP x£4,750= £242,250 pa 8% of learners would be 83 C&YP x£4,750= £394,250 pa We have identified particular groups of learners whom we would want to approach in the first instance, such as our post 16 learners in local provisions in and out of borough. We also want to focus on young people going through a statutory phase transfer, moving on to secondary school. Possible risk 1. Capacity in the Integrated SEND Service- to be mitigation 2. Limited acceptance of families taking up the offer of a PTABs/Direct Payment options- Comms plan, support for individual families Other considerations: Member or Officer Officer decision Redundancies Y/N Ν Number of staff Public consultation Y/N Ν Audience(s) Y/N Ν Cost £k Investment required (value of cut shown above should be net of In what: this investment) Contingent on other N actions / decisions / cross service work Specific legal or N statutory considerations What is the likely impact of the proposed changes? Service Users

# Is this report easy to understand?

Please give us feedback so we can improve.

Lewisham C&YP with SEND and their families will be provided with more choice and control.
Families not wishing to take up the PTAB will be entitled to their standard transport offer. This
PTAB does not impact on eligibility criteria.

## Staff

Increase in administrative work to ensure PTABS are set up and paid regularly.

### Other Council Services

Reduction in need for Lewisham Passenger Services will need to be monitored.

### **Partners**

## Are there any specific equalities implications?

Protected characteristics and other equalities considerations	High (Positive / Negative)	Medium (Positive / Negative)	Low (Positive / Negative)
Age			
Disability			
Ethnicity			
Gender			
Gender reassignment			
Marriage and civil partnerships			
Pregnancy and maternity			
Religion and belief			
Sexual orientation			
Socio-economic inequality		A positive impact could be that more families have more choice and control and the funds to make their own travel arrangements for their children.	

# Is this report easy to understand?

Please give us feedback so we can improve.

	Children & Yo	oung People										
Director	Angela Scatt	ergood										
Service area	Education se	rvices										
Cabinet Portfolio	Cllr Barnham	1										
Reference	CYP18 – Gra	ant Funding to	Support Lewisha	m Learning								
	CYP19 – Ear	ly Years Block	k Grant Maximisa	tion								
	CYP20 – Lev	visham Virtual	School Efficienci	es								
	(Edu 11- DUI	PLICATE)										
Description of	Edu6 - Use of grant funding to provide administrative support within Lewisham Learning.  Edu7 – Early Years Funding Block -Grant Maximisation  Edu10- Efficiency savings across Lewisham Virtual School  Edu11 - Overspend reduction measure – Time off for trade union activities (TOFTUA) and Disclosure and Barring Service (DBS) charges											
cut	Saving	2023/24	2024/25	2025/26	Total	Saving 2023/24 2024/25 2025/26 Total						
(including any specific elements or		£'000	£'000	£'000	£'000							
ohasing to be	Edu 6	15	0	0								
	1			U	15							
	Edu 7	0	35	100	135							
	Edu 7 Edu 10	0 61	_	_								
			35	100	135							
	Edu 10	61	35	100	135 61							
considered)	Edu 10  Edu 11  TOTAL  Edu 6 - Us within Lev	61 15 <b>91</b> se of grant fi	35 0 35 35 unding to provi	100 0 0 100	135 61 15 226	t						

# Is this report easy to understand? Please give us feedback so we can improve.

supporting primary schools. This funding includes an allocation to provide administrative support for the project. The intention is therefore to recruit to a full-time post, but however part fund this through the grant allocation. It is estimated that this will save £15k within the current financial year.

### Edu 7. Early Years Funding Block - Grant Maximisation

The Early Years Block enables LA to holdback 5% of the total 3 and 4 year old funding. This proposal suggests that a total of £135k is put forward as a grant maximisation saving. This would be phased £35k in 2024/25 and further £100k in 2025/26.

The Government has agreed to an extension of the Early Years entitlement offer including free childcare for children from the age of 9 months. The implementation of the new offer will take time to embed, for this reason the saving is phased in as stated. To support this extension additional grant funding has also been made available to the LA. As the number of children attending pre-school provision increase as more families access free provision, the income the LA will also increase.

### Edu 10. Efficiency savings across Lewisham Virtual School

This saving relates to review and of contracts and service level agreements across the activities of the Virtual School to ensure best use of funding. There will be no reduction to direct statutory support for children which is mainly funded through ring-fenced Pupil Premium funding. The Pupil Premium has specific grant conditions which we cannot deviate from.

The service funding of £2,043k for 23/24:

DSG - High Needs	948,119
Pupil Premium - CLA	867,790
	100,000
Virtual School Extended Duties	
Extension of the Role of Virtual School Heads	47,972
Pupil Premium Plus (PP+) post-16	78,200

# Edu 11 - Overspend reduction measure, TOFTUA and DBS) Saving relates to cost reduction £15k.

This saving relates to a Lewisham schools forum decision (October 2023, as part of its de-delegation arrangements) to a full reimbursement model for schools for trade union cover, ensuring that there is equity across schools in funding this activity and in reimbursement for those schools who

# Is this report easy to understand?

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have elected local union representatives, for their actual costs. Under the current arrangements, the Local Authority and specific schools (i.e. those with elected reps.) and are subsiding TOFTUA arrangements across the borough. It based on a historic formula, rather than activity and the full cost of covering these members of staff.

Lewisham Council and schools forum remains committed to supporting the role that local trade unions play in maintaining good employee relations, communication and representing individual employees. This proposal does not make any changes to level of activity.

The budget in question relates mainly to the teacher trade unions, including NEU, which also welcomes all school-based staff. Facilities time for the main recognised support staff unions (UNISON, GMB, UNITE) is funded by the corporate Council.

In addition, future charging to schools to use the DBS service will include the reimbursement of administrative the costs.

Division budget	Gross £k	£170,538k	Net £k	£15,176k
Service area budget	Gross £k	£4,319k	Net £k	£197k
Savings	2023/24 £k	£91k	2024/25 £k	£35k
proposed			2025/26 £k	£100k

### Risks:

No	
6 - 100%	
7 – 70%	
10 - 95%	
11- 100%	
	6 - 100% 7 – 70% 10 - 95%

# the cut

- Impact of making 6 No impact given the additional grant funding
  - 7 One key risk is that as the new entitlement offer is being rolled out, there is a possibility that the 5% holdback that LA's are allowed to centrally managed could be reduced to 3%- DfE communication will be monitored
  - 10 The Virtual School service is demand led and a statutory requirement on LA's
  - 11 Education service will no longer subsidise shortfall in costs.

## Possible risk mitigation

- 6 N/A
- 7 It is unclear exactly what the government's intentions are here. A reduction in the percentage funding that we hold back may however be

# Is this report easy to understand?

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offset by a large increase in the number of children receiving free early years childcare.  10 - There will be no reduction in direct statutory support to children  11 - N/A  Other considerations:						
Member or Officer decision	Officer Schools Forum where relevant					
Redundancies	Y/N	N	Number of staff			
Public consultation	Y/N	N	Audience(s)			
Investment required (value of cut shown above should be net of this investment)  Contingent on other actions / decisions / cross service work	N					
Specific legal or statutory considerations	6 – N 7 – Grant conditions will be met. 10 - LA are required to provide Virtual School services as part of their statutory requirements. Grant conditions will be met. 11 - N					

### Impact & Outcomes

# What is the likely impact of the proposed changes?

### Service Users

## Use of grant funding to provide administrative support within Lewisham Learning.

There is no anticipated impact on service users. The support to schools and delivery of services will not be affected.

## Early Years Funding Block -Grant Maximisation

There will be no impact on service users.

# Is this report easy to understand?

Please give us feedback so we can improve.

# Efficiency savings across Lewisham Virtual School There will be no reduction in direct statutory support to children Overspend reduction measure – TOFTUA and DBS charges None Staff Use of grant funding to provide administrative support within Lewisham Learning. There is no anticipated impact on staff. The recruitment process will be in line with Lewisham guidance and the post will be advertised externally. Early Years Funding Block -Grant Maximisation There will be no impact on staff. Efficiency savings across Lewisham Virtual School None envisaged Overspend reduction measure – TOFTUA and DBS charges None Other Council Services Use of grant funding to provide administrative support within Lewisham Learning. There is no anticipated impact on other council services. Early Years Funding Block -Grant Maximisation There is no impact on other council services. Efficiency savings across Lewisham Virtual School None envisaged Overspend reduction measure – TOFTUA and DBS charges

# Is this report easy to understand?

None

Please give us feedback so we can improve.

**Partners** 

There is no anticipated impact on partners.							
Early Years Fundir	ng Block -Grant N	Maximisation					
There is no impact of	on partners.						
Efficiency covings	aorosa Lowisha	m Virtual Sabaa	AI.				
Efficiency savings	acioss Lewisila	iii virtuai Scrioc	)1				
None envisaged							
Overspend reducti	ion measure – TO	OFTUA and DRS	S charges				
-			•	a a la famuna			
Arrangements for so	chool lunding of th	ie activity nas de	en agreed by scho	DOIS IUIUITI			
Are there any spec protected characteri	-			_			
Protected							
and other	High (Positive /	Medium (Positive / Negative)	Low (Positive / Negative)	Neutral			
Age				Ò			
Disability				Ò			
Ethnicity				Ò			
Gender				Ò			
Gender reassignment				Ò			
Marriage and civil partnerships				Ò			
Pregnancy and maternity				Ò			
Religion and belief				Ò			
Sexual orientation				Ò			

Use of grant funding to provide administrative support within Lewisham Learning.

# Is this report easy to understand?

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Socio-economic inequality				Ò
Is a full EAA required?		NO		

	1			
Directorate	Children & Young People			
Director	Angela Scattergood			
Service area	Education Services			
Cabinet Portfolio	Cllr Barnham			
Reference	CYP09 – Short Bre	aks Review		
Cut title	Edu 9. Savings fr Short Breaks incl		s Review- Targeted s.	& Specialist
Description of cut	Targeted Short B	Breaks:		
(including any specific elements or phasing to be considered)	they currently foc which give a gene	us on diagnosis eric need but do	teria for targeted sl and Disability Livin es not factor eleme t available to the cl	g Allowance nts such as
	Specialist Short	Breaks:		
	related to carer so review commissic purchased (which contract) and will	upport and domi oning arrangement on is typically more also explore the	support has increased increased increased in the control of the level	e proposing to el of support spot- sing an agreed easing our in-
	Contributions to Continuing Health Care (CHC awarded by Health) Packages:			varded by
	who are eligible to ICB. We are prop as a policy review	o receive continuosing a review of as we are of the subsidise care	r £1million per annu uing health care pao of these historical a e view that it should packages for childr	ckages via the greements as well d not be that
	The estimate of the once further work	•	eved is £150k. This in this area.	may increase
Division budget	Gross £k	£170,538	Net £k	£15,176
Service area budget	Gross £k	£86,435	Net £k	£14,172
Savings proposed	2023/24 £k	0	2024/25 £k	150

# Is this report easy to understand? Please give us feedback so we can improve.

			2025/26 £k	£0
Risks:				
Cost shunt to other se	ervice? Y/N	No		
Likelihood of making	cut in full - %	70%		
Impact of making the cut	Reluctance of IC reasons.	B/CHC to cover of	costs of care packa	ages for health
	receiving increas	sed packages of s	s may lead to som support and others likely to welcome s	receiving less.
Possible risk mitigation	communicate op why. Some initia of support that cl	enly with families I exploration has	or targeted support about the change identified discrepa Ve will ensure effec	s proposed and ncies in the levels
		ICB health contri n with our Health	bution this will nee partners	d to involve on-
Other considerations:				
Member or Officer decision	Officer			
Redundancies	Y/N	N	Number of staff	
Public consultation	Y/N	N	Audience(s)	
Investment required (value of cut shown	Y/N	Υ	Cost £k	N
above should be net of this investment)	In what:	house provision is is deemed to be the	sent – development of s likely to involve son ne best way forward. spend on contracted	ne investment if this This would be met
Contingent on other actions / decisions / cross service work	N			
Specific legal or statutory considerations	N			
What is the likely imp	pact of the propo	sed changes?		
Service Users				

# Is this report easy to understand? Please give us feedback so we can improve.

Some CYP and their families may receive a reduced level of service, whist others may receive more and/or additional children and young people may become eligible for targeted short breaks. A full assessment of impact will be carried out as part of the review.

### Staff

No impact on staff.

### Other Council Services

No impact

### **Partners**

ICB- negotiations at senior level to agree way forward

# Are there any specific equalities implications?

Protected characteristics and other equalities considerations	High (Positive / Negative)	Medium (Positive / Negative)	Low (Positive / Negative)	Neutral
Age				Х
Disability		Potential negative or positive impact on some C&YP with SEND in service level changes- will be assessed as part of EAA of the review		
Ethnicity				X
Gender				X
Gender reassignment				Х
Marriage and civil partnerships				Х
Pregnancy and maternity				Х
Religion and belief				Х
Sexual orientation				Х
Socio-economic inequality			Potential negative or positive impact	

# Is this report easy to understand?

Please give us feedback so we can improve.

Is a full EAA required?	Y (will be undertaken as part of review)
	on some C&YP with SEND in service level changes- will be assessed as part of EAA of the review

Children & Young People
Sara Rahman
Families, Quality & Commissioning
Cllr Barnham
CYP11 - FQC Reduction in Business Support
CYP12 – FQC Grant Maximisation
CYP13 – FQC Sale of Capital Asset
CYP14 – FQC Children's Centre Revenue
CYP15 – FQC Staffing Costs Reduction

# 1. Reduction in Business Support to FQC.

Following changes in responsibilities across both Children's Social Care and Families Quality & Commissioning changes in business support (still largely delivered by staff within CSC are required. It is expected that this can lead to efficiencies given changes in ways of working and staffing restructures more widely within FQC. In addition grant funding will be used for some of the administrative support where appropriate).

### 2. <u>Grant maximisation (inc Family Hubs</u>).

Increasingly FQC have been in receipt of a range of different grants, including the Family Hub grants and Enhance grant from the DfE. Other smaller grants from the VRU have also been gained. Some use of grant funding for some activity previously funded through the General Fund is possible.

#### 3. Sale of a capital asset.

The directorate has continued responsibility for a building in Honor Oak (Honor Oak Depot), which historically was used to support Children's Centre delivery. This site has not been delivery a Children's Centre offer for some time and is currently used for accommodating a small service which could be delivered elsewhere. The building is within the Honor Oak estate (and Opposite the Honor Oak Youth Centre which is about to become a Family Hub, supported by additional capital investment. The site is valued at £850k and is no longer required. Given its location it would be suitable to be redeveloped for social housing (HRA funding) or temporary accommodation. Further discussions will be required with colleagues across the Council to consider how the site might best be used to support residents. No decision about this has yet been made.

#### 4. Children's Centre Revenue saving.

With the changes to service delivery (from Children's Centres to Family Hubs) and improved multi-agency working, there is expected to be a permanent saving to Children's Centre running costs. As the Family Hubs programme develops there will be some overlaps with the current

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Children's Centre delivery with opportunities for efficiencies. In the longer term, new Family Hubs in sites that are not previously Children's Centres (2 or 3 depending on a final decision for Kaleidoscope) will provide an opportunity to ensure more integrated service delivery in hubs, supported by a lower level of support in spokes leading to less activity in Children's Centres that are not Family Hubs.

#### 5. Reduction in staffing costs

The division has already been managing with a number of vacant posts following previous restructures. It is projected that this will deliver an additional saving of £350k over and above previous projections.

Saving	2023/24	2024/25	2025/26	Total
FQC 1	0	100	0	£100
FQC 2	150	0	0	£150
FQC 3*	0	850	0	£850
FQC 4	0	50	0	£50
FQC 5*	350	0	0	£350
TOTAL	500	1000	0	£1500

### \*Denotes one off savings

Gross £k	15,141	Net £k	8,328
Gross £k	15,141	Net £k	8,328
2023/24 £k	500	2024/25 £k	1000
		2025/26 £k	0

### Risks:

Cost shunt to other service? Y/N No

Likelihood of making cut in full - %

70%

FQC 1: Potential impact on business support capacity – low risk

FQC 3: This assumes the sale of a capital asset as a one off cost saving to the General Fund. As noted above this will require further work to support delivery of the saving.

FQC 2 & 4: Careful management is required here as we move away from the previous Children's Centre delivery model to the new Family Hub model. This is intended to improve outcome for children and families as it involves greater multi-agency working and a 'one stop shop' for families seeking support.

See above

# Is this report easy to understand?

Please give us feedback so we can improve.

Other considerations:				
	Most are Officer BUT Member decision re capital assets			
	Y/N	N	Number of staff	
	Y/N	N	Audience(s)	
	Y/N	Y	Cost £k	N
	In what:	Investment already identified to support the Family Hub programme – approximately £4.5M over three years, grant funded		

# **Equalities Screening Template**

For each of the nine protected characteristics, identify whether the proposal has a high, medium, low or neutral impact on service users and whether this is a positive or negative impact.

Identify whether the proposal has a high, medium, low or neutral impact on socio-economic inequality (e.g. low income, fuel poverty, food insecurity, digital inclusion etc) and whether this is a positive or negative impact.

Identify whether a full service equalities analysis assessment is required for this proposal based on this Equalities Analysis Toolkit. For advice on whether an EAA is required and how to assess service equalities impact please contact <a href="mailto:policy@lewisham.gov.uk">policy@lewisham.gov.uk</a>

# Impact & Outcomes What is the likely impact of the proposed changes?

### Service Users

Include evidence to support anticipated impacts, both positive and negative.

<u>Savings proposal 1 (FQC1):</u> Positive Impact– Changes in business support responsibilities across Children's Social Care and Families, Quality and Commissioning are ongoing, which

# Is this report easy to understand?

Please give us feedback so we can improve.

will ensure a consistent level of business support across the division. Saving efficiencies within FQC due to changes to ways of working will not impact service users negatively.

Savings proposal 2 (FQC 2): Neutral Impact – FQC are in receipt of a range of grants. Service users will experience no change in service delivery resulting in the maximisation of grant fundings and the reduced need for General Fund.

Savings proposal 3 (FQC 3): Neutral Impact – Discussions are at an early stage regarding plans for the disposal/sale of the site. Whilst no decision has been made yet, plans to relocate the small service, currently based on site, will ensure delivery from another location and therefore will have no negative impact on service users.

Savings proposal 4 (FQC 4): Positive Impact – plans to redesign service delivery from Children and Family Centres are currently underway. These changes will create a seamless and consistent offer of support that will further prevent inequality of access to service provision. The overall impact for service users will be positive with anticipated increase in access and more targeted provision to ensure we reach and engage more families from communities not currently accessing existing provision.

<u>Savings proposal 5 (FQC 5):</u> Neutral Impact – The division will continue to maintain existing vacancies. Service users will not be directly impacted as there will be no changes to service delivery.

#### Staff

Include evidence to support anticipated impacts, both positive and negative.

<u>Savings proposal 1</u>. (FQC1): Positive Impact – Changes in business support responsibilities across Children's Social Care and Families, Quality and Commissioning are ongoing, which will ensure a consistent level of business support across the division, create efficiencies and identify gaps and/or duplication in ways of working. Efficiencies within FQC business support function due to changes to ways of working will not impact staff negatively and there are no redundancies expected.

Savings proposal 2 (FQC 2): Neutral Impact – FQC are in receipt of a range of grants. Staff will experience no change in service delivery or ways of working resulting in the maximisation of grant fundings and the reduced need for General Fund.

Savings proposal 3 (FQC 3): Neutral Impact – Discussions are at an early stage regarding plans for the disposal/sale of the site. Whilst no decision has been made yet, plans to relocate

# Is this report easy to understand?

Please give us feedback so we can improve.

the small service, currently based on site, will ensure delivery from another location and therefore will have no negative impact on staff.

<u>Savings proposal 4 (FQC 4):</u> Neutral Impact – plans to redesign service delivery from Children and Family Centres are currently underway. These changes will create a seamless and consistent offer of support that will further prevent inequality of access to service provision. The redesign will have no direct impact on council staff.

<u>Savings proposal 5 (FQC 5):</u> Neutral Impact – The division will continue to maintain existing vacancies. Service users will not be directly impacted as there will be no changes to service delivery.

Directorate	Housing Services			
Director	Fen Beckman			
Service area	Housing Needs and Refugee Services			
Cabinet Portfolio	Housing Managem	ent and Homelessi	ness- Cllr Cooper	
Reference	HSG02 – Capitalisa	ation of Housing Ca	asework Officer to HF	RA
Saving title	Capitalise salary of	the Housing Case	work Officer to the H	RA
(including any specific elements or phasing to be considered)	post which is currer Strategy Division e Casework Team in 1st November 2023	ntly in the Housing stablishment but w the Residents Eng . The post will be ir elations Team and	ncorporated into the f the remit for the role	Services/Housing ew Directorate es Division from ormer Lewisham
Division budget	Gross £	54,015,896	Net £k	8,383,337
Service area budget	Gross £	51,577,572	Net £k	9,276,448
Saving proposed	2023/24 £k	21	2024/25 £k	50
Risks:				
Cost shunt to other se	rvice? Y/N	No		
Likelihood of making o	cut in full - %	100%		
Impact of making the saving	There will be no im funding stream for t		rs as this is essentia	lly a change in the
Possible risk mitigation	Not Applicable			
Other considerations:				
Member or Officer decision	Officer			
Redundancies	Y/N	No	Number of staff	Not Applicable
Public consultation	Y/N	Not Applicable	Audience(s)	Not Applicable
Investment required	Y/N	Not Applicable	Cost £k	Not Applicable
(value of saving shown				

# Is this report easy to understand? Please give us feedback so we can improve.

above should be net of this investment)	
Contingent on other actions / decisions / cross service work	Not Applicable
Specific legal or statutory considerations	Not Applicable

considerations
What is the likely impact of the proposed changes?
Service Users
There is no impact to service users
Staff
There is no impact to staff as this proposals just changes the funding stream from which the post is paid.
Other Council Services
There is no impact to other Council services.
Partners
There is no impact to our partner organisations.
Are there any specific equalities implications? Please provide a response for each protected characteristic/equalities consideration, even if the impact is neutral.

Protected characteristics and other equalities considerations	High (Positive / Negative)	Medium (Positive / Negative)	Low (Positive / Negative)	Neutral
Age				Х
Disability				Х
Ethnicity				Х
Gender				Х

# Is this report easy to understand? Please give us feedback so we can improve.

Gender reassignment			х
Marriage and civil partnerships			х
Pregnancy and maternity			х
Religion and belief			Х
Sexual orientation			Х
Socio-economic inequality			х
Is a full EAA required?		N	

Directorate	Housing Services				
Director	Fen Beckman				
Service area	Housing Needs and	d Refugee Services	s		
Cabinet Portfolio	Housing Managem	ent and Homeless	ness- Cllr Cooper		
Reference	HSG03 – TA Redu	ction Project			
Saving title	Increase savings fr	om the Temporary	Accommodation Red	duction Project	
Description of saving (including any specific elements or phasing to be considered)	This would be an additional savings target to further reduce spend on temporary accommodation, building on the actions already being taken through the Temporary Accommodation Reduction Plan. The focus will be on procuring temporary accommodation that is an alternative to hotels/nightly paid accommodation that leads to a reduction in the limitation recharge, extracting more savings from the existing workstreams and identifying any new areas of activity.  The TA Reduction Project is currently due to deliver £1m over the next three years, with £200k in 23/24, £300k in 24/25 and £500k in 25/26. This proposal is to increase the savings target for 2024/25 to £500k, which is an additional £200k.				
Division budget	Gross £k	54,015,896	Net £k	8,383,337	
Service area budget	Gross £k	51,577,572	Net £k	9,276,448	
Saving proposed	2023/24 £k	0	2024/25 £k	200	
Risks:					
Cost shunt to other se	rvice? N	No			
Likelihood of making	cut in full - %	100%			
mpact of making the Work is already underway to achieve the existing savings and from this work we believe there is potential to achieve more.					
Possible risk mitigation					
Other considerations:					
Member or Officer decision	Officer				
Redundancies	Y/N	N	Number of staff	Not Applicable	

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Public consultation	Y/N	N	Audience(s)	Not Applicable	
Investment required (value of saving shown	Y/N	N	Cost £k	Not Applicable	
above should be net of this investment)	In what:	Not applicable			
Contingent on other actions / decisions / cross service work	Some of the additional savings to be realised is dependent on acquisition programme delivering new properties for TA.				
		nelessness duties apply – cannot refuse TA where there is a statutory gation to provide it. However, there is some flexibility in location and type ccommodation.			

What is the likely impact of the proposed changes?
Service Users
This proposal is not expected to impact on service users as the savings will be achieved from implementing more efficient processes within the temporary accommodation service.
Staff
This proposal is not expected to impact directly on staff.
Other Council Services
There is no impact to other Council services.
Partners
There is no impact to our partner organisations.

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Are there any specific equalities implications? Please provide a response for each protected							
characteristic/equalities consideration, even if the impact is neutral.							
Protected							
-language de la contraction de	III alla (Decellina)	Medium	Laur (Daaltiaa )				

Protected characteristics and other equalities considerations	High (Positive / Negative)	Medium (Positive / Negative)	Low (Positive / Negative)	Neutral
Age				Х
Disability				x
Ethnicity				Х
Gender				Х
Gender reassignment				х
Marriage and civil partnerships				х
Pregnancy and maternity				х
Religion and belief				Х
Sexual orientation				Х
Socio-economic inequality				х
Is a full EAA required?	,		N	

Directorate	Housing Services
Director	Fen Beckman
Service area	Housing Needs and Refugee Services
Cabinet Portfolio	Housing Management and Homelessness- Cllr Cooper
Reference	HSG04 – Reduction of Property Negotiator Posts
Saving title	Reduction of two Property Negotiator posts
Description of saving (including any specific elements or phasing to be considered)	The Accommodation Supply establishment has four Property Negotiator posts all funded from the General Fund. This proposal is to reduce the General Fund allocation by the equivalent of two posts in 2024/25. Unless alternative funding, (eg Home Office), is secured this will lead to a reduction of two posts in the team.
	The Accommodation Supply team is responsible for procuring accommodation to meet the needs of services across the Council; this includes temporary accommodation as well as accommodation for discharge of duty into the PRS. The team includes the Accommodation Supply Manager, one Technical Surveyor who works primarily on repairs and maintenance of Private Sector Leased (PSL) properties due to be handed back to landlords as well as working with landlords and their agents to ensure that the standard of leased accommodation is high. The team also includes four Property Negotiators who are primarily responsible for sourcing accommodation to ensure that the numbers of people in TA reduces, and supply of accommodation meets the demands on the Housing Needs service and other Council services.
	There are just under 2800 households in temporary accommodation on 23 <sup>rd</sup> October 2023 and the homelessness service continues to face increasing demand for support from residents in housing need. There is however a significant shortage of properties in the private rented sector for our officers to procure for use as TA or to discharge our homelessness duties.
	This shortage has been a result of landlords exiting the rental market due to a number of changes to the tax system which has increased the amount of tax payable on both the purchase of a buy-to-let property and its rental income, this has then been compounded by the rapid rise in interest rates earlier this year ultimately reducing viability for landlords. The result has been a significant reduction in properties available for officers to procure. During the first six months of this year, we procured a total 154 properties for all our housing duties including prevention, discharge of duty, rough sleepers, refugee resettlement and ex-offender accommodation etc. In 21/22 we had procured 245 in the same period, this is about 40% reduction in activity. Below are the total number of <a href="new properties">new properties</a> (PMAs and PSLs) procured for temporary accommodation by the team between April and September of the following years

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Division budget Service area budget	• 22/ • 23/  The reduction of tw challenging environ	ment that the serv	ator posts is a reflection ice is operating in an oosal seeks to reduce Net £	d as there are no
Saving proposed	2023/24 £k	0	2024/25 £k	113
Risks:				
Cost shunt to other serv	/ice? Y/N	No		
Likelihood of making cu	ıt in full - %	100%		
Impact of making the saving	searching for prope	erties for our familie	reduction in the number in housing need are work with existing land	nd a reduction in
Possible risk mitigation	Negotiator posts. To properties that com	he remaining office e onto the market ur families in their	continue to retain twers will work to secure as well as to negotiate properties and reduced	e the few e with our existing
Other considerations:				
Member or Officer decision	Officer			
Redundancies	Y/N	Yes (Possibly)	Number of staff	2
Public consultation	Y/N	No	Audience(s)	Not Applicable
Investment required (value of saving shown	Y/N	No	Cost £k	Not Applicable
above should be net of this investment)	In what:	Not Applicable		
Contingent on other	Not Applicable			
actions / decisions / cross service work				

What is the like	ely impact of the	e proposed	changes?

Service Users

# Is this report easy to understand? Please give us feedback so we can improve.

There is low impact to service users, ie our homeless households, as the number of new PRS properties that the team have been procuring has been very few and significantly below original targets set out in the Accommodation Supply Strategy. The remaining officers in the team will continue to access available supply of property in the market for our homeless households.

### Staff

There will be an impact to staff as two posts are proposed to be deleted from the staffing establishment. Any vacancies that exist at the time of implementation will be included as part of the process. This will be done through the Council's Change Management process.

### Other Council Services

There is no impact to other Council services

### **Partners**

There is no impact to our partner organisations

**Are there any specific equalities implications?** Please provide a response for each protected characteristic/equalities consideration, even if the impact is neutral.

Protected characteristics and other equalities considerations	High (Positive / Negative)	Medium (Positive / Negative)	Low (Positive / Negative)	Neutral
Age				Х
Disability				Х
Ethnicity				Х
Gender				Х
Gender reassignment				Х
Marriage and civil partnerships				х
Pregnancy and maternity				х
Religion and belief				Х
Sexual orientation				Х
Socio-economic inequality				Х
Is a full EAA required?	1	1	N	I

# Is this report easy to understand?

Please give us feedback so we can improve.

Directorate	Housing Services				
Director	Fen Beckman				
Service area	Housing Needs a	nd Refugee Servic	ces		
Cabinet Portfolio	Housing Manager	ment and Homeles	ssness- Cllr Cooper		
Reference	HSG05 – Cease (	Contribution to Ca	pital Letters		
Saving title	Stop contribution	to Capital Letters	for Property Negotia	ntor role	
Description of saving  (including any specific elements or phasing to be considered)	Lewisham is a member borough of Capital Letters, a pan London organisation working with ten London councils and private landlords to find homes for our homeless families in the private rented sector. Member boroughs currently have the option of either seconding staff to Capital letters or paying the salary cost of officers who are then employed by Capital Letters. Lewisham has chosen to pay the cost equivalent to the salary of one Property Negotiator which is £50,000.  However, there is an unprecedented housing and homelessness crisis nationally and particularly in London, compounded by the cost-of-living crisis. Property listings have reduced by 41% since lifting the pandemi restrictions with only 2.3% of properties at LHA levels (down from 19% 2020/21) and 25 applicants for each property listed. This has increase average rents by 23% in London, making them ever more inaccessible those on low income or benefits. As a result, all London Boroughs are struggling to find sufficient good quality properties – whether PRS or F – to house those for whom they owe a duty, and costs of TA are escalating (£60m per month collectively).				
	Capital Letters have not been able to acquire substantial numbers of affordable PRS properties for boroughs to use for discharge of duty. Capital Letters were offering 400 PRS properties a month to members but this year the projection is 300 for the entire 2023/24 year. It is therefore not sustainable to continue to pay for Negotiator roles when they are not able to deliver the outcomes, (properties), Boroughs need.  This proposal is to stop paying Capital Letters the equivalent of an officer post and to make different arrangements with Capital Letters in return for access to any properties that they procure. Capital Letters have had discussions with Member Boroughs on alternatives to staff secondment.				
Division budget	Gross £	54,015,896	Net £	8,383,337xx	
Service area budget	Gross £	51,577,572	Net £	9,276,448	
Saving proposed	2023/24 £k		2024/25 £k	50	

# Is this report easy to understand? Please give us feedback so we can improve.

Risks:				
Cost shunt to other service? Y/N		No		
Likelihood of making cut in full - %		100%		
Impact of making the saving	The impact of making this saving is a reduction in the number of officers searching for properties for our families in housing need and a reduction in the overall capacity of the service to work with existing landlords and clients.			
Possible risk mitigation	We will retain a couple of Negotiator posts in-house to work on renewal of tenancies and to work with landlords to access what supply there is still available.			
Other considerations:				
Member or Officer decision	Officer			
Redundancies	Y/N	Not Applicable to LBL	Number of staff	Not Applicable
Public consultation	Y/N	No	Audience(s)	Not Applicable
Investment required (value of saving shown above should be net of this investment)	Y/N	No	Cost £k	Not Applicable
	In what:	Not Applicable		
Contingent on other actions / decisions / cross service work	Not Applicable			
Specific legal or statutory considerations	Not Applicable			

# Impact & Outcomes

What is the likely impact of the proposed changes?

#### Service Users

There is very low impact to service users, ie our homeless households, as the number of new PRS properties that we have received have been very few and significantly below original targets. It should also be noted that the Council still has a Procurement team who are bringing in properties.

### Staff

There is no direct impact to staff working in the Council as the funding was given to Capital Letters as a contribution to their staffing budgets and they employed the Property Negotiators.

# Is this report easy to understand?

Please give us feedback so we can improve.

### Other Council Services

The Capital Letters Property Negotiator role was supposed to bring in PRS properties to use for our homeless households. These properties would be additional to what the in-house Property Negotiators procure. There is very low impact to the Procurement Team in the TA Service as the Capital Letters Property Negotiator role was not giving value for money with very low numbers of properties being secured.

### **Partners**

There is no impact to our partner organisations

Are there any specific equalities implications? Please provide a response for each protected characteristic/equalities consideration, even if the impact is neutral.

Protected characteristics and other equalities considerations	High (Positive / Negative)	Medium (Positive / Negative)	Low (Positive / Negative)	Neutral
Age				x
Disability				x
Ethnicity				х
Gender				х
Gender reassignment				х
Marriage and civil partnerships				х
Pregnancy and maternity				х
Religion and belief				Х
Sexual orientation				х
Socio-economic inequality				х
Is a full EAA required	?	N	1	

# Is this report easy to understand?

Directorate	Place							
Director	Patrick Dubeck							
Service area	Inclusive Re	egeneratio	n					
Cabinet	Housing De	velopmen	t and Plan	ning- Cllr I	Dacres			
Portfolio				g	2 3.3. 3 3			
Reference	PLA01 – Co	ouncil Offic	es Ration	alisation				
Saving title								
Description of saving (including any specific elements or phasing to be	The Council's Catford office estate is made up of five buildings - Laurence House, Suite, 9 Holbeach Road, Town Hall Chambers and Eros House. The table is summarises the current running cost for the complex:							
considered)		Rent	Rates	Utilities	FM Costs	Total	Decarbonisation Cost	
	Laurence House	£0	£601,160	£507,678	£762,110	£1,870,948	£2,083,160	
	Town Hall Chambers		£69,938	£13,192	£51,555	£134,685	£1,100,006	
	Civic Suite	£0	£105,336	£329,247	£96,006	£530,589	£228,371	
	Eros House	£282,100	£47,880	£39,918	£63,477	£433,375		
	Holbeach House	£75,000	£50,274	£28,606	£51,616	£205,496		
	Total	£357,100	£874,588	£918,641	£1,024,764	£3,175,093	£3,411,537	
	for office co already und	onsolidatio lertaken o of the Old	n to realis	se savings us years t	s or generat o rationalise	e income. T	riewing possibilities his builds on work and resulted in the rrent net income of	

# Is this report easy to understand? Please give us feedback so we can improve. Go to <a href="https://lewisham.gov.uk/contact-us/send-us-feedback-on-our-reports">https://lewisham.gov.uk/contact-us/send-us-feedback-on-our-reports</a>

Laurence House is the Council's core office building and pre-Covid was the office base for around 1700 staff plus the CCG. Since Covid and with new and more agile ways of working, office utilisation in the traditional sense, has declined significantly and even with the new Housing Directorate occupying space in the building, occupation levels are still below capacity and significantly lower than pre Covid usage. This provides an opportunity for further consolidation into Laurence House. In the short-term as identified in the adopted Catford Town Centre framework, it is intended that Laurence House will remain the Council's primary office location.

Of the other buildings in the complex, 9 Holbeach Road and Eros House are the only other two actively used office bases for Council teams. The former, 9 Holbeach Road, is the subject of this proposal.

The building is currently the base for about 100 staff across a number of services including Crime Reduction Service, Environmental Health and also houses the front-line Youth Offending Service.

The building is leased from CRPL on a full repairing and insuring basis at a rent of circa £75,000, a year. The current lease term is nearing expiry but has been extended previously and the Council can do so again. Building related operating costs for the property are approximately £200,000 a year, including rent. This is separate from other service specific costs such as security costs, which are borne by services as required. As part of the current lease obligation, the Council has planned works to the building estimated at over £300k, including refurbishment of the roof.

In line with the ongoing office rationalisation, it is proposed that the Council issues notice on its lease at Holbeach and staff and services moved to other buildings in the complex, primarily Laurence House. Many of the back-office functions currently operated from Holbeach can be moved relatively easily to the upper floors of Laurence House. However, front-line services, particularly Youth Offending Service, would require specific relocation consideration.

The former Catford Library space in Laurence House is not currently occupied and is an option for the relocation of Holbeach Road located services. It however requires extensive refurbishment and remodelling, including an upgrade of the mechanical heating and ventilation system in order to accommodate new uses. The current estimated cost to refurbish the space is £900k and is unfunded.

The table below provides a summary of the capital costs and the projected savings to the Place Directorate for implementing this proposal.

Projected Savings					
2024/25	£100k				

# Is this report easy to understand?

Please give us feedback so we can improve.

	2025/26	£105k					
	Total	£205k					
	currently incurre	savings in the above d by the FM (Corpora Place Directorate). T lines.	te Res	ources Directorate	) and th	e Property and	
Division budget	Gros	s £k		N	et £k		
Service area budget	Gros	s £k		N	et £k		
Saving proposed	2023/2	4 £k 0		2024/2	25 £k	£100	
Risks:							
Cost shunt to	other service? Y	//N No					
Likelihood of n %	naking cut in ful	11 - 60%					
Impact of making the saving	proposed to be relatively easily separate accom	staff working in Holbe Laurence House. W accommodated on t modation will be requ d specific nature of se	/hile m he upp ired fo	nost of the back-o per floors of Laure r the Youth Offend	ffice fur ence Ho	nctions can be ouse, new and	
Possible risk mitigation	for the front-line	commodation: Suitable services in Holbeac welcoming, and discre	h, par	ticularly Youth Off	ending	Service, which	
	Mitigation: The space in Laurence House formerly occupied by the Catford Library could be remodelled. There are other alternative sites in the Catford complex that will form part of options analysis, in consultation with the service.						
	<b>Empty 9 Holbeach Road:</b> The implication of this proposal is that the Council surrenders its lease on 9 Holbeach Road and hands it back to CRPL. This could result in loss of income to CRPL.						
	Holbeach site is in situ for anothe to support its ind	current phasing of the inthe latter phases of the role of the role of the portfolio of organisations where the portfolio organisations where of organisations where or organizations where or	delive ovides . The	ry which means tha the potential for CR Property and Esta	at the bu RPL to re tes tean	uilding could be let the property n are currently	

# Is this report easy to understand? Please give us feedback so we can improve.

Other consider	rations:			
Member or Officer decision	Officer Decision			
Redundancies	Y/N	N	Number of staff	N/A
Public consultation	Y/N	N	Audience(s)	N/A
Investment	Y/N	Y	Cost £k	c£980k
required (value of saving shown above should be net of this investment)  Contingent on other actions / decisions / cross service work	In what:		nt will be required to remodel mmodate the services curr	
Specific legal or statutory consideration s	N/A			

Author	Gavin Plaskitt	Directorate	Place
Date	18.12.23	Service	Inclusive Regeneration

### 1. The activity or decision that this assessment is being undertaken for

This assessment is being carried out to determine the impact of the closure of Holbeach office and the transfer of services operating from that location to Laurence House. This proposal is driven by a requirement for costs savings and an approximately £100k p.a. saving can be achieved by closing this outlying office.

# Is this report easy to understand?

Please give us feedback so we can improve.

<ol><li>The protected characteristics or other equalities factors potentially impacted by this decision</li></ol>								
☐ Age	□ Ethnicity/ Race	□ Religion or	□ Language	☑ Other, please				
, and the second		belief	spoken	define:				
□ Gender/Sex	□ Gender identity	⊠ Disability	☐ Household type	Client unease with formality/ authority figures				
□ Income		□ Sexual orientation	☐ Socio Economic status					
□ Marriage and Civil Partnership	_	□ Refugee/ Migrant/ Asylum seeker	⊠ Health & Social Care					
□Nationality	□ Employment	□ Armed forces						
This proposal does not involve any reduction in the services offered. Its main impact is that the physical location for staff to work and service users to access services will change. The change of location/facilities may have an impact on staff and service users with disabilities or those accessing mental health services.								
It is not obvious that the relocation will have an appreciable impact on any of the other protected characteristics or equalities factors. The services will simply transfer from one accessible location to another nearby.								
3. The evidence to support the analysis								
Approximately 83 staff have Holbeach office as their designated workplace:								
Crime, Enforcement and Regulation – c.35 staff								
Youth Offending Ser		scent Mental Health	Services c.39 staff					
Environmental Health c.9 staff								

# Is this report easy to understand? Please give us feedback so we can improve.

Most staff work in a flexible manner in common with colleagues across the Council.

Face to face meetings are held between staff and clients for the purposes of managing youth offending, child and adolescent mental health and carrying out PACE interviews (under caution) by Environmental Health and Crime Enforcement and Regulation teams.

### 4. The analysis

There are no particular changes to the way we intend to deliver services to clients arising from the closure of the Holbeach office. The main difference is that the services will be delivered at a new location nearby, with new facilities.

Holbeach office and Laurence House are only 250m apart in the centre of Catford and have similar levels of transport accessibility for people around the borough.

It has been highlighted by Youth Offending Services that some of their client group experience unease with formality/ and uniformed security that are present in the main reception of Laurence House. This this will be need to be factored into the design of the new service delivery arrangements.

New meeting and therapy rooms will allow face to face service delivery by YOS and CAMHS staff in a similar way to how services are currently provided at Holbeach office. Children and young people will have a similar level of access to their case workers.

Staff from Holbeach will benefit from an improved office environment in the refurbished Laurence House. The building benefits from lifts and a range of accessibility features that are not present in their current building. This makes the building more suited to any staff with disabilities. The move will mean more hot desking for staff but the design and fit out of Laurence House with large monitors for hot desking and various collaboration spaces also contributes to a better working environment. One potential drawback requiring management is that increased hot desking can be disruptive for staff who require adapted workstations.

### 5. Impact summary

Characteristic	High	Medium	Low	Neutral	Summary
	(+ve or - ve)	(+ve or -ve)	(+ve or - ve)		
Age				х	
Disability	x +ve				Staff and clients benefit from a more modern building with lifts, accessible toilets, powered doors etc.
Ethnicity				Х	Ethnicity is not expected to be impacted by the project
Gender		x +ve			Reduction in concern about anti- social behaviour amongst female staff entering/leaving the Holbeach office.
Gender reassignment				Х	Gender reassignment is not expected to be impacted by the project.
Marriage and civil partnerships				Х	Marriage and civil partnerships is not expected to be impacted by the project.
Pregnancy and Maternity				Х	is not expected to be impacted by the project.
Religion and belief		x +ve			Staff will have access to the reflection rooms in Laurence House for religious observance.
Sexual Orientation				Х	Sexual orientation is not expected to be impacted by the project.
Socioeconomic inequality				Х	Socioeconomic inequality is not expected to be impacted by the project.
Other factors		x -ve			Clients uneasy with formality/ and authority figures (uniformed security) associated with Laurence House main reception.

6.	Mitigation

Disability

# Is this report easy to understand? Please give us feedback so we can improve.

A staff survey will be completed to understand whether any transferring staff require an adapted workspace so that the necessary adjustments can be arranged as part of the workplan.
Other factors
It is proposed that there will be a separate reception for Youth Offending Services staffed by their own officers as it is important for their client group who sometimes feel uneasy in formal settings. By replicating the existing arrangements, we can ensure this does not create a barrier to attendance/service access.
7. Service user journey that this decision or project impacts
This project will change the location where services are delivered to a nearby location in Catford. With good communication it should be possible to transfer the services with minimum disruption to the way clients access services currently delivered from the Holbeach office.
Signature of Director

Directorate	Place
Director	Patrick Dubeck
Service area	Inclusive Regeneration
Cabinet Portfolio	Businesses, Jobs and Skills- Cllr Powell
Reference	PLA06 – One-Council Employment Support
Saving title	One-Council Employment Support Proposal
Description of saving  (including any specific elements or phasing to be considered)	Lewisham Works is the Council's directly delivered employment and skills service for residents. This service launched in May 2022, and has already supported hundreds of residents to develop their employability, access training, and secure jobs related to their career goals. This element of the Jobs and Skills Service has been funded by a combination of S106 Employment and Skills ringfenced funding, but mostly since May 2022 by a European Social Fund "Connecting Communities" Grant. This grant allowed us to claim fully for staff salaries delivering employment support.
	The original ESF grant was due to finish in September 2023. Lewisham Works were able to achieve their core grant KPIs and were one of the best performing CLF boroughs in this area, and as a result we were able to draw down 100% of our grant allocation. Due to the Council's high performance, CLF offered Lewisham and two other boroughs the opportunity to utilise pan-CLF underspends on a focussed 18-24 ESF allocation until December 2023. This was known as the ESF 'NEET push'.
	The 'NEET push' presented an opportunity for Lewisham Works to collaborate with colleagues from Adult Learning Lewisham (Community Directorate) and Baseline (CYP) – to identify and encourage target young people to engage with the project. Our services overlap in our focus for supporting Lewisham residents with employment and skills participation.
	The Council is due to receive a UK Shared Prosperity Fund allocation for 'People and Skills' in 2024/25, although we are able to bring forward invoices and claims from January 2024. We are yet to receive a funding agreement for this grant, but we expect to receive circa £900k to be spent by March 2025 on supporting economically inactive residents to train and gain employment. We expect to claim staff salaries and commissioned employment support, and we must spend by March 2025. This funding is restricted to employment and skills.
	It is proposed that one officer from each service, providing overlapping advice and guidance to residents, is funded through UKSPF. These officers would be required to record resident interactions and outcomes on a single CRM system managed by Lewisham Works, used to report our performance to CLF against our UKSPF delivery. We expect to easily achieve our UKSPF KPIs, which are very modest. This would allow us to take a more integrated approach to how we support residents, from services across the Council.
	Claiming for these officer salaries offsets their General Fund cost in local budgets, as the Baseline and Adult Learning posts are funded through General Fund at present. We are not yet aware of future UKSPF allocations, so this represents a one-off contribution.

# Is this report easy to understand? Please give us feedback so we can improve.

This represents an in-year saving of £24,190.50.

- 3 months of salary + on-cost at SCP25 (SO1) for two members of staff
- This represents an individual saving to CYP and Communities of £12,095.25 in-year.

It is also proposed we claim the full salary of each of these SO1 officer for the 2024/25 financial year:

- This represents a saving of £96,762 approx. based on top of the SO1 salary scale.
- This represents an individual budget saving of £48,381 to both CYP and Communities

\*These savings are not from Place budgets, explicitly they are offering creative solutions to provide savings elsewhere in the Council.

Division budget	Gross £k		Net £k	
Service area budget	Gross £k		Net £k	
Saving proposed	2023/24 £k	£24	2024/25 £k	£96

### Risks:

Cost shunt to other service?
Y/N

This represents a shunt from Adult Learning and Baseline salaries to UKSPF, managed by Economy, Jobs and Partnerships

Likelihood of making cut in full - %

80%

# Impact of making the saving

By increasing the amount of UKSPF utilised for staff salaries, we potentially reduce the available funding for commissioning local organisations to deliver complimentary services. This does not have a significant impact, because the Council is set to receive more UKSPF that first-thought, and the Council also has S106 employment and skills pots which must be spent in the next 12 months.

Due to last minute interventions by DWP in the UKSPF funding agreement, Lewisham Council is receiving £300k more UKSPF directly than first anticipated, so this does not have an immediate negative impact on Jobs and Skills planned activity.

# Possible risk mitigation

N/A – utilising S106 offsets any potential risk to planned Jobs and Skills activity.

# Is this report easy to understand?

Please give us feedback so we can improve.

Other considerate	tions:			
Member or Officer decision	Officers Decisio	n		
Redundancies	Y/N	N	Number of staff	N/A
Public consultation	Y/N	N	Audience(s) N/A	4
Investment required (value of saving shown above should be net of this investment)	Y/N In what:	N N/A	Cost £k	£0k
Contingent on other actions / decisions / cross service work	This saving is contingent on Adult Learning and Baseline staff recording their resident support work on the Lewisham Works CRM.  We will create and SLA and sufficient support to allow those staff to record progress in a compliant fashion.			
Specific legal or statutory considerations	IN/A			

### **EIA Screening**

### Impact & Outcomes

What is the likely impact of the proposed changes?

### Service Users

There is no impact expected for service users as a result of this decision. Service Users will continue to receive the same level of support from Lewisham Works, Adult Learning and Baseline.

### Staff

# Is this report easy to understand?

Please give us feedback so we can improve.

There is a neutral impact on staff outside of the Lewisham Works funded by this grant – that they will be required to record monitoring data on the 'Hanlon' system used by Lewisham Works to record client progress. Otherwise, there is no impact on the employment status and day to day work of staff. The UKSPF People and Skills funding aligns with normal day-to-day duties of staff funded by this grant. The two officers outside of Lewisham Works will benefit from more joined-up working and practice across the Council.

### Other Council Services

There is a positive financial benefit to Adult Learning and Baseline – who will both receive grant funding to supplement Council General Fund for salaries. There are no other impacts to Council services.

### **Partners**

There are no impacts to external partners arising from this decision.

Are there any specific equalities implications? Please provide a response for each protected characteristic/equalities consideration, even if the impact is neutral.

Protected characteristics and other equalities considerations	High (Positive / Negative)	Medium (Positive / Negative)	Low (Positive / Negative)	Neutral
Age				×
Disability				X
Ethnicity				X
Gender				X
Gender reassignment				×
Marriage and civil partnerships				×
Pregnancy and maternity				×
Religion and belief				X
Sexual orientation				X
Socio-economic inequality				X

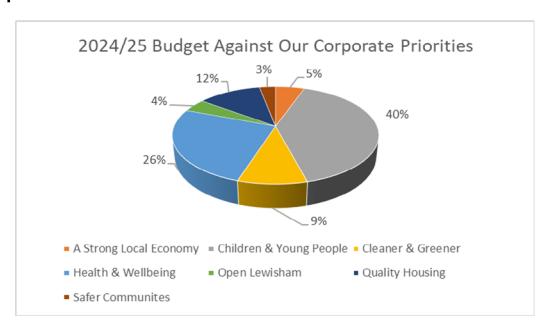
# Is this report easy to understand?

Please give us feedback so we can improve.

Is a full EAA required?	N

# Is this report easy to understand? Please give us feedback so we can improve. Go to <a href="https://lewisham.gov.uk/contact-us/send-us-feedback-on-our-reports">https://lewisham.gov.uk/contact-us/send-us-feedback-on-our-reports</a>

# **APPENDIX Y3: 2024/25 Budget Against Lewisham Council's Corporate Priorities**



As required under the CIPFA Financial Management Code of Practice, the Council must demonstrate how its budget is aligned to its corporate priorities. The above provides an indicative allocation of the proposed net budget for 2024/25 against the seven corporate priorities. This allocation is draft and will be refined alongside the CIPFA Code of Practice requirements more generally as the activities in support of the new Corporate Strategy 2022-26 evolve and develop.

# **APPENDIX Y4: Ready Reckoner for Council Tax 2024/25**

	Lewisham Budget Requirement	Council Tax (Band D)	Uplift in Lewisham Council Tax* vs. 2023/24	GLA Precept (Band D)	Total Council Tax (Band D)	Increase in Total Council Tax vs. 2023/24
	£m	£	%	£	£	%
2023/24	263.679	1,492.13	4.99%	434.14	1,926.27	6.02% (vs. 2022/23)
2024/25	293.838	1,566.58	4.99%	471.40	2,037.98	5.80%
	292.490	1,551.67	3.99%	471.40	2,023.07	5.03%
	291.140	1,536.74	2.99%	471.40	2,008.14	4.25%
	289.791	1,521.82	1.99%	471.40	1,993.22	3.48%
	288.456	1,507.05	1.00%	471.40	1,978.45	2.71%
	287.781	1,499.59	0.50%	471.40	1,970.99	2.32%
	287.107	1,492.13	0.00%	471.40	1,963.53	1.93%

<sup>\*</sup> Includes Adult Social Care precept.

Is this report easy to understand?

Please give us feedback so we can improve.

Go to <a href="https://lewisham.gov.uk/contact-us/send-us-feedback-on-our-reports">https://lewisham.gov.uk/contact-us/send-us-feedback-on-our-reports</a>

### APPENDIX Y5: Chief Financial Officer's Section 25 Statement

This statement makes reference to the 2024/25 Budget Report to Mayor & Cabinet and Full Council as circulated to all Members.

Section 25 of the Local Government Act 2003 required the Chief Financial Officer (CFO) to report to an authority when it is making the statutory calculations required to determine its Council Tax. The Authority is required to take the report into account when making the calculations. The report must deal with the robustness of estimates, included in the budget and adequacy of the reserves, for which the budget provides. This statement also reflects the requirements of CIPFA's current Local Authority Accounting Panel (LAAP) Bulletin 99 on 'Local Authority Reserves and Balances'.

Section 114 of the Local Government Act 1988 requires the CFO to issue a report to all the Local Authority members to be made by that officer, in consultation with the Monitoring Officer and Head of Paid Service, if there is or is likely to be unlawful expenditure or an unbalanced budget.

### 1. Structure of the Statement

- 1.1. This statement sets out my view of the robustness of the Council's budget in respect of external and internal risks for 2024/25. I do this addressing the estimates, assumptions and plans used in preparing the Budget for 2024/25, as well as the reserves held to manage these risks should they materialise.
- 1.2. The statement contains the following sections:
  - Economic Factors;
  - Government Policy now and looking ahead;
  - Budget Setting process and risks;
  - Organisation Resilience;
  - Monitoring and reporting; and
  - Conclusion and Opinion.

### 2. Economic Factors

2.1. Inflation remains higher than the Bank of England target of 2% and is taking longer to fall from the recent double digit highs of a year ago. Higher inflation adds pressure to the Council's Budgets and the slow rate of its decline creates an inflationary lag through the Council's contracts and staff costs. It also keeps pressure on residents though cost of living pressures and the cost of housing, whether through mortgage rates or rents. Growth in the wider economy is currently flat with a risk of recession which puts pressure on employment opportunities. These environmental factors combine to increase the demand for Council services - already the 63rd (of 317 so in

- the top 20%) most deprived authority nationally and eighth in London which are now more expensive to deliver.
- 2.2. In addition to the general economic environment there are two more specific factors for local government impacting the Council's budget. These are:
  - the limited supply and ageing nature of housing stock, particularly acute in London, impacting both the cost of temporary accommodation and quality of available social housing.
  - the market incentives for the ownership and running of care homes impacting the availability and affordability of suitable social care placements for both vulnerable Children and Adults.

### 3. Government Policy – Now and Looking Ahead

- 3.1. The UK is facing a general election before January 2025 which is impacting more medium to long term planning. In particular for the widely acknowledged need for local government finance reform. The reforms to Business Rates, revaluation or changes to Council Tax, revising of Fair Funding and Fair Cost of Care arrangements to support 'levelling up' have all been delayed again. These combine with more reliance on ad hoc but increasingly large grant arrangements to enable local authorities to manage 'hand to mouth'. Together this short term one year at a time financial planning constrains the Council's ability to plan larger changes with confidence.
- 3.2. The Council also recognises the risk that local government as a relative priority for the allocation of additional resources, when compared to the demands for Health, Education or Defence priorities, will likely be lower down any government's policy list. The Medium Term Financial Strategy (MTFS) therefore assumes budget reductions of at least c£10m for each of the coming four years. For these reasons the full increases for Council Tax and Rents are recommended to preserve, as far as possible, the Council's financial base.

### 4. Budget Setting Process and Risks

- 4.1. The Council's budget setting process is well established and has been followed for this Budget. This includes extensive engagement with officers, Members through briefings and scrutiny and the Executive over the year. These discussions focus on changes and developments to the assumed funding available and plans for allocating those resources to service priorities. The Budget is the summary culmination of those discussions setting out the Council's plans for 2024/25.
- 4.2. As part of the Budget judgements are made using assumptions and estimates which are also discussed along with the risks that attach to them. Some of the key risk considerations for 2024/25 are set out below.

General Fund revenue

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- Growing service demand through external factors in the face of rising vulnerability and need for services from an increasing population.
- Services overspending against allocated budget as they are unable to effectively contain costs and manage demand pressures.
- Failure to collect all income owing for services provided, thereby limiting the level of resources available to reinvest in improving the Borough.
- Delivery of agreed savings to ensure the Budget remains balanced and for which an allowance and commitment of some reserves are made.

### Related Funds for Schools and Housing that may impact the General Fund

- 21 schools are now in deficit and Special Education Needs spending (under the, unusual, accounting override in place) now has a cumulative deficit of c£13m. Unless managed by the schools, these are future risks to the general fund.
- In recent years HRA rent caps have constrained the level of income to manage existing and develop new stock. This combines with higher costs to manage an ageing estate, the need to address new regulations and provide sufficient supply in the face of a growing housing waiting list.

### Capital programme and treasury strategy

- Since 2018 the Council has been seeking to progress an ambitious capital
  programme, primarily focused on addressing the lack of housing supply in the
  Borough. Through the pandemic and more recent period of economic
  uncertainty the programme has faced delay and rising costs which challenge the
  modelled financial assumptions. In addition, the Council is seeking to progress
  wider estate and town centre regeneration which, if agreed, will further extend
  the capital programme in future years.
- The capital programme uses a combination of grants, receipts and borrowing. The need for borrowing, alongside the Council's investment balances, is assessed in line with the treasury strategy. In light of recent high interest rates and uncertainty on timings for schemes the Council has increased the level of internal borrowing to mitigate these risks, noting this measure is short term so future borrowing will still be required.
- 4.3. All of the above risks and pressures are recognised in the preparation of the Budget report and will require continued active monitoring.

### 5. Organisation Resilience

5.1. The Council has an established financial management process with effective governance arrangements in place. These are operating well and the Council has received timely and unqualified audit opinions on its accounts and value for money arrangements for the 2022/23 fiscal year. For 2023/24 the Council's auditors will be changing to KPMG which will provide another opportunity to demonstrate the Council's arrangements remain robust and serve the Council appropriately.

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- 5.2. I am a member of the Council's Executive Management Team and the Finance team do not remain complacent. Together we continue to look for ways to improve the value finance bring to supporting services delivering for residents. These include advice and regular reviews of potential investments, procurement and contract management, budget monitoring, process and system improvements and delivery of payroll and pension services to the Council and its Schools. We also review and maintain the financial regulations and procedures as part of the Constitution to ensure risk management and control arrangements are in place and operating.
- 5.3. Underpinning these day-to-day activities is the Council's balance sheet, in terms of both the assets and liabilities to be managed. Ultimately expressed as the reserves held to mitigate any shocks to the Council's plans. The Council has retained £20m as its unearmarked reserve for 2024/25, which represents c5% of the gross annual general fund service spend. The Council in 2023/24 also held £205m of earmarked reserves badged to operational risks, contractual commitments, and planned investments in future service improvements. These are regularly reviewed and discussed with Members through the year as part of the MTFS and financial monitoring reports.

### 6. Monitoring and Reporting

- 6.1. The Council has developed new risk and performance reports through 2023/24. Continuing this work, expansion and improvement of the way both risk and performance reporting aligns with the Council's financial monitoring reports are areas to be strengthened going forward. This will help ensure the financial resources of the Council remain effectively allocated to best support the priorities of the Corporate Strategy and inform decisions where choices, either to make savings or opportunities to invest, are required.
- 6.2. Recent parliamentary public accounts discussions, National Audit Office reports and auditor reports at councils issuing s114 notices highlight the importance of effective governance and understanding of financial risks in local authorities. In response to this the Office for Local Government (Oflog) has been established to develop a more risk based set of performance indicators for the local authority services to report on and help bring earlier challenge and learning to manage risks more effectively. Oflog's work, in the spirit of critical friend, should supplement and strengthen the work Council's auditors and of CIPFA and their guidance issued (for example; in respect of their financial management code, prudential borrowing and treasury strategy requirements) to help keep Council finances safe.
- 6.3. The Council will continue to develop it's own monitoring and work to use these additional sector wide resources to improve the value of data collected to inform better decision making going forward. Finance must play its full part in this journey and reflect the learning through the MTFS and Budget plans.

### 7. Conclusion and Opinion

- 7.1. The Council's governance arrangements are working well, ensuring robust and appropriate information is available to decision makers when committing the Council's resources and delivering services to the Borough's residents. Having strong and effective governance also supports Members and Officers remain open to looking for continual improvement and addressing challenges directly as they arise.
- 7.2. Nonetheless, recognising the wider economic and societal pressures and the adequacy of the Council's resources to address these locally, the level of risk the Council is carrying continues to rise. This includes the number of risks, their potential severity and their concentration in terms of reliance on reserves as mitigation. In particular from a financial perspective for 2024/25 I highlight the importance of;
  - the management of the Housing Revenue Account and related capital programme with the available financial means,
  - ensuring that social care services manage within their allocated budgets (adjusting priorities to address any overspending in-year), and
  - further developing the medium-term plans for the Council's financial security, including investments in services and regeneration plans.
- 7.3. For 2024/25 I am satisfied the Council has effective financial management arrangements in place, there are sufficient provisions and reserves held to manage the potential risks and external shocks to the financial position, and the Budget proposals to Full Council are robust.

# **APPENDIX Y6: Council Tax and Draft Statutory Calculation**

### **Council Tax Calculation**

As part of the Localism Act 2011, core Council Tax may not be increased by 3.00% or more (inclusive of levies) without triggering an automatic referendum of all registered electors in the Borough. In addition, there is also the opportunity to increase Council Tax by up to a further 2.00% under the social care precept for 2024/25. This means, for 2024/25, an automatic referendum will be triggered if the Council Tax increase is 5.00% or above. The recommended social care precept for 2024/25 is 2.00%, therefore the recommended total increase is 4.99%. The statutory calculation for whether the Council is required to hold a referendum is based upon the 'relevant basic' amount of Council Tax, which under accounting regulations, includes levies. Any final recommendations on Council Tax levels will need to meet statutory requirements.

To date, Lewisham has so far received no formal notification from the three levy bodies for 2024/25. A zero percent increase has been assumed for these.

### **Council Tax and Levies**

'Relevant Basic' Amount of Council Tax	2023/24	2024/25	
	00.040.50	20.444.22	
Council Tax Base	88,848.50	90,414.00	
Council Tax Requirement with Levy (£)	132,573,512	141,640,764	
Basic Amount of Council Tax (£)	1,492.13	1,566.58	
Increase in basic amount of Council Tax* (%)	4.99%	4.99%	

<sup>\*</sup> Excludes GLA Precept increase.

Levy bodies for Lewisham	2023/24 £	2024/25 £	Variance £
LPFA	1,262,746	1,262,746	0
Lee Valley Regional Park	210,335	210,335	0
Environment Agency	209,476	209,476	0
Total Levies	1,682,557	1,682,557	0

The term "relevant basic amount of council tax" is defined in section 52ZX of the 1992 Act (inserted as above and amended by section 41(1) and (9) to (13) of the **Local Audit and Accountability Act 2014**).

### **Statutory Calculations**

- 1. It should be noted that at its meeting on 17 January 2024, the Council calculated the number of **90,414.0** as its Council Tax base for 2024/25 in accordance with the Local Authorities (Calculation of Tax base) Regulations;
- 2. It should be noted that the following amounts be now calculated by the Council for the year 2024/25 in accordance with The Local Government Finance Act 1992 as amended by Sections 31A to 36 of the Localism Act 2011 and the Local Audit and Accountability Act 2014.
- 3. In relation to each financial year, a billing authority in England must make the calculations required by this section.
- 4. The authority must calculate the aggregate of [in accordance with Section 31A (2) of the Act]:
- a) £1,553,432,747 being the expenditure which the authority estimates it will incur in the year in performing its functions and will charge to a revenue account, other than a BID Revenue Account, for the year in accordance with proper practices.
- b) £nil being such allowance as the authority estimates will be appropriate for contingencies in relation to amounts to be charged or credited to a revenue account for the year in accordance with proper practices.
- c) £nil being the financial reserves which the authority estimates it will be appropriate to raise in the year for meeting its estimated future expenditure.
- d) £nil being such financial reserves as are sufficient to meet so much of the amount estimated by the authority to be a revenue account deficit for any earlier financial year as has not already been provided for.
- e) £63,282 being the amount which it estimates will be transferred in the year from its general fund to its collection fund in accordance with section 97(4) of the 1988 Act, and
- f) £nil being the amount which it estimates will be transferred from its general fund to its collection fund pursuant to a direction under section 98(5) of the 1988 Act and charged to a revenue account for the year.
- g) £869,420 being the amount which it estimates will be transferred in the year from its general fund to its collection fund in accordance with regulations under section 97(2B) of the 1988 Act.
- 5. The authority must calculate the aggregate of [in accordance with Section 31A (3) of the Act]:
- h) £1,410,618,680 being the income which it estimates will accrue to it in the year and which it will credit to a revenue account, other than a BID Revenue Account, for the year in accordance with proper practices.
- £2,106,005 being the amount which it estimates will be transferred in the year from its collection fund to its general fund in accordance with section 97(3) of the 1988 Act.
- j) £nil being the amount which it estimates will be transferred from its collection fund to its general fund pursuant to a direction under section 98(4) of the 1988 Act and will be credited to a revenue account for the year, and
- k) £nil being the amount of the financial reserves which the authority estimates it will use in order to provide for the items mentioned in subsection (2)(a), (b), (e) and (f) above.

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 £nil being the amount which it estimates will be transferred in the year from its collection fund to its general fund in accordance with regulations under section 97(2A) of the 1988 Act.

### 6. Council Tax Requirement:

- m) £141,640,764 being the amount by which the aggregate calculated under subsection (2) above exceeds that calculated under subsection (3) above, the authority must calculate the amount equal to the difference; and that amount so calculated is to be its council tax requirement for the year.
- n) £1,566.58 being the residual sum at (k) above, divided by the Council Tax base of 90,414.0 which is Lewisham's precept on the Collection Fund for 2024/25 at the level of Band D:

Band:	Council Tax (LBL): £		
А	1044.39		
В	1,218.45		
С	1,392.52		
D	1,566.58		
Е	1,914.71		
F	2,262.84		
G	2,610.97		
Н	3,133.16		

Being the amounts given by multiplying the amount at (I) above by the number which, in proportion set out in Section 5(1) of the Act, is applicable to dwellings listed in a particular valuation band divided by the number which in that proportion is applicable to dwellings listed in valuation Band D, calculated by the Council in accordance with Section 36(1) of the Act, as the amounts to be taken into account for the year in respect of categories of dwellings listed in different valuation bands.

It be noted that for the year 2024/25, the Greater London Authority is currently consulting on the following amounts in precepts issued to the Council, in accordance with Section 40 of the Local Government Finance Act 1992 (as amended), for each of the categories of dwellings shown below:-

Band:	GLA Precept: £
Α	314.27
В	366.64
С	419.02
D	471.40
Е	576.16
F	680.91
G	785.67
Н	942.80

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Having calculated the estimated aggregate amount in each case of the amounts at 2) (g) and 3) above, the Council, in accordance with Section 30(2) of the Local Government Finance Act 1992, assumed the following amounts as the amounts of Council Tax for the year 2024/25 for each of the categories of dwellings shown below:-

Band:	Total Council Tax (LBL & GLA):
А	1,358.66
В	1,585.09
С	1,811.54
D	2,037.98
Е	2,490.87
F	2,943.75
G	3,396.64
Н	4,075.96

# **APPENDIX Y7: Summary of Proposed Budget Pressures to be** Funded in 2024/25

Description	Base Budget £'000	Once off £'000	Total £'000
Corporate Strategy Priorities:			
Quality Housing			10,993
Temporary Accommodation	8,000	1,993	
Corporate Support for Delivery of Housing	1,000		
Children and Young People			17,028
Children's Social Care & SEN Transport	14,922	2,106	
Health & Wellbeing			10,781
Adult Social Care & Ringfenced Grants	8,201		
Concessionary Fares	2,500		
Public health Funerals	80		
Total Corporate Strategy Priorities:			38,802
Organisational Value for Money:			
Corporate Services	400		
Technology & Digital	606		
Legal Pressures	1,000		
Total Organisational Value for Money:			2,006
Salary inflation for 2024/25	5,816		5,816
Shortfall in salary uplift for 2023/24	1,844		1,844
Non-pay inflation for 2024/25	4,401		4,401
Grand Total Funded Pressures	48,770	4,099	52,869

### APPENDIX Y8: Fees and Charges for 2024/25



# Mayor and Cabinet

Report title: Proposed Fees and Charges for 2024/25

Date: 7 February 2024

Key decision: Yes

Class: Part 1

Ward(s) affected: None specific

Contributors: Head of Financial Strategy, Planning and Commercial

### Outline and recommendations

The purpose of this report is to present Mayor and Cabinet with

• Fees & Charges that are proposed to be applied to services for the year 2024/25, which have been set in accordance with legislative requirements.

Mayor and Cabinet are recommended to approve both the proposed fees and charges for introduction as of 1 April 2024 and the underlying policy.

### Timeline of engagement and decision-making

29 January 2024 – Public Accounts Select Committee (PASC)

1 March 2023 - Budget Report 2023/24 Council

### 1. Summary

1.1. The purpose of this report is to present Mayor and Cabinet with the Fees & Charges that are proposed to be applied to services for the year 2024/25. Charges are

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broadly set within the Charging Policy and in accordance with legislative requirements.

1.2. Those services not listed within this report will be subject to a separate fees and charges setting process.

### 2. Recommendations

- 2.1. Mayor and Cabinet are recommended to:
  - Approve the Corporate Charging Policy 2024/25 as set out in this report for introduction as of 1st April 2024.
  - Approve the proposed fees and charges set out in this report for introduction as of 1 April 2024 except for the Parking charges that are subject to consultation.
  - Approve the new fees and charges to be introduced from 1<sup>st</sup> April 2024.
     These include the following:
    - Facilitated Non-LBL Schools (Green Scene) Section 5.1;
    - In-perpetuity Rights (Library and Information Services) Section 5.6;
    - Photography Permit Full Day (Library and Information Services) Section 5.6;
    - Planning Section 5.15;
    - Fly tip More than a small car boot load (Commercial Waste) Section 5.21:
    - Annual Subscription via DD (Garden Waste) Section 5.22;
  - Approve that those changes still subject to consultation are delegated to the Executive Director of Housing, Regeneration and Public Realm to consult on and agree in line with the agreed policy.

### 3. Policy Context

3.1. The Council's strategy and priorities drive the Budget with changes in resource allocation determined in accordance with policies and strategy. The Council launched its Corporate Strategy in November 2022, with seven corporate priorities as stated below:

### 3.2. Corporate Priorities

The Council's corporate priorities are:

- Cleaner and Greener
- Strong Local Economy
- Quality Housing
- Children and Young People
- Safer Communities
- Open Lewisham
- Health and Wellbeing

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- 3.3. The Council also takes account of the 'Mayor's pledges', as outlined in the 2022 Labour Manifesto. These pledges are as follows:
  - Place We want Lewisham to be a place for everyone.
  - Community We will be relentlessly focused on local.
  - Diversity We will celebrate Lewisham's diversity.
  - Inward investment and Opportunity We will work to attract inward investment.
  - Innovation and New Ideas We will take risks to innovate and seize new opportunities.

### 3.4. Values

Values are critical to the Council's role as an employer, regulator, and securer of services and steward of public funds. The Council's values shape interactions and behaviours across the organisational hierarchy, between officers, and members, between the council and partners and between the council and citizens. In taking forward the Council's Budget Strategy, we are guided by the Council's four core values:

- We put service to the public first.
- We respect all people and all communities.
- We invest in employees.
- We are open, honest, and fair in all we do.
- 3.5. The setting of fees and charges to ensure that these recover the full cost of delivering the services wherever permissible and appropriate supports the Councils general fund position and therefore directly supports the achievement of the Council's corporate priorities.

### 4. Background

- 4.1. Councils are involved in a wide range of services and the ability to charge for some of these services has always been a key funding source to support the cost of providing the service.
- 4.2. The Council provides both statutory and discretionary chargeable services. Where fees and charges apply to statutory services these are often set nationally, for example some planning and licensing fees. The majority of statutory services, Building Control being a notable exception, are not funded directly from fees and charges but instead from the Council's other main sources of revenue, i.e. government grants and local taxation. Examples of services funded in this way include Highways, Children's Services, Street Cleansing and Domestic Refuse services.
- 4.3. There may be circumstances where the charge is set not just to ensure it recovers cost, but also to achieve other aims, such as, where the Council wishes to manage

demand, or deter or incentivise certain behaviours such as encouraging re-cycling, discouraging trade use of civic amenity waste sites etc.

- 4.4. The remaining chargeable services where the Council levies fees and charges are of a discretionary nature. These cover a wide range of services such as Libraries, Pest Control, Commercial Waste, Leisure & Recreation facilities, and Parking. Discretionary Services are those that an authority has the power to provide but is not obliged to. This report includes recommendations for the appropriate level of fees and charges for 2024/25 for the majority of these types of services.
- 4.5. The Council has an agreed Charging Policy that provides guidance for budget holders in how to set fees. The policy aims to encourage a consistent and cost effective approach to the setting of charges for services provided by the Council.

### 5. Summary of Proposed Changes 2024/25

The proposed 2024/25 charges as compared with 2023/24 are appended.

### 5.1. Green Scene

All fees and charges for the service are discretionary and are summarised into the following categories:

### **Pest Control**

These are proposed to increase in line with inflation at circa 7.7% and have been rounded for the simplicity of payment.

#### Clinical Waste

Clinical Waste fees and charges will increase in line with inflation at circa 7.7% and have been rounded for the simplicity of payment.

### Allotment

Allotment rents will be increased by 7.7% for 2024/25. The Allotment rents will be reviewed in more detail when resources permit as we look to develop a full cost recovery model for the service.

### **Nature Conservation**

Fees and charges for Nature Conversation are proposed to increase in 2024/25 by between 8.7-15.38%. These increases are set higher than 7.8% assumed inflation due to figures being rounded up to the closest integer to make administration of fees and charges easier as requested by users.

An exception to the above would be the 65% reduction in the fee for Additional LBL School sessions. This reduction in the discretionary fee has been introduced to remove the barriers for non-primary age local school children to access environmental education sessions. Primary age school children are offered environmental education sessions as per the Mayor's manifesto commitment.

A new fee relating to Facilitated non-LBL School sessions has been introduced for 2024/25. This discretionary charge is set at £165 per class and has been priced to cover costs.

### Outdoor hire in Beckenham Place Park

Charges for commercial events and community events are proposed to increase by 6.6% to 7.1% in 2024/25.

### 5.2. Licensing

The fees and charges for Licensing and Gambling are both determined on a statutory basis under the Licensing Act 2003 and the Gambling Act 2005 respectively. Currently all the statutory charges have no proposed increases for 2024/25. All other discretionary fees and charges are proposed to be increased by 7.7% for 2024/25 which is in line with inflation.

There are a variety of new fees and charges relating to 3. Animal Activity Licences. These can be categorised by either Part A or Part B. The Part A fees for 2024-2025 are calculated using a methodology that includes the different costs associated with administration for each activity type, and the additional costs to inspect the premises. The Part B fees are calculated using a methodology that includes anticipated costs in respect of inspection, monitoring compliance, and enforcement. Both Part A and Part B fees now recharge the inspections costs to the applicant/licence holder.

#### 5.3. Tennis Courts

Following a consultation period, the Fees and Charges for the use of the Councils Tennis Courts for both members and non-members will remain the same in 2024/25. These fees are set on a discretionary basis.

### 5.4. Leisure Centres

The fees and charges for Leisure Centres can be broken down by our leisure centre operators; 1Life Downham Health and GLL. All the fees and charges for both operators are charged on a discretionary basis.

Many of the fees and charges for 1Life Downham Health have increased below the set level of inflation of 7.7%. In instances where the discretionary charge increase is higher than 7.7%, figures have been rounded up to the closest integer to simplify the administration process of the fees and charges. The provision of services such as Be Active, Childrens Admission Activities and Creche facilities are no longer being provided going forward.

Fees and charges for the GLL operated leisure centres have increased by an average of 6.4% across the services provided which is in line with the agreed inflation level of 7.7%.

### 5.5. Community Centres

All fees and charges for Community Centres are charged are on a discretionary basis and the proposed increase in fees will be between 6.8%-10% which is in line with inflation. Fees have been rounded for help facilitate payment. Cases where the increase in price is above the rate of inflation can be attributed to larger community

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spaces that provide more service to their users. These higher increases also offsets proportionally smaller centres that have seen their prices increase below the level of inflation.

### 5.6. Library and Information Service

The fees and charges for the Library and Information Service are all discretionary and have proposed increases of 7% which is in line with inflation. The new proposed charges have also been rounded for simplicity. For instances where the proposed increase in charges exceeds 7.7% (eg 17% or 25%), these will relate to items of minimal value such as printing and photocopying materials. These larger increases help ensure full cost recovery.

There are two new services, a Full Day Photography Permit and in-perpetuity rights. The introduction of the photography permit allows Archive and Local History Service researchers and scholars to photograph archival material. Whilst the in-perpetuity rights allows Archive and Local History Service researchers and scholars to use reproduced material (copy, photocopy, photography, etc.) in perpetuity.

### 5.7. Adult Social Care

### Non-residential Unit Cost

The Non-residential unit cost for social care for 2024/25 will be £21.14. This figure represents a rate that was set and agreed at MWAH Board which represents efficiency savings from the contract. The Council is only able to recharge the real cost of the service, which has been estimated to be £21.14. This figure is reviewed annually.

### **Brokerage Fees**

This charge was introduced on 1<sup>st</sup> April 2024 for people with capital above the upper capital threshold limit and therefore will be required to meet the full cost of their care fees from their own resources and are deemed to be "self-funding". People who need care and support in care and who are self-funding will usually make their own arrangements with the care provider regarding their care and payment of fees. The Council can, however, make arrangements on behalf of an individual if they lack mental capacity to do so. These arrangements can include brokering the contract on behalf of the person or entering into a contractual arrangement with the provider. The administrative charge for this service was set at £300 for 23/24 and has increased in line with inflation by 7.7% to £323.10. This will impact existing self-funders as well as new entrants.

### 5.8. Adult Learning

The fee for the Community Learning courses have been brought closer to the hourly rate for non-funded full cost recovery courses for those learners who do not qualify for the concessionary rate and are charged on a discretionary basis. The remaining fees and charges relate to the sale of items within the café and are therefore charged on a traded service basis. The fees for these items have proposed increases by 6.25% to 7%, which is below the level of inflation. Given the price per café item can be relatively small, these have been rounded appropriately.

### 5.9. Bereavement

The majority of fees and charges for Bereavement were increased by 10.1% in 2023/24 in line with inflation. The fees and charges for Bereavement can be categorised by either Resident or Non-Resident charges, all of which are charged on a discretionary basis under The Local Authorities' Cemeteries Order 1977. The proposed increase for the services is circa 7.7% for 2024/25 with figures rounded for simplicity and represents cost recovery for services, including overheads.

Residential and Non-Residential charges relating to private graves and grave purchases have been reduced at face value by removing the incorporated digging fee, resulting in two separate charges.

Charges for services specifically for residents relating to Coffin drop-offs, Interment Fees and Adult Direct Cremation have all been frozen to support low-income families.

### 5.10. Revenues Service

The fees levied under the Revenues service include the collection and enforcement of business rates and council tax collection, all of which are statutory and centrally set and have not increased for 2024/25. Similarly, all concessionary travel concession fees and charges will not be increase for 2024/25.

### 5.11. Register Office

The statutory fees are set by the General Register office; these were last increased on 16th February 2019 and there are currently no proposed increases for 2024/25. Ceremonies are compromised of a fixed statutory fee of £46 in addition to a discretionary charge on top. These ceremony discretionary fees and charges are proposed to increase by 7.3% to 7.7% which is in line with inflation. Private Citizenship Ceremonies however are charged entirely on a discretionary basis with no statutory element, these are also proposed to increase by 7.3% in line with inflation.

### 5.12. Street Environment Service

The fees and charges for Street Environment Services were substantially amended in accordance with the budget reduction proposals agreed by Mayor and Cabinet on the 7th December 2022. Fees for the services have increased by circa 7.7% which is in line with inflation, with figures rounded appropriately for the convenience of payment.

Bin Hire for Managing Agents is a fee that is only charged to large social housing providers. This fee has increased above the 7.7% inflation rate in attempt to help recover costs of providing the service as previous fees didn't cover the costs. Historically this fee hasn't changed.

### 5.13. Forecourt Licences

The licence fees are (discretionary) set by the Lewisham licensing supplementary committee and the law requires to charge fees as per what the committee has agreed. The same fees must be charged in all licence streets without discrimination. Licencing fees consist of a flat rate £33 application/renewal fee and then a charge

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per square metre. Fees were kept constant for several years resulting in Lewisham being one of the cheapest licensing authorities for forecourt charges in South East London. The fees for forecourt licencing were increased by 10% in 2023/24 and as a result no further increases are currently proposed for 2024/25.

### 5.14. Building Control

In prior years the fees and charges were increased above the rate of inflation to recover costs. The proposed increase for fees and charges for 2024/2025 are in line with inflation at circa 7.7% and have been rounded for the simplicity of administration and payment.

It should be highlighted that the Building Control department still makes a loss. However, the pricing has been set appropriately to ensure the fees remain competitive.

### 5.15. Planning

The bulk of the Planning fees are statutory and set by Central Government. Statutory fees were increased on 6 December 2023 at 35% for Major planning applications and 25% for all other application types. The hourly charge out rates for planning staff have been increased by 10%. The majority of the discretionary fees charged by the Planning Service and Local Land Charges services have not been increased this year in order to remain competitive with other commercial service providers. However, the Planning Service has also introduced some new charges such as to be included on the self build register .

### 5.16. Highways

The various fees and charges are all discretionary services and there are no new services being introduced. Overall, the individual charges have increased by 7.1 to 8%% in line with inflation and allowing for the rounding of fees. The only substantive percentage change would be the increase in the Hoarding Licence. This charge has been brought into line with a Scaffold Licence. Hoarding and Scaffold Licences use the same officer time. The cheaper Hoarding Licence is a historical anomaly. Over the years as percentage rises have been added, the price gap between licences increased.

### 5.17. Street Name and Numbering

The fees and charges for SNN are on a discretionary basis, all of which are proposed to increase by 6.35% to 7.68% in 2024/25 which is in line with inflation. The individual fees and charges have all be rounded appropriately for the convenience of payment.

### 5.18. Private Sector Housing and Home Improvement

The discretionary fees and charges for Private Sector Housing and Home Improvement all have a proposed increased of 7.7%.

The penalty fees for Civil Penalty Notices are set externally by the Smoke and Co regulations and therefore the Council has no control in setting the fees that might apply. There are no proposed increases in the Civil Penalty Notices. The penalty fees are calculated via an assessment of the offender's culpability and the amount of actual or potential harm their behaviour caused to create a baseline amount. This

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fine will be up to a fixed ceiling depending on the status of the breach. These penalty notices are statutory in the sense that the power to levy them come from Housing and Planning Act 2016 or the Electrical Safety Standards in the Private Rented Sector (England) Regulations 2020.

### HMO License fee

The chargers for Additional and Mandatory HMO license fees will currently remain the same as 2023/24. At present legal advice on advisability of uprating license fees is not clear, placing the council at potential risk of challenge. In addition, schemes are costed to consider inflationary uplift and the current scheme is covering costs. Mandatory HMO licensing fees will be reviewed next year.

### **Empty Homes**

A charge of £183+ VAT will be issued to provide letters confirming that a property has been empty for a period of 2 years. The letter enables developers and homeowners to claim VAT reduction or exemption whilst bringing the property back into use. This is an increase of 7.7% from 2023/24 and sits in line with inflation.

### Agency and Adaption Fees - Disabled Facilities and Housing Regeneration Grant

These fees are charged at either 15% or 17.5% of the approved cost of works. The Housing team have been advised by Foundations that the councils existing agency fees are already at the higher end of the scale and therefore there is no inclination to propose an uprate at this time.

### 5.19. Environmental Health and Environmental Protection

Fees for the administration of Special Treatment licences are discretionary and historically have been low in Lewisham. An increase of 10% is proposed for all treatment classes in 2024/25. The fees have not been increased since 2011. Fees for the administration of Zoo licences are discretionary. An increase of 10% is proposed for 2024/25.

All other fees and charges relating to Environmental health and Environmental Protection have been services that Lewisham have previously provided.

### 5.20. Housing Services to Residential Providers

The Housing Register Assessment & Allocations Team currently levy a charge for two services to a variety of housing providers as part of the relevant nominations agreements. These services are Housing Medical Assessments and Lewisham's 'Find Your Home' Property Advert (choice based lettings service). Both fees for these services have a proposed increase by 7.7% which is in line with inflation. They are both traded services under the Housing Act 1996.

### 5.21. Commercial Waste

All fees and charges for Commercial Waste relating to contracts have been proposed to increase by circa 7% which in in line with inflation. The only exception being Refuse Sacks where a revision to the unit cost has occurred in response to discounts where customers buy in bulk. The basis for charging for these services is traded.

The Fixed Penalty Notices relating to minor instances of fly-tipping have remained the same, whilst changes in legislation has allowed for a new penalty notice to be introduced for significant cases of fly-tipping.

### 5.22. Garden Waste

Following benchmarking exercises, the fees and charges for services relating to Garden Waste will remain the same for 2024/25. An Annual Subscription via Direct Debit has also been introduced to help reduce the cost of the service to residents. All fees and charges are charged on a statutory basis.

### 5.23. Parking

### **Parking Overview**

Parking emission-based charges were introduced in April 2020, following approval by Mayor and Cabinet in January 2020. It is proposed that the current emission-based banding is reviewed to introduce a new Band 0 for zero emission vehicles which provides an incentive for residents and business owners to make the switch to electric vehicles. This in turn is supported by an increase in other banding charge fees which apply to emission emitting vehicles.

In order to align with the Air Quality Act and Lewisham's Climate Action Plan to reduce the levels of commuting, we are proposing to increase the charges to majority of parking service fees by 7.7% in line with the current inflation rates for FY 24/25 in exception of Community Health Permit.

In support of NHS colleagues who are directly deployed into the community to provide community palliative/ midwifery care deemed as essential car users, the Council is proposing to reduce the permit fees by 25%.

Diesel surcharge will apply to those vehicles not meeting the Euro 6 compliance, the surcharge will increase from £70 to £75 to all permit types. Diesel surcharges will also apply to pay-to-park (short term parking) for both on- and off-street parking, and the surcharge will increase from £2.50 per session to £2.70 per session.

### Permit Fee Subscription Service

To reduce the impact on residents and businesses we are proposing to introduce continuous payments for Resident, Housing Estate and Business Permits. This will allow permit holders to spread the cost of their permit continually until the subscription is cancelled by the permit holder. Any customer signing up for the subscription service will be notified of the price increase min of one month period prior to the actual increase on monthly instalment payment. Any customers opting in for the service will NOT be eligible to receive free 10 visitor vouchers as this is only offered to those customers purchasing a full annual permit purchasing customers only.

### Resident Permits including Motorcycles

A uniform increase of 7.7% has been proposed for 2024/25 across all emission banding tariffs. Furthermore, a diesel surcharge will apply to those vehicles not meeting Euro 6 compliance standards, this surcharge will increase from £70 to £75 in 2024/25.

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### Resident Visitor Vouchers

A uniform increase of 7.7% has been proposed for 2024/25 across all emission banding tariffs. Furthermore, a diesel surcharge will apply to those vehicles not meeting Euro 6 compliance standards, this surcharge will increase from £70 to £75 in 2024/25.

Customers purchasing annual permits (in exception of exemption permits) will continue to receive a book of 10 visitor vouchers to encourage annual permit sales.

## Business Permit (Single Zone & All Zone Permit Z) including Motorcycles

A uniform increase of 7.7% has been proposed for 2024/25 across all emission banding tariffs. Furthermore, a diesel surcharge will apply to those vehicles not meeting Euro 6 compliance standards, this surcharge will increase from £70 to £75 in 2024/25.

## **Business Charity Permit**

A uniform increase of 7.7% has been proposed for 2024/25 across all emission banding tariffs. Furthermore, a diesel surcharge will apply to those vehicles not meeting Euro 6 compliance standards, this surcharge will increase from £70 to £75 in 2024/25.

## Community Health Permit (previously known as Essential Health Permit)

For FY 24/25, it is proposed that a circa 25% reduction in price is offered across all banding and tariff charges for both compliant and non-compliant vehicles. Since last year, the emission banding charges became applicable to this permit type. The Council received multiple feedback instances from NHS staff members at Palliative/ Midwifery division asking us to review the policy as this was negatively impacting their personal finance. In the majority of cases we came across, the users are to be deemed to be essential car users as they are often expected to carry heavy mobile devices to deliver care.

This permit type will however only be permitted to those deemed as essential car users deployed into the community to deliver home care only. The reduction is parking fee will alleviate NHS from financial pressure and ensure quality of care or welfare of the NHS colleagues are not compromised by the Council's fee proposal. This will mean a petrol vehicle in band 4 will be reduced from £1.76 (£550 per annum) to £1.32 (£412.50 per annum).

A diesel surcharge will apply to those vehicles not meeting Euro 6 compliance standards, this surcharge will increase from £70 to £75 in 2024/25.

### Hospital Permits including Motorcycles

A uniform increase of 7.7% has been proposed for 2024/25 across all emission banding tariffs. Furthermore, a diesel surcharge will apply to those vehicles not meeting Euro 6 compliance standards, this surcharge will increase from £70 to £75 in 2024/25.

### **Housing Estates**

Over the past year, 38 Housing Estates are being enforced, similar to On-Street enforcement. i.e., parking tickets are issued to vehicles not displaying the relevant permit or parking on yellow lines. Parking Service also issues permits for parking on estates.

For the FY 23/24, the Council increased the fees to ensure the charges aligned to our current emission-based policy in place on adopted roads with the 38 Housing Estates.

Consideration was given to socio-economic factors in determining the fee structure and to reduce the impact on Housing Estate residents. Therefore, it is proposed the Council continues to honour the rate of 50% discount of an On-Street Resident Permit across all emission bands. We are also proposing a transition period over 2 years. i.e it will be 25% of the cost in the first year, and 50% in the second year of the operation.

### Housing Estates Visitor Vouchers

We are also proposing that Housing Estate Visitor Vouchers align with On-Street Visitor Vouchers pricing. This will be £2.07 for 1 hour. In line with On-Street residents permits, Housing residents who purchase an annual permit will also receive a virtual book of 10 visitor vouchers.

We are proposing to align the hours of operation of On-Street enforcement to that of Housing Estate enforcement. This will enable visitors to park free after controlled hours, in the evening and weekends. Currently, they have 24-hour enforcement operation.

## Staff Annual Permits/ Daily Vouchers

A uniform increase of 7.7% has been proposed for 2024/25 across all emission banding tariffs. Furthermore, a diesel surcharge will apply to those vehicles not meeting Euro 6 compliance standards, this surcharge will increase from £70 to £75 in 2024/25.

The diesel surcharge for daily vouchers will increase from £2.50 per session to £2.70 per session or per day.

### Lewisham Homes Staff Annual/ Daily Voucher

For FY 24/25, the Lewisham Homes tariff will mirror Lewisham Staff rates.

### Councillors' Permit

A uniform increase of 7.7% has been proposed for 2024/25 across all emission banding tariffs. Furthermore, a diesel surcharge will apply to those vehicles not meeting Euro 6 compliance standards, this surcharge will increase from £70 to £75 in 2024/25.

Diesel surcharge for daily vouchers will increase from £2.50 per session to £2.70 per session or per day. The permit type will still be offered at 80% reduced rate for the councillors.

## Parking Suspension

The inflationary rates increase of 7.7% will apply to suspension fees. We have a high demand for suspensions and the Council is trying to deter suspensions of bays to decrease air pollution from vehicles, in line with the Air Quality Action Plan. Furthermore, to also deter the use of bays for their intended purposes.

We are proposing an increase from £55 to £60 for Administration Fee, this is in line with the current inflation rate. Furthermore, we are proposing to increase the cost of the fees to be raised for Pay and Display Bays (£50 to £55) and Resident Bays (£55 to £60).

## Short Term Pay-to-Park Fee (Cashless by PayByPhone)

A uniform increase of 7.7% has been proposed for 2024/25 across all emission banding tariffs.

Diesel surcharges will apply, and the surcharge will increase from £2 per session to £2.15 per single transaction. If the parking session is extended before expiry, the surcharge will not apply as this is a continuation parking session. However, if parking is extended after the first session expired, the surcharge will be applied as it is treated as two separate transactions.

The proposed charges in the appendix are shown in hourly rates (pro rata applies). This includes both on-and off-street (car par) in the borough.

### 5.24. Market Traders

The price for market pitches was raised by 10% in 2023/24 and marked the first price increase for the services since April 2019. As a result, there are currently no proposed increases to the market pitching fees for 2024/25. In order to support the local economy and encourage new local business to start up, a 10% discount is given to traders who trade more than 3 days per week specifically within the Catford Broadway Market. All fees and charges are priced on a discretionary basis with the London Local Authorities Act existing as the legislation to charge.

## 5.25. Home Ownership Housing

These are the proposed increase in fees and charges for 24/25 relating to the administration of services such as pre assignment packs for leaseholders who are selling, processing retrospective landlords' permission applications and providing copies of leases. All these charges are discretionary. The legislation applicable to the Leases held is the Landlord & Tennant Act 1985.

## 6. Legal Implications

6.1. Discretionary services are those which an authority has the power to but is not obliged to provide. Section 3 of the Localism Act 2011 allows authorities to charge for discretionary services offered under their general power of competence and sits alongside the powers already available to local authorities to charge for discretionary services in function-related areas under Section 93 of the Local Government Act

- 2003. Authorities cannot charge for services that they have a statutory duty to provide.
- 6.2. This Act introduced the following key points:
  - Authorities are under a duty to ensure that, taking one year with another, the income from charges do not exceed the costs of provision.
  - The recipient of the discretionary service must have agreed to its provision and agreed to pay for it.
  - Charges may be set differentially, so that different people are charged different amounts.
- 6.3. The law is complex and some services and charges are bound by further specific legislation. Services are expected to be aware of the legislative context that applies to their area of responsibility and seek advice as required from Legal Services.
- 6.4. The approach to these issues set out in the draft Corporate Charging Policy 2024/25.

### 7. Equalities Implications

- 7.1. The Equality Act 2010 (the Act) introduced the public sector equality duty (the equality duty or the duty). It covers the following nine protected characteristics: age, disability, gender reassignment, marriage and civil partnership, pregnancy and maternity, race, religion or belief, sex and sexual orientation.
- 7.2. In summary, the Council must, in the exercise of its functions, have due regard to the need to:
  - eliminate unlawful discrimination, harassment and victimisation and other conduct prohibited by the Act.
  - advance equality of opportunity between people who share a protected characteristic and those who do not.
  - foster good relations between people who share a protected characteristic and those who do not.
- 7.3. The duty continues to be a "have regard duty", and the weight to be attached to it is a matter for the Mayor and Cabinet, bearing in mind the issues of relevance and proportionality. It is not an absolute requirement to eliminate unlawful discrimination, advance equality of opportunity or foster good relations. Assessing the potential impact on equality of proposed changes to policies, procedures and practices is one of the key ways in which the Council can demonstrate that they have had 'due regard'.
- 7.4. The Equality and Human Rights Commission issued Technical Guidance on the Public Sector Equality Duty and statutory guidance entitled "Equality Act 2010 Services, Public Functions & Associations Statutory Code of Practice". The Council must have regard to the statutory code in so far as it relates to the duty and attention is drawn to Chapter 11 which deals particularly with services and public functions. The Technical Guidance also covers what public authorities should do to meet the duty. This includes steps that are legally required, as well as recommended actions. The guidance does not have statutory force but nonetheless regard should be had to it, as failure to do so without compelling reason would be of evidential value. The statutory code and the technical guidance can be found at:

- http://www.equalityhumanrights.com/legal-and-policy/equality-act/equality-act-codes-of-practice-and-technical-guidance/
- 7.5. The Equality and Human Rights Commission (EHRC) has previously issued five guides for public authorities in England giving advice on the equality duty:
  - The essential guide to the public sector equality duty
  - Meeting the equality duty in policy and decision-making
  - Engagement and the equality duty
  - Equality objectives and the equality duty
  - Equality information and the equality duty
- 7.6. The essential guide provides an overview of the equality duty requirements including the general equality duty, the specific duties, and who they apply to. It covers what public authorities should do to meet the duty including steps that are legally required, as well as recommended actions. The other four documents provide more detailed guidance on key areas and advice on good practice. Further information and resources are available at: http://www.equalityhumanrights.com/advice-and-guidance/public-sector-equality-duty/guidance-on-the-equality-duty/
- 7.7. Assessing impact on equality is not an end to itself and it should be tailored to, and be proportionate to, the decision being made. Whether it is proportionate for the Council to conduct an Equalities Analysis Assessment of the impact on equality of a financial decision or not depends on its relevance to the Authority's particular function and its likely impact on people from protected groups, including staff.
- 7.8. It is also important to note that the Council is subject to the Human Rights Act, and should therefore, also consider the potential impact their particular decisions could have on human rights. Where particular cuts have such implications, they must be dealt with and considered in relation to those particular proposals before any final decision is made.

## 8. Crime and Disorder implications

8.1. There are no direct crime and disorder implications associated with this report.

## 9. Climate Change and environmental implications

9.1. Protection of the environment is a key consideration in determining charges for services. For instance, through emissions based charging for parking and by encouraging waste is reused or recycled.

### 10. Health and Wellbeing Implications

10.1. There is a wealth of evidence to highlight that the benefits of an active lifestyle are far reaching and impact positively on people's lives. Those who play sport and are active are healthier, happier and more likely to be successful in academic and professional life. Fees & Charges, for instance, for hire of tennis courts are not being increased.

# 11. Further Implications

11.1. There are no further implication arising from this report.

# 12. Report Author and Contact

12.1. Katharine Nidd, Acting Director of Finance 020 8314 6651, Katharine.nidd@lewisham.gov.uk

## Lewisham's Corporate Charging Policy 2024/25

### 1. Introduction

- 1.1 The management of fees and charges is fundamental to both the financial performance of the Council and the achievement of the Council's key priorities. The absence of a corporate policy has sometimes led to fees and charges being set without due consideration to corporate priorities resulting in fragmented charging mechanisms.
- 1.2 This policy applies to all fees and charges which the Council has the discretion to set.

## 2. Policy Aims and Objectives

- 2.1 The aim of this policy is to create a standardised approach to charging and establish an overarching set of principles that formulate consistency in the application of concessions and subsidies. It is designed to:
  - Ensure a structured, corporate approach to the review and increase of fees and charges throughout the Authority in accordance with the principles of Best Value.
  - To ensure that the charges made for discretionary services are consistent with and contribute towards the achievement of the Council's agreed aims and objectives.
  - To ensure that all opportunities for charging are identified and considered on a regular basis by service areas.
  - Ensure sufficient information is collated and presented to Service Heads and members to enable them to make informed decisions.

## 3. Statutory principles for charging

- 3.1 The Local Government Act 2000 gave local authorities a wide power to act for the economic, social and environmental well-being of their areas. The general power to charge for **discretionary services** was included in the Local Government Act 2003. Key features are summarised below:
- 3.2 Authorities are under a duty to secure that, taking one year with another, the income from charges do not exceed the cost of provision.
- 3.3 Authorities must already have the power to provide the service and the recipient of the discretionary service must have agreed to its provision and to pay for it. Conversely, the Act does not override any provisions which either expressly prohibits the charging for the service or confers a power to charge. Discretionary services are those services that an authority has the power but not a duty to provide.
- 3.4 Charges may be set differentially, so that different people are charged different amounts. Authorities are not required to charge for discretionary services and may provide them free if they so decide.
- 3.5 The Localism Act 2011 has increased Local Authorities general powers of competence to allow Local Authorities to act for commercial purposes and to charge, or not charge, for this.

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However, section 3 limits that where the Local Authority is exercising this general power and provides a service to a person otherwise than for a commercial purpose (and it is not a statutory service), then, taking one year with another, the income from charges is not allowed to exceed the cost of provision.

## 4. Lewisham's Principles for Charging

### 4.1 Corporate Priorities and Service Objectives

Fees and charges should be used to assist in the delivery of the Council's corporate priorities as set out in the Corporate Strategy and service objectives. The annual review of fees and charges should consider what corporate priorities the service contributes to, why the Council is providing the service and who benefits from it. Where there is conflict in the achievement of the Council's corporate priorities, the advantages and disadvantages of the competing, often incompatible, objectives will need to be clearly set out as part of the annual review.

## 4.2 When will Lewisham Charge?

Whenever possible, Lewisham will charge for discretionary services with the aim of recovering the cost of providing the service from the service user rather than the general council tax payer. The main exceptions are:

- Where the user of the service cannot practicably be separately identified and charged. e.g. use of parks and open spaces
- Where it would not be cost effective to administer and collect.
- Where charging would be counterproductive
- Where there is no legal basis to charge for the service
- Where an alternative charging policy e.g. concessionary fees aimed at social inclusion has been expressly approved

## 4.3 What will Lewisham charge?

All fees and charges will fall under one of the following charging basis:

Charging Basis	Objective
Commercial charges	Charges are based on what the current market will bear. It should cover the full service cost (including overheads) plus an amount to cover service improvement. Commercial costs should not be subsidised by the Council Tax payer, but costs can be recovered over a period of time (say three years). If there is any justification for subsidies in this area, they must be approved by Mayor and Cabinet on a case by case basis and can only apply for a limited period of time.

Full cost recovery	Charges are based on the need to recover the full cost of providing the service, including overheads, <b>from those who use it</b>
Subsidies and concessions	Service users make a contribution to the costs of providing the service. This might be to meet a service objective or allow competition with other providers
Free	The Council chooses to make the service available at no charge (fully subsidised) to meet a service objective. The justification for this must be reviewed and agreed by DMT on an annual basis
Statutory charges	These are set by statute and the Council has no power to amend the level of charging. Services should seek to recover costs as far as possible by controlling the expenditure incurred in delivering such services.

### 4.4 Concessions and subsidies

There is a need to establish a uniform policy for granting discretionary subsidies and concessions, where they currently exist, based on council-wide criteria in order to avoid departmental variations.

Subsidies and concessions are variations from standard charges. Subsidies are given when only part of the cost is recovered from service users, and reduces the impact of a charge across all groups. Concessions target specific user groups to ensure they are not precluded from the benefits of the service, and are when discounts are given to an individual or group based on their individual circumstances.

Subsidies and concessions are **not** suitable for all discretionary charges (e.g. skips and scaffold licences), and should only be granted where they are considered appropriate. They should only be applied to support or promote corporate priorities and service objectives, and where their cost implications can be both quantified and accommodated within a service's budget. They should always relate to the Council's objectives and must be approved by the relevant DMT, and following a full Equality Analysis Assessment

There are exceptions in cases where some service users are statutorily or otherwise granted free use of the service or a higher concessionary rate. For example, where equality implications outweigh financial benefits, as in the case of blue badge holders who have free parking and a free resident's permit.

Concessionary charges should only apply to Lewisham residents and Lewisham based voluntary groups except where it is impracticable to do so.

They should not normally apply at times or in situations which would result in the loss of income from users paying the standard charge.

Any departure from this policy must be approved by the relevant DMT.

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## 4.5 Process and frequency for reviewing charges

Reviews of charges should be undertaken as an integral part of the service and financial planning process as part of budget preparation and setting for each year and to ensure consistency with the Council's corporate priorities and service objectives.

In reviewing charges, the following questions should be addressed:-

- Why are we providing this service?
- Who benefits from the service individuals or the community?
- Is this service subsidised from Council funds? If so, have we the appropriate approval to do so?
- How much do residents and businesses value the service?
- How willing and able are they to pay for it?
- What do our nearest neighbours and the private sector charge for the same or similar service?
- What is the trend in user demand and the forecast effect of any price change?
- How can charging affect behaviour and assist service objectives and corporate priorities?
- What would be the impact of a price increase on other service areas? e.g. Lumber collection and fly tipping

Appropriate consultation with service users and stakeholders, and consideration of equalities impacts should be undertaken in respect of any proposed **significant** change to current charges or in relation to the introduction of significant new charges.

As a minimum, the Councils annual inflation rate plus an additional percentage increase should be applied to all fees and charges on an annual basis with effect from 1<sup>st</sup> April each financial year where appropriate. This is to allow the Council to recover increases in costs due to the current economic climate. In applying this rate there is the flexibility for service managers to round charges up or down to allow for reasonableness in charging.

It is recognised that it is not appropriate for every service to annually inflate charges due to the nature of the service. In these circumstances, charges should be inflated as regularly as possible to keep income in line with cost. This is still to be reported and captured as part of the annual fees and charges report.

The inflation plus rate will be determined and communicated by Finance as part of annual budget process, by the end of September each year.

Service Heads must consider and identify as part of the annual budget-setting process any activities within their remit for which new fees may be appropriate. Information should be provided on the estimated levels of additional income achievable and where relevant, how this compares to other similar Authorities and whether charging is therefore considered appropriate. This is to be included as part of the annual fees and charges report.

## 4.6 Financial Management and Monitoring of Income

Responsibility for the collection and monitoring of income relating to fees and charges should be clearly assigned within each service area. This is to form part of the monthly budget monitoring process and reporting to EMT monthly and Mayor and Cabinet quarterly.

## 5. Policy Review

This policy should be subject to regular review, with resulting recommendations proposed to members for approval as part of the annual fees and charges setting process

### 6. Further information

For advice or further information regarding the content or application of this policy, please contact Katharine Nidd, Acting Director of Finance, Katharine.Nidd@lewisham.gov.uk

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## **SERVICE: GREEN SCENE**

GREEN SCENE		С	harges 23/24	4	F	Proposed ch	arges 24/25		
	UNIT	Basic (£)	VAT	Total 23/24 (£)	Basic (£)	VAT	Total 24/25	% change	Basis for charging
Pest Control									
Rats Domestic		£63.09	£12.62	£79.50	80.00	16.00	85.50	7.5	Discretionary;
Rats Commercial	From	£132.50	£26.50	£159.00	142.50	28.50	171.00	7.5	Discretionary;
Mice Domestic		£108.16	£21.63	£132.50		0.00	142.50	7.5	Discretionary;
Mice Domestic Concessions		£54.17	£10.83	£66.25		0.00	71.25	7.5	Discretionary;
Mice Commercial	From	£132.50	£26.50	£159.00	142.50	28.50	171.00	7.5	Discretionary;
Cockroaches Domestic		£136.67	£27.33	£165.36		0.00	178.00	7.6	Discretionary;
Cockroaches Domestic Concessions		£68.33	£13.67	£82.68		0.00	89.00	7.6	Discretionary;
Cockroaches Commercial	From	£165.36	£33.07	£198.43	178.00	35.60	213.60	7.6	Discretionary;
Pharaoh Ants Domestic		£136.67	£27.33	£165.36		0.00	178.00	7.6	Discretionary;
Pharaoh Ants Domestic Concessions		£68.33	£13.67	£82.68		0.00	89.00	7.6	Discretionary;
Pharaoh Ants Commercial	From	£165.36	£33.07	£198.43	178.00	35.60	213.60	7.6	Discretionary;
Bed Bugs Domestic		£136.67	£27.33	£165.36		0.00	178.00	7.6	Discretionary;
Bed Bugs Domestic Concessions		£68.33	£13.67	£82.68		0.00	89.00	7.6	Discretionary;
Bed Bugs Commercial	From	£165.36	£33.07	£198.43	178.00	35.60	213.60	7.6	Discretionary;
Fleas Domestic		£108.16	£21.63	£132.50		0.00	142.50	7.5	Discretionary;
Fleas Domestic Concessions		£54.17	£10.83	£66.25		0.00	71.25	7.5	Discretionary;
Fleas Commercial	From	£132.50	£26.50	£159.00	142.50	28.50	171.00	7.5	Discretionary;
Wasps Domestic		£62.50	£12.50	£77.16		0.00	83.00	7.6	Discretionary;
Wasps Domestic Concessions		£54.17	£10.83	£66.14		0.00	71.25	7.7	Discretionary;
Wasps Commercial	From	£77.16	£15.43	£92.59	83.00	16.60	99.60	7.6	Discretionary;
Beetles Domestic		£108.16	£21.63	£132.50		0.00	142.50	7.5	Discretionary;
Beetles Domestic Concessions		£54.17	£10.83	£66.25		0.00	71.25	7.5	Discretionary;
Beetles Commercial	From	£132.50	£26.50	£159.00	142.50	28.50	171.00	7.5	Discretionary;
Garden Ants		£108.16	£21.63	£132.50		0.00	142.50	7.5	Discretionary;

Garden Ants Concessions		£54.17	£10.83	£66.25		0.00	71.25	7.5	Discretionary;
GREEN SCENE		C	harges 23/24		ı	Proposed ch	arges 24/25		
	UNIT	Basic (£)	VAT	Total 23/24 (£)	Basic (£)	VAT	Total 24/25	% change	Basis for charging
Garden Ants Commercial	From	£132.50	£26.50	£159.00	142.50	28.50	171.00	7.5	Discretionary;
Moths Domestic		£108.16	£21.63	£132.50		0.00	142.50	7.5	Discretionary;
Moths Domestic Concessions		£54.17	£10.83	£66.25		0.00	71.25	7.5	Discretionary;
Moths Commercial	From	£132.50	£26.50	£159.00	142.50	28.50	171.00	7.5	Discretionary;
Squirrels Domestic		£162.50	£32.50	£195.00		0.00	210.00	7.7	Discretionary;
Squirrels Commercial	From	£195.00	£39.00	£234.00	210.00	42.00	252.00	7.7	Discretionary;
Call Out Fee Domestic		£65.00	£13.00	£77.16		0.00	83.00	7.6	Discretionary;
Call Out Fee Commercial	From	£77.16	£15.43	£92.59	83.00	16.60	99.60	7.6	Discretionary;
One Of Sprays Domestic		£108.16	£21.63	£132.50		0.00	142.50	7.5	Discretionary;
One Of Sprays Commercial	From	£132.50	£26.50	£159.00	142.50	28.50	171.00	7.5	Discretionary;
Clinical Waste									
Commercial Collections		£60.00	£12.00	£72.00	64.00	12.80	78.00	7.5	Discretionary;
£6.8 per Unit with minimum Collection fee of £54.4		£7.50	£1.50	£9.00	8.00	1.60	9.60	7.5	Discretionary;
Allotments									
Sites without water	Per Rod	£9.49	£ -	£9.49	10.22	0.00	10.22	7.70	Discretionary;
Sites with water	Per Rod	£12.23	£ -	£12.23	13.17	0.00	13.17	7.70	Discretionary;
Sites with locker and toilet facilities	Per Rod	£13.60	£ -	£13.60	14.65	0.00	14.65	7.70	Discretionary;
Sites with shed only	Per Rod	£12.80	£ -	£12.80	13.79	0.00	13.79	7.70	Discretionary;
Nature Conservation									
Birthday hire	per session	£69.00	£ -	£69.00	75.00	0.00	75.00	8.70	Discretionary;
Corporate volunteering	per 10 people	£217.00	£ -	£217.00	250.00	0.00	250.00	15.21	Discretionary;
Hire for LBL schools and academies	per hour	£	£ -	£ -	0.00	0.00	0.00	0.00	Discretionary;

Long-term hire with Building (commercial education organisations in Lewisham)*	per hour	£15.40	£	_	£15.40	17.00	0.00	17.00	10.39	Discretionary;
Long-term hire without Building (commercial education organisations in Lewisham)*	per hour	£10.00	£	-	£10.00	11.00	0.00	11.00	10.00	Discretionary;
GREEN SCENE		C	harges	23/2	4	I	Proposed ch	arges 24/25	5	
	UNIT	Basic (£)	VAT		Total 23/24 (£)	Basic (£)	VAT	Total 24/25	% change	Basis for charging
Occasional Hire with Building (commercial education organisations in Lewisham)	per hour	£18.00	£	_	£18.00	20.00	0.00	20.00	11.11	Discretionary;
Occasional Hire without Building (commercial education organisations in Lewisham)	per hour	£13.00	£	_	£13.00	15.00	0.00	15.00	15.38	Discretionary;
Occasional Hire with Building (non- LBL Schools/Academies/fee paying nurseries)	per hour	£21.00	£	_	£21.00	23.00	0.00	23.00	9.52	Discretionary;
Occasional Hire without Building (non-LBL Schools/Academies/fee paying nurseries)	per hour	£18.00	£	_	£18.00	20.00	0.00	20.00	11.11	Discretionary;
Facilitated non-LBL School Session (new)	per class	N/A	N/A		N/A	165.00	0.00	165.00	NA	Discretionary;
Additional LBL school sessions (non-primary)	per class	£217.00	£	_	£217.00	75.00	0.00	75.00	-65.44	Discretionary;
Outdoor hire in Beckenham Place Park										
Commercial events	per person	£2.12	£	-	£2.12	2.27	0.00	2.27	7.1	Discretionary
Community events	per person	£1.06	£	-	£1.06	1.13	0.00	1.13	6.6	Discretionary

## SERVICE: ENVIRONMENTAL HEALTH AND ENVIRONMENTAL PROTECTION

		C	harges 23/2	4	Propos	sed charges	s 24/25		
Environmental Health and Environmental Protection	UNIT	Basic (£)	VAT	Total 23/24 (£)	Basic (£)	VAT	Total 24/25 (£)	% change	Basis for charging
1. Food Export									
Basic attestation of food premises registration and hygiene standards		171.00	0.00	171.00	184.00	0.00	184.00	7.40	Discretionary
Enhanced including verification or validation of process, storage, and goods		550.00	0.00	550.00	591.00	0.00	591.00	7.40	Discretionary
Full (bespoke to individual consignment and may include charges for sampling etc.)		POA	0.00	POA	POA	0.00	POA	0.00	Discretionary
Massage and Special     Treatment Licence - new     applications									
FULL LICENCE - CLASSES 1, 2 AND 3		350.00	0.00	350.00	385.00	0.00	385.00	10.00	Discretionary
CLASS 1 ONLY		270.00	0.00	270.00	297.00	0.00	297.00	10.00	Discretionary
CLASS 2 ONLY		210.00	0.00	210.00	231.00	0.00	231.00	10.00	Discretionary
CLASS 3 ONLY		180.00	0.00	180.00	198.00	0.00	198.00	10.00	Discretionary
CLASSES 1 & 2 OR 1 & 3		280.00	0.00	280.00	308.00	0.00	308.00	10.00	Discretionary
CLASSES 2 & 3		230.00	0.00	230.00	253.00	0.00	253.00	10.00	Discretionary
BODY PIERCING		190.00	0.00	190.00	209.00	0.00	209.00	10.00	Discretionary
TATTOOING		190.00	0.00	190.00	209.00	0.00	209.00	10.00	Discretionary
IPL		480.00	0.00	480.00	528.00	0.00	528.00	10.00	Discretionary
RENEWAL=100% of application fee									Discretionary

TRANSFER AND/OR VARIATION=25% of application fee		Charges 23	/24		Proposed o	harges 24/2	25		Discretionary
Environmental Health and Environmental Protection	UNIT	Basic (£)	VAT	Total 23/24 (£)	Basic (£)	VAT	Total 24/25 (£)	% change	Basis for charging
3. Zoo Licensing									
New application		640.00	0.00	640.00	704.00	0.00	704.00	10.00	Discretionary
Renewal		640.00	0.00	640.00	704.00	0.00	704.00	10.00	Discretionary
Copy of Licence		10.50	0.00	10.50	11.50	0.00	11.50	9.52	Discretionary
4. Application Fees for Environmental Permits									
Standard Process		1,650.00	0.00	1,650.00	1,650.00	0.00	1,650.00	0.00	Statutory
Addition fee for operation without a permit		1,188.00	0.00	1,188.00	1,188.00	0.00	1,188.00	0.00	Statutory
Reduced fee activities		155.00	0.00	155.00	155.00	0.00	155.00	0.00	Statutory
PVR I & II combined		257.00	0.00	257.00	257.00	0.00	257.00	0.00	Statutory
Vehicle refinishers (VRs) and other reduced fee activities*		362.00	0.00	362.00	362.00	0.00	362.00	0.00	Statutory
Reduced fee activities: Additional fee for operating with a permit		71.00	0.00	71.00	71.00	0.00	71.00	0.00	Statutory
Mobile plant (e.g screening and crushing/cement batching etc)		1,650.00	0.00	1,650.00	1,650.00	0.00	1,650.00	0.00	Statutory
For third to seventh applications		985.00	0.00	985.00	985.00	0.00	985.00	0.00	Statutory
For the eighth and subsequent applications		498.00	0.00	498.00	498.00	0.00	498.00	0.00	Statutory
* Where an application for any of the above is for a combined Part B and waste application, please add an extra £297 to the above amounts									

. Annual subsistence charge 2023 -									
024 (Process Fees)									
tandard process low		72.00	0.00	772.00	72.00	0.00	772.00	0.00	Statutory
tandard process medium		1,161.00	0.00	1,161.00	1,161.00	0.00	1,161.00	0.00	Statutory
tandard process high		1,747.00	0.00	1,747.00	1,747.00	0.00	1,747.00	0.00	Statutory
a. Reduced fee activities									
		C	harges 23/2	4	F	Proposed cl	narges 24/25		
nvironmental Health and Environmenta rotection	unit	Basic (£)	VAT	Total 23/24 (£)	Basic (£)	VAT	Total 24/25 (£)	% change	Basis for charging
ow		79.00	0.00	79.00	79.00	0.00	79.00	0.00	Statutory
ledium		158.00	0.00	158.00	158.00	0.00	158.00	0.00	Statutory
ligh		237.00	0.00	237.00	237.00	0.00	237.00	0.00	Statutory
b. PVR I & II combined									
ow		113.00	0.00	113.00	113.00	0.00	113.00	0.00	Statutory
ledium		226.00	0.00	226.00	226.00	0.00	226.00	0.00	Statutory
ligh		341.00	0.00	341.00	341.00	0.00	341.00	0.00	Statutory
c. Vehicle refinishers									
ow		228.00	0.00	228.00	228.00	0.00	228.00	0.00	Statutory
ledium		365.00	0.00	365.00	365.00	0.00	365.00	0.00	Statutory
ligh		548.00	0.00	548.00	548.00	0.00	548.00	0.00	Statutory
d. Mobile screening and crushing plant or 1st and 2nd permits	t								
ow		626.00	0.00	626.00	626.00	0.00	626.00	0.00	Statutory
ledium		1,034.00	0.00	1,034.00	1,034.00	0.00	1,034.00	0.00	Statutory
ligh		1,551.00	0.00	1,551.00	1,551.00	0.00	1,551.00	0.00	Statutory
e. For the third to seventh permits									Statutory
ow		385.00	0.00	385.00	385.00	0.00	385.00	0.00	Statutory
ledium		617.00	0.00	617.00	617.00	0.00	617.00	0.00	Statutory
ligh		924.00	0.00	924.00	924.00	0.00	924.00	0.00	Statutory
									1

6. Transfer and surrender 2023-24 (Process Fees)									
Standard process transfer		169.00	0.00	169.00	169.00	0.00	169.00	0.00	Statutory
Standard process partial transfer		497.00	0.00	497.00	497.00	0.00	497.00	0.00	Statutory
New operator at low risk reduced fee activity		75.00	0.00	75.00	75.00	0.00	75.00	0.00	Statutory
Reduced fee activities: Transfer		0.00	0.00	0.00	0.00	0.00	0.00	0.00	Statutory
Reduced fee activities: Partial transfer		47.00	0.00	47.00	47.00	0.00	47.00	0.00	Statutory
		Charges 23	3/24		Proposed of				
Environmental Health and Environmental Protection	UNIT	Basic (£)	VAT	Total 23/24 (£)	Basic (£)	VAT	Total 24/25 (£)	% change	Basis for charging
7. Late payment fees for Environmental Permits and Annual subsistence charges.		52.00	0.00	52.00	52.00	0.00	52.00	0.00	Statutory

## **SERVICE: LEISURE CENTRES**

1Life Downham Health and Leisure Centres		Proposed c	harges 23/24	4		Proposed ch	arges 24/25			
	UNIT	Basic	VAT	Total 23/24	Basic	VAT	Total 24/25	% change	Basis for charging	
1 Area Hire										
1.1 Community Hall (Schools, club/group, voluntary)		27	0	27	27	0	30	11.1	Discretionary;	
3.1 Life Gym										
3.1 Be Active gym session		4.25	0	4.25	4.25	0	4.25	0	Discretionary;	
3.2 Junior Session		3.5	0	3.5	3.5	0	3.5	0	Discretionary;	
3.3 Fitness Session (1 hour)		6.75	0	6.75	6.75	0	6.75	0	Discretionary;	
3.4 60+ session gym session Be Active		4.1	0	4.1	4.1	0	4.1	0	Discretionary;	
3.5 Junior / Be Active Induction		3.65	0	3.65	3.65	0	3.65	0	Discretionary;	
4 Group Exercise Classes										
4.1 Aerobics / Step etc		6.5	0	6.5	6.5	0	6.5	0	Discretionary;	
4.2 Aqua Zumba		6.5	0	6.5	6.5	0	6.5	0	Discretionary;	
4.3 Aqua Aerobics		6.5	0	6.5	6.5	0	6.5	0	Discretionary;	
4.4 GP referral aqua session		4.25	0	4.25	4.25	0	4.25	0	Discretionary;	
4.5 GP referral fitness class		4.25	0	4.25	4.25	0	4.25	0	Discretionary;	
4.6 GP referral gym session		4.25	0	4.25	4.25	0	4.25	0	Discretionary;	
5 Swimming										
5.1 Junior U16 Swim		3.25	0	3.25	3.25	0	3.5	7.7	Discretionary;	
5.2 Junior U16 holidays Swim - Lewisham residents only in holiday		0	0	0	0	0	0	0	Discretionary;	

5.3 Adult Swim  1Life Downham Health and Leisure		4.5	0	4.5	4.5	0	5	11.1	Discretionary;
Centres		Propos	sed charges	23/24	ı	Proposed ch			
	UNIT	Basic	VAT	Total 23/24	Basic	VAT	Total 24/25	% change	Basis for charging
5.4 Under 5's		0	0	0	0	0	0	0	Discretionary;
5.5 Family Swim		11.85	0	11.85	11.85	0	11.85	0	Discretionary;
5.7 60+ Swim (BeActive)		3.15	0	3.15	3.15	0	3.4	7.9	Discretionary;
6 Main Pool Hire									
6.1 LBL Swim Club Main Pool		39.5	0	39.5	39.5	0	40	1.3	Discretionary;
6.2 LBL Swim Club out of Main Pool		58	0	58	58	0	60	3.4	Discretionary;
6.3 Non LBL Swim Club Main Pool		82	0	82	82	0	82	0	Discretionary;
6.4 LBL Swim Club Teaching Pool		21	0	21	21	0	22.5	7.1	Discretionary;
6.5 Non LBL Swim Club Teaching Pool		42	0	42	42	0	45	7.1	Discretionary;
7 Swimming Lesson Direct Debits									
7.1 Junior Swimming lesson monthly DD - 50wks 45 minutes		39	0	39	39	0	40	2.6	Discretionary;
7.2 Junior Swimming lesson monthly DD - 50wks 30 minutes		34.5	0	34.5	34.5	0	36	4.3	Discretionary;
7.3 Adult Swimming lesson monthly DD - 50wks 30 minutes		34.5	0	34.5	34.5	0	34	-1.4	Discretionary;
7.4 Swim Adult 121 30 minute DD		89.99	0	89.99	90	0	91	1.1	Discretionary;
7.5 Swim Adult 221 30 minute DD		67.99	0	67.99	68	0	69	1.5	Discretionary;
7.6 Jnr 121 30 minute DD		89.99	0	89.99	90	0	91	1.1	Discretionary;
7.7 Swim Jnr 221 30 minute DD		67.99	0	67.99	68	0	69	1.5	Discretionary;
7.8 Swim Jnr 121 45 minute DD		160	0	160	160	0	161	0.6	Discretionary;

	1 1		I		ĺ				
9 AstroTurf									
9.1 Astroturf With Flood Lights 7-aside		50	0	50	50	0	52	4	Discretionary;
1Life Downham Health and Leisure		<b>D</b>		00/04		D			
Centres		Propose	ed charges :	Z3/24 Total		Proposed ch			
	UNIT	Basic	VAT	23/24	Basic	VAT	Total 24/25	% change	Basis for charging
9.2 Astroturf Without Flood Lights 7-aside		38.5	0	38.5	38.5	0	41	6.5	Discretionary;
10 Badminton									,
10.1 Badminton		15	0	15	15	0	15	0	Discretionary;
11 Memberships									
11.1 Memberships Admin Fee		30	0	30	30	0	30	0	Discretionary;
11.2 12 month direct debit membership Annual		359.9	0	359.9	359.9	0	360	0	Discretionary;
11.3 Corporate membership			0						
11.4 1Life Plus Membership		30.99	0	30.99	30.99	0	30.99	0	Discretionary
11.5 In Centre Membership		35.99	0	35.99	35.99	0	35.99	0	Discretionary
11.6 Swim monthly ticket		21.99	0	21.99	21.99	0	21.99	0	Discretionary
11.7 Active 1 month Concession		28.35	0	28.35	28.35	0	28.35	0	Discretionary
11.8 Active 1 month Junior		21	0	21	21	0	21	0	Discretionary
11.9 Active 3 month GP Ref DD		20.99	0	20.99	20.99	0	20.99	0	Discretionary
12 Lowerfields									
12.1Lower Fields 11 a side (90 minutes) hire		100	0	100	100	0	110	10.0	Discretionary
12.2 Mini Soccer (per game)		48.5	0	48.5	48.5	0	52	7.2	Discretionary
13 Trampoline & Mermaid Direct Debit									
13.1 Trampolining (45 min lesson) DD Monthly		24.99	0	24.99	25	0	26	4	Discretionary

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Trampolining (60 min lesson) DD Monthly		31.5	0	31.5	31.5	0	33	4.8	Discretionary
Mermaid Swimming (45 min lesson) DD Monthly		38	0	38				0	Discretionary
1Life Downham Health and Leisure Centres		Proposed o	harges 23/2	4	Proposed (	charges 24/2	5		
	UNIT	Basic	VAT	Total 23/24	Basic	VAT	Total 24/25	% change	Basis for charging
15 Children's Parties	ONT	Dasic	VAI	ZUIZA	Dasic	VAI	24/20	Change	Basis for charging
15.1 Soft play party (25 children)		145	0	145	145	0	145	0	Discretionary
15.2 Disco party (25 children)		145	0	145	145	0	155	6.9	Discretionary
15.3 Pool party (12 children)		145	0	145	145	0	155	6.9	Discretionary
15.4 Pool party (24 children)		175	0	175	175	0	175	0	Discretionary
15.5 Multi Sports party (15 children)		145	0	145	145	0	150	3.4	Discretionary
15.6 Mini activities party 3+ (12 children)		135	0	135	135	0	135	0	Discretionary
15.7 Roller skating party (20 children)		145	0	145	145	0	145	0	Discretionary
15.8 Bouncy Castle party (25 children)		145	0	145	145	0	145	0	Discretionary
15.9 Pool inflatable party (25 children)		220	0	220	220	0	220	0	Discretionary
15.10 Football party (15 children)		160	0	160	160	0	160	0	Discretionary
15.11 Swim with a mermaid party (12 children)		195	0	195	195	0	195	0	Discretionary
15.12 Princess party (25 children)		195	0	195	195	0	195	0	Discretionary
15.13 Dance party (25 children)		195	0	195	195	0	195	0	Discretionary
15.14 Additional hour after in own room		45	0	45	45	0	47	4.4	Discretionary
15.15 Additional hour after in café		28	0	28	28	0	30	7.1	Discretionary
16 Studio Hire									Discretionary

16.1 Multi Purpose and Fitness Studio Hire		45	0	45	45	0	47	4.4	Discretionary
16.2 Fitness Studio Hire		38	0	38	38	0	40	5.3	Discretionary
16.3 Multi Purpose Studio Hire	·	31	0	31	31	0	32	3.2	Discretionary

## **SERVICE: GLL LEISURE CENTRES**

		C	harges 23	/24	Propose	d charges 2	4/25		
GLL Leisure Centres	UNIT	Basic (£)	VAT	GLL Proposed prices	Basic	VAT	Total 23/24	% change	Basis for charging
Gym Adult - Non member		7.60		7.60	7.60	8.13	8.15	7.2	
Gym Adult - Pay and Play resident		6.90		6.90	6.90	7.38	7.40	7.2	
Gym Adult - Senior (60+)/concession		4.55		4.55	4.55	4.87	4.85	6.6	
Gym Junior - Non member		4.95		4.95	4.95	5.30	5.30	7.1	
Gym Junior - Pay and Play resident		4.50		4.50	4.50	4.82	4.80	6.7	
Gym Junior - concession		2.95		2.95	2.95	3.16	3.15	6.8	
Gym Adult disability									
Swimming Adult - Non member		5.30		5.30	5.30	5.67	5.65	6.6	
Swimming Adult - Pay and Play resident		4.80		4.80	4.80	5.14	5.15	7.3	
Swimming Adult - Senior (60+)/concession		3.20		3.20	3.20	3.42	3.40	6.3	
Swimming Junior - Non member		2.95		2.95	2.95	3.16	3.15	6.8	
Swimming Junior - Pay and Play resident		2.70		2.70	2.70	2.89	2.90	7.4	
Swimming Junior - concession		1.80		1.80	1.80	1.93	1.95	8.3	
Swimming Adult disability									
Aqua Splash - Adult		6.45		6.45	6.45	6.90	6.90	7	

	ı	I	Í	I	I	1	I	I		
Aqua Splash - Adult - Be Active Conc		4.45		4.45	4.45	4.76	4.75	6.7		
Aqua Splash - Junior		4.50		4.50	4.50	4.82	4.80	6.7		
Junior Fitness classes - non member		4.95		4.95	4.95	5.30	5.30	7.1		
Junior Fitness classes- Pay and Play resident		4.50		4.50	4.50	4.82	4.80	6.7		
Junior Fitness classes- concession		2.95		2.95	2.95	3.16	3.15	6.8		
		Charges 23/24				Proposed charges 24/25				
GLL Leisure Centres	UNIT	Basic (£)	VAT	GLL Proposed prices	Basic	VAT	Total 23/24	% change	Basis for charging	
Aerobics classes (Not Aqua or Spin) Adult - Non member	OIVIT	6.90	VAI	6.90	6.90	7.38	7.40	7.2	Charging	
Aerobics classes (Not Aqua or Spin) Adult - Pay and Play resident		5.85		5.85	5.85	6.26	6.25	6.8		
Aerobics classes (Not Aqua or Spin) Adult - Senior (60+)/concession		4.15		4.15	4.15	4.44	4.45	7.2		
Aerobics classes (Spin) Adult - Non member		8.20		8.20	8.20	8.77	8.75	6.7		
Aerobics classes (Spin) Adult - Pay and Play resident		5.85		5.85	5.85	6.26	6.25	6.8		
Aerobics classes (Spin) Adult - Senior (60+)/concession		4.95		4.95	4.95	5.30	5.30	7.1		
Aerobics classes (Aqua) Adult - Non member		5.85		5.85	5.85	6.26	6.25	6.8		
Aerobics classes (Aqua) Adult - Pay and Play resident		5.30		5.30	5.30	5.67	5.65	6.6		
Aerobics classes (Aqua) Adult - Senior (60+)/concession		4.15		4.15	4.15	4.44	4.45	7.2		
Softplay - Under 2's x1		2.15		2.15	2.15	2.30	2.30	7	_	
Softplay - Under 2's x2		4.30		4.30	4.30	4.60	4.60	7		
Softplay - Under 2's + 1x over 2		8.10		8.10	8.10	8.67	8.65	6.8		
Softplay - Over 2's x1		5.95		5.95	5.95	6.37	6.35	6.7		

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Softplay - Over 2's x2		11.90		11.90	11.90	12.73	12.75	7.1	
Softplay - 1x additional adult		5.95		5.95	5.95	6.37	6.35	6.7	
25m Pool - Club Hire Exclusive use Forest Hill Pools & Wavelengths		126.00		126.00	126.00	134.82	134.80	7	
25m Pool - Club Hire Exclusive use Glass Mill		168.00		168.00	168.00	179.76	179.75	7	
25m Pool - Club Hire Per lane		21.00		21.00	21.00	22.47	22.45	6.9	
			Charges 23/2		P				
GLL Leisure Centres	UNIT	Basic (£)	VAT	GLL Proposed prices	Basic	VAT	Total 23/24	% change	Basis for charging
25m Pool - Saxon Crown / Existing hirers with low prices		46.20		46.20	46.20	49.43	49.45	7	5 5
25m Pool - Saxon Crown per lane		13.15		13.15	13.15	14.07	14.00	7.1	
25m Pool - Gala		157.50		157.50	157.50	168.53	168.55	7	
25m Pool - Gala - Saxon Crown		105.00		105.00	105.00	112.35	112.35	7	
Gala - out of hours Saxon Crown		157.50		157.50	157.50	168.53	168.55	7	
Gala - out of hours		210.00		210.00	210.00	224.70	224.70	7	
25m Pool Party		210.00		210.00	210.00	224.70	224.70	7	
Leisure Pool - Party Wavelengths		270.40		270.40	270.40	289.33	289.35	7	
School Lessons 2 week block		1,575.00		1,575.00	1,575.00	1,685.25	1,685.25	7	
School Lessons 2 week block + additional pool usage		1,837.50		1,837.50	1,837.50	1,966.13	1,966.15	7	
Learner Pool - Glass Mill & Forest Hill Pools		105.00		105.00	105.00	112.35	112.35	7	
Small Studio		36.75		36.75	36.75	39.32	39.30	6.9	
Large Studio		47.25		47.25	47.25	50.56	50.55	7	
Forest Hill Pool community room		53.00		53.00	53.00	56.71	56.70	7	

Bellingham -Meeting Room		36.75		36.75	36.75	39.32	39.30	6.9	
3G pitch 7 a side / two 5 a sides Floodlit		80.25		80.25	80.25	85.87	85.85	7	
3 grass pitches 11 a side - no floodlight 100m x 60		149.80		149.80	149.80	160.29	160.30	7	
3 grass pitches 11 a side - no floodlight 90m x 50		128.40		128.40	128.40	137.39	137.40	7	
Ladywell Arena Football clubs - Floodlit per game		160.50		160.50	160.50	171.74	171.75	7	
Ladywell Arena Football clubs - no lights per game		123.05		123.05	123.05	131.66	131.65	7	II.
			Charges 23/2		P	roposed ch	arges 24/25		
GLL Leisure Centres	UNIT	Basic (£)	VAT	GLL Proposed prices	Basic	VAT	Total 23/24	% change	Basis for charging
Ladywell Arena track - Adult (NR) drop in		3.15		3.15	3.15	3.37	3.35	6.3	
Ladywell Arena track - Adult (Res) drop in		2.85		2.85	2.85	3.05	3.05	7	
Ladywell Arena track - Junior (U16) drop in		1.35		1.35	1.35	1.44	1.45	7.4	
Swimming lessons									
Swim School DD Junior		32.40		32.40	32.40	34.67	34.65	6.9	
Swim School DD Swimbies		41.05		41.05	41.05	43.92	43.90	6.9	
Swim School DD Adult		43.20		43.20	43.20	46.22	46.20	6.9	
1-2-1 Swimming lessons		32.40		32.40	32.40	34.67	34.65	6.9	
Crash courses		38.90		38.90	38.90	41.62	41.60	6.9	
Memberships									
Be Active Adult (concessionary)		32.05		32.05	32.05	34.29	34.30	7	
Be Active Adult (Senior 60+)		32.05		32.05	32.05	34.29	34.30	7	
Better Heath Resident (borough wide)		48.10		48.10	48.10	51.46	51.45	7	
Better Heath Non resident (borough wide)		58.80		58.80	58.80	62.91	62.90	7	

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Better Health Resident (Centre only)		42.75		42.75	42.75	45.74	45.75	7	
Junior DD price		21.35		21.35	21.35	22.84	22.85	7	
Student/LBL council price		36.06		36.06	36.06	38.58	38.60	7	
Corporate price		42.75		42.75	42.75	45.74	45.75	7	
Bellingham Centre only DD - Peak		26.70		26.70	26.70	28.57	28.55	6.9	
Bellingham Centre only DD - Off Peak & Concession		21.35		21.35	21.35	22.84	22.85	7	
Be Active Adult (concessionary) - annual		320.47		320.47	320.47	342.90	342.90	7	
			Charges 23/2				arges 24/25	<u> </u>	
GLL Leisure Centres	UNIT	Basic (£)	VAT	GLL Proposed prices	Basic	VAT	Total 23/24	% change	Basis for charging
Be Active Adult (Senior 60+) - annual		320.47		320.47	320.47	342.90	342.90	7	
Better Heath Resident (borough wide) - annual		480.97		480.97	480.97	514.63	514.65	7	
Better Heath Non resident (borough wide) - annual		587.97		587.97	587.97	629.12	629.10	7	
Better Health Resident (Centre only) - annual		427.47		427.47	427.47	457.39	457.40	7	
Junior DD price - annual		213.47		213.47	213.47	228.41	228.40	7	
Student/LBL council price - annual		360.59		360.59	360.59	385.83	385.85	7	
Corporate price - annual		427.47		427.47	427.47	457.39	457.40	7	
Bellingham Centre only DD - Peak - annual		266.97		266.97	266.97	285.65	285.65	7	
Bellingham Centre only DD - Off Peak & Concession - annual		213.47		213.47	213.47	228.41	228.40	7	
Waves/GMLC Health suite									
Adult Resident		6.85		6.85	6.85	7.33	7.35	7.3	
60+ /Disabled		3.70		3.70	3.70	3.96	3.95	6.8	
Adult Non resident		9.45		9.45	9.45	10.11	10.10	6.9	

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Birthday Parties - Pool		216.00		216.00	216.00	231.12	231.10	7	
Birthday Parties - Softplay		162.00		162.00	162.00	173.34	173.35	7	
Birthday Parties - Softplay exclusive		729.00		729.00	729.00	780.03	780.05	7	
Club Lewisham table tennis		3.15		3.15	3.15	3.37	3.35	6.3	
Gym Inductions									
Junior		15.90		15.90	15.90	17.01	17.00	6.9	
Basic induction (30 mins)		15.90		15.90	15.90	17.01	17.00	6.9	
Total inductions (60 mins)		21.20		21.20	21.20	22.68	22.70	7.1	
			Charges 23	/24	F	Proposed ch	narges 24/25	5	
GLL Leisure Centres	UNIT	Basic (£)	VAT	GLL Proposed prices	Basic	VAT	Total 23/24	% change	Basis for charging
Re-Focus session		10.60		10.60	10.60	11.34	11.35	7.1	
Give it a Go - off peak		26.50		26.50	26.50	28.36	28.35	7	
Give it a Go - peak		31.80		31.80	31.80	34.03	34.05	7.1	

## **SERVICE: STREET ENVIRONMENT SERVICES**

		С	harges 23/2	4	Propo	sed charges	24/25		
STREET ENVIRONMENTAL SERVICES	UNIT	Basic (£)	VAT	Total 23/24 (£)	Basic (£)	VAT	Total 24/25 (£)	% change	Basis for charging
Street Environment Services charges for waste collection and disposal									
Mattress collection	Per mattress	14.00	0.00	14.00	15.08	0.00	15.00	7.1	Discretionary
Bulky waste collection	Per 4 items	41.00	0.00	41.00	44.16	0.00	45.00	9.8	Discretionary
Fridge/freezer collection	Per fridge	60.00	0.00	60.00	64.62	0.00	65.00	8.3	Discretionary
Bin hire for managing agents	Per bin	4.00	0.00	4.00	6.00	0.00	6.00	50.0	Traded
2. Street Environment Services charges for replacement containers									
Bin delivery charge (Recycling - for individual households)	Per bin	30.00	0.00	30.00	32.31	0.00	33.00	10.0	Discretionary
Bin delivery Charge (Refuse - for individual households)	Per bin	30.00	0.00	30.00	32.31	0.00	33.00	10.0	Discretionary

## **SERVICE: FORECOURT LICENCES**

		C	harges 23/2	4	Propo	sed charges	24/25		
Forecourt Licences									
	UNIT	Basic (£)	VAT	Total 23/24 (£)	Basic (£)	VAT	Total 24/25 (£)	% change	Basis for charging
Forecourt Licence Charges per Square Metre		6.66	0.00	6.66	6.66	0.00	6.66	0%	Discretionary
Forecourt Licence/ Renewal Fee		36.30	0.00	36.30	36.30	0.00	36.30	0%	Discretionary
Forecourt Licence Alteration Fee		36.30	0.00	36.30	36.30	0.00	36.30	0%	Discretionary
Forecourt Licence Replacement Fee		6.60	0.00	6.60	6.60	0.00	6.60	0%	Discretionary
Fast Track Forecourt Licence (48 HOURS)		66.00	0.00	66.00	66.00	0.00	66.00	0%	Discretionary
Arrears Letter		5.50	0.00	5.50	5.50	0.00	5.50	0%	Discretionary
Revocation Letter	_	11.00	0.00	11.00	11.00	0.00	11.00	0%	Discretionary

## **SERVICE: GARDEN WASTE**

		Charges 23/24 Propos					24/25		
Garden Waste Collection Services									
	UNIT	Basic (£)	VAT	Total 23/24 (£)	Basic (£)	VAT	Total 24/25 (£)	% change	Basis for charging
Garden Waste	Per Bin	93.50	0.00	93.50	93.50	0.00	93.50	0.0	Statutory
Processing fee for replacement bins	240Litre Bin	30.00	0.00	30.00	30.00	0.00	30.00	0.0	Statutory
Annual Subscription (direct debit)	Annual				90.00	0.00	90.00	0.0	Statutory

## **SERVICE: BUILDING CONTROL**

		Propos	ed charge	s 23/24		Proposed o	charges 24/25		
Building Control	UNIT	Basic (£)	VAT	Total 23/24 (£)	Basic (£)	VAT	Total 24/25 (£)	% Change	Basis for charging
Domestic Extensions - not more than 2 storeys high									Discretionary - Figures rounded for simplicity
Floor area not exceeding 6m2		450.00	90.00	540.00	484.65	96.93	581.00	7.6	Discretionary - Figures rounded for simplicity
6m2 and under 40m2		650.00	130.00	780.00	700.05	140.01	840.00	7.7	Discretionary - Figures rounded for simplicity
40m2 and under 60m2		740.00	148.00	888.00	796.98	159.40	956.00	7.7	Discretionary - Figures rounded for simplicity
Over 60m2 (Charged based on estimated cost of work)									Discretionary - Figures rounded for simplicity
Domestic single family loft conversion									Discretionary - Figures rounded for simplicity
Floor area not exceeding 6m2		550.00	110.00	660.00	592.35	118.47	710.00	7.6	Discretionary - Figures rounded for simplicity
6m2 and under 40m2		650.00	130.00	780.00	700.05	140.01	840.00	7.7	Discretionary - Figures rounded for simplicity
40m2 and under 60m2		795.00	159.00	954.00	856.22	171.24	1027.00	7.7	Discretionary - Figures rounded for simplicity
Over 60m2 (Charged based on estimated cost of work)									Discretionary - Figures rounded for simplicity
Detached garages/outbuildings/carports									Discretionary - Figures rounded for simplicity
Floor area not exceeding 30m2		595.00	119.00	714.00	640.82	128.16	769.00	7.7	Discretionary - Figures rounded for simplicity
Floor area exceeding 30m2 BUT not exceeding 60m2		695.00	139.00	834.00	748.52	149.70	898.00	7.7	Discretionary - Figures rounded for simplicity
Over 60m2 (Charged based on estimated cost of work)									Discretionary - Figures rounded for simplicity
Window replacement (not competent persons)									Discretionary - Figures rounded for simplicity
Estimated cost of work 0-2,000.00		195.00	39.00	234.00	210.02	42.00	252.00	7.7	Discretionary - Figures rounded for simplicity

Estimated cost of work 2,000 -10,000.00		250.00	50.00	300.00	269.25	53.85	323.00	7.7	Discretionary - Figures rounded for simplicity
		Proposed charges 23/24				Proposed of	charges 24/25		
Building Control	UNIT	Basic (£)	VAT	Total 23/24 (£)	Basic (£)	VAT	Total 24/25 (£)	% Change	Basis for charging
Over 10,000.00 (Charged by estimated cost of work)									Discretionary - Figures rounded for simplicity
Schedule 2 - Other Works									Discretionary - Figures rounded for simplicity
0-1,000		195.00	39.00	234.00	210.02	42.00	252.00	7.7	Discretionary - Figures rounded for simplicity
1,001-2,000		295.00	59.00	354.00	317.72	63.54	381.00	7.6	Discretionary - Figures rounded for simplicity
2,001-10,000		375.00	75.00	450.00	403.88	80.78	485.00	7.8	Discretionary - Figures rounded for simplicity
10,001-11,000		407.33	81.47	488.80	438.70	87.74	526.00	7.6	Discretionary - Figures rounded for simplicity
11,001-12,000		416.00	83.20	499.20	448.03	89.61	538.00	7.8	Discretionary - Figures rounded for simplicity
12,001-13,000		429.00	85.80	514.80	462.03	92.41	554.00	7.6	Discretionary - Figures rounded for simplicity
13,001-14,000		437.67	87.53	525.20	471.37	94.27	565.00	7.6	Discretionary - Figures rounded for simplicity
14,001-15,000		455.00	91.00	546.00	490.04	98.01	588.00	7.7	Discretionary - Figures rounded for simplicity
15,001-16,000		463.67	92.73	556.40	499.37	99.87	599.00	7.7	Discretionary - Figures rounded for simplicity Discretionary - Figures rounded for
16,001-17,000		481.00	96.20	577.20	518.04	103.61	621.00	7.6	simplicity
17,001-18,000		494.00	98.80	592.80	532.04	106.41	638.00	7.6	Discretionary - Figures rounded for simplicity
18,001-19,000		502.67	100.53	603.20	541.37	108.27	649.00	7.6	Discretionary - Figures rounded for simplicity
19,001-20,000		515.67	103.13	618.80	555.37	111.07	666.00	7.6	Discretionary - Figures rounded for simplicity Discretionary - Figures rounded for
20,001-21,000		524.33	104.87	629.20	564.71	112.94	677.00	7.6	biscretionary - Figures rounded for simplicity  Discretionary - Figures rounded for
21,001-22,000		537.33	107.47	644.80	578.71	115.74	694.00	7.6	simplicity
22,001-23,000	<u> </u>	546.00	109.20	655.20	588.04	117.61	705.00	7.6	Discretionary - Figures rounded for simplicity
23,001-24,000		554.67	110.93	665.60	597.38	119.48	717.00	7.7	Discretionary - Figures rounded for simplicity

24,001-25,000		567.67	113.53	681.20	611.38	122.28	733.00	7.6	Discretionary - Figures rounded for simplicity
		Proposed charges 23/24				Proposed o	charges 24/25		
Building Control				Total				0/	
	UNIT	Basic (£)	VAT	23/24 (£)	Basic (£)	VAT	Total 24/25 (£)	% Change	Basis for charging
	UNIT	(£)	VAI	(£)	(£)	VAI	24/25 (£)	Change	Discretionary - Figures rounded for
25,001-26,000		580.67	116.13	696.80	625.38	125.08	750.00	7.6	simplicity
20,001 20,000		000.01	110.10	000.00	020.00	120.00	700.00	7.0	Discretionary - Figures rounded for
26,001-27,000		589.33	117.87	707.20	634.71	126.94	761.00	7.6	simplicity
									Discretionary - Figures rounded for
27,001-28,000		598.00	119.60	717.60	644.05	128.81	773.00	7.7	simplicity
									Discretionary - Figures rounded for
28,001-29,000		606.67	121.33	728.00	653.38	130.68	784.00	7.7	simplicity
									Discretionary - Figures rounded for
29,001-30,000		615.33	123.07	738.40	662.71	132.54	795.00	7.7	simplicity
									Discretionary - Figures rounded for
30,001,31,000		628.33	125.67	754.00	676.72	135.34	812.00	7.7	simplicity
									Discretionary - Figures rounded for
31,001-32,000		637.00	127.40	764.40	686.05	137.21	823.00	7.7	simplicity
00 004 00 000		050.00	400.00	700.00	700.05	440.04	0.40.00		Discretionary - Figures rounded for
32,001-33,000		650.00	130.00	780.00	700.05	140.01	840.00	7.7	simplicity
33 004 34 000		659.67	121 72	700.40	700.20	141 00	051.00	77	Discretionary - Figures rounded for
33,001-34,000		658.67	131.73	790.40	709.38	141.88	851.00	7.7	simplicity  Discretionary - Figures rounded for
34,001-35,000		671.67	134.33	806.00	723.39	144.68	868.00	7.7	simplicity
34,001-35,000		07 1.07	134.33	800.00	123.39	144.00	000.00	1.1	Discretionary - Figures rounded for
35,001-36,000		680.33	136.07	816.40	732.72	146.54	879.00	7.7	simplicity
33,001-30,000		000.55	130.07	010.40	102.12	140.54	079.00	1.1	Discretionary - Figures rounded for
36,001-37,000		693.33	138.67	832.00	746.72	149.34	896.00	7.7	simplicity
20,00. 0.,000		555.55		002.00			333.33		Discretionary - Figures rounded for
37,001-38,000		702.00	140.40	842.40	756.05	151.21	907.00	7.7	simplicity
,									Discretionary - Figures rounded for
38,001-39,000		715.00	143.00	858.00	770.06	154.01	924.00	7.7	simplicity
									Discretionary - Figures rounded for
39,001-40,000		723.67	144.73	868.40	779.39	155.88	935.00	7.7	simplicity
									Discretionary - Figures rounded for
40,001-41,000		736.67	147.33	884.00	793.39	158.68	952.00	7.7	simplicity
									Discretionary - Figures rounded for
41,001-42,000		741.00	148.20	889.20	798.06	159.61	957.00	7.6	simplicity
									Discretionary - Figures rounded for
42,001-43,000		754.00	150.80	904.80	812.06	162.41	974.00	7.6	simplicity

43,001-44,000		762.67	152.53	915.20	821.39	164.28	985.00	7.6	Discretionary - Figures rounded for simplicity
44,001-45,000		775.67	155.13	930.80	835.39	167.08	1002.00	7.6	Discretionary - Figures rounded for simplicity
45.001-46,000		784.33	156.87	941.20	844.73	168.95	1013.00	7.6	Discretionary - Figures rounded for simplicity
		Proposed charges 23/24			·	Proposed o	harges 24/25		
Building Control	UNIT	Basic (£)	VAT	Total 23/24 (£)	Basic (£)	VAT	Total 24/25 (£)	% Change	Basis for charging
46,001-47,000					` '		• 1		Discretionary - Figures rounded for
		797.33	159.47	956.80	858.73	171.75	1030.00	7.7	simplicity
47,001-48,000		797.33 806.00	159.47 161.20	956.80 967.20	858.73 868.06	171.75 173.61	1030.00 1042.00	7.7	simplicity  Discretionary - Figures rounded for simplicity
47,001-48,000 48,001-49,000						-			Discretionary - Figures rounded for

## **SERVICE: PLANNING**

		CI	harges 23/	24	Propos	sed charge			
Planning	UNIT	Basic (£)	VAT 20%	Total 23/24 (£)	Basic (£)	VAT 20%	Total 24/25 (£)	% change	Basis for charging
Operations:									
1. New Developments									
1.1 Outline Applications (calculated on site area)									
1.1.1 Not more than 0.5 hectare 1.1.2 Between 0.5 hectors and 2.5 hectares	per 0.1 hectare (or part thereof) per 0.1 hectare		0.00		£578 per 0.1 hectare (or part thereof)	0.00	£578 per 0.1 hectare (or part thereof)	35.0	Statutory Fee Statutory Fee
	(or part thereof)	£462 per 0.1 hectare (or part thereof)		£462 per 0.1 hectare (or part thereof)	£624 per 0.1 hectare (or part thereof)		£624 per 0.1 hectare (or part thereof)		
1.1.3 More than 2.5 hectares	per 0.1 hectare (or part thereof)	£11,432 plus an additional £138 per 0.1 hectare (or part thereof) in excess of 2.5 hectares up to a maximum of £150,000	0.00	£11,432 plus an additional £138 per 0.1 hectare (or part thereof) in excess of 2.5 hectares up to a maximum of £150,000	£15,433 + £186 for each additional 0.1 hectare (or part thereof) in excess of 2.5 hectares Maximum fee of £202,500	0.00	£15,433 + £186 for each additional 0.1 hectare (or part thereof) in excess of 2.5 hectares Maximum fee of £202,500	35.0	Statutory Fee
1.2 Full Applications (and First Submissions of Reserved Matters; or Technical Details Consent)									

		Ch	arges 23/	24	P	roposed cl	narges 24/25	Т	
Planning	UNIT	Basic (£)	VAT	Total 23/24 (£)	Basic (£)	VAT	Total 24/25 (£)	% change	Basis for charging
1.2.1 The erection of new dwellinghouses; ncluding the building of new flats; (Total number of new units created is less than	Per dwelling house	£462 per dwellinghouse/flat	0.00	£462 per dwellinghouse/flat	£578 for each	0.00	£578 for each	25	charging
10)  1.2.2 The erection of new dwellinghouses; including the building of new flats; (Between 10 and 50 new units)	Per dwelling house	£462 per dwellinghouse/flat	0.00	£462 per dwellinghouse/flat	dwellinghouse  £624 for each dwellinghouse	0.00	£624 for each dwellinghouse	35.0	Statutory Fee
1.2.3 Erection of new dwellinghouses; including the building of new flats; (Total number of new units created is more than 50)	Per dwellinghouse	£22,859 plus £138 per additional dwellinghouse / flat in excess of 50 up to a maximum of £300,000	0.00	£22,859 plus £138 per additional dwellinghouse / flat in excess of 50 up to a maximum of £300,000	£30,860 + £186 for each additional dwellinghouse in excess of 50 Maximum fee of £405,000	0.00	£30,860 + £186 for each additional dwellinghouse in excess of 50 Maximum fee of £405,000	35.0	Statutory Fee
1.2.4 Erection of buildings (not dwellinghouses, agricultural, glasshouses, plant nor machinery); where there is <b>no</b> gross floor space created by the development		£234.00	0.00	£234.00	£293.00	0.00	£293.00	25.0	Statutory Fee
1.2.5 Erection of buildings (not dwellinghouses, agricultural, glasshouses, plant nor machinery); where the gross floor space created by the development does not exceed 40 sq m		£234.00	0.00	£234.00	£293.00	0.00	£293.00	25.0	Statutory Fee

		Cr	narges 23/	24	Pı	roposed cl	narges 24/25	<b>r</b>	
Planning	UNIT	Basic (£)	VAT	Total 23/24 (£)	Basic (£)	VAT	Total 24/25	% change	Basis for charging
1.2.6 Erection of buildings (not dwellinghouses, agricultural, glasshouses, plant nor machinery); where the gross floor space created by the development exceeds 40 sq m, but does not exceed 1,000 sq m (Prior to 6/12/23 fee was chargeable on 40 - 75 sq m)	75 sq m (or part thereof)	£462.00	0.00	£462.00	£578 for each 75 sq m (or part thereof).	0.00	£578 for each 75 sq m (or part thereof).	25.0	Statutory Fee
1.2.7 Erection of buildings (not dwellinghouses, agricultural, glasshouses, plant nor machinery); where the gross floor space created by the development exceeds 1,000 sq m, but does not exceed 3,750 sq m.	75 sq m (or part thereof)	£462.00	0.00	£462.00	£624 for each 75 sq m (or part thereof)	0.00	£624 for each 75 sq m (or part thereof)	35.0	Statutory Fee
1.2.8 Erection of buildings (not dwellinghouses, agricultural, glasshouses, plant nor machinery); where the gross floor space created by the development exceeds 3,750 sq m	75 sq m (or part thereof)	£22,859 plus £138 for each additional 75 sq m (or part thereof) in excess of 3,750 sq m up to a maximum on £300,000	0.00	£22,859 plus £138 for each additional 75 sq m (or part thereof) in excess of 3,750 sq m up to a maximum on £300,000	£30,680 + £186 for each additional 75 sq m (or part thereof) in excess of 3,750 sq m up to a maximum on £405,000	0.00	£30,680 + £186 for each additional 75 sq m (or part thereof) in excess of 3,750 sq m up to a maximum on £405,000	35.0	Statutory Fee
1.2.9 Erection of agricultural buildings other than glasshouses on land used for agricultural purposes; where the gross floor space to be created by the development does not exceed 465 sq m		£96.00	0.00	£96.00	£120.00	0.00	£120.00	25.0	Statutory Fee
1.2.10 Erection of agricultural buildings other than glasshouses on land used for agricultural purposes; where the gross floor space to be created by the development exceeds 465 sq m but does not exceed 540 sq m		£462.00	0.00	£462.00	£578.00	0.00	£578.00	25.0	Statutory Fee

		Cł	narges 23/	24	Р	roposed cl	narges 24/25		
Planning	UNIT	Basic (£)	VAT	Total 23/24 (£)	Basic (£)	VAT	Total 24/25 (£)	% change	Basis for charging
1.2.11 Erection of agricultural buildings other than glasshouses on land used for agricultural purposes; where the gross floor space to be created by the development exceeds 540 sq m but does not exceed 1,000 sq m (Prior to 6/12/23 fee was chargeable on 540 - 4,215 sq m)	75 sq m (or part thereof)	£462 for first 540 sq m plus £462 for each 75 sq m (or part thereof) in excess of 540 sq m	0.00	£462 for first 540 sq m plus £462 for each 75 sq m (or part thereof) in excess of 540 sq m	£578 for first 540 sq m + £578 for each additional 75 sq m in excess of 540 sq m	0.00	£578 for first 540 sq m + £578 for each additional 75 sq m in excess of 540 sq m	25.0	Statutory Fee
1.2.12 Erection of agricultural buildings other than glasshouses on land used for agricultural purposes; where the gross floor space to be created by the development exceeds 1,000 sq m but does not exceed 4,215 sq m (Prior to 6/12/23 fee was chargeable on 540 - 4,215 sq m)	75 sq m (or part thereof)	£462 for first 540 sq m plus £462 for each 75 sq m (or part thereof) in excess of 540 sq m	0.00	£462 for first 540 sq m plus £462 for each 75 sq m (or part thereof) in excess of 540 sq m	£624 for first 1,000 sq m + £624 for each additional 75 sq m in excess of 1,000 sq m	0.00	£624 for first 1,000 sq m + £624 for each additional 75 sq m in excess of 1,000 sq m	35.0	Statutory Fee
1.2.13 Erection of agricultural buildings other than glasshouses on land used for agricultural purposes; where the gross floor space to be created by the development exceeds 4,215 sq m	75 sq m (or part thereof)	£22,859 plus £138 for each additional 75 sq m (or part thereof) in excess of 4,215 sq m up to a maximum of £300,000	0.00	£22,859 plus £138 for each additional 75 sq m (or part thereof) in excess of 4,215 sq m up to a maximum of £300,000	£30,860 + £186 for each additional 75 sq m (or part thereof) in excess of 4,215 sq m up to a maximum of £405,000	0.00	£30,860 + £186 for each additional 75 sq m (or part thereof) in excess of 4,215 sq m up to a maximum of £405,000	35.0	Statutory Fee
1.2.14 Erection of glasshouses on land used for the purpose of agriculture; where the gross floor space to be created by the development does not exceed 465 sq m		£96.00	0.00	£96.00	£120.00	0.00	£120.00	25.0	Statutory Fee
1.2.15 Erection of glasshouses on land used for the purpose of agriculture; where the gross floor space to be created by the development is more than 465 sq m but nore more than 1,000 sq m (Prior to 6/12/23 fee was chargeable on 465 sq m and above)		£2,580.00	0.00	£2,580.00	£3,225.00	0.00	£3,225.00	35.0	Statutory Fee

		Ch	arges 23	/24	Pı	roposed cl	harges 24/25		
Planning	UNIT	Basic (£)	VAT	Total 23/24 (£)	Basic (£)	VAT	Total 24/25 (£)	% change	Basis for charging
1.2.16 Erection of glasshouses on land used for the purpose of agriculture; where the gross floor space to be created by the development exceeds 1,000 sq m		£2,580.00	0.00	£2,580.00	£3,483.00	0.00	£3,483.00	35.0	Statutory Fee
1.2.17 Erection / alterations / replacement of plant and machinery where the site area does not exceed 1 hectare (Prior to 6/12/23 fee was chargeable up to 5 hectares)	per 0.1 hectare (or part thereof)	£462 per 0.1 hectare (or part thereof)	0.00	£462 per 0.1 hectare (or part thereof)	£578 for each 0.1 hectare (or part thereof)	0.00	£578 for each 0.1 hectare (or part thereof)	25.0	Statutory Fee
1.2.18 Erection / alterations / replacement of plant and machinery where the site area exceeds 1 hectare but is not more than 5 hectares	per 0.1 hectare (or part thereof)	£462 per 0.1 hectare (or part thereof)	0.00	£462 per 0.1 hectare (or part thereof)	£624 for each 0.1 hectare (or part thereof)	0.00	£624 for each 0.1 hectare (or part thereof)	35.0	Statutory Fee
1.2.19 Erection / alterations / replacement of plant and machinery where the site area exceeds 5 hectares	per 0.1 hectare (or part thereof)	£22,859 plus £138 for each additional 0.1 hectare (or part thereof) in excess of 5 hectares up to a maximum of £300,000	0.00	£22,859 plus £138 for each additional 0.1 hectare (or part thereof) in excess of 5 hectares up to a maximum of £300,000	£30,860 + £186 for each additional 0.1 hectare (or part thereof) in excess of 5 hectares up to a maximum of £405,000	0.00	£30,860 + £186 for each additional 0.1 hectare (or part thereof) in excess of 5 hectares up to a maximum of £405,000	35.0	Statutory Fee
1.2.20 Resubmission within 12 months of the decision date no later than 5/12/2023 (or within 12 month of submitting an application, period starting no later than 5/12/23, that is subsequently withdrawn), where the applicant, the address (or site location) is the same as that for the previous application and the description of the resubmission is similar to that of the previous application.		0	0.00	0.00	0	0.00	0.00	0.0	Statutory Fee

		Ch	arges 23/	24	Pi	ronosed cl	narges 24/25		
Planning	UNIT	Basic (£)	VAT	Total 23/24 (£)	Basic (£)	VAT	Total 24/25	% change	Basis for charging
- ····································		£462.00	0.00	£462.00	£578.00	0.00	£578.00	25.0	Statutory Fee
2.1 Application for approval of reserved matters following outline approval. If a sum equal to or greater than what would be payable at current rates for approval of all the reserved matters has already been paid									
2.2 Application for approval of reserved matters following outline approval. If a sum equal to or greater than what would be payable at current rates for approval of all the reserved matters has NOT already been paid		Fee will the same as Full fee for that use carried out or operation	0.00	Fee will the same as Full fee for that use carried out or operation	Fee will the same as Full fee for that use carried out or operation	0.00	Fee will the same as Full fee for that use carried out or operation	35.0	Statutory Fee
2.3 Resubmission within 12 months of the decision date no later than 5/12/2023 (or within 12 month of submitting an application, period starting no later than 5/12/23, that is subsequently withdrawn), where the applicant, the address (or site location) is the same as that for the previous application and the description of the resubmission is similar to that of the previous application.		0	0.00	0.00	0	0.00	0.00	0.0	Statutory Fee
3. Existing Dwellinghouses or Flats, including works within boundaries									
3.1 Enlargement, improvement or other alteration of an existing single dwellinghouse or single flat		£206.00	0.00	£206.00	£258.00	0.00	£258.00	25.0	Statutory Fee

		Ch	narges 23	24	Pi	roposed cl	harges 24/25		
Planning	UNIT	Basic (£)	VAT	Total 23/24 (£)	Basic (£)	VAT	Total 24/25	% change	Basis for charging
3.2 Enlargement, improvement or other alteration of existing dwellinghouses or flats (two or more)		£407.00	0.00	£407.00	£509.00	0.00	£509.00	25.0	Statutory Fee
3.3 Enlargement, improvement or other alteration of an existing single dwellinghouse or single flat specifically for the benefit of a registered disable person		£0.00	0.00	£0.00	£0.00	0.00	£0.00	0.0	Statutory Fee
3.4 Resubmission within 12 months of the decision date no later than 5/12/2023 (or within 12 month of submitting an application, period starting no later than 5/12/23, that is subsequently withdrawn), where the applicant, the address (or site location) is the same as that for the previous application and the description of the resubmission is similar to that of the previous application.		0	0.00	0.00	0	0.00	0.00	0.0	Statutory Fee
4. Applications other than Building Works									
4.1.The construction of car parks, service roads or other accesses, including cross overs / drop curbs for existing uses		£234.00	0.00	£234.00	£293.00	0.00	£293.00	25.0	Statutory Fee
4.2 Waste (Use of land for disposal of refuse or waste materials or deposit of material remaining after extraction of storage of minerals); where the site area does not exceed 15 hectares	per 0.1 hectare (or part thereof)	£234 for each 0.1 hectare (or part thereof)	0.00	£234 for each 0.1 hectare (or part thereof)	£316 for each 0.1 hectare (or part thereof)	0.00	£316 for each 0.1 hectare (or part thereof)	35.0	Statutory Fee

Planning  4.3 Waste (Use of land for disposal of refuse or waste materials or deposit of material remaining after extraction of storage of minerals); where the site area exceeds 15 hectares	UNIT per 0.1 hectare (or part thereof)	Basic (£) £34,934 plus £138 for each additional 0.1 hectare (or part thereof) in excess of 15 hectares up to a maximum of £78,000	<b>VAT</b> 0.00	Total 23/24 (£) £34,934 plus £138 for each additional 0.1 hectare (or part thereof) in excess of 15 hectares up to a maximum of £78,000	Basic (£) £47,161 + £186 for each additional 0.1 hectare (or part thereof) in excess of 15 hectares up to a maximum of £105,300	<b>VAT</b> 0.00	Total 24/25 (£) £47,161 + £186 for each additional 0.1 hectare (or part thereof) in excess of 15 hectares up to a maximum of £105,300	% change 35.0	Basis for charging Statutory Fee
5. Drilling / Mining Operations 5.1 Operations connected with exploratory drilling for oil or natural gas; where the site area does not exceed 7.5 hectares	per 0.1 hectare (or part thereof)	£508 for each 0.1 hectare (or part thereof)	0.00	£508 for each 0.1 hectare (or part thereof)	£686 for each 0.1 hectare (or part thereof)	0.00	£686 for each 0.1 hectare (or part thereof)	25.0	Statutory Fee
5.2 Operations connected with exploratory drilling for oil or natural gas; where the site area exceeds 7.5 hectares	per 0.1 hectare (or part thereof)	£38,070 plus £151 for each additional 0.1 hectare (or part thereof) in excess of 7.5 hectares up to a maximum of £300,000	0.00	£38,070 plus £151 for each additional 0.1 hectare (or part thereof) in excess of 7.5 hectares up to a maximum of £300,000	£51,395 + £204 for each additional 0.1 hectare (or part thereof) in excess of 7.5 hectares up to a maximum of £405,000	0.00	£51,395 + £204 for each additional 0.1 hectare (or part thereof) in excess of 7.5 hectares up to a maximum of £405,000	35.0	Statutory Fee

5.3 Operations (other than exploratory drilling) for the winning and working of oil or natural gas; where the site area does not exceed 15 hectares	per 0.1 hectare (or part thereof)	£257 per 0.1 hectare (or part thereof)	0.00	£257 per 0.1 hectare (or part thereof)	£347 per 0.1 hectare (or part thereof)	0.00	£347 per 0.1 hectare (or part thereof)	25.0	Statutory Fee
Planning	UNIT	Basic (£)	VAT	Total 23/24 (£)	Basic (£)	VAT	Total 24/25 (£)	% change	Basis for charging
5.4 Operations (other than exploratory drilling) for the winning and working of oil or natural gas; where the site area exceeds 15 hectares	per 0.1 hectare (or part thereof)	£38,520 plus £151 for each additional 0.1 hectare (or part thereof) in excess of 15 hectares up to a maximum of £78,000	0.00	£38,520 plus £151 for each additional 0.1 hectare (or part thereof) in excess of 15 hectares up to a maximum of £78,000	£52,002 + £204 for each additional 0.1 hectare (or part thereof) in excess of 15 hectares up to a maximum of £105,300	0.00	£52,002 + £204 for each additional 0.1 hectare (or part thereof) in excess of 15 hectares up to a maximum of £105,300	35.0	Statutory Fee
5.5 Other operations (winning and working of minerals) excluding oil and natural gas; where the site area does not exceed 15 hectares	per 0.1 hectare (or part thereof)	£234 per 0.1 hectare (or part thereof)	0.00	£234 per 0.1 hectare (or part thereof)	£316 per 0.1 hectare (or part thereof)	0.00	£316 per 0.1 hectare (or part thereof)	25.0	Statutory Fee
5.6 Other operations (winning and working of minerals) excluding oil and natural gas; where the site area exceeds 15 hectares	per 0.1 hectare (or part thereof)	£34,934 plus £138 for each additional 0.1 hectare (or part thereof) in excess of 15 hectares up to a maximum of £78,000	0.00	£34,934 plus £138 for each additional 0.1 hectare (or part thereof) in excess of 15 hectares up to a maximum of £78,000	£47,161 + additional £186 for each 0.1 hectare in excess of 15 hectares up to a maximum of £105,300	0.00	£47,161 + additional £186 for each 0.1 hectare in excess of 15 hectares up to a maximum of £105,300	35.0	Statutory Fee

5.7 Other operations (not coming within any of the above categories) (calculated on site area)	per 0.1 hectare (or part thereof)	£234 per 0.1 hectare (or part thereof) up to a maximum of £2,028	0.00	£234 per 0.1 hectare (or part thereof) up to a maximum of £2,028	£293 for each 0.1 hectare (or part thereof) up to a maximum of £2,535	0.00	£293 for each 0.1 hectare (or part thereof) up to a maximum of £2,535	25.0	Statutory Fee
6. Lawful Development Certificate									
Planning	UNIT	Basic (£)	VAT	Total 23/24 (£)	Basic (£)	VAT	Total 24/25 (£)	% change	Basis for charging
6.1 Lawful Development Certificate Existing (Section 191 (1) (a) or (b) application for a certificate to establish the lawfulness of an existing land-use, or of development already carried out		Fee will the same as Full fee for that use carried out or operation	0.00	Fee will the same as Full fee for that use carried out or operation	Fee will the same as Full fee for that use carried out or operation	0.00	Fee will the same as Full fee for that use carried out or operation	0.0	Statutory Fee
6.2 Lawful Development Certificate Existing (Section 191 (1) (a) or (b) application for a certificate to establish the lawfulness of an existing land-use, or of development already carried out. Application for planning permission for the same development would be exempt from the need to pay a planning fee under any other planning fee regulation.		0.00	0.00	0.00	0.00	0.00	0.00	0.0	Statutory Fee
6.3 Lawful Development Certificate - Lawful not to comply with a particular planning condition or limitation. (Section 191 (1) (c) application for a certificate to establish that it was lawful not to comply with a particular condition or other limitation imposed on a planning permission.		£234.00	0.00	£234.00	£293.00	0.00	£293.00	25.0	Statutory Fee

6.4 Lawful Development Certificate - Proposed (Section 192 application for a certificate to state that a proposed use would be lawful.		Fee will be half the normal planning fee if submitting a new application for that use or operation	0.00	Fee will be half the normal planning fee if submitting a new application for that use or operation	Fee will be half the normal planning fee if submitting a new application for that use or operation	0.00	Fee will be half the normal planning fee if submitting a new application for that use or operation	0.0	Statutory Fee
6.5 Certificate of Lawfulness of Proposed Works to a listed building		0.00	0.00	0.00	0.00	0.00	0.00	0.0	Statutory Fee
7. Prior Approval							l	1	
7.1 Prior approval for permitted development rights for a larger single story home extension		£96.00	0.00	£96.00	£120.00	0.00	£120.00	25.0	Statutory Fee
Planning	UNIT	Basic (£)	VAT	Total 23/24 (£)	Basic (£)	VAT	Total 24/25 (£)	% change	Basis for charging
7.2 Agricultural and Forestry buildings and operations		£96.00	0.00	£96.00	£120.00	0.00	£120.00	25.0	Statutory Fee
7.3 Demolition of buildings		£96.00	0.00					1 ,	
		230.00	0.00	£96.00	£120.00	0.00	£120.00	25.0	Statutory Fee
7.4 Communications (previously referred to as "Telecommunications Code Systems Operators")		£462.00	0.00	£96.00 £462.00	£120.00 £578.00	0.00	£120.00 £578.00	25.0 25.0	Statutory Fee Statutory Fee

7.6 Change of Use of a building and any land within its curtilage from Commercial/Business/Service (Use Class E), Hotels (Use Class C1), Residential Institutions (Use Class C2, Secure Residential Institutions (Use Class C2A) to a State Funded School		£96.00	0.00	£96.00	£120.00	0.00	£120.00	25.0	Statutory Fee
7.7 Change of Use of a building and any land within its curtilage from an Agricultural Building to a State-Funded School		£96.00	0.00	£96.00	£120.00	0.00	£120.00	25.0	Statutory Fee
7.8 Change of Use of a building and any land within its curtilage from an Agricultural Building to a flexible use within Commercial/Business/Service (Use Class E), Storage or Distribution (Use Class B8), Hotels (Use Class C1)		£96.00	0.00	£96.00	£120.00	0.00	£120.00	25.0	Statutory Fee
7.9 Change of Use of a building and any land within its curtilage from Commercial/Business/Service (Use Class E) to Dwellinghouses (Use Class C3)		£100 for each dwellinghouse	0.00	£100 for each dwellinghouse	£125 for each dwellinghouse	0.00	£125 for each dwellinghouse	25.0	Statutory Fee
							Total 24/25	%	Basis for
Planning	UNIT	Basic (£)	VAT	Total 23/24 (£)	Basic (£)	VAT	(£)	change	charging
7.10 Change of Use of a building and any land within its curtilage from an Agricultural Building to Dwellinghouses (Use Class C3)		£96.00	0.00	£96.00	£120.00	0.00	£120.00	25.0	Statutory Fee
		£206.00	0.00	£206.00	£258.00	£120.00	£258.00	25.0	Statutory Fee
7.11 Change of Use of a building and any land within its curtilage from an Agricultural Building to Dwellinghouses (Use Class C3); where it includes building operations in connection with the change of use									

7.12 Change of Use of a building from Betting Offices, Pay Day Loan Shops, Launderette; a mixed use combining one of these uses and use as a dwellinghouse(s) or Hot Food Takeaway to Dwellinghouses (Use Class C3)		£96.00	0.00	£96.00	£120.00	0.00	£120.00	25.0	Statutory Fee
7.13 Change of Use of a building from Retail (Use Class A1 and A2), Betting Offices, Pay Day Loan Shops, Launderette; or a mixed use combining one of these uses and use as a dwellinghouse(s) or Hot Food Takeaway to Dwellinghouses (Use Class C3); where it includes building operations in connection with the change of use		£206.00	0.00	£206.00	£258.00	0.00	£258.00	25.0	Statutory Fee
7.14 Change of use of a building and any land within its curtilage from Amusement Arcades/Centres and Casinos to Dwellinghouses (Use Class C3)		£96.00	0.00	£96.00	£120.00	0.00	£120.00	25.0	Statutory Fee
7.15 Change of Use of a building and any land within its curtilage from Amusement Arcades / Centres and Casinos to Dwellinghouses (Use Class C3); where it includes building operations in connection with the change of use		£206.00	0.00	£206.00	£258.00	0.00	£258.00	25.0	Statutory Fee
<b>-</b>							Total 24/25	%	Basis for
Planning	UNIT	Basic (£)	VAT	Total 23/24 (£)	Basic (£)	VAT	(£)	change	charging
7.16 Development consisting of the Erection or Construction of a Collection Facility within the curtilage of a Shop		£96.00	0.00	£96.00	£120.00	0.00	£120.00	25.0	Statutory Fee
7.17 Temporary Use of Buildings or Land for Purpose of Commercial Film-Making and the Associated Temporary Structures, Works, Plant or Machinery required in connection with that Use		£96.00	0.00	£96.00	£120.00	0.00	£120.00	25.0	Statutory Fee

7.18 Installation, Alteration or Replacement of other Solar Photovoltaics(PV) equipment on the Roofs of Non-domestic Buildings, up to a Capacity of 1 Megawatt		£96.00	0.00	£96.00	£120.00	0.00	£120.00	25.0	Statutory Fee
7.19 Prior approval application (for larger home extensions, additional storeys on a home, or change of use) where a planning application (for which a fee is payable) for the same site is submitted at the same time by or on behalf of the same person		£0.00	0.00	£0.00	£0.00	0.00	£0.00	0.0	Statutory Fee
7.20 Additional stories on a home		£96.00	0.00	£96.00	£120.00	0.00	£120.00	25.0	Statutory Fee
7.21 Construction of new dwelling houses - not more than 10 dwellings	per dwellinghouse	£334.00	0.00	£334.00	£418.00	0.00	£418.00	25.0	Statutory Fee
7.22 Construction of new dwelling houses - between 10 and 50 dwelling houses	per dwellinghouse	£334.00	0.00	£334.00	£451.00	0.00	£451.00	25.0	Statutory Fee
7.23 Construction of new dwelling houses - more than 50 dwelling houses		£16,525 plus £100 for each dwelling house in excess of 50. Max fee of £300,000	0.00	£16,525 plus £100 for each dwelling house in excess of 50. Max fee of £300,000	£22,309 + £135 for each dwelling house in excess of 50. Max fee of £405,000	0.00	£22,309 + £135 for each dwelling house in excess of 50. Max fee of £405,000	35.0	Statutory Fee
7.24 Movable structure within the curtilage of a historic visitor attraction or listed pub/restaurant/etc (From 2 January 2022)		£96.00	0.00	£96.00	120.00	£0.00	£120.00	25.00	Statutory Fee
7.25 Provision of Temporary School Buildings on vacant commercial land and the use of tha land as a state-funded school for up to 3 Academic Years		£96.00	0.00	£96.00	120.00	£0.00	£120.00	25.00	Statutory Fee
7.26 Erection, extension or alteration of a University Building		£96.00	0.00	£96.00	120.00	£0.00	£120.00	25.00	Statutory Fee
Planning	UNIT	Basic (£)	VAT	Total 23/24 (£)	Basic (£)	VAT	Total 24/25 (£)	% change	Basis for charging
7.27 Erection, extension or alteration on a closed defence site by or on behalf of the Crown of single living accommodation and/or non-residential buildings		£96.00	0.00	£96.00	120.00	£0.00	£120.00	25.00	Statutory Fee
8. Approval / variation / discharge of condition									

8.1 Application for removal or variation of condition following grant of planning permission	Per Request	£234.00	£0.00	£234.00	£293.00	£0.00	£293.00	25.0	Statutory Fee
8.2 Request to discharge one or more householder planning conditions	Per Request	£34.00	£0.00	£34.00	£43.00	£0.00	£43.00	25.0	Statutory Fee
8.3 Request to discharge one or more non- householder planning conditions	Per Request	£116.00	£0.00	£116.00	£145.00	£0.00	£145.00	25.0	Statutory Fee
8.4 Request to discharge planning conditions on new build developments	Per Request	£116.00	£0.00	£116.00	£145.00	£0.00	£145.00	25.0	Statutory Fee
8.5 Request to discharge planning conditions related to listed building consent		£0.00	£0.00	£0.00	£0.00	£0.00	£0.00	0.0	Statutory Fee
9. Change of Use									
9.1 Change of use of a building to use as not more than 10 dwellinghouses	Per dwellinghouse	£462.00	0.00	£462.00	£578.00	0.00	£578.00	25.0	Statutory Fee
9.2 Change of use of a building to use as between 10 and 50 separate dwellinghouses	Per dwellinghouse	£462.00	0.00	£462.00	£624.00	0.00	£624.00	35.0	Statutory Fee
9.3 Change of use of a building to use as more than 50 separate dwellinghouses		£22,859 plus £138 per additional dwellinghouse in excess of 50 up to a maximum of £300,000	0.00	£22,859 + £138 per additional dwellinghouse in excess of 50 up to a maximum of £300,000	£30,860 + £186 for each additional dwellinghouse in excess of 50 up to a maximum of £405,000	0.00	£30,860 + £186 for each additional dwellinghouse in excess of 50 up to a maximum of £405,000	35.0	Statutory Fee
9.4 Other change of use of a building or land		£462.00	0.00	£462.00	£578.00	0.00	£578.00	25.0	Statutory Fee
10.Consent to Display Advertisements					_				
Planning	UNIT	Basic (£)	VAT	Total 23/24 (£)	Basic (£)	VAT	Total 24/25 (£)	% change	Basis for charging
10.1 Advertising displayed externally on business premises, the forecourt of business premises or other land within the curtilage of business premises relating to the business on the premises	CIVIT	£132.00	0.00	£132.00	£165.00	0.00	£165.00	25.0	Statutory Fee

10.2 Advertisements for the purpose of directing members of the public to, or otherwise drawing attention to the existence of, business premises which are in the same locality as the site on which the advertisement is to be displayed but which are not visible from that site		£132.00	0.00	£132.00	£165.00	0.00	£165.00	25.0	Statutory Fee
10.3 All other advertisements		£462.00	0.00	£462.00	£578.00	0.00	£578.00	25.0	Statutory Fee
10.4 Application for consent to display an advertisement following a withdrawal or refusal of an earlier application (where the relevant period started no later than 5 December 2023) and where the application is made by or on behalf of the same person, same description and same site(s)		£0.00	0.00	£0.00	£0.00	0.00	£0.00	0.0	Statutory Fee
10.5 Application for consent to display an advertisement which results from a direction under Regulation 7 of the Control of Advertisements Regulations 1992, disapplying deemed consent under Regulation 6 to the proposed advertisement		£0.00	0.00	£0.00	£0.00	0.00	0.00	0.0	Statutory Fee
11. Application for a Non-material Amendment following a grant of planning permission									
11.1 Applications in respect of householder developments		£34.00	0.00	£34.00	£43.00	0.00	£43.00	25.0	Statutory Fee
11.2 Applications in respect of other developments		£234.00	0.00	£234.00	£293.00	0.00	£293.00	25.0	Statutory Fee
12. Permissions in Principle									
12.1 Application for Permission in Principle	per 0.1 hectare (or part thereof)	£402 per 0.1 hectare (or part thereof)	0.00	£402 per 0.1 hectare (or part thereof)	£503 per 0.1 hectare (or part thereof)	0.00	£503 per 0.1 hectare (or part thereof)	25.0	Statutory Fee
Planning	UNIT	Basic (£)	VAT	Total 23/24 (£)	Basic (£)	VAT	Total 24/25 (£)	% change	Basis for charging
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13. Listed Buildings									

13.2 Certificate of Lawfulness of Proposed Words to a listed building		0.00	0.00	0.00	0.00	0.00	0.00	0.0	Statutory Fee
13.3 Application relates to condition(s) on an application for Listed Building Consent		0.00	0.00	0.00	0.00	0.00	0.00	0.0	Statutory Fee
13.4 Demolition of a Listed Building		0.00	0.00	0.00	0.00	0.00	0.00	0.0	Statutory Fee
14. Demolition									
14.1 Demolition of unlisted buildings within conservation areas		0.00	0.00	0.00	0.00	0.00	0.00	0.0	Statutory Fee
14.2 Demolition of a Listed Building		0.00	0.00	0.00	0.00	0.00	0.00	0.0	Statutory Fee
15. Trees									
15.1 Works to Trees in Conservation Areas		0.00	0.00	0.00	0.00	0.00	0.00	0.0	Statutory Fee
15.2 Works to Trees covered by Tree Preservation Orders		0.00	0.00	0.00	0.00	0.00	0.00	0.0	Statutory Fee
15.3 Hazardous Trees - 5 day notice		0.00	0.00	0.00	0.00	0.00	0.00	0.0	Statutory Fee
15.4 Tree Preservation Orders		0.00	0.00	0.00	0.00	0.00	0.00	0.0	Statutory Fee
15.5 Hedgerow removal notice		0.00	0.00	0.00	0.00	0.00	0.00	0.0	Statutory Fee
15.6 Request for High Hedge Investigation		0.00	0.00	0.00	600.00	0.20	720.00	720.0	Discretionary
16. Design Review Panel									
16.1 Standard Review (up to and including 50 units) - First Review Meeting		2730.00	0.20	3276.00	2730.00	0.20	3276.00	0.0	Discretionary
16.2 Standard Review (up to and including 50 units) - Subsequent Review Meetings		2194.50	0.20	2633.40	2194.50	0.20	2633.40	0.0	Discretionary
16.3 Standard Review (more than 50 units) - First Review Meeting		4389.00	0.20	5266.80	4389.00	0.20	5266.80	0.0	Discretionary
16.4 Standard Review (more than 50 units) - Subsequent Review Meetings		3843.00	0.20	4611.60	3843.00	0.20	4611.60	0.0	Discretionary
16.5 Premium Review (2.5 hour review) - First Review Meeting		7665.00	0.20	9198.00	7665.00	0.20	9198.00	0.0	Discretionary
16.6 Premium Review (2.5 hour review) - Subsequent Review Meetings		6573.00	0.20	7887.60	6573.00	0.20	7887.60	0.0	Discretionary
Planning	UNIT	Basic (£)	VAT	Total 23/24 (£)	Basic (£)	VAT	Total 24/25 (£)	% change	Basis for charging
16.7 Cancellation of meeting within 28 working days of meeting	5.411	546.00	0.20	655.20	573.30	0.20	687.96	5.0	Discretionary

16.8 Cancellation of meeting within 10		1097.25	0.20	1316.70	1152.11	0.20	1382.53	5.0	
working days of meeting  16.9 Reorganisation of meeting date once meeting has been arranged (per reorganisation at customer request)		210.00	0.20	252.00	2205.00	0.20	2646.0	5.0	Discretionary Discretionary
17. Planning Advice Services									
17.1 Planning Information (Informal written feedback on simple planning queries)									
17.1.1 Submitting complete planning applications, including which forms to use and if you have filled them in correctly		52.50	0.20	63.00	52.50	0.20	63.00	0.0	Discretionary
17.1.2 Whether or not you need planning permission to build or use a building differently		52.50	0.20	63.00	52.50	0.20	63.00	0.0	Discretionary
17.1.3 Whether proposed alterations require listed building consent		52.50	0.20	63.00	52.50	0.20	63.00	0.0	Discretionary
17.1.4 Explanation of planning policy, including the evidence needed and how to apply planning policies in general		52.50	0.20	63.00	52.50	0.20	63.00	0.0	Discretionary
17.1.5 Confirmation that a specific planning obligation has been discharged	per obligation	52.50	0.20	63.00	56.18	0.20	67.42	7.0	Discretionary
17.1.6 Confirmation that an identified planning condition has been met	per condition	52.50	0.20	63.00	56.18	0.20	67.42	7.0	Discretionary
17.1.7 Confirmation of compliance that an identified planning enforcement notice has been met		125.00	0.20	150.00	125.00	0.20	150.00	0.0	Discretionary
17.1.8 Confirmation of compliance and withdrawal of Planning Enforcement Notice.		125.00	0.20	150.00	250.00	0.20	300.00	100.0	Discretionary
17.1.19 Formal Confirmation that an Enforcement Case has been closed		41.67	0.20	50.00	41.67	0.20	50.00	0.0	Discretionary
17.2 Duty Planner Standard (15 minute virtual meeting with Planning Officer)	per site	110.50	0.20	132.60	110.50	0.20	132.60	0.0	Discretionary
Planning	UNIT	Basic (£)	VAT	Total 23/24 (£)	Basic (£)	VAT	Total 24/25 (£)	% change	Basis for charging
17.3 Duty Planner Complex (20 minute meeting with Planning Officer)	per site	195.83	0.20	235.00	195.83	0.20	235.00	0.0	Discretionary

Planning	UNIT	Basic (£)	VAT	Total 23/24 (£)	Basic (£)	VAT	Total 24/25 (£)	% change	Basis for charging
19. Pre-application Advice Services									
18.6 Non-householder follow-up advice		510.00	0.20	612.00	510.00	0.20	612.00	0.0	Discretionary
18.5 Non-householder Written Advice with one-hour meeting on site with conservation officer and a planning officer		540.00	0.00	040.00	540.00	0.00	040.00	0.0	Discretionary
18.4 Non-householder Written Advice		1035.00	0.20	1242.00	1035.00	0.20	1242.00		Discretionary
18.3 Householder follow-up advice		710.00	0.20	852.00	710.00	0.20	852.00	0.0	Discretionary
officer		170.00	0.20	204.00	170.00	0.20	204.00	0.0	Discretionary
18.2 Householder Written Advice with one-hour meeting on site with conservation		560.00	0.20	672.00	560.00	0.20	672.00	0.0	
18.1 Householder Written Advice		390.00	0.20	468.00	390.00	0.20	468.00	0.0	Discretionary
18. Listed Building Advice (Assessment of physical works to listed buildings). Fees are chargeable alongside fees required for general planning advice, including duty planner or pre-application advice.									
17.6 Written Confirmation of existence of Tree Preservation Order on site		20.00	0.20	24.00	20.00	0.20	24.00	0.00	Discretionary
17.5 Written Confirmation if Property is in a Conservation Area.		20.00	0.20	24.00	20.00	0.20	24.00	0.00	Discretionary
17.4 Duty Planner follow up service - email correspondence only for review of revised drawings post initial advice					50% of relevant Duty Planner fee	0.20	50% of relevant Duty Planner fee		Discretionary

19.1 Concept Meeting (30 minute virtual meeting to discuss principle of development and brief written response) on small scale project is acceptable - Single-plot subdivision (conversion of one house into two flats or one plot into two plots or addition of residential annexe)	per meeting	323.75	0.20	388.50	323.75	0.20	388.50	0.0	Discretionary
19.2 Concept Meeting (30 minute virtual meeting to discuss principle of development and brief written response) if minor project is acceptable - All development except that covered in small scale project up to major development.	per meeting	542.50	0.20	651.00	542.50	0.20	651.00	0.0	Discretionary
19.3 Concept Meeting - Major Developments. An internal review at our Major Review Panel, a 1hr virtual meeting and a written response on whether the principle of your "major" project is acceptable.	per meeting	1097.25	0.20	1316.70	1097.25	0.20	1316.70	0.0	Discretionary
19.4 Pre-application Meeting									
19.4.1 Small minor development - A 1hr virtual meeting and a written response on whether the details of your small "minor" project are acceptable and advice on next steps First Meeting	per meeting	819.00	0.20	982.80	819.00	0.20	982.80	0.0	Discretionary
19.4.2 Small minor development - Follow-up Meeting (Single Issue)		437.50	0.20	525.00	437.50	0.20	525.00	0.0	Discretionary
19.4.3 Medium minor development - A 1hr virtual meeting and a written response on whether the details of your medium "minor" project are acceptable and advice on next steps - First Meeting	per meeting	1312.50	0.20	1575.00	1312.50	0.20	1575.00	0.0	Discretionary
19.4.4 Medium minor development (2-4 new residential dwellings (including conversion and annexe)) - Follow-up Meeting (Single Issue)		656.25	0.20	787.50	656.25	0.20	787.50	0.0	Discretionary
Planning	UNIT	Basic (£)	VAT	Total 23/24 (£)	Basic (£)	VAT	Total 24/25 (£)	% change	Basis for charging

19.4.5 Medium minor development	per meeting	1312.50	0.20	1575.00	1312.50	0.20	1575.00	0.0	Discretionary
(Change of use from 150 sqm to 500 sqm) A 1hr virtual meeting and a written response on whether the details of your									
medium "minor" project are acceptable and advice on next steps - First Meeting									
19.4.6 Medium minor development (Change of use from 150 sqm to 500 sqm) - Follow-up Meeting (Single Issue)		656.25	0.20	787.50	656.25	0.20	787.50	0.0	Discretionary
19.4.7 Larger minor development (5-9 new residential dwellings (including conversion)) - First Meeting	Per meeting	1648.50	0.20	1978.20	1648.50	0.20	1978.20	0.0	Discretionary
19.4.8 Larger minor development (5-9 new residential dwellings (including conversion)) - Follow-up Meeting		771.75	0.20	926.10	771.75	0.20	926.10	0.0	Discretionary
19.4.9 Larger minor development (Change of use from 500 sqm to 999 sqm non-residential floor space) - First Meeting	Per meeting	1648.50	0.20	1978.20	1648.50	0.20	1978.20	0.0	Discretionary
19.4.10 Larger minor development (Change of use from 500 sqm to 999 sqm non-residential floor space) - Follow-up Meeting (Single Issue)	Per meeting	771.75	0.20	926.10	771.75	0.20	926.10	0.0	Discretionary
19.4.11 Small major development (10-30 new residential dwellings (including conversion)) - First Three Meetings	Per meeting	2625.00	0.20	3150.00	2625.00	0.20	3150.00	0.0	Discretionary
19.4.12 Small major development (10-30 new residential dwellings (including conversion)) - Meeting four onwards	Per meeting	1207.50	0.20	1449.00	1207.50	0.20	1449.00	0.0	Discretionary
19.4.13 Small major development (1,000 - 1,999 sqm non-residential floor space) - First Three Meetings	Per meeting	2625.00	0.20	3150.00	2625.00	0.20	3150.00	0.0	Discretionary
19.4.14 Small major development (1,000 - 1,999 sqm non-residential floor space) - Meeting four onwards	Per meeting	1207.50	0.20	1449.00	1207.50	0.20	1449.00	0.0	Discretionary
19.4.15 Medium major development (31- 99 new residential dwellings (including conversion)) - First Three Meetings	Per meeting	3291.75	0.20	3950.10	3291.75	0.20	3950.10	0.0	Discretionary
19.4.16 Medium major development (31- 99 new residential dwellings (including conversion)) - Meeting four onwards	Per meeting	1533.00	0.20	1839.60	1533.00	0.20	1839.60	0.0	Discretionary

Planning	UNIT	Basic (£)	VAT	Total 23/24 (£)	Basic (£)	VAT	Total 24/25 (£)	% change	Basis for charging
19.4.17 Medium major development (2,000 - 2,999 sqm non-residential floor space) - First Three Meetings	Per meeting	3291.75	0.20	3950.10	3291.75	0.20	3950.10	0.0	Discretionary
19.4.18 Medium major development (2,000 - 2,999 sqm non-residential floor space) - Meeting four onwards	Per meeting	1533.00	0.20	1839.60	1533.00	0.20	1839.60	0.0	Discretionary
19.4.19 Large major development (100- 149 new residential dwellings (including conversion) ) First Three Meetings.	Per meeting	4389.00	0.20	5266.80	4389.00	0.20	5266.80	0.0	Discretionary
19.4.20 Large major development (100- 149 new residential dwellings (including conversion)) - Meeting four onwards.	Per meeting	1974.00	0.20	2368.80	1974.00	0.20	2368.80	0.0	Discretionary
19.4.21 Large major development (3000 plus sqm non-residential floor space) - First Three Meetings.	Per meeting	4389.00	0.20	5266.80	4389.00	0.20	5266.80	0.0	Discretionary
19.4.22 Large major development (3000 plus sqm non-residential floor space) - Meeting four onwards.	Per meeting	1974.00	0.20	2368.80	1974.00	0.20	2368.80	0.0	Discretionary
19.4.23 Strategic major development (150 and over new residential dwellings (including conversion)) - First Three Meetings.	Per meeting	5486.25	0.20	6583.50	5486.25	0.20	6583.50	0.0	Discretionary
19.4.24 Strategic major development (150 and over new residential dwellings (including conversion)) - Meeting four onwards.	Per meeting	2194.50	0.20	2633.40	2194.50	0.20	2633.40	0.0	Discretionary
19.4.25 Strategic major development (EIA Development) - First Three Meetings	Per hour	5486.25	0.20	6583.50	5486.25	0.20	6883.50	0.0	Discretionary
19.4.26 Review of developer's engagement strategy(ies) at pre-application stage.			0.20		Fee is 50% of relevant concept fee.	0.20	Fee is 50% of relevant concept fee.	100.0	Discretionary
19.4.27 Strategic major development EIA Development) - Meeting four onwards	Per hour	2194.50	0.20	2633.40	2194.50	0.20	2633.40	0.0	Discretionary

19.4.28 Environmental Health specialist resource		115.50	0.20	138.60	127.05	0.20	152.46	10.0	Discretionary
Planning	UNIT	Basic (£)	VAT	Total 23/24 (£)	Basic (£)	VAT	Total 24/25 (£)	% change	Basis for charging
19.4.29 Highways specialist resource		115.50	0.20	138.60	127.05	0.20	152.46	10.0	Discretionary
20. Planning Performance Agreements (PPA)	Based on required staff time / expertise								
20.1 Arrangement Fee	per hour	2187.50	0.20	2625.00	2187.50	0.20	2625.00	0.0	Discretionary
20.2 PPA Fee is based upon staff time (daily rates) across the project duration. Fee will be agreed as part of PPA negotiation process.	per hour	Subject to agreement during PPA negotiation	0.20	Subject to agreement during PPA negotiation	Subject to agreement during PPA negotiation	0.20	Subject to agreement during PPA negotiation		Discretionary
20.3 Environmental Health specialist resource	per hour	115.50	0.20	138.60	127.05	0.20	152.46	10.0	Discretionary
20.4 Highways specialist resource	per hour	115.50	0.20	138.60	127.05	0.20	152.46	10.0	Discretionary
20.5 Drafting of S.106 - recovery of officer time	per hour				Charge will be based on officer charge out rates	0.20	Charge will be based on officer charge out rates	100.0	Discretionary
20.6 Variation of Legal Agreements; including those related to S.73 planning applications	per request				1041.67	0.20	1250.00	100.0	Discretionary
21. Planning Officer Charge Out Rates									
Director of Planning	per hour	192.50	0.20	231.00	211.75	0.20	254.10	10.0	Discretionary
Head of DM/ Strategic Planning Manager	per hour	165.00	0.20	198.00	181.50	0.20	217.80	10.0	Discretionary
DM/Major and Strategic Projects Manager/ BLE Manager	per hour	132.00	0.20	158.40	145.20	0.20	174.24	10.0	Discretionary
DM Principal Planner	per hour	110.00	0.20	132.00	121.00	0.20	145.20	10.0	Discretionary

DM Planner Senior	per hour	93.50	0.20	112.20	102.85	0.20	123.42	10.0	Discretionary
DM Planner	per hour	82.50	0.20	99.00	90.75	0.20	108.90	10.0	Discretionary
Planning	UNIT	Basic (£)	VAT	Total 23/24 (£)	Basic (£)	VAT	Total 24/25 (£)	% change	Basis for charging
Enforcement Manager	per hour	110.00	0.20	132.00	121.00	0.20	145.20	10.0	Discretionary
Enforcement Officer	per hour	82.50	0.20	99.00	90.75	0.20	108.90	10.0	Discretionary
Principal Policy Officer	per hour	110.00	0.20	132.00	121.00	0.20	145.20	10.0	Discretionary
Planning Policy Officer	per hour	93.50	0.20	112.20	102.85	0.20	123.42	10.0	Discretionary
Principal CIL and S106 Officer	per hour	132.00	0.20	158.40	145.20	0.20	174.24	10.0	Discretionary
S106 Officer	per hour	93.50	0.20	112.20	102.85	0.20	123.42	10.0	Discretionary
CIL Officer	per hour	93.50	0.20	112.20	102.85	0.20	123.42	10.0	Discretionary
Monitoring Officer	per hour	77.00	0.20	92.40	84.70	0.20	101.64	10.0	Discretionary
Principal Urban Design Officer	per hour	110.00	0.20	132.00	121.00	0.20	145.20	10.0	Discretionary
Senior Urban Design Officer	per hour	93.50	0.20	112.20	102.85	0.20	123.42	10.0	Discretionary
Urban Design Officer	per hour	82.50	0.20	99.00	90.75	0.20	108.90	10.0	Discretionary
Senior Conservation Officer	per hour	93.50	0.20	112.20	102.85	0.20	123.42	10.0	Discretionary
Conservation Officer	per hour	82.50	0.20	99.00	90.75	0.20	108.90	10.0	Discretionary
Tree Officer	per hour	82.50	0.20	99.00	90.75	0.20	108.90	10.0	Discretionary
Environmental Health Officer	per hour	115.00	0.20	138.60	126.50	0.20	151.80	10.0	Discretionary

Highways Officer	per hour	115.00	0.20	138.60	126.50	0.20	151.80	10.0	Discretionary
Strategic Housing Officer	per hour	115.00	0.20	138.60	126.50	0.20	151.80	10.0	Discretionary
Ecologist	per hour	115.00	0.20	138.60	126.50	0.20	151.80	10.0	Discretionary
Planning	UNIT	Basic (£)	VAT	Total 23/24 (£)	Basic (£)	VAT	Total 24/25 (£)	% change	Basis for charging
Planning Technician	per hour	66.00	0.20	79.20	72.6	0.20	87.12	10.0	Discretionary
22. Local Land Charges Service									
22.1 Local Land Charges Register only for residential property		44.00	0.00	44.00	44.00	0.00	44.00	0.0	Discretionary
22.2 Local Land Charges Register only for Commercial Property		88.00	0.00	88.00	88.00	0.00	88.00	0.0	Discretionary
									Discretionary
22.3 Optional Con29 Questions Only	Per question	12.50	0.20	15.00	12.50	0.20	15.00	0.0	
									Discretionary
22.4 CON 29 for Residential Property		150.00	0.20	180.00	150.00	0.20	180.00	0.0	Discretionary
22.5 CON 29 for Commercial Property		188.00	0.20	225.60	188.00	0.20	225.60	0.0	Discretionary
22.6 Own Additional Questions on Con29	In addition to normal full search fee.	26.00	0.00	26.00	26.00	0.00	26.00	0.0	Discretionary
22.7 Additional parcels (Residential)	In addition to normal full search fee.	26.00	0.00	26.00	26.00	0.00	26.00	0.0	Discretionary
22.8 Additional parcels (Commercial)	In addition to normal full search fee.	26.00	0.00	26.00	50.00	0.00	50.00	92.0	Discretionary
22.9 Residential Full Local Authority Expedited Search fee (next working day)	In addition to normal full search fee.	41.67	0.20	50.00	41.67	0.20	50.00	0.0	Discretionary
22.10 Commerical Full Local Authority Expedited Search fee (next working day)	In addition to normal full search fee.	41.67	0.20	50.00	66.67	0.20	80.00	60.0	Discretionary

22.11 Residential Register Search (LLC1) expedited search fee (next working day)	In addition to normal full search fee.	12.50	0.20	15.00	12.50	0.20	15.00	0.0	Discretionary
22.12 Commercial Register Search (LLC1) expedited search fee (next working day)	In addition to normal full search fee.	12.50	0.20	15.00	25.00	0.20	30.00	100.0	Discretionary
Planning	UNIT	Basic (£)	VAT	Total 23/24 (£)	Basic (£)	VAT	Total 24/25 (£)	% change	Basis for charging
22.13 Enhanced Register search fee service that includes copies of documents on register.	In addition to normal full search fee.	64.17	0.20	77.00	64.17	0.20	77.00	0.0	Discretionary
22.14 Search cancellation fee within 24 hours of search being prepared.		Full search fee is payable		Full search fee is payable	Full search fee is payable		Full search fee is payable	0.0	Discretionary
22.15 Copy of Amended Register Search Result Only		5.00	0.00	5.00	5.00	0.00	5.00	0.0	Discretionary
22.16 Copy of Amended CON29 Search Result Only		5.00	0.00	5.00	5.00	0.00	5.00	0.0	Discretionary
22.17 Registration of Light Obstruction Notice	Per notice	60.00	0.00	60.00	60.00	0.00	60.00	0.0	Discretionary
23. Self and Custom Build Housing Register									
Initial registration administration fee (From 1/10/2024)	per site				125.00	0.20	150.00	100.0	Legislation provides for discretionary charging
Annual registration retention administration fee (From 1/1/2024)	per site				83.33	0.20	100.00	100.0	Legislation provides for discretionary charging

## **SERVICE: HIGHWAYS**

		CI	harges 23/	24	Propos	ed charge	s 24/25		
Highways	UNIT	Basic (£)	VAT	Total 23/24 (£)	Basic (£)	VAT	Total 24/25 (£)	% change	Basis for charging
Domestic Crossover Application	Each	127.00	0.00	127.00	136.78	0.00	137.00	7.9	Discretionary
Domestic Crossover Installation	Each	0.00	0.00	330.00	355.41	0.00	355.00	7.6	Discretionary
Domestic Crossover Extension	Each	0.00	0.00	330.00	355.41	0.00	355.00	7.6	Discretionary
CPZ T.O. amendments due to crossovers	Each	291.24	0.00	291.00	313.41	0.00	313.00	7.6	Discretionary
Access Bars (road markings)	Each	116.49	0.00	118.00	127.09	0.00	127.00	7.6	Discretionary
Inspection of rechargeable works and other fees	Hr	87.92	0.00	88.00	94.78	0.00	95.00	8.0	Discretionary
Skip Licence	Per Month	75.83	0.00	76.00	81.85	0.00	82.00	7.9	Discretionary
Container Licence	Per Month	127.48	0.00	127.00	136.78	0.00	137.00	7.9	Discretionary
Scaffold Licence	3 months	329.70	0.00	330.00	355.41	0.00	355.00	7.6	Discretionary
Scaffold Licence renewal	3 months	69.24	0.00	69.00	74.31	0.00	75.00	8.7	Discretionary
Hoarding Licence	3 months	228.59	0.00	229.00	246.63	0.00	355.00	55.0	Discretionary
Hoarding Licence renewal	3 months	70.34	0.00	70.00	75.39	0.00	75.00	7.1	Discretionary
Materials licence	1 month	75.83	0.00	76.00	81.85	0.00	82.00	7.9	Discretionary

Emergency Temporary Traffic Order	Each	467.08	0.00	467.00	502.96	0.00	503.00	7.7	Discretionary
		CI	narges 23/2	24	Pr	oposed ch	arges 24/2	5	
Highways	UNIT	Basic (£)	VAT	Total 23/24 (£)	Basic (£)	VAT	Total 24/25 (£)	% change	Basis for charging
Temporary Traffic Order	Each	2329.88	0.00	2330.00	2509.41	0.00	2510.00	7.7	Discretionary
Highway Searches	Each	87.92	0.00	88.00	94.78	0.00	95.00	8.0	Discretionary
Crane Licence and oversail	1 month	472.57	0.00	473.00	509.42	0.00	509.00	7.6	Discretionary
Crane Licence and oversail extension	1 month	128.58	0.00	129.00	138.93	0.00	139.00	7.8	Discretionary
Section 50 Licence new apparatus	Each	516.53	0.00	517.00	556.81	0.00	557.00	7.7	Discretionary
Section 50 Licence existing apparatus	Each	313.22	0.00	313.00	337.10	0.00	337.00	7.7	Discretionary
Traffic order for permanent restrictions or changes	Each	5824.70	0.00	5825.00	6273.53	0.00	6273.00	7.7	Discretionary
Car club bay individual order	Each	4159.72	0.00	4160.00	4480.32	0.00	4480.00	7.7	Discretionary
Notices for road humps and controlled crossings	Each	4077.29	0.00	4077.00	4390.93	0.00	4391.00	7.7	Discretionary
Stopping up and diversion orders of the highway (T&C Planning Act section 247 & 253)	Each	5714.80	0.00	5715.00	6155.06	0.00	6155.00	7.7	Discretionary
Section 38 Road Adoption Agreement	% of estimated construction costs			0.08	0.08	0.00	0.08	0	Discretionary
Section 278 Works on highway by outside body	% of estimated construction costs			0.08	0.08	0.00	0.08	0	Discretionary
Application fee for S38/S278 Agreements where over £100k of works	Each	5829.10	0.00	5829.00	6277.83	0.00	6278.00	7.7	Discretionary
Application fee for highway agreements including S8s	Each	1714.44	0.00	1714.00	1845.98	0.00	1846.00	7.7	Discretionary

## **SERVICE: STREET NAME AND NUMBERING**

		(	Charges 23/2	4	Propo	sed charges	24/25		
Street Naming and Numbering	UNIT	Basic (£)	VAT 0.20	Total 23/24 (£)	Basic (£)	VAT 0.2	Total 24/25 (£)	% change	Basis for charging
Written confirmation of address		40.00	0.00	40.00	43.00	0.00	43.00	7.50	Discretionary
New Street name		462.00	0.00	462.00	497.50	0.00	497.50	7.68	Discretionary
New multiple property numbering (block of flats etc)		63.00	0.00	63.00	67.50	0.00	67.50	7.14	Discretionary
New individual property number		63.00	0.00	63.00	67.50	0.00	67.50	7.14	Discretionary
New building name		462.00	0.00	462.00	497.50	0.00	497.50	7.68	Discretionary
Change of name and number for a single property		63.00	0.00	63.00	67.50	0.00	67.50	7.14	Discretionary
Change of name and number for multiple properties		14.00	0.00	14.00	15.00	0.00	15.00	7.14	Discretionary
Add a name to a numbered property (e.g block of flats)		63.00	0.00	63.00	67.00	0.00	67.00	6.35	Discretionary

## **SERVICE: MARKET TRADERS**

		C	harges 23/2	4	Propo	sed charges	24/25		
Market Traders	UNIT	Basic (£)	VAT	Total 23/24 (£)	Basic (£)	VAT	Total 24/25 (£)	% change	Basis for charging
Market Trading Licence									
Lewisham High Street									
Lewisham High Street Market - Mon to Sat	Per Day	22.51	0.00	22.51	22.51	0.00	22.51	0%	Discretionary
Lewisham High Street Market - Mon to Sat	Per Week	133.91	0.00	133.91	133.91	0.00	133.91	0%	Discretionary
Lewisham High Street Market - Mon to Sat	Per Month	580.29	0.00	580.29	580.29	0.00	580.29	0%	Discretionary
Lewisham High Street Market - Mon to Sat	Per Annum	6963.53	0.00	6963.53	6963.53	0.00	6963.53	0%	Discretionary
Lewisham High Street Market - Sunday	Per Day	27.49	0.00	27.49	27.49	0.00	27.49	0%	Discretionary
Lewisham High Street Market - Sunday	Per Month	119.16	0.00	119.16	119.16	0.00	119.16	0%	Discretionary
Lewisham High Street Market - Sunday	Per Annum	1429.96	0.00	1429.96	1429.96	0.00	1429.96	0%	Discretionary
Burtons Yard - Daily Parking	Per Day	21.75	0.00	21.75	21.75	0.00	21.75	0%	Discretionary
Burtons Yard - Overnight Storage	Per Day	4.16	0.00	4.16	4.16	0.00	4.16	0%	Discretionary
Clarendon rise - Daily Parking	Per Day	19.89	0.00	19.89	19.89	0.00	19.89	0%	Discretionary
Lewisham ODDS			0.00			0.00			
Lewisham Sunday Only (Odds)	Per Day	17.60	0.00	17.60	17.60	0.00	17.60	0%	Discretionary
Lewisham Sunday Only (Odds)	Per Month	76.26	0.00	76.26	76.26	0.00	76.26	0%	Discretionary
Lewisham Sunday Only (Odds)	Per Annum	915.20	0.00	915.20	915.20	0.00	915.20	0%	Discretionary
Seven Day Traders - Odd Sites	Per Week	96.80	0.00	96.80	96.80	0.00	96.80	0%	Discretionary
Seven Day Traders - Odd Sites	Per Month	419.46	0.00	419.46	419.46	0.00	419.46	0%	Discretionary
Seven Day Traders - Odd Sites	Per Annum	5033.60	0.00	5033.60	5033.60	0.00	5033.60	0%	Discretionary
Lewisham Sunday Market	Per Day	27.49	0.00	27.49	27.49	0.00	27.49	0%	Discretionary
Lewisham Sunday Market	Per Month	119.16	0.00	119.16	119.16	0.00	119.16	0%	Discretionary
Lewisham Sunday Market	Per Annum	1429.96	0.00	1429.96	1429.96	0.00	1429.96	0%	Discretionary
Catford Broadway Market									
Catford - Mon, Tues, Wed, Sun	Per Day	16.89	0.00	16.89	16.89	0.00	16.89	0%	Discretionary

Catford - Mon, Tues, Wed, Sun	Per Month	73.17	0.00	73.17	73.17	0.00	73.17	0%	Discretionary
		(	Charges 23/2		F	Proposed cha			
Market Traders	UNIT	Basic (£)	VAT	Total 23/24 (£)	Basic (£)	VAT	Total 24/25 (£)	% change	Basis for charging
Catford - Mon, Tues, Wed, Sun	Per Annum	878.02	0.00	878.02	878.02	0.00	878.02	0%	Discretionary
Catford - Thurs and Fri	Per Day	18.57	0.00	18.57	18.57	0.00	18.57	0%	Discretionary
Catford - Thurs and Fri	Per Month	80.47	0.00	80.47	80.47	0.00	80.47	0%	Discretionary
Catford - Thurs and Fri	Per Annum	965.54	0.00	965.54	965.54	0.00	965.54	0%	Discretionary
Catford - Sat	Per Day	16.31	0.00	16.31	16.31	0.00	16.31	0%	Discretionary
Catford - Sat	Per Month	70.69	0.00	70.69	70.69	0.00	70.69	0%	Discretionary
Catford - Sat	Per Annum	848.28	0.00	848.28	848.28	0.00	848.28	0%	Discretionary
Deptford High St and Giffin Square									
DHS and GS - Wed	Per Day	25.88	0.00	25.88	25.88	0.00	25.88	0%	Discretionary
DHS and GS - Wed	Per Month	112.16	0.00	112.16	112.16	0.00	112.16	0%	Discretionary
DHS and GS - Wed	Per Annum	1345.92	0.00	1345.92	1345.92	0.00	1345.92	0%	Discretionary
DHS and GS - Fri	Per Day	16.31	0.00	16.31	16.31	0.00	16.31	0%	Discretionary
DHS and GS - Fri	Per Month	70.69	0.00	70.69	70.69	0.00	70.69	0%	Discretionary
DHS and GS - Fri	Per Annum	848.28	0.00	848.28	848.28	0.00	848.28	0%	Discretionary
DHS and GS - Sat	Per Day	28.14	0.00	28.14	28.14	0.00	28.14	0%	Discretionary
DHS and GS - Sat	Per Month	121.94	0.00	121.94	121.94	0.00	121.94	0%	Discretionary
DHS and GS - Sat	Per Annum	1463.18	0.00	1463.18	1463.18	0.00	1463.18	0%	Discretionary
DHS and GS - Weekly	Per Week	62.46	0.00	62.46	62.46	0.00	62.46	0%	Discretionary
DHS and GS - Weekly	Per Month	270.66	0.00	270.66	270.66	0.00	270.66	0%	Discretionary
DHS and GS - Weekly	Per Annum	3247.82	0.00	3247.82	3247.82	0.00	3247.82	0%	Discretionary
DHS and GS - Stall Storage		49.98	0.00	49.98	49.98	0.00	49.98	0%	Discretionary
Douglas Way									
Douglas Way - Mon to Wed	Per Annum	1199.48	0.00	1199.48	1199.48	0.00	1199.48	0%	Discretionary
Douglas Way - Mon to Wed	Per Month	99.96	0.00	99.96	99.96	0.00	99.96	0%	Discretionary
Douglas Way - Mon to Wed	Per Week	23.07	0.00	23.07	23.07	0.00	23.07	0%	Discretionary
Douglas Way - Thurs and Fri	Per Annum	848.28	0.00	848.28	848.28	0.00	848.28	0%	Discretionary
Douglas Way - Thurs and Fri	Per Month	70.69	0.00	70.69	70.69	0.00	70.69	0%	Discretionary

Douglas Way - Thurs and Fri	Per Week	16.31	0.00	16.31	16.31	0.00	16.31	0%	Discretionary
		C	harges 23/2		P	roposed cha			
Market Traders	UNIT	Basic (£)	VAT	Total 23/24 (£)	Basic (£)	VAT	Total 24/25 (£)	% change	Basis for charging
Douglas Way - Sat	Per Annum	1463.18	0.00	1463.18	1463.18	0.00	1463.18	0%	Discretionary
Douglas Way - Sat	Per Month	121.94	0.00	121.94	121.94	0.00	121.94	0%	Discretionary
Douglas Way - Sat	Per Week	28.14	0.00	28.14	28.14	0.00	28.14	0%	Discretionary
Douglas Way - Weekly	Per Annum	3130.56	0.00	3130.56	3130.56	0.00	3130.56	0%	Discretionary
Douglas Way - Weekly	Per Month	260.88	0.00	260.88	260.88	0.00	260.88	0%	Discretionary
Douglas Way - Weekly	Per Week	60.20	0.00	60.20	60.20	0.00	60.20	0%	Discretionary
Douglas Way - Stall Storage		49.98	0.00	49.98	49.98	0.00	49.98	0%	Discretionary
Casual Trader Fees									
Catford Broadway Mon, Tues, Wed		22.55	0.00	22.55	22.55	0.00	22.55	0%	Discretionary
Catford Broadway Thurs, Fri		23.10	0.00	23.10	23.10	0.00	23.10	0%	Discretionary
Catford Broadway Saturday		22.55	0.00	22.55	22.55	0.00	22.55	0%	Discretionary
Catford Broadway Sunday		25.30	0.00	25.30	25.30	0.00	25.30	0%	Discretionary
DHS and GS Wednesday		30.25	0.00	30.25	30.25	0.00	30.25	0%	Discretionary
DHS and GS Mon, Tues, Thurs, Fri		22.00	0.00	22.00	22.00	0.00	22.00	0%	Discretionary
DHS and GS Saturday		34.10	0.00	34.10	34.10	0.00	34.10	0%	Discretionary
DHS and GS Sunday		35.20	0.00	35.20	35.20	0.00	35.20	0%	Discretionary
Lewisham High St Mon to Sat		29.70	0.00	29.70	29.70	0.00	29.70	0%	Discretionary
Lewisham High St Weekly Mon to Sat		159.50	0.00	159.50	159.50	0.00	159.50	0%	Discretionary
Lewisham Sunday Only		34.10	0.00	34.10	34.10	0.00	34.10	0%	Discretionary
Lewisham Odds Weekly		106.70	0.00	106.70	106.70	0.00	106.70	0%	Discretionary
Lewisham Table and Chairs (1 & 4 any site) per date		7.32	0.00	7.32	7.32	0.00	7.32	0%	Discretionary
Lewisham Focal Area - Demos / FFT per day		88.00	0.00	88.00	88.00	0.00	88.00	0%	Discretionary
Lewisham Focal Area - Event Areas per day		159.50	0.00	159.50	159.50	0.00	159.50	0%	Discretionary
6 days - 1 day discount		797.50	0.00	797.50	797.50	0.00	797.50	0%	Discretionary
Sydenham - Monthly Saturday Market (without stall)		25.30	0.00	25.30	25.30	0.00	25.30	0%	Discretionary

Sydenham - Monthly Saturday Market (with stall)		41.80	0.00	41.80	41.80	0.00	41.80	0%	Discretionary
			Charges 23/2	4	F	Proposed cha	arges 24/25		
Market Traders	UNIT	Basic (£)	VAT	Total 23/24 (£)	Basic (£)	VAT	Total 24/25 (£)	% change	Basis for charging
Miscellaneous Trading Sites - Cemeteries Lewisham Daily Rate									
Christmas - Up to 14 pitches (per pitch)		13.75	0.00	13.75	13.75	0.00	13.75	0%	Discretionary
Christmas - 15 pitches and over (per pitch)		19.80	0.00	19.80	19.80	0.00	19.80	0%	Discretionary
Licence Fee		16.89	0.00	16.89	16.89	0.00	16.89	0%	Discretionary
Casual Trader Registration		13.75	0.00	13.75	13.75	0.00	13.75	0%	Discretionary
Licence Variation		28.14	0.00	28.14	28.14	0.00	28.14	0%	Discretionary
Duplicate Licence		6.19	0.00	6.19	6.19	0.00	6.19	0%	Discretionary
Replacement Stall Card		6.19	0.00	6.19	6.19	0.00	6.19	0%	Discretionary
Administration Charge - Proposal to Revoke		127.16	0.00	127.16	127.16	0.00	127.16	0%	Discretionary

## **SERVICE: PRIVATE SECTOR HOUSING AGENCY**

		C	harges 23/2	4	Propo	sed charges	24/25		
Private Sector Housing Agency	UNIT	Basic (£)	VAT	Total 23/24 (£)	Basic (£)	VAT	Total 24/25 (£)	% change	Basis for charging
Service first Improvement Notice/Suspended Improvement Notice	per notice	475.00	95.00	570.00	511.58	102.32	613.89	7.7	Discretionary
Service first Prohibition Order/Suspended prohibition Order	per notice	475.00	95.00	570.00	511.58	102.32	613.89	7.7	Discretionary
Service First Hazard Awareness Notice	per notice	475.00	95.00	570.00	511.58	102.32	613.89	7.7	Discretionary
First Emergency Remedial Action	per notice	475.00	95.00	570.00	511.58	102.32	613.89	7.7	Discretionary
Service Emergency Prohibition Order	per notice	475.00	95.00	570.00	511.58	102.32	613.89	7.7	Discretionary
Service second and subsequent Improvement/Suspended Improvement Notice	per notice	100.00	20.00	120.00	107.70	21.54	129.24	7.7	Discretionary
Service second and subsequent Prohibition Order/Suspended Prohibition Order	per notice	100.00	20.00	120.00	107.70	21.54	129.24	7.7	Discretionary
Service second or subsequent Hazard Awareness Notice	per notice	100.00	20.00	120.00	107.70	21.54	129.24	7.7	Discretionary
Second or subsequent Emergency Remedial Action	per notice	100.00	20.00	120.00	107.70	21.54	129.24	7.7	Discretionary
Service second or subsequent Overcrowding Notice	per notice	100.00	20.00	120.00	107.70	21.54	129.24	7.7	Discretionary
Service second or subsequent Emergency Prohibition Order	per notice	100.00	20.00	120.00	107.70	21.54	129.24	7.7	Discretionary
Adequate Accommodation Assessment (Immigration Rules 2016)	per inspection	225.00	45.00	270.00	242.33	48.47	290.79	7.7	Discretionary
Assistance in completing HMO application form	per application	175.00	35.00	210.00	188.48	37.70	226.17	7.7	Discretionary
Completion of floor plans for HMO licence application	per application	175.00	35.00	210.00	188.48	37.70	226.17	7.7	Discretionary
Civil Penalty Notice First Breach (payment received in 14 days)	per notice	1250.00	250.00	1500.00	1250.00	250.00	1500.00	0.0	Statutory

		C	harges 23/2	4		Proposed ch	narges 24/25		
Private Sector Housing Agency	UNIT	Basic (£)	VAT	Total 23/24 (£)	Basic (£)	VAT	Total 24/25 (£)	% change	Basis for charging
Civil Penalty Notice first breach (payment received after 14 days)	per notice	2500.00	500.00	3000.00	2500.00	500.00	3000.00	0.0	Statutory
Civil Penalty Notice second breach (payment received in 14 days)	per notice	2500.00	500.00	3000.00	2500.00	500.00	3000.00	0.0	Statutory
Civil Penalty Notice second breach (payment received after 14 days)	per notice	5000.00	1000.00	6000.00	5000.00	1000.00	6000.00	0.0	Statutory
Civil Penalty Notice third and any subsequent breach	per notice	5000.00	1000.00	6000.00	5000.00	1000.00	6000.00	0.0	Statutory
Additional HMO license fee	per lettable unit	500.00	0.00	500.00	500.00	0.00	500.00	0.0	Discretionary
Mandatory HMO license fee	per lettable unit	500.00	0.00	500.00	500.00	0.00	500.00	0.0	Discretionary
Agency Fee (Disabled Facilities Grant)	by reference to cost of work on property	17.5% approved cost of works			17.5% approved cost of works				Discretionary
Adaption Fee (Disabled Facilities Grant)	by reference to cost of work on property	15% approved cost of works			15% approved cost of works				Discretionary
Agency Fee (Housing Regeneration Grant)	by reference to cost of work on property	15% approved cost of works			15% approved cost of works				Discretionary
Empty Homes VAT exemption certificate.	Per certificate	170.00	34.00	204.00	183.09	36.62	219.71	7.7	Discretionary

## **SERVICE: LICENSING**

Licensing Fees and Trading Standards		CI	narges 23	/24	Р	roposed	charges 24/2	5	
1. Licensing Act 2003	UNIT	Basic (£)	VAT	Total 23/24 (£)	Basic (£)	VAT	Total 24/25 (£)	% change	Basis for charging
1.1. Temporary Event Notice		21.00	0.00	21.00	21.00	0.00	21.00	0.00	Legislation provides for statutory charging
1.2 New Premises Licence Application		Variable	0.00		Variable	0.00	Variable	0.00	Legislation provides for statutory charging
1.3 Premises Licence - Transfer		23.00	0.00	23.00	23.00	0.00	23.00	0.00	Legislation provides for statutory charging
1.4 Premises Licence - Vary DPS		23.00	0.00	23.00	23.00	0.00	23.00	0.00	Legislation provides for statutory charging
1.5 Change name/address/copy licence		10.50	0.00	10.50	10.50	0.00	10.50	0.00	Legislation provides for statutory charging
1.6 Minor Variation		89.00	0.00	89.00	89.00	0.00	89.00	0.00	Legislation provides for statutory charging
1.7 Full Variation		Variable	0.00		Variable	0.00	Variable	0.00	Legislation provides for statutory charging
1.8 New Club Premises Certificate		Variable	0.00		Variable	0.00	Variable	0.00	Legislation provides for statutory charging
1.9 Interim Authority Notice		23.00	0.00	23.00	23.00	0.00	23.00	0.00	Legislation provides for statutory charging
1.10 Provisional Statement		315.00	0.00	315.00	315.00	0.00	315.00	0.00	Legislation provides for statutory charging
1.17 New Personal Licence		37.00	0.00	37.00	37.00	0.00	37.00	0.00	Legislation provides for statutory charging
1.19 Annual Fees		Variable	0.00		Variable	0.00	Variable	0.00	Legislation provides for statutory charging
2. Gambling Act 2005									
2.1 New Small Society Lottery		40.00	0.00	40.00	40.00	0.00	40.00	0.00	Legislation provides for statutory charging
2.2 Small Society Lottery Renewal		20.00	0.00	20.00	20.00	0.00	20.00	0.00	Legislation provides for statutory charging
2.3 Premises Licence Annual Fees		Variable	0.00		Variable	0.00	Variable	0.00	Legislation provides for statutory charging

Licensed Premises Gaming Machine Permits									
Licensing Fees and Trading Standards		C	harges 23	/24	Р	roposed	charges 24/2	5	
	UNIT	Basic (£)	VAT	Total 23/24 (£)	Basic (£)	VAT	Total 24/25 (£)	% change	Basis for charging
2.4 Notification of Gaming Machine Permit		50.00	0.00	50.00	50.00	0.00	50.00	0.00	Legislation provides for statutory charging
2.5 New GMP Application		Variable	0.00		Variable	0.00	Variable	0.00	Legislation provides for statutory charging
2.6 Variation of Permit		100.00	0.00	100.00	100.00	0.00	100.00	0.00	Legislation provides for statutory charging
2.7 Transfer of Permit		25.00	0.00	25.00	25.00	0.00	25.00	0.00	Legislation provides for statutory charging
2.8 Copy of Permit		15.00	0.00	15.00	15.00	0.00	15.00	0.00	Legislation provides for statutory charging
2.9 Annual Fee		50.00	0.00	50.00	50.00	0.00	50.00	0.00	Legislation provides for statutory charging
Club gaming machines & Club Gaming Permits								0.00	
2.10 Grant New Operator		200.00	0.00	200.00	200.00	0.00	200.00	0.00	Legislation provides for statutory charging
2.11 Variation of Permit		100.00	0.00	100.00	100.00	0.00	100.00	0.00	Legislation provides for statutory charging
2.12 Annual Fee		50.00	0.00	50.00	50.00	0.00	50.00	0.00	Legislation provides for statutory charging
2.13 Copy of Permit		15.00	0.00	15.00	15.00	0.00	15.00	0.00	Legislation provides for statutory charging
2.14 Transfer of Permit		50.00	0.00	50.00	50.00	0.00	50.00	0.00	Legislation provides for statutory charging
Prize Gaming Permit & Family Entertainment Centres								0.00	
2.15 Grant		300.00	0.00	300.00	300.00	0.00	300.00	0.00	Legislation provides for statutory charging
2.16 Renewal		300.00	0.00	300.00	300.00	0.00	300.00	0.00	Legislation provides for statutory charging

2.17 Transfer		25.00	0.00	25.00	25.00	0.00	25.00	0.00	Legislation provides for statutory charging
2.18 Copy of Permit		15.00	0.00	15.00	15.00	0.00	15.00	0.00	Legislation provides for statutory charging
Licensing Fees and Trading Standards		С	harges 23/	24	Р	roposed (	charges 24/2		
	UNIT	Basic (£)	VAT	Total 23/24 (£)	Basic (£)	VAT	Total 24/25 (£)	% change	Basis for charging
Gambling Premises Licences									
Adult Gaming Centre									
2.19 Provisional Statement		2000.00	0.00	2000.00	2000.00	0.00	2000.00	0.00	Legislation provides for statutory charging
2.20 New Application		2000.00	0.00	2000.00	2000.00	0.00	2000.00	0.00	Legislation provides for statutory charging
2.21 Annual Fee		1000.00	0.00	1000.00	1000.00	0.00	1000.00	0.00	Legislation provides for statutory charging
2.22 Variation		1000.00	0.00	1000.00	1000.00	0.00	1000.00	0.00	Legislation provides for statutory charging
2.23 Transfer		1200.00	0.00	1200.00	1200.00	0.00	1200.00	0.00	Legislation provides for statutory charging
2.24 Re-instatement of Licence		1200.00	0.00	1200.00	1200.00	0.00	1200.00	0.00	Legislation provides for statutory charging
Betting Premises (Other)									
2.25 Provisional Statement		3000.00	0.00	3000.00	3000.00	0.00	3000.00	0.00	Legislation provides for statutory charging
2.26 New Application		3000.00	0.00	3000.00	3000.00	0.00	3000.00	0.00	Legislation provides for statutory charging
2.27 Annual Fee		600.00	0.00	600.00	600.00	0.00	600.00	0.00	Legislation provides for statutory charging
2.28 Variation		1500.00	0.00	1500.00	1500.00	0.00	1500.00	0.00	Legislation provides for statutory charging
2.29 Transfer		1200.00	0.00	1200.00	1200.00	0.00	1200.00	0.00	Legislation provides for statutory charging
2.30 Re-instatement of Licence		1200.00	0.00	1200.00	1200.00	0.00	1200.00	0.00	Legislation provides for statutory charging
Betting Premises (Track)	_								
2.31 Provisional Statement		2500.00	0.00	2500.00	2500.00	0.00	2500.00	0.00	Legislation provides for statutory charging

2.32 New Application		2500.00	0.00	2500.00	2500.00	0.00	2500.00	0.00	Legislation provides for statutory charging
2.33 Annual Fee		1000.00	0.00	1000.00	1000.00	0.00	1000.00	0.00	Legislation provides for statutory charging
Licensing Fees and Trading Standards		C	harges 23	/24	Р	roposed o	charges 24/25	5	
	UNIT	Basic (£)	VAT	Total 23/24 (£)	Basic (£)	VAT	Total 24/25 (£)	% change	Basis for charging
2.34 Variation		1250.00	0.00	1250.00	1250.00	0.00	1250.00	0.00	Legislation provides for statutory charging
2.35 Transfer		950.00	0.00	950.00	950.00	0.00	950.00	0.00	Legislation provides for statutory charging
2.36 Re-instatement of Licence		950.00	0.00	950.00	950.00	0.00	950.00	0.00	Legislation provides for statutory charging
Family Entertainment Centres									
2.37 Provisional Statement		2000.00	0.00	2000.00	2000.00	0.00	2000.00	0.00	Legislation provides for statutory charging
2.38 New Application		2000.00	0.00	2000.00	2000.00	0.00	2000.00	0.00	Legislation provides for statutory charging
2.39 Annual Fee		750.00	0.00	750.00	750.00	0.00	750.00	0.00	Legislation provides for statutory charging
2.40 Variation		1000.00	0.00	1000.00	1000.00	0.00	1000.00	0.00	Legislation provides for statutory charging
2.41 Transfer		950.00	0.00	950.00	950.00	0.00	950.00	0.00	Legislation provides for statutory charging
2.42 Re-instatement of Licence		950.00	0.00	950.00	950.00	0.00	950.00	0.00	Legislation provides for statutory charging
Bingo									
2.43 Provisional Statement		3500.00	0.00	3500.00	3500.00	0.00	3500.00	0.00	Legislation provides for statutory charging
2.44 New Application		3500.00	0.00	3500.00	3500.00	0.00	3500.00	0.00	Legislation provides for statutory charging
2.45 Annual Fee		1000.00	0.00	1000.00	1000.00	0.00	1000.00	0.00	Legislation provides for statutory charging
2.46 Variation		1750.00	0.00	1750.00	1750.00	0.00	1750.00	0.00	Legislation provides for statutory charging

2.47 Transfer		1200.00	0.00	1200.00	1200.00	0.00	1200.00	0.00	Legislation provides for statutory charging
2.48 Re-instatement of Licence		1200.00	0.00	1200.00	1200.00	0.00	1200.00	0.00	Legislation provides for statutory charging
Regional Casino									
Licensing Fees and Trading Standards		C	harges 23	/24	Р	roposed	charges 24/2	5	
	UNIT	Basic (£)	VAT	Total 23/24 (£)	Basic (£)	VAT	Total 24/25 (£)	% change	Basis for charging
2.49 Provisional Statement		15000.00	0.00	15000.00	15000.00	0.00	15000.00	0.00	Legislation provides for statutory charging
2.50 New Application		15000.00	0.00	15000.00	15000.00	0.00	15000.00	0.00	Legislation provides for statutory charging
2.51 Annual Fee		15000.00	0.00	15000.00	15000.00	0.00	15000.00	0.00	Legislation provides for statutory charging
2.52 Variation		7500.00	0.00	7500.00	7500.00	0.00	7500.00	0.00	Legislation provides for statutory charging
2.53 Transfer		6500.00	0.00	6500.00	6500.00	0.00	6500.00	0.00	Legislation provides for statutory charging
2.54 Re-instatement of Licence		6500.00	0.00	6500.00	6500.00	0.00	6500.00	0.00	Legislation provides for statutory charging
Large Casino									
2.55 Provisional Statement		10000.00	0.00	10000.00	10000.00	0.00	10000.00	0.00	Legislation provides for statutory charging
2.56 New Application		10000.00	0.00	10000.00	10000.00	0.00	10000.00	0.00	Legislation provides for statutory charging
2.57 Annual Fee		10000.00	0.00	10000.00	10000.00	0.00	10000.00	0.00	Legislation provides for statutory charging
2.58 Variation		5000.00	0.00	5000.00	5000.00	0.00	5000.00	0.00	Legislation provides for statutory charging
2.59 Transfer		2150.00	0.00	2150.00	2150.00	0.00	2150.00	0.00	Legislation provides for statutory charging
2.60 Re-instatement of Licence		2150.00	0.00	2150.00	2150.00	0.00	2150.00	0.00	Legislation provides for statutory charging
Small Casino									
2.61 Provisional Statement		8000.00	0.00	8000.00	8000.00	0.00	8000.00	0.00	Legislation provides for statutory charging

2.62 New Application		8000.00	0.00	8000.00	8000.00	0.00	8000.00	0.00	Legislation provides for statutory charging
2.63 Annual Fee		5000.00	0.00	5000.00	5000.00	0.00	5000.00	0.00	Legislation provides for statutory charging
2.64 Variation		4000.00	0.00	4000.00	4000.00	0.00	4000.00	0.00	Legislation provides for statutory charging
Licensing Fees and Trading Standards		C	harges 23	/24	Р	roposed o	charges 24/25	5	
	UNIT	Basic (£)	VAT	Total 23/24 (£)	Basic (£)	VAT	Total 24/25 (£)	% change	Basis for charging
2.65 Transfer		1800.00	0.00	1800.00	1800.00	0.00	1800.00	0.00	Legislation provides for statutory charging
2.66 Re-instatement of Licence		1800.00	0.00	1800.00	1800.00	0.00	1800.00	0.00	Legislation provides for statutory charging
3. Animal Activity Licence *See Appendix									
3.1 Part A = Application Fee		251.90	0.00	251.90	n/a	0.00	n/a	n/a	Legislation provides for discretionary charging
3.2 Part B = Grant Fee (New and renewal)		480.70	0.00	480.70	420.00	0.00	420.00	-12.63	Legislation provides for discretionary charging
3.3 Part A (New Application) - Animal Boarding (combined species cats and dogs)		251.90	0.00	251.90	614.00	0.00	614.00	143.75	Legislation provides for discretionary charging
3.4 Part A (New Application) - Animal Boarding (single species cats and dogs)		251.90	0.00	251.90	531.00	0.00	531.00	110.80	Legislation provides for discretionary charging
3.5 Part A (New Application) - Providing home boarding for dogs		251.90	0.00	251.90	429.00	0.00	429.00	70.31	Legislation provides for discretionary charging
3.6 Part A (New Application) - Providing day care for dogs		251.90	0.00	251.90	511.00	0.00	511.00	102.86	Legislation provides for discretionary charging
3.7 Part A (New Application) - Breeding dogs (with kennels)		251.90	0.00	251.90	623.00	0.00	623.00	147.32	Legislation provides for discretionary charging
3.8 Part A (New Application) - Breeding dogs (domestic dwelling)		251.90	0.00	251.90	546.00	0.00	546.00	116.75	Legislation provides for discretionary charging
3.9 Part A (New Application)- Selling animals as pets		251.90	0.00	251.90	614.00	0.00	614.00	143.75	Legislation provides for discretionary charging
3.10 Part A (New Application) - Keeping or training animals for exhibition		251.90	0.00	251.90	614.00	0.00	614.00	143.75	Legislation provides for discretionary charging

3.11 Part A <b>(New Application)</b> -Riding Establishment* (additional fees per horse apply)		251.90	0.00	251.90	627.00	0.00	627.00	148.91	Legislation provides for discretionary charging
3.3 Part A (Renewal) - Animal Boarding (combined species cats and dogs)		251.90	0.00	251.90	546.00	0.00	546.00	116.75	Legislation provides for discretionary charging
3.4 Part A (Renewal) - Animal Boarding (single species cats and dogs)		251.90	0.00	251.90	462.00	0.00	462.00	83.41	Legislation provides for discretionary charging
3.5 Part A <b>(Renewal)</b> - Providing home boarding for dogs		251.90	0.00	251.90	396.00	0.00	396.00	57.21	Legislation provides for discretionary charging
Licensing Fees and Trading Standards		C	harges 23	/24	Р	roposed (	charges 24/2	5	
	UNIT	Basic (£)	VAT	Total 23/24 (£)	Basic (£)	VAT	Total 24/25 (£)	% change	Basis for charging
3.6 Part A (Renewal)- Providing day care for dogs		251.90	0.00	251.90	462.00	0.00	462.00	83.41	Legislation provides for discretionary charging
3.7 Part A (Renewal)- Breeding dogs (with kennels)		251.90	0.00	251.90	546.00	0.00	546.00	116.75	Legislation provides for discretionary charging
3.8 Part A (Renewal)- Breeding dogs (domestic dwelling)		251.90	0.00	251.90	462.00	0.00	462.00	83.41	Legislation provides for discretionary charging
3.9 Part A (Renewal)- Selling animals as pets		251.90	0.00	251.90	546.00	0.00	546.00	116.75	Legislation provides for discretionary charging
3.10 Part A <b>(Renewal)</b> - Keeping or training animals for exhibition		251.90	0.00	251.90	546.00	0.00	546.00	116.75	Legislation provides for discretionary charging
3.11 Part A <b>(Renewal)</b> - Riding Establishment* (additional fees per horse apply)		251.90	0.00	251.90	507.00	0.00	507.00	101.27	Legislation provides for discretionary charging
4. Dangerous Wild Animals									
4.1 New Application		300.30	0.00	300.30	323.42	0.00	323.42	7.70	Legislation provides for discretionary charging
4.2 Renewal		300.30	0.00	300.30	323.42	0.00	323.42	7.70	Legislation provides for discretionary charging
4.3 Copy of licence		11.55	0.00	11.55	12.44	0.00	12.44	7.70	Legislation provides for discretionary charging
6. Film Classifications									
6.1 New Film Classification	Per Hour	108.68	0.00	108.68	117.05	0.00	117.05	7.70	Legislation provides for discretionary charging
7. Hypnotism									
7.1 Hypnotism - New		97.24	0.00	97.24	104.73	0.00	104.73	7.70	Legislation provides for discretionary charging

8. Scrap Metal Licence - Site									
8.1 New Application		777.92	0.00	777.92	837.82	0.00	837.82	7.70	Legislation provides for discretionary charging
8.2 Renewal		777.92	0.00	777.92	837.82	0.00	837.82	7.70	
8.3 Variation		320.32	0.00	320.32	344.98	0.00	344.98	7.70	Legislation provides for discretionary charging
8.4 Copy of Licence		11.99	0.00	11.99	12.91	0.00	12.91	7.70	Legislation provides for discretionary charging
Licensing Fees and Trading Standards		С	harges 23	/24	Р	roposed	charges 24/2	5	
	UNIT	Basic (£)	VAT	Total 23/24 (£)	Basic (£)	VAT	Total 24/25 (£)	% change	Basis for charging
8.5 Transfer		320.32	0.00	320.32	344.98	0.00	344.98	7.70	Legislation provides for discretionary charging
8. Scrap Metal Licence - Collector									
8.6 New Application		388.96	0.00	388.96	418.91	0.00	418.91	7.70	Legislation provides for discretionary charging
8.7 Renewal		388.96	0.00	388.96	418.91	0.00	418.91	7.70	
8.8 Variation		320.32	0.00	320.32	344.98	0.00	344.98	7.70	Legislation provides for discretionary charging
8.9 Copy of Licence		11.99	0.00	11.99	12.91	0.00	12.91	7.70	Legislation provides for discretionary charging
9. Marriages									
9.1 New Marriage Application		331.76	0.00	331.76	357.31	0.00	357.31	7.70	Legislation provides for discretionary charging
9.2 Marriage Renewal		331.76	0.00	331.76	357.31	0.00	357.31	7.70	Legislation provides for discretionary charging
10. Sex Establishments									
10.1 Part A -New Application Fee		2890.90	0.00	2890.90	3113.50	0.00	3113.50	7.70	Legislation provides for discretionary charging
10.2 Part B - New Application Fee		1400.20	0.00	1400.20	1508.02	0.00	1508.02	7.70	Legislation provides for discretionary charging
10.4 Part A Variation		867.15	0.00	867.15	933.92	0.00	933.92	7.70	Legislation provides for discretionary charging
10.5 Part B Variation		139.57	0.00	139.57	150.32	0.00	150.32	7.70	Legislation provides for discretionary charging

10.6 Transfer		457.60	0.00	457.60	492.84	0.00	492.84	7.70	Legislation provides for discretionary charging
Duplicate Copy		27.50	0.00	27.50	29.62	0.00	29.62	7.70	Legislation provides for discretionary charging
11. Fireworks - Health and Safety (Fees) Regulations 2016									
<b>New</b> Explosives Licence where a minimum separation distance of greater than 0 metres is prescribed									
Licensing Fees and Trading Standards		CI	narges 23	/24	Р	roposed o	charges 24/2	5	
	UNIT	Basic (£)	VAT	Total 23/24 (£)	Basic (£)	VAT	Total 24/25 (£)	% change	Basis for charging
1 Year Licence		211.60	0.00	211.60	227.89	0.00	227.89	7.70	Legislation provides for discretionary charging
2 Year Licence		278.00	0.00	278.00	299.41	0.00	299.41	7.70	Legislation provides for discretionary charging
3 Licence		347.60	0.00	347.60	374.37	0.00	374.37	7.70	Legislation provides for discretionary charging
4 Year Licence		427.90	0.00	427.90	460.85	0.00	460.85	7.70	Legislation provides for discretionary charging
5 Year Licence		483.90	0.00	483.90	521.16	0.00	521.16	7.70	Legislation provides for discretionary charging
<b>New</b> Explosives Licence where no minimum separation distance or a 0 metres minimum separation distance is prescribed									
1 Year Licence		124.70	0.00	124.70	134.30	0.00	134.30	7.70	Legislation provides for discretionary charging
2 Year Licence		161.30	0.00	161.30	173.72	0.00	173.72	7.70	Legislation provides for discretionary charging
3 Licence		197.90	0.00	197.90	213.14	0.00	213.14	7.70	Legislation provides for discretionary charging
4 Year Licence		235.70	0.00	235.70	253.85	0.00	253.85	7.70	Legislation provides for discretionary charging
5 Year Licence		272.30	0.00	272.30	293.27	0.00	293.27	7.70	Legislation provides for discretionary charging

<b>Renewal</b> Explosives Licence where a minimum separation distance of greater than 0 metres is prescribed									
1 Year Licence		98.40	0.00	98.40	105.98	0.00	105.98	7.70	Legislation provides for discretionary charging
2 Year Licence		168.20	0.00	168.20	181.15	0.00	181.15	7.70	Legislation provides for discretionary charging
3 Licence		232.20	0.00	232.20	250.08	0.00	250.08	7.70	Legislation provides for discretionary charging
4 Year Licence		304.30	0.00	304.30	327.73	0.00	327.73	7.70	Legislation provides for discretionary charging
Licensing Fees and Trading Standards		CI	harges 23/	/24	Р	roposed o	charges 24/2	5	
	UNIT	Basic (£)	VAT	Total 23/24 (£)	Basic (£)	VAT	Total 24/25 (£)	% change	Basis for charging
5 Year Licence		372.90	0.00	372.90	401.61	0.00	401.61	7.70	Legislation provides for discretionary charging
Renewal Explosives Licence where no minimum separation distance or a 0 metres minimum separation distance is prescribed									
1 Year Licence		61.80	0.00	61.80	66.56	0.00	66.56	7.70	Legislation provides for discretionary charging
2 Year Licence		98.40	0.00	98.40	105.98	0.00	105.98	7.70	Legislation provides for discretionary charging
3 Licence		137.30	0.00	137.30	147.87	0.00	147.87	7.70	Legislation provides for discretionary charging
4 Year Licence		173.90	0.00	173.90	187.29	0.00	187.29	7.70	Legislation provides for discretionary charging
5 Year Licence		211.60	0.00	211.60	227.89	0.00	227.89	7.70	Legislation provides for discretionary charging
Explosive Licence									
Change of name of licensee or address of site		41.20	0.00	41.20	44.37	0.00	44.37	7.70	Legislation provides for discretionary charging
Transfer		41.10	0.00	41.10	44.26	0.00	44.26	7.70	Legislation provides for discretionary charging

Duplicate Copy	41.20	0.00	41.20	44.37	0.00	44.37	7.70	Legislation provides for discretionary charging
Pavement Licence								
New	100.00	0.00	100.00	100.00	0.00	100	0.00	Legislation provides for statutory charging

### **SERVICE: TENNIS COURTS**

		(	Charges 23/2	4		Proposed cl	narges 24/25		
Tennis Courts	UNIT	Basic £)	VAT	Total 23/24 (£)	Basic (£)	VAT	Total 24/25 (£)	% change	Basis for charging
Hire of Tennis Courts in parks (Annual membership, providing free use of courts)		35.00	0.00	35.00	35.00	0.00	35.00	0.0	Discretionary
Hire of Tennis Courts in parks (Pay and play per hour non-member)		5.00	0.00	5.00	5.00	0.00	5.00	0.0	Discretionary

### **SERVICE: COMMUNITY CENTRES**

		Propos	sed charges	23/24					
Community Centres	UNIT	Basic (£)	VAT	Total 23/24 (£)	Basic (£)	VAT	Total 24/25 (£)	% change	Basis for charging
Evelyn Community Centre (Main Hall) Mon-Fri		26.00	0.00	26.00	28.0	0.0	28.0	7.7	Discretionary
Evelyn Community Centre (Main Hall) Sat / Sun before 6pm		35.00	0.00	35.00	38.0	0.0	38.0	8.6	Discretionary
Evelyn Community Centre (Main Hall) Sat / Sun after 6pm		50.00	0.00	50.00	55.0	0.0	55.0	10.0	Discretionary
Evelyn Community Centre (Hairdressing room)		14.50	0.00	14.50	15.5	0.0	15.5	6.9	Discretionary
Scotney Hall (Main Hall) Mon-Fri		22.00	0.00	22.00	24.0	0.0	24.0	9.1	Discretionary
Scotney Hall (Main Hall) Sat / Sun before 6pm		28.00	0.00	28.00	30.0	0.0	30.0	7.1	Discretionary
Scotney Hall (Main Hall) Sat / Sun after 6pm		40.00	0.00	40.00	44.0	0.0	44.0	10.0	Discretionary
(Concessionary rates – all sites)		16.50	0.00	16.50	18.0	0.0	18.0	9.1	Discretionary
(CIS rates – all sites		55.00	0.00	55.00		0.0			Discretionary
2. Leemore									Discretionary
Lower Ground Hall VCS weekdays		36.00	0.00	36.00	38.50	0.00	38.50	6.9	Discretionary
Lower Ground Hall VCS evenings & weekends		40.00	0.00	40.00	43.00	0.00	43.00	7.5	Discretionary
Lower Ground Hall Commercial weekdays		40.00	0.00	40.00	43.00	0.00	43.00	7.5	Discretionary
Lower Ground Hall Commercial evenings & weekends		43.00	0.00	43.00	46.50	0.00	46.50	8.1	Discretionary
Hourly rate:		26.00	0.00	26.00	28.00	0.00	28.00	7.7	Discretionary
Sat/Sun before 6pm:		35.00	0.00	35.00	37.50	0.00	37.50	7.1	Discretionary
Sat/Sun after 6pm:		52.00	0.00	52.00	56.00	0.00	56.00	7.7	Discretionary
Sat/Sun before 6pm		25.00	0.00	25.00	27.00	0.00	27.00	8.0	Discretionary
Sat/Sun after 6pm:		29.00	0.00	29.00	31.00	0.00	31.00	6.9	Discretionary
Hourly rate		22.00	0.00	22.00	23.50	0.00	23.50	6.8	Discretionary
Sat & Sun before 6pm per hour		28.00	0.00	28.00	30.00	0.00	30.00	7.1	Discretionary
Sat & Sun after 6pm per hour		40.00	0.00	40.00	43.00	0.00	43.00	7.5	Discretionary
Sydenham Hub									Discretionary
Main Hall		35.00	0.00	35.00	37.50	0.00	37.50	7.1	Discretionary

Activity Room 1 (one-off users)		20.00	0.00	20.00	21.50	0.00	21.50	7.5	Discretionary
		Propo	sed charges	23/24		Proposed ch	narges 24/25		
Community Centres	UNIT	Basic (£)	VAT	Total 23/24 (£)	Basic (£)	VAT	Total 24/25 (£)	% change	Basis for charging
Activity Room 2 (one-off users)		20.00	0.00	20.00	21.50	0.00	21.50	7.5	Discretionary
Activity Room 1 (regular users)		12.00	0.00	12.00	13.00	0.00	13.00	8.3	Discretionary
Activity Room 2 (regular users)		12.00	0.00	12.00	13.00	0.00	13.00	8.3	Discretionary
Activity Rooms (if using Main Hall)		5.00	0.00	5.00	5.40	0.00	5.40	8.0	Discretionary

### **SERVICE: LIBRARY AND INFORMATION SERVICE**

		Charges 23/24 Proposed charges 2				24/25			
Library and Information service	UNIT	Basic (£)	VAT	Total 23/24 (£)	Basic (£)	VAT	Total 24/25 (£)	% change	Basis for charging
1. Charges for Lost items									
1.1 Lost stock		5.00	0.00	5.00	5.50	0.00	5.50	10%	Discretionary
2 Charges for reserving specific items									
2.3 British Library book reservations	per reservation	15.80	0.00	15.80	16.90	0.00	16.90	7%	Discretionary
	+ additional	5.00	0.00	5.00	5.50	0.00	5.50	10%	Discretionary
2.4 British Library article reservations	per reservation, cost plus 10p per page + additional	15.80 5.00	0.00	15.80 5.00	16.90 5.50	0.00	16.90 5.50	7% 10%	Discretionary  Discretionary
3 Other services									
3.1 Colour printing and copying A4	per sheet	0.50	0.00	0.50	0.55	0.00	0.55	10%	Discretionary
3.2 Colour printing and copying A3	per sheet	1.00	0.00	1.00	1.07	0.00	1.07	7%	Discretionary
3.3 Black and white printing and copying A4	per sheet	0.20	0.00	0.20	0.25	0.00	0.25	25%	Discretionary
3.4 Black and white printing and copying A3	per sheet	0.30	0.00	0.30	0.35	0.00	0.35	17%	Discretionary
4 Sales									
4.1 Pen		0.50	0.00	0.50	0.55	0.00	0.55	10%	Discretionary
4.2 Pencil		0.50	0.00	0.50	0.55	0.00	0.55	10%	Discretionary
4.3 A4 plain paper		0.20	0.00	0.20	0.25	0.00	0.25	25%	Discretionary
4.4 A3 plain paper		0.30	0.00	0.30	0.35	0.00	0.35	17%	Discretionary
5. Room hire (commercial)*									
5.1 Deptford Lounge – Rm 1	per hour	20.00	0.00	20.00	21.40	0.00	21.40	7%	Discretionary
5.2 Deptford Lounge – Rm 2	per hour	20.00	0.00	20.00	21.40	0.00	21.40	7%	Discretionary
5.3Deptford Lounge – Rm 1+2	per hour	40.00	0.00	40.00	42.80	0.00	42.80	7%	Discretionary
5.4 Downham Library	per hour	20.00	0.00	20.00	21.40	0.00	21.40	7%	Discretionary
5.5 Catford Library – Open pod	per hour	15.00	0.00	15.00	16.05	0.00	16.05	7%	Discretionary

5.6 Catford Library – Closed pod	per hour	20.00	0.00	20.00	21.40	0.00	21.40	7%	Discretionary
		С	harges 23/2						
Library and Information service	UNIT	Basic (£)	VAT	Total 23/24 (£)	Basic (£)	VAT	Total 24/25 (£)	% change	Basis for charging
5.7 Catford Library – Rm 1	per hour	25.00	0.00	25.00	26.75	0.00	26.75	7%	Discretionary
5.8 Catford Library – Rm 2	per hour	25.00	0.00	25.00	26.75	0.00	26.75	7%	Discretionary
75.9 Catford Library – Rm 1+2	per hour	45.00	0.00	45.00	48.15	0.00	48.15	7%	Discretionary
* Reduced charges apply to 3rd sector organisation full day, regular bookings)	ons, LBL, and multiple	e bookings (e.ç	g. more than	one hour,					Discretionary
6 Local History and Archives Commercial reuse of images licensing									Discretionary
6.1 Commercial publication	Double for worldwide rights	20.00	0.00	20.00	21.40	0.00	21.40	7%	Discretionary
6.2 Scholarly/non-profit publication		10.00	0.00	10.00	10.70	0.00	10.70	7%	Discretionary
6.3 Commercial exhibition	Double for worldwide rights	40.00	0.00	40.00	42.80	0.00	42.80	7%	Discretionary
6.4 Advertising		80.00	0.00	80.00	85.60	0.00	85.60	7%	Discretionary
6.5 Merchandising	Double for worldwide rights	100.00	0.00	100.00	107.00	0.00	107.00	7%	Discretionary
6.6 Commercial interior/exterior decoration	for up to 5 images	150.00	0.00	150.00	160.50	0.00	160.50	7%	Discretionary
6.7 Film and television UK	for 5 years	60.00	0.00	60.00	64.20	0.00	64.20	7%	Discretionary
6.8 Film and television additional years UK		30.00	0.00	30.00	32.10	0.00	32.10	7%	Discretionary
8.9 Film and television worldwide rights		100.00	0.00	100.00	107.00	0.00	107.00	7%	Discretionary
6.10 Film and television additional years worldwide rights		50.00	0.00	50.00	53.50	0.00	53.50	7%	Discretionary
6.11 In perpetuity rights	For ever	0.00	0.00	0.00	150.00	0.00	150.00	100%	Discretionary
7 Local History and Archives other charges						0.00			
7.2 Copying Archive material A4		1.50	0.00	1.50	1.61	0.00	1.61	7%	Discretionary
7.3 Copying Archive material A3		2.00	0.00	2.00	2.14	0.00	2.14	7%	Discretionary
7.4 Scans 300dpi		5.00	0.00	5.00	5.35	0.00	5.35	7%	Discretionary
7.6 Photography permit half day	half day	5.00	0.00	5.00	5.35	0.00	5.35	7%	Discretionary
7.7 Photography permit full day	1 full day	0.00	0.00	0.00	8.00	0.00	8.00	100%	Discretionary

### **SERVICE: REGISTER OFFICE**

		С	harges 23/2	24	Propos	sed charge	s 24/25		
Register Office	UNIT	Basic (£)	VAT	Total 23/24 (£)	Basic (£)	VAT	Total 24/25 (£)	% change	Basis for charging
Birth, Death, Marriage or Civil Partnership Certificates									
1.1 Standard Service (Issued at time of registration or if requested later then processed within 15 working days - Fee includes 2nd class postage									
1.1.1 Birth, death and marriage certificates		11.00	0.00	11.00	11.00	0.00	11.00	0.0	Statutory
1.1.2 Civil Partnership certificates		11.00	0.00	11.00	11.00	0.00	11.00	0.0	Statutory
1.2 Priority Service (on or before next working day if order is received before 3pm) - Fee includes 2nd class postage									
1.2.1 Birth, death and marriage certificates		35.00	0.00	35.00	35.00	0.00	35.00	0.0	Statutory
1.2.2 Civil Partnership certificates		35.00	0.00	35.00	35.00	0.00	35.00	0.0	Statutory
2. Fees for marriage and divorce									
2.1 Marriage by Superintendent Registrar's certificate									
2.1.1 Entry of each notice of marriage for persons subject to the Home Office Referral and Investigation Scheme		47.00	0.00	47.00	47.00	0.00	47.00	0.0	Statutory
2.1.2 Entry of each notice of marriage for all other persons		35.00	0.00	35.00	35.00	0.00	35.00	0.0	Statutory
2.1.3 Consideration by Superintendent Registrar of a divorce obtained outside of the British Isles		50.00	0.00	50.00	50.00	0.00	50.00	0.0	Statutory

2.1.4 Consideration by the Registrar General of a divorce obtained outside of the British Isles		75.00	0.00	75.00	75.00	0.00	75.00	0.0	Statutory
		С	harges 23/2	24	F	Proposed c	5		
Register Office	UNIT	Basic (£)	VAT	Total 23/24 (£)	Basic (£)	VAT	Total 24/25 (£)	% change	Basis for charging
2.2 Attendance at the ceremony		(~)			(~)		= ::== (::)		
2.2.1 At the register office		46.00	0.00	46.00	46.00	0.00	46.00	0.0	Statutory
2.2.2 At a registered building		86.00	0.00	86.00	86.00	0.00	86.00	0.0	Statutory
3. Fees for Civil Partnership									
3.1 Entry of each notice of civil partnership for persons subject to the Home Office Referral and Investigation Scheme		47.00	0.00	47.00	47.00	0.00	47.00	0.0	Statutory
3.2 Entry of each notice of civil partnerships for all other persons		35.00	0.00	35.00	35.00	0.00	35.00	0.0	Statutory
3.3 Consideration by the registration authority of a civil partnership dissolution obtained outside of the British Isles		50.00	0.00	50.00	50.00	0.00	50.00	0.0	Statutory
3.4 Consideration by the Registrar General of a civil partnership dissolution obtained outside of the British Isles		75.00	0.00	75.00	75.00	0.00	75.00	0.0	Statutory
3.5 Attendance at civil partnership registration at the registrar office		46.00	0.00	46.00	46.00	0.00	46.00	0.0	Statutory
4. Fees for the conversion of a civil partnership into marriage									
4.1 Conversion of a civil partnership into marriage at the Register Office		45.00	0.00	45.00	45.00	0.00	45.00	0.0	Statutory
4.2 Two stage procedure on other premises									
4.2.2 Completing the declaration		27.00	0.00	27.00	27.00	0.00	27.00	0.0	Statutory

4.2.3 Signing the declaration in a religious building registered for the marriage of same sex couples		91.00	0.00	91.00	91.00	0.00	91.00	0.0	Statutory
			harges 23/	24		Proposed o	harges 24/2	E	
Register Office	UNIT	Basic (£)	VAT	Total 23/24 (£)	Basic (£)	VAT	Total 24/25 (£)	% change	Basis for charging
5. Fees for changes to initial registration		\ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \		(1.0)	(1-7)		- ()	<b>J</b>	, , , , , , , , , , , , , , , , , , ,
5.1 Change of forename within 12 months of birth registration		40.00	0.00	40.00	40.00	0.00	40.00	0.0	Statutory
5.2 Consideration by the Registrar / Superintendent Registrar of a correction		75.00	0.00	75.00	75.00	0.00	75.00	0.0	Statutory
5.3 Consideration by the Registrar General of a correction		90.00	0.00	90.00	90.00	0.00	90.00	0.0	Statutory
6. Fees for searches in indexes									
6.1 Search in the indexes by the applicant personally for not more than six successive hours		18.00	0.00	18.00	18.00	0.00	18.00	0.0	Statutory
7. Postage									
7.1 Royal Mail special next day delivery by 1pm		0.00	0.00	10.00	10.00	0.00	10.00	0.0	Discretionary
8. Ceremonies									
8.1 The Evelyn Suite, 368 Lewisham High Street. Ceremonies taking place between 0900 and 1700									
8.1.1 Monday to Thursday		261.00	0.00	261.00	281.00	0.00	281.00	7.7	Discretionary (includes £46 statutory fee)
8.1.2 Friday		320.00	0.00	320.00	344.00	0.00	344.00	7.5	Discretionary (includes £46 statutory fee)
8.1.3 Saturday		380.00	0.00	380.00	409.00	0.00	409.00	7.6	Discretionary (includes £46 statutory fee)

8.2 The Evelyn Suite, 368 Lewisham High Street. Ceremonies taking place between 1700 and 2000									
8.2.1 Monday to Thursday		416.00	0.00	416.00	448.00	0.00	448.00	7.7	Discretionary (includes £46 statutory fee)
8.2.2 Friday		542.00	0.00	542.00	583.00	0.00	583.00	7.6	Discretionary (includes £46 statutory fee)
		С	harges 23/2	24	P	roposed c	harges 24/2	5	
Register Office	UNIT	Basic (£)	VAT	Total 23/24 (£)	Basic (£)	VAT	Total 24/25 (£)	% change	Basis for charging
8.2.3 Saturday		668.00	0.00	668.00	719.00	0.00	719.00	7.6	Discretionary (includes £46 statutory fee)
8.3 All external venues. Ceremonies taking place between 0900 and 1700.									
8.3.1 Monday to Thursday		560.00	0.00	560.00	603.00	0.00	603.00	7.7	Discretionary (includes £46 statutory fee)
8.3.2 Friday		624.00	0.00	624.00	672.00	0.00	672.00	7.7	Discretionary (includes £46 statutory fee)
8.3.3 Saturday		782.00	0.00	782.00	842.00	0.00	842.00	7.7	Discretionary (includes £46 statutory fee)
8.3.4 Sunday / Bank Holiday		848.00	0.00	848.00	913.00	0.00	913.00	7.7	Discretionary (includes £46 statutory fee)
8.4 All external venues. Ceremonies taking place between 1700 and 2000.									
8.4.1 Monday to Thursday		639.00	0.00	639.00	688.00	0.00	688.00	7.7	Discretionary (includes £46 statutory fee)
8.4.2 Friday		692.00	0.00	692.00	745.00	0.00	745.00	7.7	Discretionary (includes £46 statutory fee)
8.4.3 Saturday		841.00	0.00	841.00	905.00	0.00	905.00	7.6	Discretionary (includes £46 statutory fee)
8.4.4 Sunday / Bank Holiday		1009.00	0.00	1009.00	1086.00	0.00	1086.00	7.6	Discretionary (includes £46 statutory fee)
9. Private Citizenship Ceremony									
9.1 Monday- Friday		110	0	110	118.00	0.00	118.00	7.3	Discretionary

### SERVICE: REVENUE SERVICE AND INCOME TEAM

		С	harges 23/2	24	Propos	sed charges	s 24/25		
Revenue Service and Income Team	UNIT	Basic (£)	VAT	Total 23/24 (£)	Basic (£)	VAT	Total 24/25 (£)	% change	Basis for charging
Summons application and liability order costs	Per summons	172.5	0.00	172.5	172.5	0.00	172.5	0.0	Statutory
Blue Badge		11.00	0.00	11.00	11.00	0.00	11.00	0.0	Discretionary
Freedom Pass		11.00	0.00	11.00	11.00	0.00	11.00	0.0	Discretionary
CTAX Recovery		134.75	0.00	134.75	134.75	0.00	134.75	0.0	Discretionary
NNDR Recovery		192.50	0.00	192.50	192.50	0.00	192.50	0.0	Discretionary
Summon application cost	Per summons	72.50	0.00	72.50	72.50	0.00	72.50	0.0	Statutory
Liability order cost	Per liability order	50.00	0.00	50.00	50.00	0.00	50.00	0.0	Statutory
Notice of Enforcement (Compliance)	Per case	75.00	0.00	75.00	75.00	0.00	75.00	0.0	Statutory
Enforcement Fee	Upon a visit	235.00	0.00	235.00	235.00	0.00	235.00	0.0	Statutory
Sale or disposal stage	Upon goods levied	110.00	0.00	110.00	110.00	0.00	110.00	0.0	Statutory

### **SERVICE: PARKING**

		Bands Petrol & Diesel (compli rice Single Business Zone	Business Permit Bands Diesel (non-compliant) - Permit Price Single Business Zone					
Emission Band	Charges 23/24	Proposed Charges 24/25	% Increase	Charges 23/24	Proposed Charges 24/25	% Increase		
0	50.00	53.85	7.7	-				
1	385.00	414.65	7.7	455.00	489.65	7.7		
2	440.00	473.88	7.7	510.00	548.88	7.7		
3	495.00	533.12	7.7	565.00	608.12	7.7		
4	550.00	592.35	7.7	620.00	667.35	7.7		
5	605.00	651.59	7.7	675.00	726.59	7.7		
6	660.00	710.82	7.7	730.00	785.82	7.7		
7	715.00	770.06	7.7	785.00	845.06	7.7		
8	770.00	829.29	7.7	840.00	904.29	7.7		
9	825.00	888.53	7.7	895.00	963.53	7.7		
10	880.00	947.76	7.7	950.00	1,022.76	7.7		
11	935.00	1,007.00	7.7	1,005.00	1,082.00	7.7		
12	990.00	1,066.23	7.7	1,060.00	1,141.23	7.7		
13	1045.00	1125.47	7.7	1,115.00	1,200.47	7.7		

	Business Charity	Permit Bands Petrol & Diesel Permit Price	(compliant) -	Business Charity Permit Bands Diesel (non-compliant) - Permit Price				
Duration	Charges 23/24	Proposed Charges 24/25	Charges 23/24	Proposed Charges 24/25	% Increase			
12 months	120.00	129.24	7.7	190.00	204.24	7.7		

		es Permit Bands Petrol & Diese rmit Price All Business Zones	el (compliant) -		all Zones Permit Bands Diese - Permit Price All Business 2	
Emission Band	Charges 23/24	Proposed Charges 24/25	% Increase	Charges 23/24	Proposed Charges 24/25	% Increase
0	357.50	385.03	7.7			
1	715.00	770.06	7.7	785.00	845.06	7.7
2	770.00	829.29	7.7	840.00	904.29	7.7
3	825.00	888.53	7.7	895.00	963.53	7.7
4	880.00	947.76	7.7	950.00	1,022.76	7.7
5	935.00	1,007.00	7.7	1,005.00	1,082.00	7.7
6	990.00	1,066.23	7.7	1,060.00	1,141.23	7.7
7	1,045.00	1,125.47	7.7	1,115.00	1,200.47	7.7
8	1,100.00	1,184.70	7.7	1,170.00	1,259.70	7.7
9	1,155.00	1,243.94	7.7	1,225.00	1,318.94	7.7
10	1,210.00	1,303.17	7.7	1,280.00	1,378.17	7.7
11	1,265.00	1,362.41	7.7	1,335.00	1,437.41	7.7
12	1,320.00	1,421.64	7.7	1,390.00	1,496.64	7.7
13	1,375.00	1,480.88		1,445.00	1,555.88	7.7

	Busir	ess Motorcycles Permit Bands	5
Emissions (g/km CO2)	Charges 23/24	Proposed Charges 24/25	% Increase
Electric Motorcycle			
Up to 70	50.00	53.85	7.7
71 - 90	75.00	80.78	7.7
91 - 100	100.00	107.70	7.7
101+	125.00	134.63	7.7

	Community Heal	th Permit Bands Petrol & Diese Permit Price	Community Health Permit Bands Diesel (non-compliant) - Permit Price				
Emission Band	Charges 23/24	Proposed Charges 24/25	% Increase	Charges 23/24	Proposed Charges 24/25	% Increase	
0	270.00	202.50	-25				
1	385.00	288.75	-25	455.00	363.75	-20.1	
2	440.00	330.00	-25	510.00	405.00	-20.6	
3	495.00	371.25	-25	565.00	446.25	-21.0	
4	550.00	412.50	-25	620.00	487.50	-21.4	
5	605.00	453.75	-25	675.00	528.75	-21.7	
6	660.00	495.00	-25	730.00	570.00	-21.9	
7	715.00	536.25	-25	785.00	611.25	-22.1	
8	770.00	577.50	-25	840.00	652.50	-22.3	

9	825.00	618.75	-25	895.00	693.75	-22.5
10	880.00	660.00	-25	950.00	735.00	-22.6
Emission Band	Charges 23/24	Proposed Charges 24/25	% Increase	Charges 23/24	Proposed Charges 24/25	% Increase
11	935.00	701.25	-25	1,005.00	776.25	-22.8
12	990.00	742.50	-25	1,060.00	817.50	-22.9
13	1,045.00	783.75	25	1,115.00	858.75	-23.0

	Hospital Health	Permit Bands Petrol & Diesel Permit Price	(compliant) -	Hospital Health	n Permit Bands Diesel (non-co Permit Price			
Emission Band	Charges 23/24	Proposed Charges 24/25	% Increase	Charges 23/24	Proposed Charges 24/25	% Increase		
0	270.00	290.79	7.7					
1	385.00	414.65	7.7	455.00	489.65	7.6		
2	440.00	473.88	7.7	510.00	548.88	7.6		
3	495.00	533.12	7.7	565.00	608.12	7.6		
4	550.00	592.35	7.7	620.00	667.35	7.6		
5	605.00	651.59	7.7	675.00	726.59	7.6		
6	660.00	710.82	7.7	730.00	785.82	7.6		
7	715.00	770.06	7.7	785.00	845.06	7.7		
8	770.00	829.29	7.7	840.00	904.29	7.7		
9	825.00	888.53	7.7	895.00	963.53	7.7		
10	880.00	947.76	7.7	950.00	1,022.76	7.7		

11	935.00	1,007.00	7.7	1,005.00	1,082.00	7.7
12	990.00	1,066.23	7.7	1,060.00	1,141.23	7.7
13	1,045.00	1,125.47	7.7	1,115.00	1,200.47	7.7

	Estate Year 1	Permit Bands Petrol & Diesel ( Permit Price	compliant) -	Estate Year 1	Permit Bands Diesel (non-co Permit Price	mpliant) -
Emission Band	Charges 23/24	Proposed Charges 24/25	% Increase	Charges 23/24	Proposed Charges 24/25	% Increase
0	8.75	9.42	7.7			
1	17.50	18.85	7.7	35.00	37.60	7.4
2	21.25	22.89	7.7	38.75	41.64	7.4
3	25.00	26.93	7.7	42.50	45.68	7.5
4	28.75	30.96	7.7	46.25	49.71	7.5
5	32.50	35.00	7.7	50.00	53.75	7.5
6	36.25	39.04	7.7	53.75	57.79	7.5
7	40.00	43.08	7.7	57.50	61.83	7.5
8	43.75	47.12	7.7	61.25	65.87	7.5
9	47.50	51.16	7.7	65.00	69.91	7.6
10	51.25	55.20	7.7	68.75	73.95	7.6
11	55.00	59.24	7.7	72.50	77.99	7.6
12	58.75	63.27	7.7	76.25	82.02	7.6
13	62.50	67.31	7.7	80.00	86.06	7.6

	Estate Year 2	Permit Bands Petrol & Diesel ( Permit Price	compliant) -	Estate year 2	Permit Bands Diesel (non-cor Permit Price	mpliant) -
Emission Band	Charges 23/24	Proposed Charges 24/25	% Increase	Charges 23/24	Proposed Charges 24/25	% Increase
0	17.50	18.85	7.7			
11_	35.00	37.70	7.7	70.00	75.20	7.4
2	42.50	45.77	7.7	77.50	83.27	7.4
3	50.00	53.85	7.7	85.00	91.35	7.5
4	57.50	61.93	7.7	92.50	99.43	7.5
5	65.00	70.01	7.7	100.00	107.51	7.5
6	72.50	78.08	7.7	107.50	115.58	7.5
7	80.00	86.16	7.7	115.00	123.66	7.5
8	87.50	94.24	7.7	122.50	131.74	7.5
9	95.00	102.32	7.7	130.00	139.82	7.6
10	102.50	110.39	7.7	137.50	147.89	7.6
11	110.00	118.47	7.7	145.00	155.97	7.6
12	117.50	126.55	7.7	152.50	164.05	7.6
13	125.00	134.63	7.7	160.00	172.13	7.6

	Н	lousing Estates Visitor Vouche	rs
Duration	Tariff 23/24	Proposed Tariff 24/25	% Increase
1 Hour	1.80	2.07	15
5 Hours	4.50	5.18	15
1 Day	7.00	8.05	15
1 Week	30.00	34.50	15

	Lewisham Homes	Staff Daily Permit Bands Pet (compliant)	rol & Diesel	Lewisham Home	Lewisham Homes Staff daily Permit Bands Diesel (non- compliant)		
Emission Band	Charges 23/24	Proposed Charges 24/25	% Increase	Charges 23/24	Proposed Charges 24/25	% Increase	
0	0	0.80					
1	1.35	1.59	18.07	3.35	3.74	11.8	
2	1.54	1.82	18.19	3.54	3.97	12.2	
3	1.73	2.05	18.28	3.73	4.20	12.5	
4	1.92	2.28	18.92	3.92	4.43	13.1	
5	2.12	2.51	18.37	4.12	4.66	13.1	
6	2.31	2.74	18.42	4.31	4.89	13.4	
7	2.5	2.96	18.47	4.5	5.11	13.6	
8	2.69	3.19	18.51	4.69	5.34	13.8	
9	2.88	3.41	18.54	4.88	5.56	14.0	
10	3.08	3.64	18.19	5.08	5.79	14.0	
11	3.27	3.88	18.57	5.27	6.03	14.4	
12	3.46	4.10	18.59	5.46	6.25	14.5	
13	3.65	4.33	18.62	5.65	6.48	14.7	

	Councillor Daily P	Permit Bands Petrol & Diesel ( Permit Price	compliant) -	0.70 0.75 7.7		
Emission Band	Charges 23/24	Proposed Charges 24/25	% Increase	Charges 23/24	Proposed Charges 24/25	
0	0.15	0.00	-100			
1	0.30	0.32	7.7	0.70	0.75	7.7
2	0.34	0.36	7.7	0.74	0.79	7.7
3	0.38	0.41	7.7	0.78	0.84	7.7
4	0.42	0.46	7.7	0.82	0.89	7.7
5	0.47	0.50	7.7	0.87	0.93	7.7
6	0.51	0.55	7.7	0.91	0.98	7.7
7	0.55	0.59	7.7	0.95	1.02	7.7
8	0.59	0.64	7.7	0.99	1.07	7.7
9	0.63	0.68	7.7	1.03	1.11	7.7
10	0.68	0.73	7.7	1.08	1.16	7.7
11	0.72	0.78	7.7	1.12	1.21	7.7
12	0.76	0.82	7.7	1.16	1.25	7.7
13	0.80	0.87	7.7	1.20	1.30	7.7

	Councillor Annu	al Permit Bands Petrol & Diese Permit Price	l (compliant) -	Councillor Annu	ıal Permit Bands Diesel (non- - Permit Price	compliant)
Emission Band	Charges 23/24	Proposed Charges 24/25	% Increase	Charges 23/24	Proposed Charges 24/25	% Increase
0	38.50	41.46	7.7			
1	77.00	82.93	7.7	91.00	97.93	7.6
2	88.00	94.78	7.7	102.00	109.78	7.6
3	99.00	106.62	7.7	113.00	121.62	7.6

4	110.00	118.47	7.7	124.00	133.47	7.6
Emission Band	Charges 23/24	Proposed Charges 24/25	% Increase	Charges 23/24	Proposed Charges 24/25	% Increase
5	121.00	130.32	7.7	135.00	145.32	7.6
6	132.00	142.16	7.7	146.00	157.16	7.6
7	143.00	154.01	7.7	157.00	169.01	7.7
8	154.00	165.86	7.7	168.00	180.86	7.7
9	165.00	177.71	7.7	179.00	192.71	7.7
10	176.00	189.55	7.7	190.00	204.55	7.7
11	187.00	201.40	7.7	201.00	216.40	7.7
12	198.00	213.25	7.7	212.00	228.25	7.7
13	209.00	225.09	7.7	223.00	240.09	7.7

	Staff Daily Per	mit Bands Petrol & Diesel (co	mpliant)	Staff daily Po			
Emission Band	Charges 23/24	Proposed Charges 24/25	% Increase	Charges 23/24	Proposed Charges 24/25		
0	0.74	0.80	7.7				
1	1.48	1.59	7.7	3.48	3.75	7.7	
2	1.69	1.82	7.7	3.69	3.97	7.7	
3	1.9	2.05	7.7	3.9	4.20	7.7	
4	2.12	2.28	7.7	4.12	4.44	7.7	
5	2.33	2.51	7.7	4.33	4.66	7.7	
6	2.54	2.74	7.7	4.54	4.89	7.7	
7	2.75	2.96	7.7	4.75	5.12	7.7	
8	2.96	3.19	7.7	4.96	5.34	7.7	
9	3.17	3.41	7.7	5.17	5.57	7.7	
10	3.38	3.64	7.7	5.38	5.79	7.7	
11	3.6	3.88	7.7	5.6	6.03	7.7	

12	3.81	4.10	7.7	5.81	6.26	7.7
13	4.02	4.33	7.7	6.02	6.48	7.7

	Staff Annual	Permit Bands Petrol & Diesel (	Staff Annual Permit Bands Diesel (non-compliant)					
Emission Band	Charges 23/24	parges 23/24 Proposed Charges 24/25		Charges 23/24	Proposed Charges 24/25	% Increase		
0	192.50	207.32	7.7					
1	385.00	414.65	7.7	455.00	489.65	7.6		
2	440.00	473.88	7.7	510.00	548.88	7.6		
3	495.00	533.12	7.7	565.00	608.12	7.6		
4	550.00	592.35	7.7	620.00	667.35	7.6		
5	605.00	651.59	7.7	675.00	726.59	7.6		
6	660.00	710.82	7.7	730.00	785.82	7.6		
7	715.00	770.06	7.7	785.00	845.06	7.7		
8	770.00	829.29	7.7	840.00	904.29	7.7		
9	825.00	888.53	7.7	895.00	963.53	7.7		
10	880.00	947.76	7.7	950.00	1,022.76	7.7		
11	935.00	1,007.00	7.7	1,005.00	1,082.00	7.7		
12	990.00	1,066.23	7.7	1,060.00	1,141.23	7.7		
13	1,045.00	1,125.47	7.7	1,115.00	1,200.47	7.7		

	Resident Peri	mit Bands Petrol & Diesel (cor	Resident Permit Bands Diesel (non-compliant)					
Emission Band	Charges 23/24	Proposed Charges 24/25	% Increase	Charges 23/24	Proposed Charges 24/25	% Increase		
0	38.5	41.46	7.7					
1	77	82.93	7.7	147	157.93	7.4		
2	93.5	100.70	7.7	163.5	175.70	7.5		
3	110	118.47	7.7	180	193.47	7.5		
4	126.5	136.24	7.7	196.5	211.24	7.5		
5	143	154.01	7.7	213	229.01	7.5		
6	159.5	171.78	7.7	229.5	246.78	7.5		
7	176	189.55	7.7	246	264.55	7.5		
8	192.5	207.32	7.7	262.5	282.32	7.6		
9	209	225.09	7.7	279	300.09	7.6		
10	225.5	242.86	7.7	295.5	317.86	7.6		
11	242	260.63	7.7	312	335.63	7.6		
12	258.5	278.40	7.7	328.5	353.40	7.6		
13	275	296.18	7.7	345	371.18	7.6		

	Resident Motorcycles Permit Bands										
Emissions (g/km CO2)	Charges 23/24	Proposed Charges 24/25	% Increase								
Electric Motor Cycle	Free	Free	0								
Up to 70	20.00	21.54	7.7								
71 - 90	30.00	32.31	7.7								
91 - 100	35.00	37.70	7.7								
101+	42.00	45.23	7.7								

	Visitors Permit Bands								
Duration	Tariff 23/24	Proposed Tariff 24/25	% Increase						

1 Hour	1.8	1.94	7.7
5 Hours	4.5	4.85	7.7
1 Day	7	7.54	7.7
1 Week	30	32.31	7.7

	Pay to Park Perm	nit Bands Petrol & Diesel (comp Rate	Pay to Park Permit Bands Diesel (non-compliant) - Hourly Rate					
Emission Band	Charges 23/24	Proposed Charges 24/25	% Increase	Charges 23/24	Proposed Charges 24/25	% Increase		
0	1.50	1.62	7.7					
1	2.00	2.15	7.7	4.00	4.30	7.6		
2	2.40	2.58	7.7	4.40	4.73	7.6		
3	2.90	3.12	7.7	4.90	5.27	7.6		
4	3.30	3.55	7.7	5.30	5.70	7.6		
5	4.00	4.31	7.7	6.00	6.46	7.6		

### **SERVICE: BEREAVEMENT**

			Cha	rges 23/24			Propos	sed charges 24	1/25			
Bereavement Services	UNIT	Basic (£)	VAT	Total 23/24 Resident (£)	23/24 Non- Resident (£)	Basic (£)	VAT	24/25 Resident (£)	24/25 Non- Resident (£)	Resident increase %	Non- resident increase %	Basis for charging
Private Graves, Grave Purchase Fee - Residents												
Woodland/ Lawn Grave non- border			Non Vatable	2,310.00	5,937.00		Non Vatable	2,487.00	6,394.00	7.66%	7.70%	Discretionary
Lawn Grave Border			Non Vatable	2,777.00	7,144.00		Non Vatable	2,990.00	7,694.00	7.67%	7.70%	Discretionary
Brockley Cemetery Full Memorial Border Grave Incl First Interment			Non Vatable	3,000.00	3,000.00		Non Vatable	3,231.00	3,231.00	7.70%	7.70%	Discretionary
Full Memorial non-border			Non Vatable	3,175.00	8,158.00		Non Vatable	3,419.00	8,786.00	7.69%	7.70%	Discretionary
Full Memorial Border			Non Vatable	3,497.00	9,251.00		Non Vatable	3,766.00	9,898.00	7.69%	6.99%	Discretionary
Grave for a Child or Cremated Remains			Non Vatable	1,374.00	3,948.00		Non Vatable	1,479.00	4,251.00	7.64%	7.67%	Discretionary
Burial Vault, Brockley Cemetery incl. Standard Memorial			Non Vatable	3,702.00	5,702.00		Non Vatable	3,987.00	6,141.00	7.70%	7.70%	Discretionary
Chambers and Sleaves												
Grave Sleeve		660.00	Non Vatable	731.00	731.00		Non Vatable	787.00	787.00	7.66%	7.66%	Discretionary
Shroud Burial - additional fee		411.00	Non Vatable	455.00	455.00		Non Vatable	490.00	490.00	7.69%	7.69%	Discretionary
Chapel & Sundries												
Use of Chapel		124.00	Non Vatable	137.00	137.00		Non Vatable	147.00	147.00	7.30%	7.30%	Discretionary
Use of Chapel - double time		248.00	Non Vatable	275.00	275.00		Non Vatable	296.00	296.00	7.64%	7.64%	Discretionary
Organist		78.00	Non Vatable	86.00	86.00		Non Vatable	92.00	92.00	6.98%	6.98%	Discretionary

			Non				Non				0.000/	<b>.</b>
Use of Organ		30.00	Vatable	33.00	33.00		Vatable	35.00	35.00	6.06%	6.06%	Discretionary
			Cha	rges 23/24		Proposed charges 24/25						
Bereavement Services	UNIT	Basic (£)	VAT	Total 23/24 Resident (£)	23/24 Non- Resident (£)	Basic (£)	VAT	24/25 Resident (£)	24/25 Non- Resident (£)	Resident increase %	Non- resident increase %	Basis for charging
Transfer of Ownership/ Assignment (RoB <u>With Probate</u> ))		72.00	Non Vatable	79.00	79.00		Non Vatable	85.00	85.00	7.59%	7.59%	Discretionary
Transfer of Ownership (RoB- <u>No</u> <u>Probate</u> )		90.00	Non Vatable	130.00	130.00		Non Vatable	140.00	140.00	7.69%	7.69%	Discretionary
Late/ over run fee per 15 minutes		50.00	Non Vatable	55.00	55.00		Non Vatable	59.00	59.00	7.27%	7.27%	Discretionary
Digging/Interment Fee - Private Graves												
Digging/ Interment Fee			Non Vatable	2,132.00	6,339.00		Non Vatable	2,296.00	6,827.00	7.69%	7.70%	Discretionary
Caskets & Large Coffins	Per Ft		Non Vatable	119 per ft	£410 per ft		Non Vatable	128.00	441.00			Discretionary
Interment fee Cremated Remains			Non Vatable	329.00	948.00		Non Vatable	354.00	1,020.00	7.60%	7.59%	Discretionary
Interment fee Cremated Remains			Non Vatable	506.00	1,066.00		Non Vatable	544.00	1,148.00	7.51%	7.69%	Discretionary
Interment fee Cremated Remains			Non Vatable	664.00	1,164.00		Non Vatable	715.00	1,253.00	7.68%	7.65%	Discretionary
Interment fee for a Child under 2 years of age			Non Vatable	_	351.00		Non Vatable	no charge	378.00		7.69%	Discretionary
Interment fee for a Child Over 2 but Under 16 years			Non Vatable	_	1,847.00		Non Vatable	no charge	1,989.00		7.69%	Discretionary
Saturday Burial Supplement			Non Vatable	914.00	1,829.00		Non Vatable	984.00	1,969.00	7.66%	7.65%	Discretionary
Sunday Burial Supplement			Non Vatable	1,219.00	2,439.00		Non Vatable	1,312.00	2,626.00	7.63%	7.67%	Discretionary
Saturday Burial Supplement with chapel			Non Vatable	1,073.00	2,107.00		Non Vatable	1,155.00	2,269.00	7.64%	7.69%	Discretionary

Sunday Burial Supplement with chapel			Non Vatable	1,378.00	2,750.00		Non Vatable	1,484.00	2,961.00	7.69%	7.67%	Discretionary
Memorial Fees												
			Cha	rges 23/24		Proposed charges 24/25						
Bereavement Services	UNIT	Basic (£)	VAT	Total 23/24 Resident (£)	23/24 Non- Resident (£)	Basic (£)	VAT	24/25 Resident (£)	24/25 Non- Resident (£)	Resident increase %	Non- resident increase %	Basis for charging
Permit fee			Non Vatable	354.00	1,295.00		Non Vatable	381.00	1,394.00	7.63%	7.64%	Discretionary
Additional Inscription			Non Vatable	100.00	292.00		Non Vatable	107.00	314.00	7.00%	7.53%	Discretionary
Public Graves - Residents Only												
Interment Fee - public graves			Non Vatable	1,014.00	not available		Non Vatable	1,014.00	not available	0.00%		Discretionary
Memorial Fee - public graves			Non Vatable	77.00	not available		Non Vatable	82.00	not available	6.49%		Discretionary
Exhumation Fees												
Exhumation			Non Vatable	3,991.00	12,578.00		Non Vatable	4,298.00	13,546.00	7.69%	7.70%	Discretionary
For each additional coffin removed			Non Vatable	1,314.00	3,911.00		Non Vatable	1,415.00	4,212.00	7.69%	7.70%	Discretionary
Crematoria Fees												
Adult Mon-Fri - cremation - before 10am			Non Vatable	756.00	756.00		Non Vatable	814.00	814.00	7.67%	7.67%	Discretionary
Adult Mon-Fri - cremation			Non Vatable	914.00	914.00		Non Vatable	984.00	984.00	7.66%	7.66%	Discretionary
Adult Mon-Fri - cremation - double time			Non Vatable	1,226.00	1,226.00		Non Vatable	1,320.00	1,320.00	7.67%	7.67%	Discretionary
Adult Mon-Fri - cremation - triple time			Non Vatable	1,542.00	1,542.00		Non Vatable	1,660.00	1,660.00	7.65%	7.65%	Discretionary
Adult Mon-Thur - cremation - 4pm			Non Vatable	920.00	920.00		Non Vatable	990.00	990.00	7.61%	7.61%	Discretionary

Adult Direct Cremation (no service/use of chapel) Residents Only			Non Vatable	375.00	375.00		Non Vatable	375.00	403.00	0.00%	7.47%	Discretionary
Witness Charge Supplement			Non Vatable	22.00	22.00		Non Vatable	23.00	23.00	4.55%	4.55%	Discretionary
		Charges 23/24					Propo	sed charges 2				
Bereavement Services	UNIT	Basic (£)	VAT	Total 23/24 Resident (£)	23/24 Non- Resident (£)	Basic (£)	VAT	24/25 Resident (£)	24/25 Non- Resident (£)	Resident increase %	Non- resident increase %	Basis for charging
Adult - Saturday - cremation			Non Vatable	1,244.00	1,368.00		Non Vatable	1,339.00	1,473.00	7.64%	7.68%	Discretionary
Adult - Saturday Double time - cremation			Non Vatable	1,544.00	1,698.00		Non Vatable	1,662.00	1,828.00	7.64%	7.66%	Discretionary
Adult - Sunday - cremation			Non Vatable	1,660.00	1,825.00		Non Vatable	1,787.00	1,965.00	7.65%	7.67%	Discretionary
Adult Sunday - double time - cremation			Non Vatable	2,084.00	2,293.00		Non Vatable	2,244.00	2,469.00	7.68%	7.68%	Discretionary
Organist Services and use of Organ												
Organist fee, weekday			Non Vatable	86.00	86.00		Non Vatable	92.00	92.00	6.98%	6.98%	Discretionary
Organist, weekday double time			Non Vatable	149.00	149.00		Non Vatable	160.00	160.00	7.38%	7.38%	Discretionary
Organist, Saturday			Non Vatable	130.00	130.00		Non Vatable	140.00	140.00	7.69%	7.69%	Discretionary
Organist, Saturday Double Time			Non Vatable	177.00	177.00		Non Vatable	190.00	190.00	7.34%	7.34%	Discretionary
Organist, Sunday			Non Vatable	177.00	177.00		Non Vatable	177.00	177.00	0.00%	0.00%	Discretionary
Organist, Sunday, Double Time			Non Vatable	263.00	263.00		Non Vatable	283.00	283.00	7.60%	7.60%	Discretionary
Use of Organ			Non Vatable	31.00	31.00		Non Vatable	33.00	33.00	6.45%	6.45%	Discretionary
Late or Over Run Service per 15 minutes			Non Vatable	55.00	55.00		Non Vatable	59.00	59.00	7.27%	7.27%	

Miscellaneous												
Scattering of Cremated Remains from elsewhere			Non Vatable	85.00	85.00		Non Vatable	91.00	91.00	7.06%	7.06%	Discretionary
Customs or duplicate			Non Vatable	39.00	39.00		Non Vatable	42.00	42.00	7.69%	7.69%	Discretionary
			Cha	rges 23/24			Propo	sed charges 24	4/25			
Bereavement Services	UNIT	Basic (£)	VAT	Total 23/24 Resident (£)	23/24 Non- Resident (£)	Basic (£)	VAT	24/25 Resident (£)	24/25 Non- Resident (£)	Resident increase %	Non- resident increase %	Basis for charging
Search Fee - up to 4 names			Non Vatable	57.00	57.00		Non Vatable	62.00	62.00	8.77%	8.77%	Discretionary
Simple Cremation			Non Vatable	1,400.00	1,400.00		Non Vatable	1,507.00	1,507.00	7.64%	7.64%	Discretionary
Coffin drop-off			Non Vatable	420.00	420.00		Non Vatable	420.00	452.00	0.00%	7.62%	Discretionary
CFF Administration Fee			Non Vatable	30.00	30.00		Non Vatable	32.00	32.00	6.67%	6.67%	Discretionary
Cremated Remains Holding Fee (after 1 month)			Non Vatable	38.00	38.00		Non Vatable	40.00	40.00	5.26%	5.26%	Discretionary

### **SERVICE: COMMERICAL WASTE**

		Charges 23	/24		Proposed charg	es 24/25	;		
Commercial Waste	UNIT	Basic (£)	VAT 23/24 (£)		Basic (£)	VAT	Total 24/25 (£)	% change	Basis for charging
Commercial Waste Contracts									
Refuse 1100 Bin Hire	Quarterly Fee	40.21	0.00	40.21	43.02	0.00	43.02	7%	Traded
Refuse 1100 Bin Collection	Quarterly Fee	269.71	0.00	269.71	288.59	0.00	288.59	7%	Traded
Refuse 770 Bin Hire	Quarterly Fee	35.33	0.00	35.33	37.80	0.00	37.80	7%	Traded
Refuse 770 Bin Collection	Quarterly Fee	237.13	0.00	237.13	253.73	0.00	253.73	7%	Traded
Refuse 360 Bin Hire	Quarterly Fee	19.49	0.00	19.49	20.85	0.00	20.85	7%	Traded
Refuse 360 Bin Collection	Quarterly Fee	148.18	0.00	148.18	158.55	0.00	158.55	7%	Traded
Refuse 240 Bin Hire	Quarterly Fee	15.08	0.00	15.08	16.14	0.00	16.14	7%	Traded
Refuse 240 Bin Collection	Quarterly Fee	133.56	0.00	133.56	142.91	0.00	142.91	7%	Traded
Recycling 1280 Bin Hire	Quarterly Fee	37.47	0.00	37.47	40.09	0.00	40.09	7%	Traded
Recycling 1280 Bin Collection	Quarterly Fee	163.16	0.00	163.16	174.58	0.00	174.58	7%	Traded
Recycling 240 Bin Hire	Quarterly Fee	37.47	0.00	37.47	40.09	0.00	40.09	7%	Traded
Recycling 240 Bin Collection	Quarterly Fee	163.16	0.00	163.16	174.58	0.00	174.58	7%	Traded
Refuse - Sack (25 sacks per roll)	1 roll of sacks (25 sacks)	74.29	0.00	74.29	60.00	0.00	60.00		Traded
Recycling - Sack (10 sacks per roll)	1 roll of sacks (10 sacks)	15.47	0.00	15.47	16.55	0.00	16.55	7%	Traded
Fixed Penalty Notices									
Fly tip - 2 bags up to a small car boot load	Single Fine	£400 (early payment £250)			£400 (early payment £250)				
Fly tip - more than a small car boot load	Single Fine				£1000 (early payment £650	0)			
Littering	Single Fine	£150 (Early payment discount of £90)			£200 (early payment of £14	40).			

#### **SERVICE: ADULT LEARNING**

		Charges 23/24			Propo	sed charges	24/25		
Adult Learning Lewisham	UNIT	Basic (£)	VAT	Total 23/24 (£)	Basic (£)	VAT	Total 24/25 (£)	% change	Basis for charging
Community Learning course fees	per hour	7.00	0.00	7.00	7.00	0.00	7.00	0.00	Discretionary
Community Learning concessionary course fees	per hour	3.50	0.00	3.50	3.50	0.00	3.50	0.00	Discretionary
Full Cost Recovery Fees	per hour	8.00	0.00	8.00	8.50	0.00	8.50	6.25	Discretionary
ALL café meal deal	meal deal	3.55	0.00	3.55	3.80	0.00	3.80	7.00	Traded
Теа	cup	1.10	0.00	1.10	1.18	0.00	1.18	7.00	Traded
Herbal Tea	cup	1.20	0.00	1.20	1.28	0.00	1.28	7.00	Traded
Coffee	cup	1.20	0.00	1.20	1.28	0.00	1.28	7.00	Traded
Filter Coffee	cup	1.55	0.00	1.55	1.66	0.00	1.66	7.00	Traded
Cappuccino	cup	1.55	0.00	1.55	1.66	0.00	1.66	7.00	Traded
Hot Chocolate	cup	1.55	0.00	1.55	1.66	0.00	1.66	7.00	Traded
Cuppa Soup	cup	1.20	0.00	1.20	1.28	0.00	1.28	7.00	Traded
Water	bottle	1.20	0.00	1.20	1.28	0.00	1.28	7.00	Traded
Can Drinks	can	1.10	0.00	1.10	1.18	0.00	1.18	7.00	Traded
Fruit Juices	Carton	1.10	0.00	1.10	1.18	0.00	1.18	7.00	Traded
Crisps	pack	0.80	0.00	0.80	0.86	0.00	0.86	7.00	Traded
Cereal Bars	pack	1.00	0.00	1.00	1.07	0.00	1.07	7.00	Traded
Chocolates	pack	1.00	0.00	1.00	1.07	0.00	1.07	7.00	Traded
Biscuits	pack	1.00	0.00	1.00	1.07	0.00	1.07	7.00	Traded
Cakes	unit	1.45	0.00	1.45	1.55	0.00	1.55	7.00	Traded
Barista Coffee:									

Cappuccino	cup	0.00	0.00	0.00	2.30	0.00	2.30	0.00	Traded
			harges 23/2	4		Proposed cl	narges 24/25		
Adult Learning Lewisham	UNIT	Basic (£)	VAT	Total 23/24 (£)	Basic (£)	VAT	Total 24/25 (£)	% change	Basis for charging
Latte	cup	0.00	0.00	0.00	2.30	0.00	2.30	0.00	Traded
Flat White	cup	0.00	0.00	0.00	2.30	0.00	2.30	0.00	Traded
Americano	cup	0.00	0.00	0.00	2.00	0.00	2.00	0.00	Traded
Hot Chocolate	cup	0.00	0.00	0.00	2.30	0.00	2.30	0.00	Traded

#### **SERVICE: ADULT SOCIAL CARE**

		C	harges 23/2	4	Propo	sed charges	24/25		
Adult Social Care	UNIT	Basic	VAT	Total	Basic	VAT	Total	%	Basis for
		(£)	0.20	22/23 (£)	(£)	0.2	24/25 (£)	change	charging
1.1 Non-residential unit cost	per hour	21.14	0.00	21.14	21.14	0.00	21.14	0.00%	Discretionary
1.2 Brokerage cost	Annual charge	300.00	0.00	300.00	323.10	0.00	323.10	7.70%	Discretionary

#### **SERVICE: HOME OWNERSHIP**

		Charges 23/24 Proposed charges 24/25						5	
Home Ownership	UNIT	Basic (£)	VAT	Total 23/24 (£)	Basic (£)	VAT	Total 24/25 (£)	% change	Basis for charging
Leasehold pre-assignment pack		180.00	0.00	180.00	193.86	0.00	193.86	7.7	Discretionary
Leasehold re-mortgage pack		135.00	0.00	135.00	145.40	0.00	145.40	7.7	Discretionary
Leasehold pre assignment or remortgage pack additional enquires		75.00	0.00	75.00	87.00	0.00	87.00	16.0	Discretionary
Express pre-assignment pack		250.00	0.00	250.00	269.25	0.00	269.25	7.7	Discretionary
Copy of a lease		15.00	0.00	15.00	16.16	0.00	16.16	7.7	Discretionary
Retrospective landlords permission request		300.00	0.00	300.00	323.10	0.00	323.10	7.7	Discretionary

#### SERVICE: HOUSING NEEDS AND REFUGEE SERVICE

		Charges 23/24			Proposed charges 24/25				
Housing Needs and Refugee Services	UNIT	Basic (£)	VAT	Total 23/24 (£)	Basic (£)	VAT	Total 24/25 (£)	% change	Basis for charging
Find Your Home Property Advert (12 partner RPs)	per advert	111	22.20	133.20	119.55	23.91	143.46	7.7	Traded
Housing Medical Service	per assessment	30	6.00	36.00	32.31	6.46	38.77	7.7	Traded

# APPENDIX Y9: 2024/25 Budget Reductions and Growth Equalities Impact Assessment (EIA)

Y9a: Budget Reductions EIA

Alex Glanz

Author

Autiloi	VIEV (	Sializ	Directorate	offici Executive					
Date	05/01	/2024	Service	Chief Executive's	Office				
1. The	activity	y or decision that thi	s assessment is bei	ng undertaken for					
The Council's 2024-25 Budget									
2. The protected characteristics or other equalities factors potentially impacted									
by th	nis dec	ision							
⊠ Age		⊠ Ethnicity/Race	⊠ Religion or belief	⊠ Language spoken	□ Other,				
⊠ Gender/S	ех	⊠ Gender identity	□ Disability		pleas				
⊠ Income		⊠ Carer status	⊠ Sexual orientation		e define				
⊠ Marriage a Civil Partner		⊠ Pregnancy and Maternity	⊠ Refugee/Migrant/ Asylum seeker	☑ Health & Social Care	]:				
⊠Nationality	,								

Directorate

Chief Executive's

The Council's budget setting process, in terms of how it saves, invests and spends money, impacts all the residents of the borough of Lewisham and by extension, all protected characteristics listed above.

This Equality Impact Assessment (EIA) focuses on where the Council has chosen to save money, the anticipated impacts of those savings and the mitigations that have, or will be, put in place to reduce disproportionate negative impact as much as possible.

This Assessment is intended to be a cumulative assessment of more detailed EIAs and EIA screenings which have been completed individually for each savings proposal. It contains a summary of the information contained within those individual Assessments and Screenings, as well as background information on the demographics of the residents which Lewisham Council provides services to.

#### 3. The evidence to support the analysis

Evidence for this EIA is taken predominantly from the Council's 2021 Census Data. Outlined below is a summary of the demographics within the borough of Lewisham. It should be noted that more detailed information about who is accessing services which the Council provides are held by those service teams. For the purposes of this EIA, evidence has been taken from all residents of Lewisham, as decisions taken on the budget will impact all residents, rather than those who directly utilise services. This is contrary to decisions taken by specific services, where evidence should be primarily taken from service users where appropriate.

#### Demographic overview

- At the 2021 Census, Lewisham had 300,600 residents, an increase of 9% since 2011
- 51.5% of residents identify as white, and 26.8% identified their ethnic group within the "Black, Black British, Black Welsh, Caribbean or African"

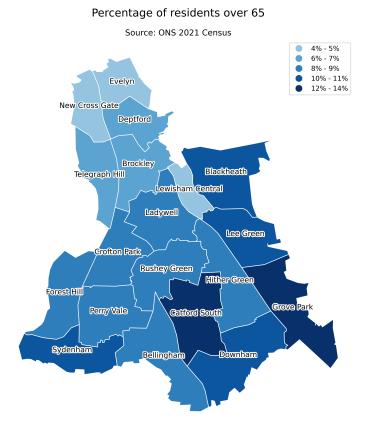
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- The percentage of people who identified their ethnic group within the "Asian, Asian British or Asian Welsh" category decreased from 9.3% in 2011 to 9.0% in 2021.
- 23.4% of residents are aged 19 or younger
- 32.5% of residents are married
- 9.6% of residents are aged over 65
- 52.5% of residents are women
- 55.8% identify as having a faith.

#### Age

- There are higher percentages of people over 65 living in the south of the borough.
- Lewisham remains a young borough, however the average age has increased from 33.6 in 2011 to 35.2 in 2019
- Incidents of hospitalisation following falls in the 65+ are set to increase in the next 20 years
- The number of 65+ people living on their own is set to increase by 5,600 by 2040
- The number of people living in care homes is set to increase by 400 by 2040.
- Loneliness is associated with depression, sleep problems, impaired cognitive health, heightened vascular resistance, hypertension, psychological stress and mental health problems (Source: <u>Age UK</u>). In Lewisham, there are many more women who live alone than men.
- The number of people over 65 living on their own in Lewisham is predicted to increase by 5600 by 2040.



#### **Disability**

 A person has a disability if they have a physical or mental impairment which has a substantial and long-term adverse effect on that person's ability to carry out standard day-to-day activities.

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- The number of people with common mental health problems (e.g. depression and anxiety) is set to increase by over 2,494 by 2040 years.
- Total population aged 18-64 predicted to have a learning disability is set to increase by just under 600 by 2040;
- The number of people diagnosed with diabetes in Lewisham is predicted to rise by just under 700 in the next 20 years.
- The cumulative cost of Common Mental Health Disorders to society is great. They
  comprise different types of depression and anxiety, and include obsessive
  compulsive disorder. An estimated 23.1% of women and 14.7% of men meet the
  diagnostic criteria for at least one CMD, which amounts to roughly 40,000 residents
  within the borough of Lewisham. (Source: Projecting Adult Needs and Service
  Information, 2023)

#### Gender Identity and & Reassignment

The 2021 Census was the first time that a question about gender identity had been asked.

- In Lewisham, 7.62% of people aged 16+ did not answer the question, 91.36% have a gender identity the same as their sex registered at birth, 1.02% have a gender identity different from their sex registered at birth.

Gender Identity	Lewisham	London	England
Gender identity the same as sex registered at birth	91.36%	91.21%	93.46%
Gender identity different from sex registered at birth but no specific identity given	0.42%	0.46%	0.25%
Trans woman	0.18%	0.16%	0.1%
Trans man	0.17%	0.16%	0.1%
Non-binary	0.17%	0.08%	0.06%
All other gender identities	0.08%	0.05%	0.04%
Not answered	7.62%	7.88%	5.98%

#### **Pregnancy and Maternity**

- The percentage of mothers known to be smokers at the time of pregnancy has decreased consistently over the last five years both nationally, and within the borough of Lewisham. However, the percentage decrease in Lewisham has been steeper than the London average over that time period.
- In 2017/18, the percentage of mothers who were known to smoker at the time of pregnancy within Lewisham was 5.5%, compared to a 5% London average. In 2022/23 this has decreased to roughly 4.5% within Lewisham, which is now in line with the London average (Source: Office for Health Improvement and Disparities (OHID), Public Health Outcomes Framework)

#### **Ethnicity**

- The ethnic group refers to the group that the person completing the census, which this data is drawn from, feels they belong to. This could be based on their culture, family background, identity or physical appearance.

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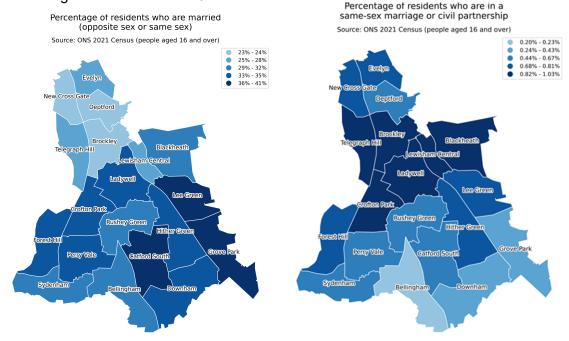
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Go to <a href="https://lewisham.gov.uk/contact-us/send-us-feedback-on-our-reports">https://lewisham.gov.uk/contact-us/send-us-feedback-on-our-reports</a>

- The majority of people in Lewisham are White, at 51.5%, followed by Black at 26.8% and Asian 9%. 8.1% of people identify as having a Mixed ethnic background and the Other ethnic group makes up 4.7% of the population.
- Whilst White remains the largest ethnic group, it has also seen the biggest decrease of all ethnic groups down from 53.5% in 2011 to 51.5% in 2021. Mixed or multiple ethnic groups and Other ethnic group have both seen an increase of 0.7% and 2.1% respectively in comparison to 2011 census.
- New Cross Gate, Deptford, and Bellingham are wards with the highest proportion of people whose identified ethnicity is Black, Asian and Multi-Ethnic background.

#### **Marriage and Civil Partnership**

- Of Lewisham residents aged 16 years and over, 53.4% said they had never been married or in a civil partnership in 2021, up from 49.7% in 2011.
- In 2021, just under one in three people (32.5%) said they were married or in a registered civil partnership, compared with 33.3% in 2011. The percentage of adults in Lewisham that had divorced or dissolved a civil partnership decreased from 8.1% to 8.0%. It should be noted that these figures include same-sex marriages and opposite-sex civil partnerships in 2021, neither of which were legally recognised in England and Wales in 2011.



#### Language

- 83.8% of people in Lewisham speak English as their main language. In keeping with the diversity of the Borough, a large minority identified a language other than English as their main language (16.2%), higher than the national average of 9.2%.
- The most common main languages, other than English, were: Spanish (2.36%), Portuguese (1.08%), Polish (0.92%), and Chinese (0.92%).
- Lewisham had nearly 80% of households where all adults in a household speak English. There are 9.1% households where no people in a household speak English.

#### Religion or belief

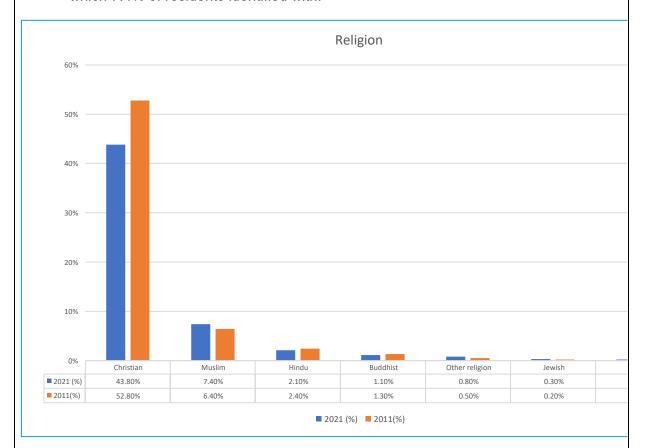
- 36.7% of Lewisham residents reported having "No religion", up from 27.2% in 2011. The rise of 9.5 percentage points was the largest increase of all broad religious

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groups in Lewisham. Across London, the percentage of residents who described themselves as having "No religion" increased from 21.0% to 27.1%, while across England the percentage increased from 24.8% to 36.7%.

- In 2021, 43.8% of people in Lewisham described themselves as Christian
- Following "no religion" and Christian, the next highest percentage was "Muslim" which 7.4% of residents identified with.



#### <u>Sex</u>

- There are fewer women than men in under 9-year-olds, whereas there are more women than men in all age groups above the age of 20.
- The sex difference is most pronounced in the 25 to 34-year-olds, 35 to 49-year-olds, and 50 to 64-year-olds. Women in these three age brackets account for 32.24% (29.25% in 2011) of Lewisham's total population, while men account for 28.5% (28.31% in 2011).
- The proportion of 25 to 34-year-old women has increased by 0.5 percentage points (pp), while the proportion of men in the same age category has decreased 1.04 pp.
- Similarly, the proportion of 35 to 49-year-old women has increased by 0.3pp, whereas for men in this age bracket there has been a decrease of 0.47pp.
- In contrast, the proportions of both men (1.7pp) and women (2.21pp) in the 50 to 64year-old bracket have increased from 2011.

#### **Sexual Orientation**

- 2021 was the first time this question had been asked in the survey and so comparable baseline data is challenging.
- In Lewisham, 6.14% identified as lesbian, gay, bisexual, or other (LGB+), nearly twice that of the 3.1% for England.
- 84.12% identified as straight or heterosexual, lower than in England (89.4%).

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# Socio-Economic Disadvantage

- 16.4% of the population was income-deprived in 2019. Of the 316 local authorities in England (excluding the Isles of Scilly), Lewisham is ranked 51st most incomedeprived.
- In the least deprived neighbourhood in Lewisham, 4.0% of people are estimated to be income-deprived. In the most deprived neighbourhood, 33.4% of people are estimated to be income-deprived. The gap between these two, is referred to as internal disparity, is 29.4 percentage points in Lewisham
- In November 2023, Lewisham Foodbank reported a growing need for food support provision, with a 40% increase in demand in 2023 compared to 2022 (Source). Project manager Sarah Vitty explained in an interview: "Five years ago we were looking at a couple of hundred people a week maximum and now we are feeding 600-800 people a week." (Source).
- On average, more than 2,000 people are receiving food support per month, compared to 1,400 in 2022. Over 20,000 people have received support this year so far (as of November 2023.)
- Food banks struggle to meet the growing demand which has been outstripping donations since 2022. As of late 2023, only 60% of food support is covered by donations, the remainder needs to be purchased.
- Residents living in the Hither Green, Rushey Green, Bellingham, Perry Vale, and Downham wards were issued the most food aid parcels.
- Beneficiaries that accessed food banks the most were aged between 25-64 years old. The age group of child beneficiaries accessing food banks the most was 5-11 years old.
- The demand level in Lewisham is now at 4.5 times the England average, compared to 3 times before 2019.

# Percentage of all pupils eligible and taking free school meals (from 2018/19 (academic) (academic)) for Lewisham



#### **Lewisham Council Staff**

The below figures are correct at time of writing, due to the precise nature of these numbers and the turnover of staff within the Council, the below figures should be taken as indicative of broader trends, rather than precise measurements at time of reading.

- The staff make-up of Lewisham Council is 58.2% female, amounting to 1764 staff, and 41.8% male, amounting to 1266 staff.
- The ethnicity of Lewisham Council's staff is:
  - Asian: 5.0% (150 staff)
  - o Black: 39.6% (1201 staff)
  - Mixed: 5.1% (155 staff)
  - Other: 1.5% (46 staff)
  - White: 44.7% (1354 staff)

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- o Unavailable: 4.1% (124 staff)
- 9.3% of Lewisham's staff are disabled, although it should be noted that no disability data is held on 19.2% of staff.
- 19.1% of Council staff are over 60 years old
- 71.1% of staff are heterosexual, whilst data is not held on 24.1% of staff who have indicated that they prefer not to say.

#### 4. The analysis

An individual Equalities Screening, or Equalities Impact assessment has been completed for each proposed Budget savings, as well as for each instance of increased funding for a Directorate.

Below is a table which summarises the cumulative negative and positive impacts of savings, separated by Directorate. It should be noted that many of the savings which identify a potential negative impact on groups who possess a protected characteristic have also identified mitigations which can be enacted to ensure this impact is reduced as far as possible.

In addition to this, where high or medium impacts have been identified by services as a potential result of savings which have been proposed, full equality impact assessments have been completed and are attached to the Budget 2024/25 report as appendices.

It should be noted that in some instances where no impact has been recorded, this is not as a result of the proposed change having no effect on staff or service users. Instead, it may reflect that a mitigation has already been successfully put in place, or there is confidence that mitigations can be implemented which will reduce impact to zero.

Although not officially regarded as a protected characteristic, for the purposes of the analysis below, socio-economic inequality is being taken into consideration alongside protected characteristics. This is as a result of a recommendation from the <a href="Fairer Lewisham Duty">Fairer Lewisham Duty</a> for the Council to consider socio-economic disadvantage as part of its decision making processes.

High/ medium/ low negative impacts identified through the EIA Screening process								
	Chief Executive	CYP	Community Services	Corporate Resource s	Place	Housing		
Age	3	1	1	0	0	0		
Disability	2	0	1	0	1	0		
Ethnicity	2	0	1	0	0	0		
Gender	0	0	1	0	0	0		
Gender Reassignment	1	0	0	0	0	0		

Marriage and Civil Partnerships	1	0	0	0	0	0
Pregnancy and Maternity	0	0	1	0	0	0
Religion and Belief	0	0	1	0	0	0
Sexual orientation		0	0	0	0	0
Socio- Economic Inequality	3	0	1	0	0	0
Totals	2 – high/ medium 10 - low	1 – high/ medium 0 - low	0 – high/ medium 7 - low	0 – high/ medium 0 - low	1 – high/ medium 0 - low	0 – high/ medium 0 - low

High/ medium	low positiv	e impacts	identified thro	ough the ElA	A Screenin	g process
	Chief Executive	СҮР	Community Services	Corporate Resource s	Place	Housing
Age	1	2	0	1	0	0
Disability	1	1	1	1	1	0
Ethnicity	1	1	0	1	0	0
Gender	1	0	0	1	1	0
Gender Reassignment	1	0	0	0	0	0
Marriage and Civil Partnerships	1	0	0	0	0	0
Pregnancy and Maternity	1	0	0	0	0	0
Religion and Belief	1	0	0	0	1	0
Sexual Orientation	1	0	0	0	0	0

Socio-	1	2	0	0	0	0
Economic						
Inequality						
	0 – high/	3 – high/	1 – high/	3 – high/	3 – high/	0 – high/
Totals:	medium	medium	medium	medium	medium	medium
	10 - low	3 - low	0 - low	1 - low	0 - low	0 - low

Cumulative analysis of the data above provides information about the scale of impact that proposed changes are likely to have on residents/ service users within the borough of Lewisham Overall:

- EIA screenings have identified the potential for 21 instances of negative impact on groups possessing protected characteristics.
- Screenings have further identified 24 instances of positive impact on groups possessing protected characteristics.
- A total of 42 EIA screenings were completed as part of the savings process
- A total of 3 full Equality Impact Assessments have been completed as part of this
  process. Several further EIAs are committed to be delivered once savings have been
  agreed and work can commence on delivery of proposals.

However, it should be noted that this analysis does not provide detailed information about what specifically the impact will be, or mitigations that are either already in place or intended to be put in place. Some of this information has been provided as part of the impact summary listed below, but more detailed information should be sought from the completed Equality Impact Assessments or Impact Assessment Screenings which are published alongside the Budget.

This analysis also does not recognise disproportionate impact which is not directly related to groups possessing a shared protected characteristic or facing socio-economic inequality. An example of this is impact which could be caused to those who speak a different language, serve in the armed forces or service users who are uneasy about changing the setting in which they interact with the Council, with no specificity about who those service users may be. These impacts have been identified through full EIAs, which expand the focus on those impacted and are not limited to those possessing protected characteristics in the way in which EIA screenings are.

#### 5. Impact summary

The impact of proposed budget savings in specific areas has been broken down into Council Directorates, and within those sections, into Divisions within the Council. Although there are some savings which cut across multiple Divisions, the majority can be assessed on the basis of the Directorate which is primarily responsible for their delivery.

#### **Chief Executive's Office**

The budget for the Chief Executive's Office provides funding for the following Council Divisions:

- Communications and Engagement
- Law and Corporate Governance
- People and Organisational Development

Savings proposals from this Directorate are anticipated to have a minimal direct impact on service users as a result of the Directorate's function primarily providing corporate support to other Council officers, rather than providing a direct service to residents. Budget changes to

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his area will predominantly impact Council staff, although there some changes will impact on residents.

In terms of protected characteristics, changes from this Directorate are likely to have a disproportionate impact on age as a result of changes to Lewisham Life primarily affecting this area, and other changes having a minimal impact across all areas. For those without internet access, Lewisham Life can act as a key source of information, and although the Council's 2021 residents survey identified that 94% of Lewisham residents are internet users, it also highlighted non-internet usage is significantly higher among:

- The Financially Stretched ACORN category (13%)
- Those aged 75+ (45%)

The Fairer Lewisham Duty outlines the Council's responsibility to take account of and attempt to mitigate the impact of changes on people who are disadvantaged as a result of their socio-economic status, as well as the intersectional impact of changes such as this one. The specific proposal relating to Lewisham Life is being mitigated through attempts to seek sponsorship and raise funds so publication of Lewisham Life can resume on a quarterly basis. It is felt that through this mitigation, the equalities impact of this change can be reduced or eliminated entirely.

Other changes within the Chief Executive's Directorate relating to the Civic Events Function, Policy Team, Executive Support Team and People and OD team will all have a staffing impact in terms of potentially increasing workload for Council Officers. There are no substantial or disproportionate equalities implications for these changes, but all impacts are being mitigated through monitoring by relevant line managers and strategic service planning to ensure capacity is used effectively.

Specific EIA screenings carried out for each of the proposed savings that impact staff have not identified any disproportionate impact with regards to protected characteristics on the staff who are affected. This is as a result of changes being made to vacant roles, and therefore impacts being across entire teams, rather than being felt by individuals.

Changes made within the Electoral Services Team also broadly have a neutral or minimal impact. The saving to remove non-statutory freepost reply envelope and scanning service is noted for its potential impact on those who are more likely to vote by post. However, it is noted that Lewisham now receives a higher percentage of online responses than any other London authority. In order to ensure the impact of this change has been fully considered, an Equalities Impact Analysis has been completed.

Additionally, the scrapping of direct letters to households regarding Voter ID is noted to have a low impact on several groups possessing a protected characteristic. The full EIA for this saving details extensive mitigation to reduce this impact, including a new A4 poll card in a reply envelope, with the statutory wording about Voter ID displayed prominently on the front and reverse of the poll card.

#### **Housing**

The Budget for the Housing Directorate provides funding for each of the following Divisions:

- Housing Strategy
- Housing Quality and Investment
- Housing Resident Engagement and Services

However, for the purpose of this EIA screening, changes to the budget for the Housing Revenue Account (HRA) are not being focused on. As a result of this, the information

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directly below refers only to the Housing Strategy Division, as this draws on the General Fund.

Savings proposed from within this Division focus on increasing efficiency without reducing the service or quality of service which is being provided. Examples of savings such as this are the reduction of two Property Negotiator posts, capitalising the salary of the Housing Casework Officer to the HRA and increasing savings from the Temporary Accommodation Reduction Project. All of these projects note a neutral impact on anyone possessing a protected characteristic as part of their EIA Screening.

#### **Corporate Resources**

The budget for the Corporate Resources Directorate provides funding for each of the following Divisions:

- Finance
- IT and Digital Services
- Resident and Business Services

Savings proposed from within the Finance Division are focused on internal processes which do not interact with service users, such as the internal audit process. IEA screenings for these savings do not identify any impact on those possessing protected characteristics. The savings themselves are focused on the deletion of vacant posts, improving contract efficiency and budget adjustments to remove historical anomalies. Of the five proposed changes from within this Division, there are none which note an impact through their screenings.

Similar to the above, changes proposed to IT and Digital Services have not identified any disproportionate impacts through their screening processes. The savings proposed from this Division focus on the deletion of vacant posts, ceasing using of the recruitment and talent acquisition service, and contractual cost reductions and equipment relocations within the data centres. In addition to a neutral impact on service users, a very minimal impact on staff has been identified as a result of deleted posts having been held vacant for a protracted period of time, and mitigations being put in place to ensure changes to technology utilised by staff is "co-ordinated, managed and communicated in a way that will cause minimum disruption to staff."

Of the three changes proposed to the Resident and Business Services Division, there has been no impact identified through the EIA screening process for either the reduction in printing/ stationary costs or the deletion of posts which have been held vacant for up to one year. Reductions in staff numbers will be mitigated through the recruitment of a new Operations Manager to better manage resources. On a savings proposal titled FM Energy, a positive impact has been identified including three medium impacts, with one low impact. These will affect:

- Age
- Ethnicity
- Gender
- Disability (low impact)

The cause of this positive impact through the saving is noted as a result of invoice validation creating a positive change for service users through improvement the management of our energy payments.

#### **Children and Young People**

The budget for the Children and Young People Directorate provides funding to the following areas:

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- Children's Social Care
- Education Services
- Families Quality and Commissioning

Of the four proposals within the Children's Social Care directorate, two savings have identified an impact through the screening process. A saving related to Building Lewisham children's residential homes is identified as having a positive impact. This is as a result of less reliance on placement market and more cost control. An EIA screening identifies a particular positive impact on ethnicity as a result of this change, this is caused by some children in care being able to remain in their community, not placed elsewhere in a part of the country that has less cultural/racial diversity. It is noted in relation to this saving that a full EIA will be completed to ensure that all potential impacts have been properly considered.

A saving from the Children's Social Care Division to reduced spot purchasing of youth support has identified a potential negative impact that more young people could risk entering care if an alternative is not in place. This will disproportionately impact young people, but can be mitigated through the expansion of an 'in house' service as an alternative to commissioned resource.

The Education Services Division has proposed a number of savings measures as part of this budget. Proposed savings to Access, Inclusion and Participation amount to £220k and are identified as having a neutral impact across all groups possessing protected characteristics. This is as a result of analysis already having been carried out over a period of three years which has determined less places are required, and there remains sufficient capacity support the primary aged children in Lewisham schools. It is noted that a reduction in staffing levels may impact on reducing exclusions for Lewisham CYP. However, this will be mitigated by the rollout of initiatives such as Mental Health Support Teams in Schools.

The savings from Short Breaks Review are identified as having a possible negative impact across two characteristics, those who are disabled and those who face socio-economic inequality (although not a protected characteristic, this is reviewed as part of a recommendation from the Fairer Lewisham Duty). This impact is as a result of changes to Targeted Short Breaks may leading to some children receiving reduced packages of support. It should be noted that this will not be universal and some children will receive increased provision as a result of the change. A full EIA screening will be completed as part of the review process to ensure all potential impacts are understood and, where possible, mitigated.

There are no other impacts noted through the screening process for additional savings within the Education Services Division.

There are five proposed savings from within the Families, Quality and Commissioning Division. Of these five, two savings have identified a positive impact on groups possessing a protected characteristic, and three have identified a neutral impact. Positive impacts to service users include ensuring a consistent level of business support across the organisation through changes to ways of working, and plans to redesign service delivery to create a seamless and consistent offer of support that will further prevent inequality of access to service provision. The overall impact for service users will be positive, with anticipated increases in access and more targeted provision to ensure we reach and engage more families from communities not currently accessing existing provision.

It should be further noted that changes proposed from this division are also identified as having either a positive or neutral impact on staff.

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#### **Place**

The budget for the Place Directorate provides funding to the following areas:

- Inclusive Regeneration
- Public Realm
- Planning

Two savings proposals have been submitted by the Inclusive Regeneration Division. One of these savings has identified a neutral impact across all assessed areas. This is as a result of utilising S106 to offset any potential risk to planned Jobs and Skills activity, therefore maintaining service provision at its current level.

A proposal from this division relating to Council Offices Rationalisation is identified as impacting those with a disability or those who face health/ social care challenges. Although there is a positive impact identified across a range of protected characteristics because of this change, there are potential risks to staff who access mental health services or who need specific workstations as reasonable adjustments for declared disabilities. A full Equality Impact Assessment has identified a number of mitigations to ensure that transition between buildings is as smooth as possible for the circa 83 staff who currently work in Holbeach. This includes completing a staff survey of those impacted and ensuring that services, such as the Youth Offending Service, are given appropriate space within Laurence House to carry out their work in a manner which is appropriate for their service users.

It should be noted that positive impacts from the changes referred to above include a reduction in concern about anti-social behaviour amongst female staff entering/leaving the Holbeach office, staff and clients benefiting from a more modern building with lifts, accessible toilets, powered doors, and an improvement in facilities for those with a faith a religion.

One saving has been identified by the Public Realm Division. This saving relates to implementing new processes, procedures and management arrangements to increase commercial waste income. There is no projected impact across protected characteristics as a result of this change, and it is noted that staff are trained to support all individuals including those with protected characteristics to deliver an excellent service and support additional needs where required.

#### **Community Services**

The budget for the Community Services Directorate provides funding to the following areas:

- Adult Integrated Commissioning
- Systems Transformation
- Adult Social Care
- Communities, Partnerships and Leisure
- Public Health

It should be noted that a number of proposed changes from this Directorate cut across Divisions within it, and some services are more reliant on external grant funding which does not directly impact the general fund.

Six savings measures have been proposed by Adult Social Care, with none having identified disproportionate negative impacts across protected characteristics. In some instances, this is as a result of an assumption that additional funding will be provided over and above current MTFS assumptions through increased grant funding. In addition to this, one savings also relate to new approaches to re-charging, where service provision will not be reduced, but costs will be carried outside of the Council's General Fund.

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This Division has identified a positive impact through the EIA Screening process in relation to a Care Homes Review Proposal, which will require collaborative multi-disciplinary work arrangements that support providers to manage more complex residents effectively and safely. This saving is identified as having a positive impact on residents who have a disability, primarily as a result of more complex service users being more effectively supported whilst in care homes.

The Communities, Partnerships and Leisure division has proposed three savings which have identified no disproportionate positive or negative impact on either residents or service users through the EIA screening process. Changes proposed by this Division relate to a reduction in funding for the London Youth Games, a reduction in resources to invest in parks infrastructure and a one off Savings of £100K for 2023/24 and 2024/25 from the core budget contribution to the uplift on Salaries at Adult Learning Lewisham.

One saving has been proposed by the Public Health Division, and relates to Neighbourhood Community Development Partnerships (NCDPs). This saving would repurpose funding for NCDPs and they will therefore not restart within the borough, having been paused since the start of the Covid-19 pandemic. As service users that would have been attendees of the NCDP funded projects for the 2019/2020 period include younger residents, residents over 60 years and residents from Black, Asian and Minority Ethnic communities, a disproportionate potential impact from this saving has been identified. However, this impact is assessed as being low, with effective mitigations in place such as the South-East London Integrated Care Board (SEL ICB) work to develop integrated neighbourhood teams that may provide some degree of mitigation to not having NCDPs in place.

#### 6. Mitigation

As a result of the scale and variety of measures, a summary of mitigations has been grouped in the above section (section 5), so they can be more easily read across as to which saving they refer to.

More detailed information on all mitigations that are in place can be found in the individual Equality Impact Screenings and full Equality Impact Assessments.

#### 7. Service user journey that this decision or project impacts

As this impact assessment encompasses a wide range of separate service user journeys and project impacts, this information is provided via the full Equality Impact Screenings and Assessments that have been completed for savings where a negative impact on one or more groups possessing a protected characteristic has been identified.

Signature of	
Director	

#### Y9b: Budget Growth EIA

Author	Alex Glanz	Directorate	Chief Executive's
Date	24/01/24	Service	Chief Executive's Office

#### 1. The activity or decision that this assessment is being undertaken for

Cumulatively for allocated funding increases within the Budget 2024/25.

This EIA is a summary of all Equalities Analyses which have been undertaken in relation to growth funding which has been allocated across Lewisham Council for the 2024/25 Budget.

# 2. The protected characteristics or other equalities factors potentially impacted by this decision

⊠ Age	⊠ Ethnicity/Race	⊠ Religion or belief	⊠ Language spoken	□ Other, pleas
⊠ Gender/Sex	☑ Gender identity	☑ Disability	☑ Household type	e define
⊠ Income	⊠ Carer status	⊠ Sexual orientation	⊠ Socio Economic status	:
⊠ Marriage and Civil Partnership	⊠ Pregnancy and Maternity	⊠ Refugee/Migrant/ Asylum seeker	⊠ Health & Social Care	
⊠Nationality	⊠ Employment	⊠ Armed forces		

A decision taken on where growth is allocated across the Council will have an impact on all residents of the borough of Lewisham, and therefore all protected characteristics and equalities factors are impacted. The decision to allocate funding will be a positive impact for all those who utilise the services which will see their budgets increased, some of which are universal services or corporate services which support the delivery of universal ones.

#### 3. The evidence to support the analysis

Evidence for this EIA is taken predominantly from the Council's 2021 Census Data. Outlined below is a summary of the demographics within the borough of Lewisham. It should be noted that more detailed information about who is accessing services which the Council provides are held by those service teams. For the purposes of this EIA, evidence has been taken from all residents of Lewisham, as well as Lewisham staff.

As is noted above, this is as a result of cumulative decisions being taken on the budget impacting all residents. This is contrary to decisions taken by specific services, where evidence will be taken from service users where appropriate.

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Please see the supporting evidence detailed in Appendix Y9a ('3. The evidence to support the analysis').

#### 4. The analysis

This Equalities Impact Analysis is a cumulative summary of all EIAs and EIA screenings which have been completed in relation to growth funding which has been allocated in the 2024/25 budget.

All EIAs that have been completed for growth funding have identified either a positive or neutral impact to groups sharing a protected characteristic. Some of these EIAs have identified a high positive impact across specific characteristics, such as the impact of increased funding for the Concessionary Awards Team and the impact that will have on disabled and elderly residents. There is also a cumulative positive impact identified for all staff within Lewisham Council as a result of funding for a nationally agreed salary uplift, and instances where teams are able to be expanded to cope with a substantially increased workload.

As is noted below, there are disproportionalities in terms of some groups receiving a larger positive impact than others because they are disproportionately reflected either in the Council's workforce or its service users. This is noted particularly in relation to increases in funding for Temporary Accommodation and for the Children and Young People Directorate.

#### 5. Impact summary

#### **Staff Salary Funding**

This area of growth refers to the decision to provide funding for salary increases to all Council Officers. The nature of funding increases has been agreed at a national level, and is not a Council decision, therefore the impact of how funding is allocated has not been recognised through the equalities analysis. However, the decision to provide funding for salary increases will have a positive impact across all protected characteristics and equalities factors.

Information on the make-up of the Council's workforce and the representation of groups sharing different protected characteristics is below:

Equality Group	Council staff profile		
	%	No.	
Gender		3030	
Female	58.2%	1764	
Male	41.8%	1266	
Ethnicity	100.0%	3030	
Asian	5.0%	150	

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Black	39.6%	1201
Mixed	5.1%	155
Other	1.5%	46
White	44.7%	1354
Unavailable	4.1%	124
BME	51.2%	1552
Disability	100.0%	3030
Yes	9.3%	281
No	71.5%	2167
Unavailable	19.2%	582
Sexual orientation	100.0%	3030
Heterosexual	71.1%	2153
LGBTQ+	3.1%	93
PNTS	24.1%	729
Unknown	1.8%	55
Age	100.0%	3030
16-19	0.3%	8
20-29	8.7%	264
30-39	18.4%	557
40-49	22.8%	690
50-59	30.8%	932
60+	19.1%	579
Grade	100.0%	2702
SC3 - SC5	20.0%	541
SC6 -SO2	30.3%	818
PO1 - PO5	33.2%	898
PO6 - PO8	10.5%	283
SMG - Executive	6.0%	162

The Equalities Impact Analysis for the increase in salary funding does specifically note the disproportionate number of white employees at senior levels of the Council, as well the disproportionate number of women who are employed at Lewisham Council. Other disproportionalities are noted throughout the report, but there are no negative impacts identified because of this decision.

# **Legal Services Funding**

This increase in funding for Legal Services is designed to deal with increased demand pressures, particularly within Adult's and Children's Services, as well as disrepair claims. The funding will have a neutral impact across the service as this legal work is required, and funding is intended to resolve a provide support for demand which is already present.

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It is identified through the Equalities Impact Screening for this increase in funding that a better service will be delivered to all Council clients which are supported by the legal team, and therefore any impact that this decision does have will be positive.

#### Corporate Support for delivery of Quality Housing

This relates to a decision to invest an additional £1 million in corporate support for the delivery of new housing supply in the borough and the necessary investment in its existing housing stock. There is no impact on staffing associated with this proposal, the funding will support corporate budgets to fund the borrowing and accounting costs of the capital programme.

Although the majority of groups possessing protected characteristics are noted by the Equalities Analysis to be neutrally impacted by this decision, there is a specific positive impact on:

- Age school provision will support our children and young people. Housing will benefit all of those eligible.
- **Disability** the capital programme includes funding for adaptations to homes to support those who require it.
- **Pregnancy and maternity** school provision will support new families within the borough.
- **Socio-Economic Status** improved social infrastructure, in particular housing supports those unable to afford private purchase/rent.

It is further noted in the Equalities Analysis that there will be an additional positive impact for partners of the Council, which may result in improvements for service users. This is because of them relying on physical assets being delivered/improved/maintained via the capital programme, and would include our schools, health partners, TfL, etc...

#### **Children and Young People**

This relates to a decision to provide funding primarily focussed towards children and young people. This is associated with funding pressures related to children supported by a social worker and children with SEN needs.

In the last two years, while the number of children in care has reduced as have the number in more expensive residential care, the unit costs for children requiring a higher level of need has increased significantly. This has been recognised as a national pressure by the DfE. Through a range of actions the directorate has been seeking to reduce costs, but it must be recognised that with a national shortage of appropriate residential placements that there are times when the Council has to pay increased fees in order to provide accommodation for children in care and meet its statutory requirements. In addition, due to historic practice the age profile of children in care in Lewisham is higher than average. This means that there are more adolescents with complex needs than would be expected, and a bulge of care leavers which the Council has continued responsibility for. Next year the number of care leavers is expected to start to reduce.

Each year the number of children identified as having a high level of special educational needs and requiring an Education, Health and Care plan has gone up by roughly 105. Once again this is a national trend. While the direct support costs associated with this increase sits within the High Needs Block of the Dedicated Schools Block, there is also a pressure on the General Fund, in particular Home to School Transport and staffing costs (Educational Psychologists and SEN Caseworkers). Overall, the increased investment here helps the Council to meet its statutory responsibilities in relation to this group of children and young people.

The impact of this funding is registered in the equalities screening as neutral across all groups possessing protected characteristics. This is as a result of much of the work that the funding is allocated to support already being underway. However, it should be noted that, had the Council chosen not to provide this funding, their would have been a significant negative impact across a number of groups possessing a protected characteristic who use the services provided by the Children and Young People Directorate, particularly children. Therefore although this increase in funding has been registered as neutral, the decision to allocate the funding has avoided a negative impact being felt.

#### **Growth allocation for Temporary accommodation service**

This relates to a decision to allocate base budget growth of £8m and an additional £1.9m one off funding for 2024/25 to help address pressures in the temporary accommodation service. A full Equalities Impact Analysis has been undertaken in relation to this decision, and notes that it will have a positive impact across all protected characteristics and equalities factors.

It is noted in the EIA for this decision that there is disproportionate representation across a number of protected characteristic in terms of homelessness applications. This includes age, race, maternity, ethnicity and income. Some supporting data for this has been included below:

Ethnicity	%
Black or Black British Caribbean	28.7%
Black or Black British African	22.2%
White - English/Welsh/Scottish/Northern Irish/British	20.0%
Refused / Unspecified	7.7%
White Other	4.6%
Other ethnic group - Other	4.4%
White and Black Caribbean	2.9%
Asian or Asian British Other	2.6%

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Black or Black British Other	2.0%
Mixed/Multiple Ethnic - White and Black Caribbean	1.7%
Mixed/Multiple Ethnic - Other	1.3%
Mixed/Multiple Ethnic - White and Black African	0.4%
White Irish	0.4%
Asian or Asian British Bangladeshi	0.2%
Asian or Asian British Chinese	0.2%
Asian or Asian British Indian	0.2%
Asian or Asian British Pakistani	0.2%
Other ethnic group - Arab	0.2%
White Gypsy or Irish Traveller	0.2%
Total	100%

This Equalities Analysis Assessment recognises that the award of the funding will have a greater impact on specific groups because they have a higher representation within the overall service user profile. The impact on these groups will be positive as additional funding will provide the council with more options in which to assist homeless households and help to find properties within the borough and in neighbouring boroughs.

#### **Insurance Reserve Unwinding**

This Equalities Impact Screening relates to a decision to unwind a saving of £300k within the Corporate Resources Directorate. An equalities screening has been completed for this decision and notes that there is no impact on any groups sharing a protected characteristic as a result of this.

#### **Adult Social Care – General Non-Pay inflation**

This Equalities Impact Screening relates to a decision to allocate a 1% uplift to non-pay related funding within Adult Social Care. It is not anticipated that this decision will have an impact on any group possessing a shared protected characteristic or equalities factor.

#### **Public Health Funerals**

This is a proposed increase to the funding for Public Health Funerals, a service the Council provides to arrange funerals for Lewisham residents who are deceased but who have either (a) nobody able to arrange or (b) prepared to arrange the funeral on their behalf. As there is no data gathered that profiles any characteristics for the deceased, equality impacts for this growth have been identified as neutral across all protected characteristics. As managing public health funerals is limited to the team responsible for administering these internally,

the EIA does not note any impact on partners or other staff as a result of this additional funding.

#### **Concessionary Awards Team**

This EIA focuses on an increase in funding for the Concessionary Awards Team. This funding allows the team to continue to effectively administer the freedom pass scheme. As this scheme is utilised by elderly and disabled residents, the EIA notes that an increase in funding, and the Council's continued ability to provide this scheme effectively, will have a positive impact across groups possessing those two protected characteristics.

In terms of the scale of this impact, the Freedom Pass is currently provided to 5,752 disabled residents, and is spread across the following age profile:

•	Age 65 and over	28,508
•	Age 55 – 64	2,001
•	Age 45 – 54	1,161
•	Age 35 – 44	892
•	Aged 25 – 34	801
•	Under 25 years of age	423

As a result of the number of people who are positive impacted by the freedom pass scheme, the EIA has identified a high positive impact as a result of this additional funding.

#### 6. Mitigation

All decisions listed above relate to increases in funding which is being provided through the budget. As a consequence of this, all impacts that have been noted through the equalities screening/ equalities analysis process are positive or neutral.

Therefore, no mitigations are required to prevent negative impacts.

#### 7. Service user journey that this decision or project impacts

As this Equality Impact Assessment is a cumulative summary of a number of separate decisions which are being taken across the Council in relation to growth allocations through the 2024/25 budget, it relates to a large number of potential service user journeys.

Information on these journeys can be found in the specific Equalities Impact Analyses which this EIA has drawn information from.

# **APPENDIX Y10: Making Fair Financial Decisions**



Making fair financial decisions Guidance for decision-makers

3<sup>rd</sup> edition, January 2015

#### Introduction

With major reductions in public spending, public authorities in Britain are being required to make difficult financial decisions. This guide sets out what is expected of you as a decision-maker or leader of a public authority responsible for delivering key services at a national, regional and/or local level, in order to make such decisions as fair as possible.

The public sector equality duty (the equality duty) does not prevent you from making difficult decisions such as reorganisations and relocations, redundancies, and service reductions, nor does it stop you from making decisions which may affect one group more than another group. The equality duty enables you to demonstrate that you are making financial decisions in a fair, transparent and accountable way, considering the needs and the rights of different members of your community. This is achieved through assessing the impact that changes to policies, procedures and practices could have on people with different protected characteristics.

Assessing the impact on equality of proposed changes to policies, procedures and practices is not just something that the law requires, it is a positive opportunity for you as a public authority leader to ensure you make better decisions based on robust evidence.

#### What the law requires

Under the equality duty (set out in the Equality Act 2010), public authorities must have 'due regard' to the need to eliminate unlawful discrimination, harassment and victimisation as well as to advance equality of opportunity and foster good relations between people who share a protected characteristic and those who do not.

The protected characteristics covered by the equality duty are: age, disability, gender reassignment, pregnancy and maternity, race, religion or belief, sex and sexual orientation. The duty also covers marriage and civil partnerships, but only in respect of eliminating unlawful discrimination.

The law requires that public authorities demonstrate that they have had 'due regard' to the aims of the equality duty in their decision-making. Assessing the potential impact on equality of proposed changes to policies, procedures and practices is one of the key ways in which public authorities can demonstrate that they have had 'due regard'.

It is also important to note that public authorities subject to the equality duty are also likely to be subject to the Human Rights Act 1998. We would therefore recommend that public authorities consider the potential impact their decisions could have on human rights.

#### Aim of this guide

This guide aims to assist decision-makers in ensuring that:

- The process they follow to assess the impact on equality of financial proposals is robust, and
- The impact that financial proposals could have on people with protected characteristics is thoroughly considered before any decisions are arrived at.

We have also produced detailed guidance for those responsible for assessing the impact on equality of their policies, which is available on our website at www.equalityhumanrights.com.

#### The benefits of assessing the impact on equality

By law, your assessments of impact on equality must:

- Contain enough information to enable a public authority to demonstrate it has had 'due regard' to the aims of the equality duty in its decision-making;
- Consider ways of mitigating or avoiding any adverse impacts.

Such assessments do not have to take the form of a document called an equality impact assessment. If you choose not to develop a document of this type, then some alternative approach which systematically assesses any adverse impacts of a change in policy, procedure or practice will be required.

Assessing impact on equality is not an end in itself and it should be tailored to, and be proportionate to, the decision that is being made.

Whether it is proportionate for an authority to conduct an assessment of the impact on equality of a financial decision or not depends on its relevance to the authority's particular function and its likely impact on people with protected characteristics.

We recommend that you document your assessment of the impact on equality when developing financial proposals. This will help you to:

- Ensure you have a written record of the equality considerations you have taken into account.
- Ensure that your decision includes a consideration of the actions that would help to avoid or mitigate any impacts on particular protected characteristics. Individual decisions should also be informed by the wider context of decisions in your own and other relevant public authorities, so that people with particular protected characteristics are not unduly affected by the cumulative effects of different decisions.
- Make your decisions based on evidence: a decision which is informed by relevant local and national information about equality is a better quality decision. Assessments of impact on equality provide a clear and systematic way to collect, assess and put forward relevant evidence.
- Make the decision-making process more transparent: a process which involves those likely to be affected by the policy, and which is based on evidence, is much more open and transparent. This should also help you secure better public understanding of the difficult decisions you will be making in the coming months.
- Comply with the law: a written record can be used to demonstrate that due regard has been had. Failure to meet the equality duty may result in authorities being exposed to costly, time-consuming and reputation-damaging legal challenges.

#### When should your assessments be carried out?

Assessments of the impact on equality must be carried out at a **formative stage** so that the assessment is an integral part of the development of a proposed policy, not a later justification of a policy that has already been adopted. Financial proposals which are relevant to equality, such as those likely to impact on equality in your workforce and/or for

your community, should always be subject to a thorough assessment. This includes proposals to outsource or procure any of the functions of your organisation. The assessment should form part of the proposal, and you should consider it carefully **before** making your decision.

If you are presented with a proposal that has not been assessed for its impact on equality, you should question whether this enables you to consider fully the proposed changes and its likely impact. Decisions not to assess the impact on equality should be fully documented, along with the reasons and the evidence used to come to this conclusion. This is important as authorities may need to rely on this documentation if the decision is challenged.

It is also important to remember that the potential impact is not just about numbers. Evidence of a serious impact on a small number of individuals is just as important as something that will impact on many people.

#### What should I be looking for in my assessments?

Assessments of impact on equality need to be based on relevant information and enable the decision-maker to understand the equality implications of a decision and any alternative options or proposals.

As with everything, proportionality is a key principle. Assessing the impact on equality of a major financial proposal is likely to need significantly more effort and resources dedicated to ensuring effective engagement, than a simple assessment of a proposal to save money by changing staff travel arrangements.

There is no prescribed format for assessing the impact on equality, but the following questions and answers provide guidance to assist you in determining whether you consider that an assessment is robust enough to rely on:

#### • Is the purpose of the financial proposal clearly set out?

A robust assessment will set out the reasons for the change; how this change can impact on protected groups, as well as whom it is intended to benefit; and the intended outcome. You should also think about how individual financial proposals might relate to one another. This is because a series of changes to different policies or services could have a severe impact on particular protected characteristics.

Joint working with your public authority partners will also help you to consider thoroughly the impact of your joint decisions on the people you collectively serve.

**Example:** A local authority takes separate decisions to limit the eligibility criteria for community care services; increase charges for respite services; scale back its accessible housing programme; and cut concessionary travel. Each separate decision may have a significant effect on the lives of disabled residents, and the cumulative impact of these decisions may be considerable. This combined impact would not be apparent if the decisions were considered in isolation.

#### Has the assessment considered available evidence?

Public authorities should consider the information and research already available locally and nationally. The assessment of impact on equality should be underpinned by up-to-date and reliable information about the different protected groups that the proposal is likely to have an impact on. A lack of information is not a sufficient reason to conclude that there is no impact.

#### · Have those likely to be affected by the proposal been engaged?

Engagement is crucial to assessing the impact on equality. There is no explicit requirement to engage people under the equality duty, but it will help you to improve the equality information that you use to understand the possible impact on your policy on different protected characteristics. No-one can give you a better insight into how proposed changes will have an impact on, for example, disabled people, than disabled people themselves.

#### Have potential positive and negative impacts been identified?

It is not enough to state simply that a policy will impact on everyone equally; there should be a more in-depth consideration of available evidence to see if particular protected characteristics are more likely to be affected than others. Equal treatment does not always produce equal outcomes; sometimes authorities will have to take particular steps for certain groups to address an existing disadvantage or to meet differing needs.

#### • What course of action does the assessment suggest that I take? Is it justifiable?

The assessment should clearly identify the option(s) chosen, and their potential impacts, and document the reasons for this decision. There are four possible outcomes of an assessment of the impact on equality, and more than one may apply to a single proposal:

**Outcome 1: No major change required** when the assessment has not identified any potential for discrimination or adverse impact and all opportunities to advance equality have been taken.

Outcome 2: Adjustments to remove barriers identified by the assessment or to better advance equality. Are you satisfied that the proposed adjustments will remove the barriers identified?

Outcome 3: Continue despite having identified some potential for adverse impacts or missed opportunities to advance equality. In this case, the justification should be included in the assessment and should be in line with the duty to have 'due regard'. For the most important relevant policies, compelling reasons will be needed. You should consider whether there are sufficient plans to reduce the negative impact and/or plans to monitor the actual impact, as discussed below.

**Outcome 4: Stop and rethink** when an assessment shows actual or potential unlawful discrimination.

#### Are there plans to alleviate any negative impacts?

Where the assessment indicates a potential negative impact, consideration should be given to means of reducing or mitigating this impact. This will in practice be supported by the development of an action plan to reduce impacts. This should identify the responsibility for delivering each action and the associated timescales for implementation. Considering what action you could take to avoid any negative impact is crucial, to reduce the likelihood that the difficult decisions you will have to take in the near future do not create or perpetuate inequality.

**Example:** A University decides to close down its childcare facility to save money, particularly given that it is currently being under-used. It identifies that doing so will have a negative impact on women and individuals from different racial groups, both staff and students.

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In order to mitigate such impacts, the University designs an action plan to ensure relevant information on childcare facilities in the area is disseminated to staff and students in a timely manner. This will help to improve partnership working with the local authority and to ensure that sufficient and affordable childcare remains accessible to its students and staff.

#### Are there plans to monitor the actual impact of the proposal?

Although assessments of impact on equality will help to anticipate a proposal's likely effect on different communities and groups, in reality the full impact of a decision will only be known once it is introduced. It is therefore important to set out arrangements for reviewing the actual impact of the proposals once they have been implemented.

# What happens if you don't properly assess the impact on equality of relevant decisions?

If you have not carried out an assessment of impact on equality of the proposal, or have not done so thoroughly, you risk leaving yourself open to legal challenges, which are both costly and time-consuming. Legal cases have shown what can happen when authorities do not consider their equality duties when making decisions.

**Example:** A court overturned a decision by Haringey Council to consent to a large-scale building redevelopment in Wards Corner in Tottenham, on the basis that the council had not considered the impact of the proposal on different racial groups before granting planning permission.

However, the result can often be far more fundamental than a legal challenge. If people feel that an authority is acting high-handedly or without properly involving its service users or employees, or listening to their concerns, they are likely to be become disillusioned with you.

Above all, authorities which fail to carry out robust assessments of the impact on equality risk making poor and unfair decisions that could discriminate against people with particular protected characteristics and perpetuate or worsen inequality.

As part of its regulatory role to ensure compliance with the equality duty, the Commission monitors financial decisions with a view to ensuring that these are taken in compliance with the equality duty and have taken into account the need to mitigate negative impacts, where possible.

#### **APPENDIX Z1: Interest Rate Forecasts 2024 - 2026**

The Council has appointed Link Group as its treasury advisors and part of their service is to assist the Council to formulate a view on interest rates. The PWLB rate forecast below is based on the Certainty Rate (the standard rate minus 20 bps) which has been accessible to most authorities since 1st November 2012.

The latest forecast, made on 8 January 2024, sets out a view that both short and long-dated interest rates will gradually fall, as the Bank of England sees the inflation rate falling. The government is also providing a limited package of fiscal loosening to try and protect households and businesses from the ravages of ultra-high wholesale gas and electricity prices without increasing inflation.

Link now expect the MPC will keep Bank Rate at 5.25% during the first half of 2024 to combat on-going inflationary and wage pressures. We do not think that the MPC will increase Bank Rate above 5.25%.

Table Z1.1: The current PWLB rate forecasts below are based on the Certainty Rate

Period	Bank Rate		PWLB Borro	owing Rates %		
1 0110 0		(including certainty rate adjustment of 20 basis points)				
	%	5 year 10 year 25 year 50 year				
Mar 2024	5.25	4.5	4.70	5.20	5.00	
Jun 2024	5.25	4.40	4.50	5.10	4.90	
Sep 2024	4.75	4.30	4.40	4.90	4.70	
Dec 2024	4.25	4.2	4.30	4.80	4.60	
Mar 2025	3.75	4.1	4.20	4.60	4.40	
Jun 2025	3.25	4.00	4.10	4.40	4.20	
Sep 2025	3.00	3.80	3.80	4.30	4.10	
Dec 2025	3.00	3.70	3.70	4.20	4.00	
Mar 2026	3.00	3.60	3.60	4.2	4.00	
Jun 2026	3.00	3.60	3.60	4.1	3.90	
Sep 2026	3.00	3.50	3.50	4.1	3.90	
Dec 2026	3.00	3.50	3.50	4.1	3.90	

#### **PWLB Rates**

Gilt yield curve movements have narrowed, with the short part of the curve seeing yields fall through recent weeks whilst the longer-end continues to reflect inflation concerns. At the time of writing there is <30 basis points difference between the 5 and 50 year parts of the curve.

#### The balance of risks to the UK economy:

• The overall balance of risks to economic growth in the UK is to the downside.

#### Downside risks to current forecasts for UK gilt yields and PWLB rates include: -

• Labour and supply shortages prove more enduring and disruptive and depress economic activity (accepting that in the near-term this is also an upside risk to inflation and, thus could keep gilt yields high for longer).

- The Bank of England has increased the Bank Rate too fast and too far over recent months, and subsequently brings about a deeper and longer UK recession than we currently anticipate.
- UK / EU trade arrangements if there was a major impact on trade flows and financial services due to complications or lack of co-operation in sorting out significant remaining issues.
- Geopolitical risks, for example in Ukraine/Russia, China/Taiwan/US, Iran, North Korea and Middle Eastern countries, which could lead to increasing safe-haven flows.

#### Upside risks to current forecasts for UK gilt yields and PWLB rates: -

- Despite the recent tightening to 5.25%, the Bank of England proves too timid in its pace and strength of increases in Bank Rate and, therefore, allows inflationary pressures to remain elevated for a longer period within the UK economy, which then necessitates Bank Rate staying higher for longer than we currently project.
- The pound weakens because of a lack of confidence in the UK Government's fiscal policies, resulting in investors pricing in a risk premium for holding UK sovereign debt.
- Longer term US treasury yields rise strongly if inflation remains more stubborn there than the market currently anticipates, consequently pulling gilt yields up higher.

Projected gilt issuance, inclusive of natural maturities and QT, could be too much for the markets to comfortably digest without higher yields consequently.

## **APPENDIX Z2: Extract from Credit Worthiness Policy**

# (Linked to Treasury Management Practice (TMP1) – Credit and Counterparty Risk Management)

#### **Annual Investment Strategy**

The key requirements of both the CIPFA Code of Practice on Treasury Management in the Public Services and Department for Levelling Up, Housing and Communities (DLUHC's) Investment Guidance are to set an annual investment strategy, as part of its annual Treasury Management Strategy for the following year, covering the identification and approval of the following:

- The strategy guidelines for choosing and placing investments, particularly non-specified investments;
- The principles to be used to determine the maximum periods for which funds can be committed;
- Specified investments. These are investments with a body or in an investment scheme described as high quality or with;
  - i. The United Kingdom Government;
  - ii. A local authority in England or Wales (as defined in section 23 of the 2003 Act) or a similar body in Scotland or Northern Ireland;
- Non-specified investments. These are long term investments and any investment that falls outside the minimum counterparty criteria identified within the strategy.

The investment policy proposed for the Council is:

**Strategy guidelines**: The main strategy guidelines are contained in the body of the treasury strategy statement.

**Specified investments**: These investments are sterling investments of not more than one-year maturity, or those which could be for a longer period but where the Council has the right to be repaid within 12 months if it wishes. They also include investments which were originally classed as being non-specified investments, but which would have been classified as specified investments apart from originally being for a period longer than 12 months, once the remaining period to maturity falls to under twelve months. These are considered low risk assets where the possibility of loss of principal or investment income is small. These would include sterling investments which would not be defined as capital expenditure with:

- The UK Government, such as the Debt Management Account Deposit Facility (DMADF), UK Treasury bills or a gilt with less than one year to maturity;
- 2. Supranational bonds of less than one year's duration;
- 3. A local authority, housing association, parish council or community council;
- 4. Pooled investment vehicles (such as money market funds) that have been awarded a high credit rating (AAA) by a credit rating agency; and
- 5. A body that is considered of a high credit quality (such as a bank or building

society).

Within these bodies, and in accordance with the Code, the Council has set additional criteria to define the time and amount of monies which will be invested in these bodies, as shown in the table further below.

Non-Specified Investments: These are long term investments and any investment that falls outside the minimum counterparty criteria identified within the strategy and do not meet the specified investment criteria. These include certificates of deposit issued by banks or building societies, fixed deposits with building societies that do not meet the basic secruity requirements of specified investments, corporate bonds, and property funds. Provision has been made in the Strategy to invest in a limited number of lower rated building societies within the restrictions set out, certificates of deposit with both banks and building societies, and pooled asset funds (should the relevant opportunity arise). The Council will seek guidance on the status of any pooled fund or collective investment scheme it may consider using, and appropriate due diligence will also be undertaken before investment of this type is undertaken.

The Council applies the creditworthiness service provided by Link Group. This service employs a sophisticated modelling approach utilising credit ratings from the three main credit rating agencies - Fitch, Moody's and Standard and Poor's. The credit ratings of counterparties are supplemented with the following overlays:

- Credit watches and credit outlooks from credit rating agencies;
- Credit Default Swap (CDS) spreads to give early warning of likely changes in credit ratings;
- Sovereign ratings to select counterparties from only the most creditworthy countries.

These factors are weighted and combined with an overlay of CDS spreads. The end product is a series of ratings (colour coded) to indicate the relative creditworthiness of counterparties. These ratings are used by the Council to determine the suggested duration for investments.

The Link Group creditworthiness service uses a wider array of information other than just primary ratings. Futhermore, by using a risk weighted scoring system, it does not give undue precedence to just one agency's ratings.

The criteria, time limits and monetary limits applying to institutions or investment vehicles are outlined below.

Table Z2.1: The Criteria, Time Limits and Monetary Limits of Institution or Investment Vehicles

	Minimum credit criteria / colour band	Max % of total investments/ £ limit per institution	Max. maturity period	
DMADF – UK Government	N/A	100%	6 months	
UK Government gilts	UK sovereign rating	£40m	1 year	

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UK Government Treasury bills	UK sovereign rating	£60m	6 months
Money Market Funds - CNAV	AAA	£30m	Liquid
Money Market Funds - LVNAV	AAA	£30m	Liquid
Money Market Funds - VNAV	AAA	£30m	Liquid
Local authorities	N/A	£25m	1 year
Term deposits with banks and building societies	Yellow* Purple Blue Orange Red Green No Colour	£30m £25m £40m £25m £20m £15m Not for use**	Up to 5 years Up to 2 years Up to 1 year Up to 1 year Up to 6 Months Up to 100 days Not for use**
CDs or corporate bonds with banks and building societies	Blue Orange Red Green No Colour	£40m £25m £20m £15m Not for use**	Up to 1 year Up to 1 year Up to 6 Months Up to 100 days Not for use**
Term deposits or CDs with building societies on Link's counterparty list rated 'No colour'	BBB-	£10m	Up to 3 months
Call accounts and notice accounts	Yellow* Purple Blue Orange Red Green No Colour	£30m £25m £40m £25m £20m £15m Not for use	Liquid
Pooled investment funds		£50m	At least 5 years

<sup>\*</sup> for UK Government debt, or its equivalent, Constant Net Asset Value (CNAV) money market funds and collateralised deposits where the collateral is UK Government debt.

The monitoring of investment counterparties: The credit rating of counterparties will be monitored regularly, on at least a weekly basis. The Council receives credit rating information (changes, rating watches and rating outlooks) from Link Group as and when ratings change, and the impact of those changes are assessed promptly. On occasion ratings may be downgraded when an investment has already been made. The criteria used are such that a minor downgrading should not affect the full receipt of the principal and interest upon maturity. Any counterparty failing to meet the criteria will be removed from the

<sup>\*\*</sup> except for those building societies rated BBB- or higher as set out elsewhere in the table.

lending list immediately, and if required new counterparties which meet the criteria will be added to the list. Any fixed term investment held at the time of the downgrade will be left to mature as such investments cannot be broken mid-term.

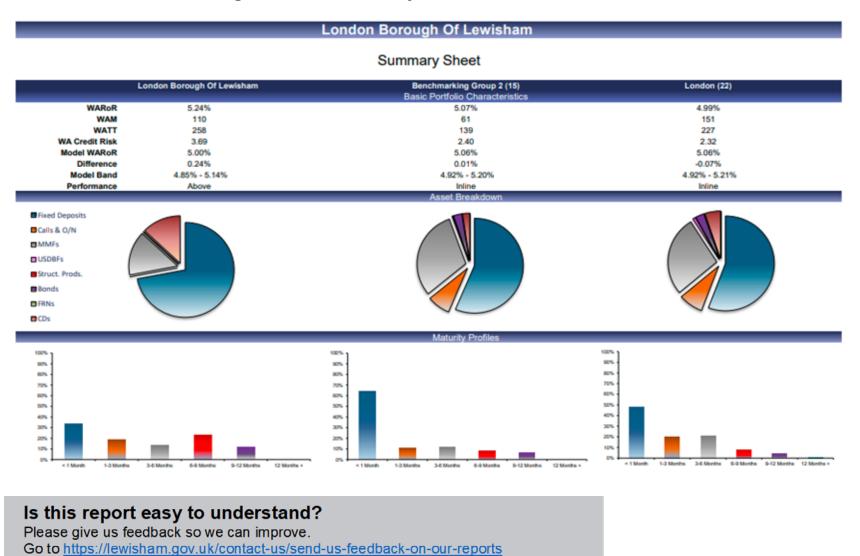
Sole reliance will not be placed on the use of this external service. In addition, the Council will make use of market data and information on any external support for banks to help support its decision-making process.

**Accounting treatment of investments**: The accounting treatment may differ from the underlying cash transactions arising from investment decisions made by this Council. To ensure that the Council is protected from any adverse revenue impact which may arise from these differences, we will review the accounting implications of new transactions before they are undertaken.

# **APPENDIX Z3: Benchmarking Extract**

The following three pages present an extract, with glossary, of the Council's treasury benchmarking report as at 30 September 2023.

**Table Z3.1: London Borough of Lewisham Summary Sheet** 



**Table Z3.2: London Borough of Lewisham Peer Comparison** 

### **London Borough Of Lewisham**

# Peer Comparison

	London Borough Of Lewisham	Benchmarking Group 2 (15)	London (22)	Population Average (229)	
		Basic Characteristics			
Principal	£347,400,000	£266,125,348	£252,210,013	£108,273,109	
WAROR	5.24%	5.07%	4.99%	5.09%	
WAM	110	61	151	79	
WATT	258	139	227	154	
WA Credit Risk	3.69	2.40	2.32	2.81	
		Portfolio Breakdown			
Fixed Deposits	71.96%	56.36% 14	55.70% 19	54.85% 203	
Calls & O/N	0.00%	7.68% 6	8.16% 8	11.44% 158	
MMFs	15.08%	30.44% 13	27.19% 18	28.24% 185	
USDBFs	0.00%	0.33% 1	0.90% 1	0.67% 13	
Struct. Prods.	0.00%	0.00% 0	0.00% 1	0.22% 5	
Bonds	0.00%	2.79% 1	2.88% 3	1.42% 13	
FRNs	0.00%	0.00% 0	0.00% 0	0.10% 1	
CDs	12.95%	2.40% 2	5.17% 3	3.05% 23	
Institution Breakdown					
Banks	84.92%	39.03% 13	40.97% 0	45.21% 214	
Building Socs.	0.00%	1.70% 3	4.37% 2	2.53% 49	
Government	0.00%	28.50% 10	25.73% 20	23.08% 134	
MMFs	15.08%	30.44% 13	27.19% 6	28.27% 185	
USDBFs	0.00%	0.33% 1	0.90% 1	0.60% 13	
MLDBs	0.00%	0.00% 0	0.00% 16	0.09% 1	
Other	0.00%	0.00% 0	0.83% 1	0.22% 10	
		Domestic/Foreign Exposure			
Domestic	23.03%	55.89% 15	59.59% 9	62.02% 222	
Foreign	61.89%	13.34% 6	12.32% 1	9.08% 86	
MMFs	15.08%	30.44% 13	27.19% 6	28.30% 185	
USDBFs	0.00%	0.33% 1	0.90% 1	0.60% 13	
		Maturity Structure			
< 1 Month	33.79%	63.75%	47.57%	55.13%	
1-3 Months	18.71%	10.89%	19.99%	17.21%	
3-6 Months	12.95%	11.48%	20.73%	16.77%	
6-9 Months	23.03%	7.71%	7.35%	5.46%	
9-12 Months	11.51%	6.16%	4.15%	4.05%	
12 Months +	0.00%	0.00%	0.21%	1.39%	

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**Table Z3.3: Definitions for Table Z3.2** 

WARoR	Weighted Average Rate of Return	This is the average annualised rate of return weighted by the principal amount in each rate.
WAM	Weighted Average Time to Maturity	This is the average time, in days, till the portfolio matures, weighted by principal amount.
WATT	Weighted Average Total Time	This is the average time, in days, that deposits are lent out for, weighted by principal amount.
WA Risk	Weighted Average Credit Risk Number	Each institution is assigned a colour corresponding to a suggested duration using Link Asset Services' Suggested Credit Methodology 1 = Yellow; 1.25 = Pink 1; 1.5 = Pink 2, 2 = Purple; 3 = Blue; 4 = Orange; 5 = Red; 6 = Green; 7 = No Colour
Model WARoR	Model Weighted Average Rate of Return	This is the WARoR that the model produces by taking into account the risks inherent in the portfolio.
Difference	Difference	This is the difference between the actual WARoR and the model WARoR; Actual WARoR minus Model WARoR.

## **APPENDIX Z4: Economic Update from Link Asset Services**

#### UK Economy (as at 31 December 2023)

- The third quarter of 2023/24 saw:
  - A 0.3% m/m decline in real GDP in October, potentially partly due to unseasonably wet weather, but also due to the ongoing drag from higher interest rates. Growth for the second quarter, ending 30th September, was revised downwards to -0.1% and growth on an annual basis was also revised downwards, to 0.3%;
  - A sharp fall in wage growth, with the headline 3myy rate declining from 8.0% in September to 7.2% in October, although the ONS "experimental" rate of unemployment has remained low at 4.2%;
  - CPI inflation continuing on its downward trajectory, from 8.7% in April to 4.6% in October, then again to 3.9% in November;
  - Core CPI inflation decreasing from April and May's 31 years' high of 7.1% to 5.1% in November, the lowest rate since January 2022;
  - The Bank of England holding Bank Rate at 5.25% in November and December;
  - A steady fall in 10-year gilt yields as investors revised their interest rate expectations lower.
- The revision of GDP data in Q2 to a 0.1% q/q fall may mean the mildest of mild recessions has begun. Indeed, real GDP in October fell 0.3% m/m which does suggest that the economy may stagnate again in Q3. The weakness in October may partly be due to the unseasonably wet weather. That said, as the weakness was broad based it may also be the case that the ongoing drag from higher interest rates is more than offsetting any boost from the rise in real wages.
- However, the rise in the flash composite activity Purchasing Managers Index, from 50.7 in November to 51.7 in December, did increase the chances of the economy avoiding a contraction in Q3. The improvement was entirely driven by the increase in the services activity balance from 50.9 to 52.7. (Scores above 50 point to expansion in the economy, although only tepid in this instance.) The press release noted that this was primarily driven by a revival in consumer demand in the technological and financial services sectors. This chimes with the further improvement in the GfK measure of consumer confidence in December, from -24 to -22. The services PMI is now consistent with non-retail services output growing by 0.5% q/q in Q3, but this is in stark contrast to the manufacturing sector where the output balance slumped from 49.2 to 45.9 and, at face value, the output balance is consistent with a 1.5% q/q fall in manufacturing output in Q3.
- The 0.3% m/m fall in retail sales volumes in October means that after contracting by 1.0% q/q (which was downwardly revised from -0.8% q/q) in Q2, retail activity remained weak at the start of Q3. That suggests higher interest rates are taking a bigger toll on real consumer spending.
- Higher interest rates have filtered through the financial channels and weakened
  the housing market but, overall, it remains surprisingly resilient with the Halifax
  house price index recently pointing to a 1.7% year on year increase whilst
  Nationwide's December data pointed to a -1.8% year on year decrease.

However, the full weakness in real consumer spending and real business investment has yet to come as currently it is estimated that around two thirds to a half of the impact of higher interest rates on household interest payments has yet to be felt.

- Overall, we expect real GDP growth to remain subdued throughout 2024 as the drag from higher interest rates is protracted but a fading of the cost-of-living crisis and interest rate cuts in the second half of 2024 will support a recovery in GDP growth in 2025.
- The labour market remains tight by historical standards, but the sharp fall in wage growth seen in October will reinforce the growing belief in markets that interest rates will be cut mid-2024. Wage growth eased in October much faster than the consensus expected. Total earnings fell by 1.6% m/m, which meant the headline 3myy rate eased from 8.0% in September to 7.2% in October. This news will be welcomed by the Bank of England. Indeed, the timelier three-month annualised rate of average earnings growth fell from +2.4% to -1.2%. Excluding bonuses, it fell from 5.3% to 2.0%. Furthermore, one of the Bank's key barometers of inflation persistence, regular private sector pay growth, dropped from 7.9% 3myy to 7.3%, which leaves it comfortably on track to fall to 7.2% by December, as predicted by the Bank in November.
- The fall in wage growth occurred despite labour demand being stronger in October than expected. The three-month change in employment eased only a touch from +52,000 in September to +50,000 in October. But resilient labour demand was offset by a further 63,000 rise in the supply of workers in the three months to October. That meant labour supply exceeded its pre-pandemic level for the first time, and the unemployment rate remained at 4.2% in October. In the three months to November, the number of job vacancies fell for the 17th month in a row, from around 959,000 in October to around 949,000. That has reduced the vacancy to unemployment ratio as demand for labour eases relative to supply, which may support a further easing in wage growth in the coming months.
- CPI inflation fell from 6.7% in September to 4.6% in October, and then again to 3.9% in November. Both these falls were bigger than expected and there are clear signs of easing in domestic inflationary pressures. The fall in core CPI inflation from 5.7% to 5.1% in November was bigger than expected (consensus forecast 5.6%). That's the lowest rate since January 2022. Some of the decline in core inflation was due to the global influence of core goods inflation, which slowed from 4.3% to 3.3%. But some of it was due to services inflation falling from 6.6% to 6.3%. The Bank views the latter as a key barometer of the persistence of inflation and it came in further below the Bank's forecast of 6.9% in its November Monetary Policy Report. This will give the Bank more confidence that services inflation is now on a firmly downward path.
- The Bank of England sprung no surprises with its December monetary policy committee (MPC) meeting, leaving interest rates at 5.25% for the third time in a row and pushing back against the prospect of near-term interest rate cuts. The Bank continued to sound hawkish, with the MPC maintaining its tightening bias saying that "further tightening in monetary policy would be required if there were evidence of more persistent inflationary pressures". And it stuck to the familiar script, saying that policy will be "sufficiently restrictive for sufficiently long" and that "monetary policy is likely to need to be restrictive for an extended period of time". In other words, the message is that the MPC is not yet willing to endorse investors' expectations that rates will be cut as soon as May 2024.

- Looking ahead, our colleagues at Capital Economics forecast that the recent downward trends in CPI and core inflation will stall over the next few months before starting to decline more decisively again in February. That explains why we think the Bank of England won't feel comfortable cutting interest rates until H2 2024.
- The fall in UK market interest rate expectations in December has driven most of the decline in 10-year gilt yields, which have fallen in line with 10-year US Treasury and euro-zone yields. 10-year gilt yields have fallen from 4.68% in October 2023 to around 3.70% in early January, with further declines likely if the falling inflation story is maintained.
- Investors' growing expectations that the Fed will cut interest rates soon has led
  to an improvement in risk sentiment, which has boosted the pound and other
  risky assets. In addition, the rise in the pound, from \$1.21 in November to \$1.27
  now, has also been supported by the recent relative decline in UK wholesale
  gas prices.
- The further fall in 10-year real gilt yields in December has supported the recent rise in the FTSE 100. That said, the index remains 5% below its record high in February 2023. This modest rise in equities appears to have been mostly driven by strong performances in the industrials and rate-sensitive technology sectors. But UK equities have continued to underperform US and euro-zone equities. The FTSE 100 has risen by 2.2% in December, while the S&P 500 has risen by 3.8%. This is partly due to lower energy prices, which have been a relatively bigger drag on the FTSE 100, due to the index's high concentration of energy companies.

Table Z4.1: High/Low/Average PWLB Rates for 01.04.2023 – 29.12.2023

	1 Year	5 Year	10 Year	25 Year	50 Year
Low	4.65%	4.13%	4.20%	4.58%	4.27%
Date	06/04/2023	27/12/2023	06/04/2023	06/04/2023	05/04/2023
High	6.36%	5.93%	5.53%	5.96%	5.74%
Date	06/07/2023	07/07/2023	23/10/2023	23/10/2023	23/10/2023
Average	5.60%	5.09%	5.03%	5.35%	5.08%
Spread	1.71%	1.80%	1.33%	1.38%	1.47%
	1 Year	5 Year	10 Year	25 Year	50 Year
Low	1 Year 4.65%	5 Year 4.14%	10 Year 4.20%	25 Year 4.58%	50 Year 4.27%
Low Date					
	4.65%	4.14%	4.20%	4.58%	4.27%
Date	4.65% 06/04/2023	4.14% 06/04/2023	4.20% 06/04/2023	4.58% 06/04/2023	4.27% 05/04/2023
Date High	4.65% 06/04/2023 6.36%	4.14% 06/04/2023 5.93%	4.20% 06/04/2023 5.51%	4.58% 06/04/2023 5.73%	4.27% 05/04/2023 5.45%

The peak in medium to longer dated rates has generally arisen in August and September and has been primarily driven by continuing high UK inflation, concerns that gilt issuance may be too much for the market to absorb comfortably, and unfavourable movements in US Treasuries.

The S&P 500 and FTSE 100 have struggled to make much ground through 2023.

#### MPC Meetings 2nd November and 14th December 2023

- On 2nd November, the Bank of England's Monetary Policy Committee (MPC) voted to keep Bank Rate on hold at 5.25%, and on 14th December reiterated that view. Both increases reflected a split vote, the latter by 6 votes to 3, with the minority grouping voting for an increase of 0.25% as concerns about "sticky" inflation remained in place.
- Nonetheless, with UK CPI inflation now at 3.9%, and core inflating beginning to moderate (5.1%), markets are voicing a view that rate cuts should begin in Q1 2024/25, some way ahead of the indications from MPC members. Of course, the data will be the ultimate determinant, so upcoming publications of employment, wages and inflation numbers will be of particular importance, and on-going volatility in Bank Rate expectations and the gilt yield curve can be expected.
- In addition, what happens outside of the UK is also critical to movement in gilt yields. The US FOMC has kept short-term rates in the range of 5.25%-5.50%, whilst the ECB has moved its Deposit rate to a probable peak of 4%. Markets currently expect both central banks to start cutting rates in 2024.

#### Creditworthiness

There have been few changes to credit ratings over the quarter under review. However, officers continue to closely monitor these, and other measures of creditworthiness to ensure that only appropriate counterparties are considered for investment purposes.

#### **Investment Counterparty Criteria**

The current investment counterparty criteria selection approved in the TMSS is meeting the requirement of the treasury management function.

#### **Investment Counterparty Criteria**

The current investment counterparty criteria selection approved in the TMSS is meeting the requirement of the treasury management function.

## **APPENDIX Z5: Approved Countries for Investment**

This list is based on those countries which have sovereign ratings of AA- or higher, (we show the lowest rating from Fitch, Moody's and S&P) and also, (except - at the time of writing - for Hong Kong, Norway and Luxembourg), have banks operating in sterling markets which have credit ratings of green or above in the Link credit worthiness service.

Based on the lowest available rating.

#### <u>AAA</u>

- Australia,
- Denmark,
- Germany,
- Netherlands,
- Norway,
- Singapore,
- Sweden,
- Switzerland.

#### <u>AA+</u>

- Canada,
- Finland,
- USA.

### <u>AA</u>

• Abu Dhabi (UAE).

#### <u>AA-</u>

- · Belgium,
- France,
- Qatar,
- U.K.

# **APPENDIX Z6: Requirement of the CIPFA Treasury Management Code of Practice**

#### **Treasury Management Scheme of Delegation**

#### (i) Full Council

- Budget consideration and approval;
- · Approval of annual Treasury Management Strategy; and
- Approval of/amendments to the organisation's adopted clauses and treasury management policy statement.

#### (ii) Public Accounts Committee

 Receiving and reviewing reports on treasury management policies, practices and activities.

#### The Treasury Management Role of the Section 151 Officer

The S151 (responsible) officer has responsibility for:

- recommending treasury management policies for approval, reviewing the same regularly, and monitoring compliance;
- submitting regular treasury management policy reports;
- submitting budgets and budget variations;
- receiving and reviewing management information reports;
- reviewing the performance of the treasury management function;
- ensuring the adequacy of treasury management resources and skills, and the effective division of responsibilities within the treasury management function;
- ensuring the adequacy of internal audit, and liaising with external audit;
- · approval of the division of responsibilities;
- approving the organisation's treasury management practices;
- preparation of a capital strategy to include capital expenditure, capital financing, non-financial investments and treasury management, with a long-term timeframe:
- ensuring that the capital strategy is prudent, sustainable, affordable and prudent in the long term and provides value for money;
- ensuring that due diligence has been carried out on all treasury and nonfinancial investments and is in accordance with the risk appetite of the authority;
- ensuring that the authority has appropriate legal powers to undertake expenditure on non-financial assets and their financing;
- ensuring the proportionality of all investments so that the authority does not undertake a level of investing which exposes the authority to an excessive level of risk compared to its financial resources;
- ensuring that an adequate governance process is in place for the approval, monitoring and ongoing risk management of all non-financial investments and long term liabilities;

- provision to Members of a schedule of all non-treasury investments including material investments in subsidiaries, joint ventures, loans and financial guarantees;
- ensuring that Members are adequately informed and understand the risk exposures taken on by an authority; and
- ensuring that the authority has adequate expertise, either in-house or externally, to carry out the above.